



Bee Free Driving School

Cancellation Policy

Last updated: October 2024

BEE FREE Instructors are self-employed which means they are only paid for the work they carry out. Once you have scheduled a lesson with them, you are allocated a time slot which, if you then cancel at short notice, the instructor is not be able to fill.

This therefore results in a loss of earnings for the instructor.

We understand that things can go wrong and that you might need to cancel a scheduled lesson. However, the Instructor must be notified **a minimum of 48 hours in advance of a lesson cancellation**. Every effort will then be made by the Instructor to reschedule the lesson for you.

Should sufficient notice of cancellation not be given, the Instructor reserves the right to charge the full lesson fee, and you will not be refunded.

Occasionally sickness, vehicle breakdown, accident, road traffic conditions or another issue outside of their control may mean that the Instructor is unable to deliver the scheduled lesson.

In these instances, every effort will be made to by the instructor to contact you as soon as possible, so that you aware of the situation. The instructor will then do their best to reschedule the lesson at a mutually convenient time, and at no extra cost to yourself.

BEE FREE operates a “No Quibble Refund Guarantee”. If, after paying for **your 1st lesson via the Bee Free website**, you decide that you no longer wish to have driving lessons with Bee Free, and give at least **48 hours notice** before that lesson is scheduled, we will issue a FULL refund, without charge.

Our “No Quibble Refund Guarantee” only applies to funds paid to BEE FREE via PAYPAL, where **no lesson** has taken place, and **48 hours notice** of cancellation has been given.

IPurchased lessons cannot be sold or transferred to a third party.

Note: Please be aware that BEE FREE Instructors are Independent Contractors.

Payments made to an Instructor are separate transactions over which we have no control. Please refer to your own instructor for the details of their particular Refund Policy.