Steve Larsen

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I was the co-host of the <u>Google Workspace Recap Podcast</u> that ran for 3 years and a founding member of <u>Workspace Admins</u> which is a group of over 1,000 IT admins. I've worked closely with Google on numerous pre-launches of products through their Alpha Bundle programme and am one of approximately 10 members of the Workspace Community Advisory Forum for the Google Cloud Community.

I was selected from over 400 applicants to present to 25 Google Product Managers, Engineers and business representatives at the Google Apps Thought Leaders event. I have presented at local events like the <u>London Apple Admins meetups</u> and have been on a customer panel for Box twice, once for 50 investors and press and also at their first European Box World Tour event with 100s of customers discussing the benefits of cloud file storage and sharing. I have also presented to over <u>500 Cisco Meraki</u> customers on the use of their security appliance, wireless access points and switches.

PROFESSIONAL EXPERIENCE

RGT Consultants

Google Collaboration & Endpoint Consultant

Sept 2024 - Feb 2025

Served as a primary point of contact for engineering across Workspace, Chrome Browser, Chromebooks and GCP.

22d consulting - Chicago

Co-Founder

Sept 2020 - Sept 2024

22d consulting is a Google Partner that assists organisations across numerous countries and industries with Google Workspace, GCP and SaaS operations. Implemented ISO 27001 within 6 months.

1871 - Chicago

Director of Technology

Nov 2022 - Mar 2023

Managing a team of 3 that support employees as well as 2,000 community members at the iconic Merchandise Mart.

Workspace Recap - Remote

Co-host / Creator Jan 2021 - Jan 2024

Workspace Recap was the only show dedicated to and discussing all of the changes happening in Google Workspace on a weekly basis, as well as how all these changes affect users and businesses. Each week we discuss What's New in Google Workspace, Upcoming Google Workspace releases and answer listener questions.

Workspace Admins – Remote

Co-host / Creator Dec 2020 - Jan 2023

Workspace Admins is a Google Admin driven series of live and pre-recorded technical talks covering any and all topics that a Google Workspace Admin would find useful. We cover topics that would benefit the Tier 1 IT help desk admin on up to the super admin and the CIO.

Chasyr – Remote

CIO May 2019 - Jan 2022

Currently providing CIO consulting and advisory services to Chasyr. Chasyr is a decentralised ridesharing platform and ecosystem, to be built on the Ethereum blockchain with real rideshare leadership and transportation network company (TNC) legal compliance.

Community Manager

April 2021 - May 2020

C2C is an independent community to serve, educate and connect Google Cloud customers.

Cloudbakers - Chicago, IL

Customer Engineer

August 2018 - Oct 2020

Working hand-in-hand with the Sales team to introduce Google Workspace (formerly G Suite) and GCP to customers. This involves prospective, existing customers and working with other partners to help clients understand the power of Google Cloud, develop creative cloud solutions and architectures to solve their business challenges, and problem-solve any potential technical roadblocks.

iwoca – London, UK

Head of IT

April 2018 - Aug 2018

Leading the IT team with a cloud first approach, in a company with 100% year on year revenue growth for the last 4 years. Supported a 60/30/10% ChromeOS/macOS/Win environment along with Hangouts Meet hardware.

Gett - London, UK

Head of IT, Information Security Trustee UK & US

Sept 2015 - Oct 2017

Leading the continuous improvement and development of the IT department. Efficiently managing the IT and telecommunication systems across the UK and collaborating with teams in Israel, Russia, Cyprus and the US.

- ISO 27001 Internal Auditor for UK and US operations
- IT integration planning for US Juno acquisition (\$200M)
- Reviewed all InfoSec questionnaires for tenders
- Designed and supported Business Continuity and Disaster Recovery plans

Wikibudgets - London, UK

Co-Founder

Feb 2015 - Sept 2015

Wikibudgets is out to change the way people view financial budgets, presenting them in a structured, accessible and searchable way through a web app which presents the data in an engaging way.

Brave Bison – London, UK Business Systems Manager

Nov 2014 - Feb 2015

Technical Operations Manager

July 2012 - Oct 2014

Responsible for building out and leading the BI, IT, Client Services, Content Operations and DevOps teams, defining and delivering support and solutions for new operational capabilities by introducing the necessary people and processes to scale a world class, international team.

- Selected to present to the Google for Work product managers as 1 of 7 members for the Google Apps
 Thought Leaders London group from a pool of 400 customers.
- Grew 5 operational teams from 6 to 25 employees in 6 months.
- Managed an initial £2M+ budget that included 80+ vendors and reduced costs to £1.1M.
- Responsible for all production infrastructure management and uptime of cloud & physical platforms.
- M&A; due diligence process, integration of 4 companies and 2 office moves.

Glam Media – London, UK Head of Technology

Feb 2012 - April 2012

Responsible for managing the technical operation at Glam UK office comprising an Ad Operations team, Product team and Engineering team, leading technical solutions for advertising placements across the Glam Media's network of sites.

Google Doc Source

goviral / AOL Advertising.com – London, UK Head of Technical Services

Oct 2011 - Feb 2012

Implementation Manager

2010 - Oct 2011

1999 - 2000

Lead training and knowledge-sharing across a team of 5 staff in 3 countries, offering technical consultancy for existing and prospective clients and also supporting the sales team with pitches and player capabilities.

• First goviral employee to obtain the AOL QMonster Award for developing a solution for publishers to generate video views on Facebook which became a leading USP. Key metrics: 16.1M+ views, 30% of publisher network, €350,000+ in revenue.

The Online Auctions Warehouse – Swindon, UK Operations Director	2009 – 2010
ChannelAdvisor UK Ltd. – London, UK Implementation Manager	2007 - 2009
Digilog Electronics – Chicago, IL USA Head of eCommerce	2003 - 2006
Merrill Lynch – Chicago, IL USA Clerk, CBOE	2000 – 2001
EDUCATION/TRAINING	
Moraine Valley Community College – Palos Hills, IL USA Computer Science	2002 - 2003
Rose-Hulman Institute of Technology – Terre Haute, IN USA	

CERTIFICATIONS / CREDENTIALS

Computer Science and Software Engineering

Chrome Enterprise Sales Credential

Chrome Enterprise Deployment Credential

Cisco Meraki ECMS1

CompTIA Network+

Google Professional ChromeOS Administrator

Google Education Deployment Credential

Google Education Sales Credential

Google Cloud Sales Credential

Google Professional Cloud Architect

Google Professional Workspace Administrator

Google Workspace Deployment Services Specialist

Google Workspace Sales Credential

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