

# ANDREA VANN POWELL

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## Professional Summary

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I began my career as a Security Officer. In this position, I learned the value of patience and attention to detail while improving my ability to work in fast-paced environments. I then became a Bartender/Entertainer in California and was deemed one of the highest-earning employees by providing exceptional and professional service. I then volunteered as a Team Lead Manager for Huntington Beach Dog Beach. I significantly increased merchandise sales and designed efficient Excel sheets to log data and estimate costs while supervising other volunteers. As of March 2023, I began attending SNHU to pursue a degree in Computer Science and started an internship at a tech startup.

## Skills

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- Excellent problem-solving and analytical skills with the ability to troubleshoot and debug complex issues
- Strong understanding of data structures, algorithms, and object-oriented programming concepts
- Skillful in report documentation, customer service, Linux/macOS
- Effective communication and collaboration abilities demonstrated through teamwork and cross-functional projects

## Work Experience

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Intern - Velosys, Fort Worth, TX

March 2023 - June 2023

- 3-month internship
- Worked closely with senior engineers to gather requirements, analyze user needs, and contribute to the development of technical specifications
- Participated in code reviews, identified bugs, and implemented effective solutions to improve overall system functionality and performance
- Collaborated with cross-functional teams to develop and enhance our React site
- Documented software designs, workflows, and technical specifications for future reference and knowledge sharing

Team Lead Manager - Huntington Beach Dog Beach, Huntington Beach, CA

February 2020 - January 2021

- Responsible for leadership over the distribution, planning, and management of multiple merchandise locations
- Curated Excel spreadsheets to smoothly calculate and monitor the foundation's spending and profits
- Tracked inventory amounts and maintained contact with vendors for procurement of necessary items
- Built an email and print newsletter highlighting Huntington Beach events and pet-related articles
- Organized storage areas and created more efficient routines for maintaining an effortless system of locating merchandise

Bartender/Entertainer - Spearmint Rhino Worldwide Inc., Santa Ana, CA

May 2018 - January 2020

- Established relationships with new guests to provide an optimal experience, resulting in a substantial increase in customer retainment
- Cleaned and organized the bar area in keeping with the bar's philosophy, culture, and standards of excellence

- Itemized inventory on a continuous basis and designed a more manageable form of storage for easier access to promotional items
- Managed the closeout/opening process for the bar while double-checking any discrepancies between receipts and the POS system, identifying and resolving issues without management assistance

## Security Officer - Allied Universal (Mall at Barnes Crossing), Tupelo, MS

March 2017 - March 2018

- Ensured the safety of the client's large property by monitoring cameras and examining the area on foot and in a patrol vehicle
- Worked directly with Tupelo PD and SWAT on weekends
- Provided quality service through positive, professional interactions with clients and guests in person and by multi-line phone
- Performed other assigned duties including creating and processing reports, managing accident records, and providing emergency medical care
- Demonstrated self-control and proper communication with crisis management in urgent, emergency situations
- Showcased the importance of honesty and dependability in a high-pressure environment

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## Education

Southern New Hampshire University Feb 2023 - Present

- Pursuing Associate of Science in Computer Information Systems degree

Code Fellows: Advanced Software Development in Full-Stack JavaScript - Fall 2022

South Pontotoc High School - Spring 2015

## Volunteer Work

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- Forest Service  
April 2022 - November 2022
  - Huntington Beach Dog Beach  
February 2020 - January 2021

## Certificates

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- Keyboarding Skill Certificate (63 WPM)
  - AWS Essential Training for Developers