

EARLY DOORS: FACE TO FACE DROP IN

CONTACT: KAREN RICHARDS

EMAIL: karen.richards@caringinbristol.org.uk

DATE/TIME: EVERY FRIDAY 10AM-12PM

**LOCATION: SYMES COMMUNITY BUILDING, PETERSON AVENUE,
HARTCLIFFE, BS13 0BE**

Housing Advice & Support Drop In

- Talk to welcoming & independent housing workers
- Ask questions about your housing worries
- Work out a plan together

Every Friday
10-12pm

@Symes Resource Centre
(Opposite Morrisons)
BS13 0BE



Early Doors works with people experiencing housing issues. We offer 1-1 advice, support and group training. We believe everyone has the right to a safe, secure and warm home.

EARLY DOORS

A partnership by



What is a 'Housing Drop-In'?

A weekly session for people to access independent 1-1 advice and support to secure their housing. We can talk to people living in rented or socially rented housing about issues with their homes including; landlord issues, eviction notices, problems paying rent, damp & mould, neighbour harassment, family breakdown etc.

It will be based in the Community Room in the Symes Community Building on Peterson Avenue, Hartcliffe, BS13 0BE ([find a map here](#)).

Who is it for?

Anyone living in Hartcliffe or Withywood who needs housing advice or support. Hartcliffe and Withywood is an area where Caring in Bristol has already been providing support and services and built an understanding of the needs expressed by the communities there. It will be of particular interest to single adults who may be experiencing housing issues.

How do I access the drop in, or refer/signpost people?

You can just drop in. Share a flyer and let people know they can turn up on a Friday morning. If you think you are likely to refer lots of people – please get in touch withkaren.richards@caringinbristol.org.uk to set up a regular referral process.

How can I share this information with people I know/work with?

Please print off a poster & flyers (below) and feel free to share on your social media. We are happy to come and talk to groups, warm spaces or others who would like to know more. Please get in touch with karen.richards@caringinbristol.org.uk if you'd like us to come and meet you in person.

IMPERIAL APARTMENTS FAMILY SUPPORT

DATE/TIME: EVERY OTHER FRIDAY 10AM-11AM

LOCATION: Hartcliffe Children's Centre, Hareclive Road, Bristol, BS13 0JW

Contact: familysupportservice@shelter.org

Phone: 07743 197182



**A CHILD FRIENDLY AND SUPPORTIVE SPACE FOR
PARENTS FROM IMPERIAL APARTMENTS TO MEET**

WHERE HARTCLIFFE CHILDREN'S CENTRE, HARECLIVE RD, BRISTOL, BS13 0JW

TIME: BI-WEEKLY ON FRIDAYS 10:00 - 12:00

UPCOMING DATES 7TH JUNE, 21ST JUNE, 5TH JULY, 19TH JULY

**FOR MORE INFORMATION CONTACT FAMILYSUPPORTSERVICE@SHELTER.ORG.UK OR
07443197182**



SHELTER (PHONE/WEB)



Peter Farrow (Family Service Team Leader): peter_farrow@shelter.org.uk
Josie Hanson (Community Services Team Leader): josie_hanson@shelter.org.uk

Advice and guidance

Call our emergency national helpline [0808 8004444](tel:08088004444) during opening hours if you are homeless, have nowhere to stay tonight, are worried about losing your home, or are at risk of harm or abuse in your home.

Our [online advice](#) can help you with your housing rights and the next steps to take in your situation.

Use our [webchat](#) if you need help to take the next steps, or prefer not to call.

Our Legal Aid legal service

Our legal team can help you if you are eligible for Legal Aid, for example, if you need to go to court about a housing problem or to challenge a council's homelessness decision.

To speak to the legal team you need to make an appointment. To make an appointment with the legal team in Bristol, please call [0344 515 1778](tel:03445151778) between 9am and 5pm, Monday to Friday. This number is for new legal appointments only.

HOUSING MATTERS

CURRENT DATES AVAILABLE ON WEBSITE:

<https://housingmatters.org.uk/housing-advice-drop-in-sessions/>

Email: admin@housingmatters.org.uk (please do not contact this email for housing help, do attend the drop-ins)

Upcoming Drop-in sessions

Every fortnight at Knowle West Health Park (BS4 1WH) as part of their Wednesday coffee morning. Please check website for upcoming dates.

Are you feeling stressed about your housing situation?

Or is the cost-of-living crisis making things unmanageable for you?

You're not alone. Head to one of our free drop-in advice sessions around Bristol to speak to one of our expert Advisers.

All sessions are one-to-one, face-to-face, and confidential. A translation service will be available.

SOUTH BRISTOL ADVICE SERVICES (SBAS): DEBT & BENEFITS



Email: admin@southbristoladvice.org.uk

Tel: 0117 985 1122

24-hour tel line: 0117 9038358

Location: South Bristol Advice Services, Withywood Centre, Queens Road,
Withywood, Bristol, BS13 8QA

We are an independent charity giving free, confidential and impartial advice on Debt, Financial Capability and Welfare Benefits matters. We may be able to assist you to access and apply for options for dealing with debt, financial capability and welfare benefit matters. We also provide a DRO intermediary service.

Our phone number is 0117 985 1122.

24-hour answer machine Debt line: 0117 903 8358

DROP IN:

MON – FRI: 10AM - 2PM @ SBAS OFFICE @ Withywood Centre (BS13 8QA)

OUTREACH SESSIONS:

TUE: 10.30AM - 12.30PM @ SYMES BUILDING (BS13 0BE)

TUE: 1PM – 3PM @ FILWOOD HOPE (BS4 1JL)

FILWOOD HOPE (BS4 1JL): BENEFITS

EMAIL: advice@filwoodhope.org

ADDRESS: Filwood Hope, 11 & 13 Filwood Broadway, Bristol, BS4 1JL

WEBSITE: www.filwoodhope.org

'Help with benefits, debt, housing, mediation, employment. Whatever your question we are here to listen'.

We are open Monday to Thursday 9.30am until 1pm for drop ins. For benefit application forms or review forms please phone for an appointment.

SBAS debt drop in:
TUE: 1PM – 3PM

CAP (CHRISTIANS AGAINST POVERTY)



CONTACT: Rebecca Kishtainy

EMAIL: rebeccakishtainy@capuk.org

TEL: 07367 450679

CAPACITY: only 4 new clients per month in South Bristol

Ongoing telephone/internet connections still?

How to access: call [Call 0800 328 0006](tel:08003280006)

We're open:

- Monday to Thursday 9:30am to 5pm
- Friday 9:30am to 3:30pm

Calls are free from landlines and mobiles in the UK

No professional referral method, people need to self-refer by calling national line first, and then they will be given details for **South Bristol Debt Service Manager**.

Open to all people, faith and no faith. They are supported by a network of 16 churches so can come to people's homes or meet in a local church. Volunteers are able to help arrange paperwork and complete financial statements. Can meet in a more neutral place e.g. café, however may not be suitable when going through personal and private paperwork.

The befrienders can also help set up bank accounts and fill in forms. There is a text phone method open for deaf/hard of hearing people.

People not suited:

- Those whose immigration status may be affected by formal insolvency
- Those who are looking for a payment plan over 5 years (CAP will only provide support for a plan to help someone become debt free within 5 years).
- Self-employed people are not eligible

CLEAN SLATE LTD

QUIDS IN! MONEY GUIDANCE PROGRAMME



DELIVERED
BY CLEAN
SLATE

£1K+
average
gains for
clients after
5-6 weeks

About The Programme

A 5-6 week FREE programme with up to 8 hours of one-to-one support over the phone, plus a follow-up call two months later. Our goal: to help clients reduce stress, boost income, cut costs, and build long-term financial resilience.

What We Offer

- **Money Health Check (MHC):** 25 simple questions to create a personal action plan
- **Quick wins to build confidence** – from social tariffs to grants and discounts
- **Guided steps:** Budget Planner, Spending Diary, Benefits Check, grant applications
- **One-to-one support** every step of the way
- **Signposting & referrals** to trusted partners
- **Emergency support access** (fuel bank, foodbank, databank)

After, people felt significantly more confident that:

- ✓ Their money would last until their next pay day
- ✓ They were able to keep food on the table
- ✓ They knew where to find help if they had money worries
- ✓ They were getting all of their entitlements

✉ Email bristol@cleanslateltd.co.uk for more information



**Scan to sign
up yourself or
refer a client**



Money Guidance delivered by **CleanSlate**

Clean Slate Training & Employment CIC is a not-for-profit social enterprise helping low income individuals across the UK become more than better off through its money guidance initiative, *Quids in!*

There are Quids In Centres in Bristol, which means you can come and see us or contact us for a phone or video call discussion about your money, job-hunting or tips for getting online. The team works from various locations and you can contact us as below:

Phone us on 0117 457 4287

Email us at bristol@cleanslateltd.co.uk

Refer yourself (or someone, with their consent) click [here](#)

FINDING IT HARD TO MAKE ENDS MEET?



**Come for a chat with a
£quids in! Money Coach**

Mondays

9:00am - 12:30pm

**Shirehampton JTE
Hub, Penpole Ave,
Shirehampton,
Bristol BS11 0DY**

Thursdays

12:00pm – 3:00pm

**St Werburghs
Community Centre,
Horley Road, Bristol
BS2 9TJ**

Wednesdays (every two weeks)

**11:00am – 1:00pm
(every other week from 2nd July)**

**The Hub, Unit 1, Fedden Buildings,
Gainsborough Square, Lockleaze Bristol
BS7 9FB**



SCAN ME!

**Prefer virtual support?
Scan the QR to sign up.**

£quids in!
Money Guidance delivered by **CleanSlate**

www.cleanslateltd.co.uk/contact.html