

Patrick Johnson

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[LI](#)

SKILLS

- Communication
- Remote Work
- SQL Basics
- Team Building
- Strategic Problem Solving
- Certified Associate in Project Management
- Microsoft Office (Visio, Teams, SharePoint)
- Excel Data Analysis

EDUCATION

Bachelor of Arts, Business, University of Dallas, Irving, TX Anticipated May 2025

- GPA: 3.6 | Trustee Scholarship | Dean’s List
- Study Abroad: Rome, Italy (Fall 2022)

Relevant Coursework: Production Management, Data Analysis for Decision Making, Advanced Excel,

WORK EXPERIENCE

Project Management & Strategy Intern, Mr. Cooper, Remote June 2024 – Aug 2024

- Conducted research and developed strategic recommendations for critical business issues, collaborating with VP-level leaders, and co-managing project charters, timelines, and recaps to ensure project goals were met.
- Facilitated stakeholder discussions, identified process efficiencies and risks, and prioritized deliverables to drive organizational objectives across departments.

ISA Project Coordinator, University of Dallas, Irving, TX Sept 2023 - Present

- Improving my ability to work self-sufficiently and coordinate projects with multiple, remote cross-functional teams and leadership levels.
- Optimizing proficiency in CRM Software and SQL to manipulate data while handling confidential information.

Intern, Great Wolf Lodge, Grapevine, TX May 2023 - Aug 2023

- Supervised multiple outlets within the lodge simultaneously and assisted in planning events with managers for the DE&I and HR Teams (see Projects).
- Spearheaded the intern term project up to its completion using multiple software tools at our disposal.

Customer Service Representative, Great Wolf Lodge, Grapevine, TX May 2021 - April 2023

- Aided with operational responsibilities such as inventory restocking and resolved customer complaints and facilitated professional development to enable new team members to meet job responsibilities.

PROJECTS

Mr. Cooper, Remote

Future of Financial Services, Intern Project Summer 2024

- Managed the " Future of Financial Services " project, creating and prioritizing meeting agendas, assigning roles, and delegating work to our team of interns.
- Acted as the project lead and creative problem solver and coordinated with key stakeholders to align objectives and strategies.
- Developed executive-level presentations, identifying risks, efficiency improvements, and cost-saving initiatives to enhance the company's public image.

Great Wolf Lodge, Grapevine, TX

Veterans Recognition Event, Human Resources Project Summer 2023

- Orchestrated and managed a team of three to craft a comprehensive report and presentation for the event.
- Leveraged strong research and communication skills to establish connections with Dallas-Fort Worth color guard, volunteer organizations, and charities for event support.
- Coordinated with the HR team, ensured compliance with company standards, while overseeing the creation of celebratory signage and arrangement of event refreshments.

CAMPUS INVOLVEMENT

Volunteer, Charity Week, University of Dallas, Irving, TX

Fall 2023

- Aided peers in operational effectiveness for charity week.

PROFESSIONAL CERTIFICATES

CFA Investment Foundations Certificate®, CFA Institute

Dec 2024

CAPM® Certification, PMI

Nov 2024

Learning SQL Programming, LinkedIn

Jan 2024