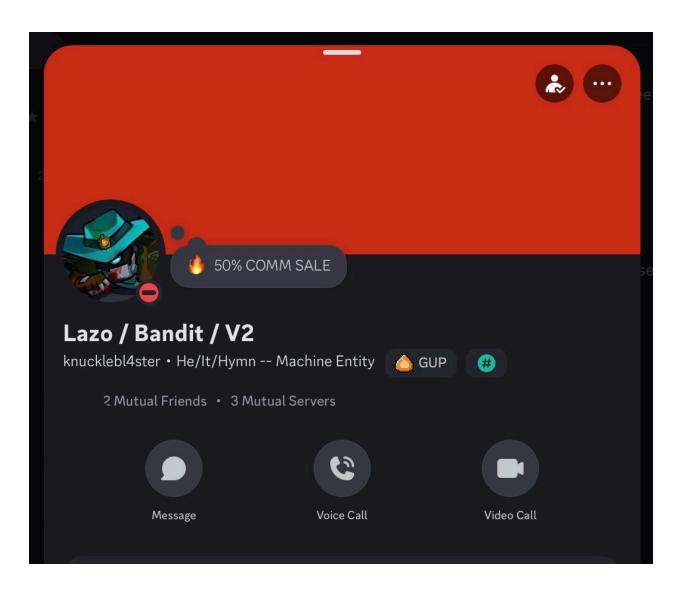
PSA ON KNUCKLEBL4STER

As a preface, do NOT under any circumstances send any harassment to either knucklebl4ster or I. He is a talented artist and a very friendly person, and I don't want that harassment going to him.

Please feel free to commission him, he is very skilled, but please keep this in mind before you do so.

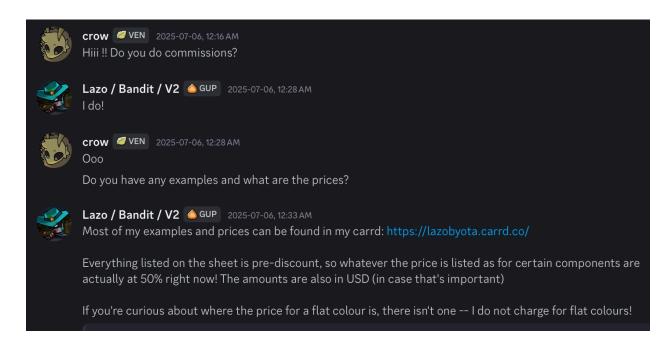
TLDR: Didn't tell me he couldn't do the comm, refunded only a partial amount after I DIDN'T accept the sketch, and disregarded the PSA



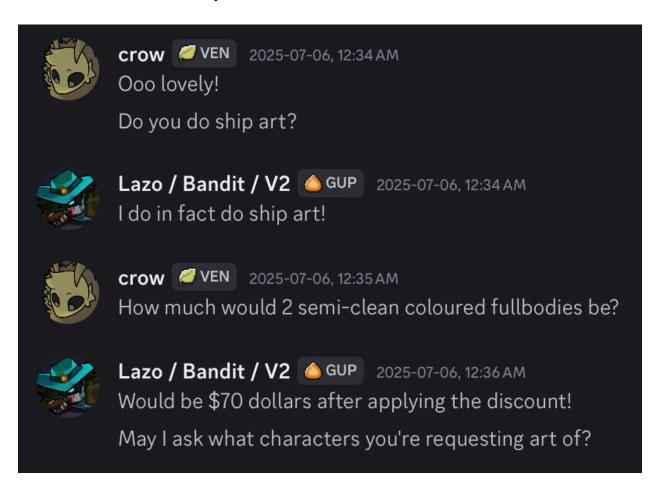


THE COMMISSION PROCESS

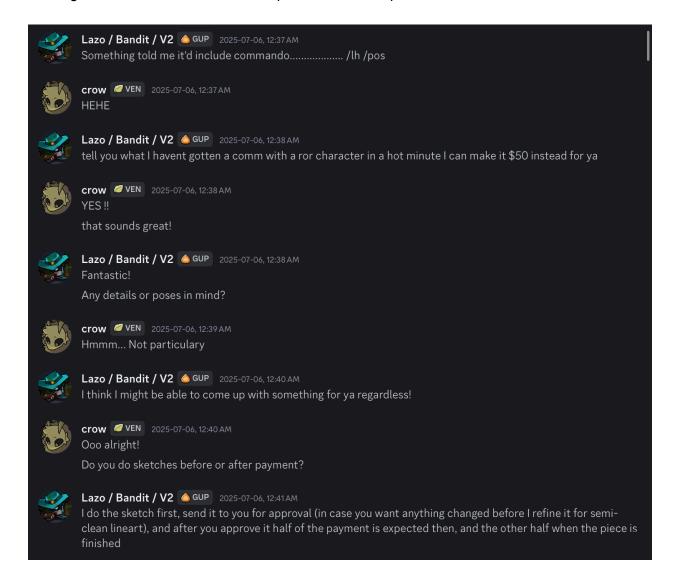
On July 6th, I contacted Lazo (he/it/hymn) about a commission.



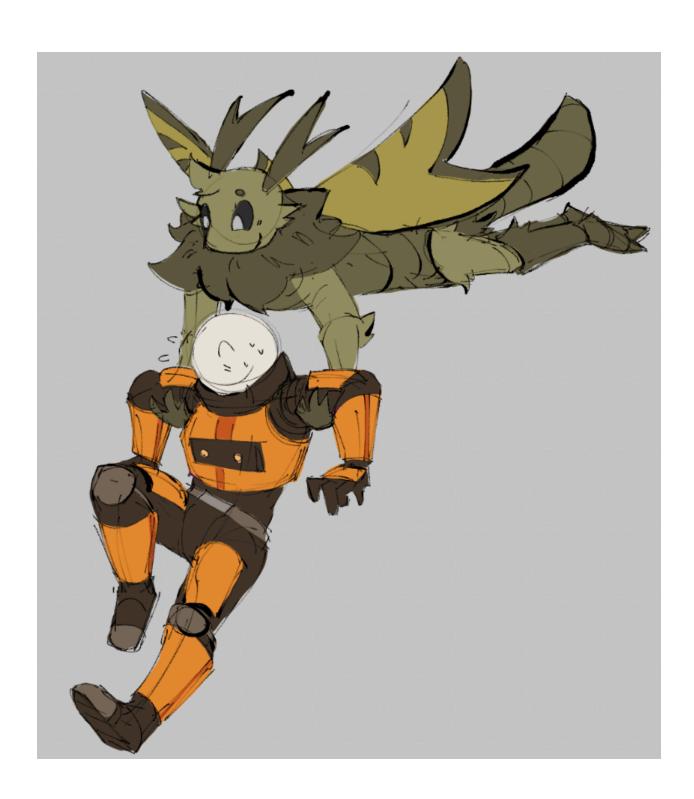
I asked him if he could draw my sona, Ven, and Commando.

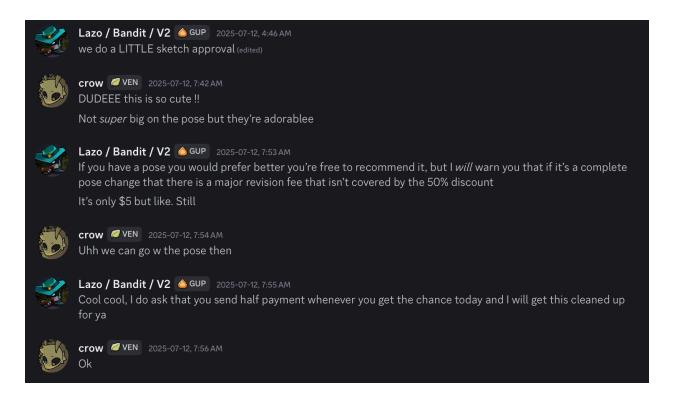


Lazo agrees to the commission and explains a bit of his process.



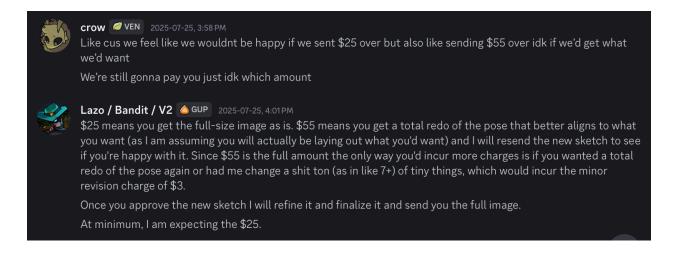
On July 12th, Lazo sends the sketch for approval. I'm not fully happy with the pose. It's fair, I didn't give him a specific pose.



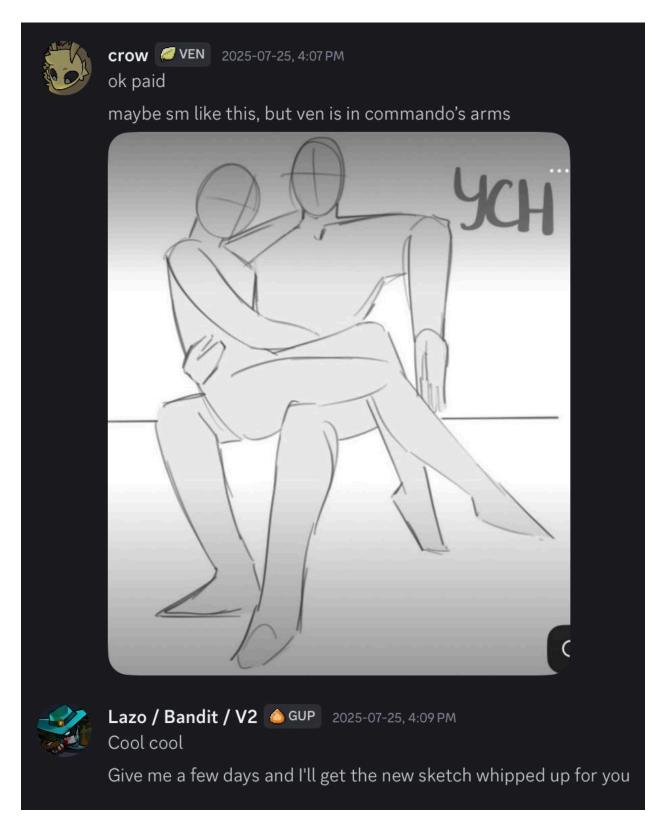


NOTE: This part is my fault. I took several weeks to get back to him with the payment. I was pretty sick and Kofi wasn't accepting my payment method, so I had to directly Venmo him.

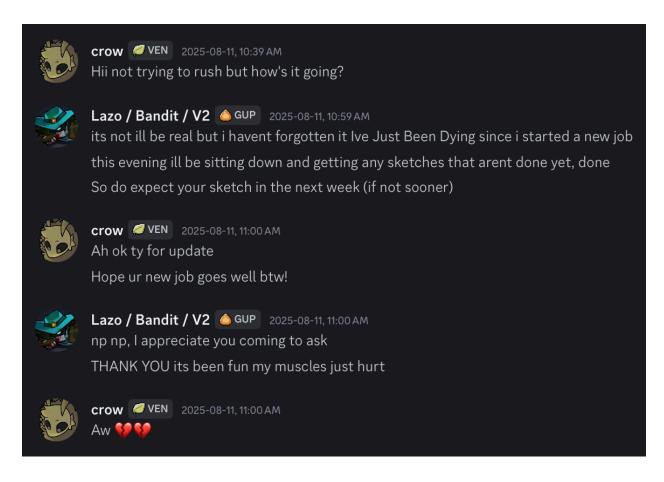
I paid him in full + the \$5 revision fee, so that was \$55.



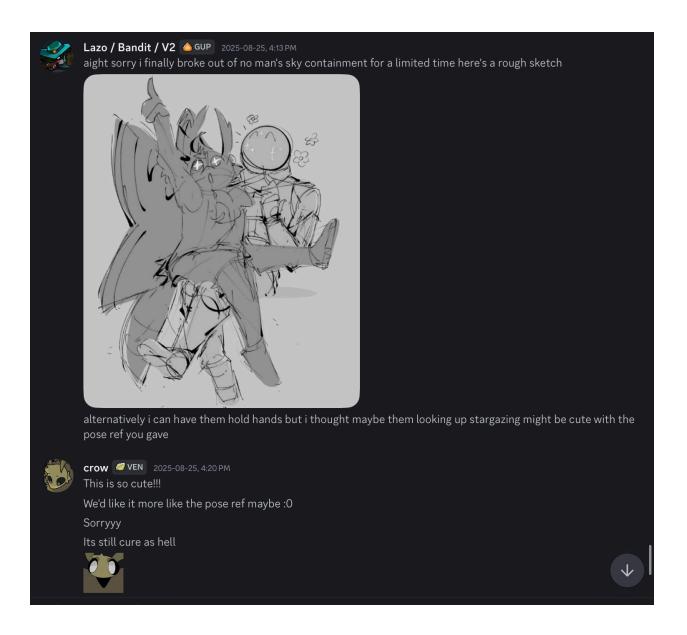
After I paid in full and the revision fee, I sent him a pose reference. **This part is important.** Lazo accepts the commission and seems capable of drawing it.



I did the first check in on August 8th. He just got a new job, so I gave him some time. Plus, the time doesn't really bother me.

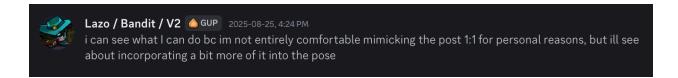


After two more check-ins (I don't think it's necessary to send the chats for that) he gave me a work in progress! I thought it was cute, but it wasn't what I asked for. I requested for it to be drawn more like the pose.

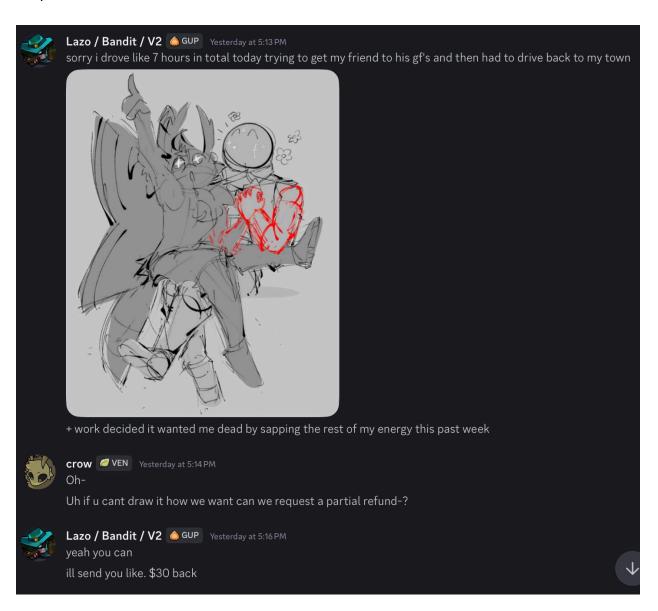


THE PROBLEMS

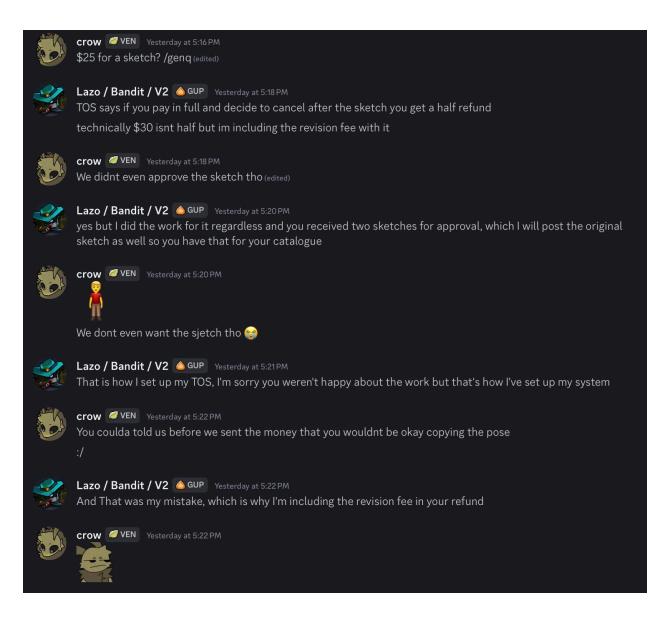
Lazo mentioned that he was uncomfortable copying the pose 1:1, which was the first thing that rubbed me wrong. He told me before he didn't mind doing the pose, and by sending a reference that's clearly the pose I'd like, right?



August 29th, Lazo delivers another sketch. Since he seems unable to complete the commission, I requested a refund.



He sent \$30 back out of the \$55. For the sketches that I did not want. He said this was part of his TOS, this which I accepted.



...until I checked his TOS.

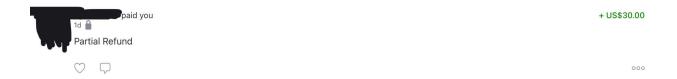
- 4.2. Prior to receiving the finalized piece, the other half of the cost should be paid.
- 4.3. A refund will only be issued if the you have paid in full and decide to cancel the commission prior to the approved sketch.
- 4.4. If you have paid in full and receive the sketch for approval, you may only receive a refund if you cancel prior to receiving the finalized piece. You will only receive a refund for half of the full commission.

Lazo's TOS says that a refund will only be issued if the comm was paid in full, which it was.

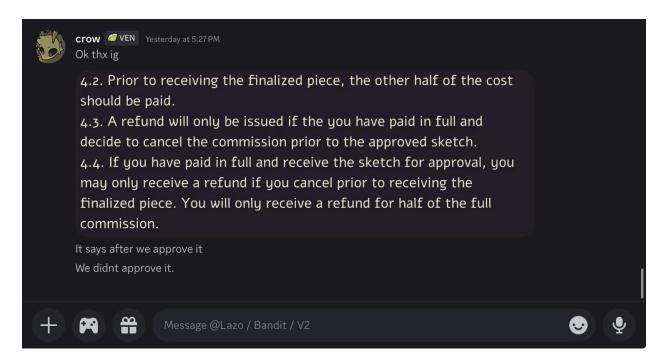
Here's where it gets tricky.

The TOS says that a refund will only be provided half if the sketch is approved. However, I never approved any of the sketches.

Lazo sent \$30. I would hope, like, he would keep at minimum \$5 for the pose revision, maybe \$15 kept at max. It's just sketches, and especially if I never approved them??



I DM'ed Lazo about his TOS, and no response so far.



Again, please do not harass Lazo. This is just a heads-up in case you decide to commission him. Thank you for your time!