

Goods Delivery

The procedure and terms of delivery of the ordered goods are agreed by the Buyer with a Manager of the online store.

1. Client Pickup:

1.1. After receiving the notification of the placed order, the Seller shall confirm its receipt by phone or by e-mail indicated by the Buyer and coordinate the date of pickup of the goods with the Buyer. In case of a wire transfer, the Seller shall additionally confirm by phone or by e-mail indicated by the Buyer that the payment of the order has been credited to the Seller's settlement account and only after that shall coordinate the date of pickup of the goods with the Buyer.

Client pickup of Goods is carried out at: **Moscow, 10 Nikolskaya str., floor 2, room 53. The pickup of Goods by the Buyer is made by appointment at: +7 (925)119-99-11. Business hours: 11:00 – 19:00 (Moscow time)**

2. Delivery in Moscow and Moscow region:

2.2. After receiving the notification of the placed order, the Seller shall confirm its receipt by phone or by e-mail indicated by the Buyer and coordinate the date of delivery of the goods with the Buyer. In case of a wire transfer, the Seller shall additionally confirm by phone or by e-mail indicated by the Buyer that the payment of the order has been credited to the Seller's settlement account and only after that shall coordinate the date of delivery of the goods with the Buyer.

2.2. The term of delivery of the order depends on the delivery address and ranges from 1 to 2 calendar days. The delivery term does not take into account the time for processing the loan agreement, if the Buyer has chosen this method of purchasing the goods.

2.3. Upon delivery of the Goods, the Buyer has the right to inspect the goods and try it on within no more than 15 minutes in the presence of a representative of the courier service. If there are no claims regarding the assortment, quantity, appearance, configuration of the goods, and the conformity of the received goods to the order, the Buyer shall purchase the goods and confirm the absence of claims by signing the invoice or the itinerary of the courier service representative.

2.4. Delivery is carried out by the internal courier service of Bakkoura LLC

2.5. The delivery service is carried out within: city of Moscow and Moscow region.

2.6. Delivery is free of charge.

2.7. Upon delivery, the Goods are transferred to the Buyer at their place of residence or other address specified by the Buyer, and in the absence of the Buyer, to any person who confirmed the conclusion of the agreement or the delivery of the goods and specified by the Buyer when placing the Order.

3. Delivery in Russia:

3.1. After receiving the notification of the placed order, the Seller shall confirm its receipt by phone or by e-mail indicated by the Buyer and coordinate the terms of delivery of the goods with the Buyer. Delivery of the Goods across the territory of Russia (with the exception of Moscow

and Moscow region) is carried out by DPD transport company. The delivery terms and conditions are available at: www.dpd.ru.

3.2. The cost of delivery is calculated individually for each order.

Please note that after the online store transfers the goods (parcel) to the transport company, the transport company bears the responsibility for the delivery time of the goods (parcel)!