



Jonathan Twu, MD
Board Certified Orthopedic Surgeon
Hand and Upper Extremity Specialist
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(630) 790-1872

EMG Scheduling Instructions:

Physical Medicine sees patients 12 years and older. If your appointment has not been made for you during today's visit, please call **630-967-2225** to schedule your appointment at one of the locations below.

Glen Ellyn: 430 Pennsylvania Ave., Suite 310

Elmhurst: 133 E. Brush Hill Rd., Suite 100

Joliet: 2100 Glenwood Ave., Joliet 60435

Lombard (on Highland Ave.): 1801 S. Highland Ave., Suite 220

Lisle: 430 Warrenville Road, Suite 310

Naperville: 1259 Rickert Dr., Suite 101

Westmont: 303 West Ogden

For more information about Duly Health and Care Physical Medicine and to access patient instructions and/or forms, please visit our website at: [Http://www.spinecenterofduplicom.com](http://www.spinecenterofduplicom.com)

Your insurance may require a referral for these services. IT IS THE PATIENT'S RESPONSIBILITY TO OBTAIN A REFERRAL PRIOR TO SERVICES BEING RENDERED. Charges for service obtained without a referral are the patient's responsibility. To ensure an approved referral/authorization is in place prior to service, you may call your physician's office or the Utilization Management Department at 630 942-7995, seventy-two (72) hours after the order is placed. Referrals can not be entered retrospectively.

IF YOU HAVE PPO INSURANCE COVERAGE If your medical insurance is a PPO, it is the patient's responsibility to confirm that any provider, vendor and/or facility outside of Duly Health and Care is in your network.

Although your PPO insurance may not require referrals, there are certain procedures (MRI, Nuclear Stress Test, Surgery, etc.) that may require an authorization from your insurance company. As long as the service is being performed at Duly Health and Care, the Duly Health and Care UM staff will obtain the necessary authorization on your behalf.

IF YOU HAVE HMO INSURANCE COVERAGE Your insurance requires a referral from your Primary Care Physician. Duly Health and Care will obtain authorization from your insurance company for services ordered by your Duly Health and Care PCP or Duly Health and Care specialist.

****A referral is not a guarantee of benefit, and we highly recommend that you call your insurance company to verify your coverage****