

Statistical Process Control (SPC) – Control Phase

Project Title: Reducing Supply Chain Disruptions Due to Dispatch Documentation Errors

Tool: SPC Chart

Overview

The SPC chart below displays weekly documentation error rates over a 10-week period. The green line indicates the process mean, while red dashed lines indicate upper and lower control limits (UCL and LCL). The chart helps monitor process stability and provides early warning if documentation errors exceed acceptable variation.

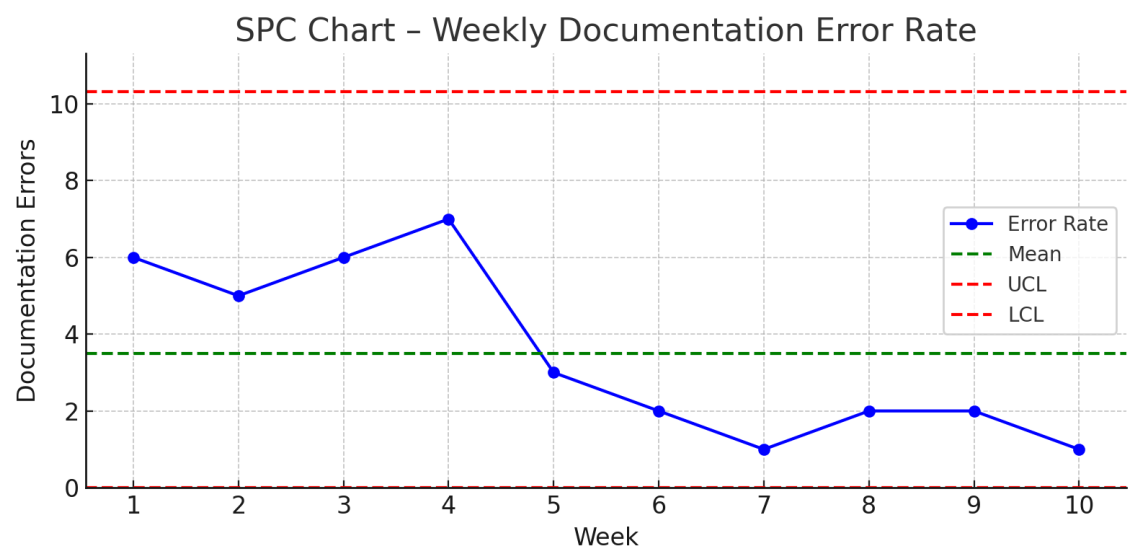


Figure 1. Statistical Process Control (SPC) chart showing weekly documentation errors with control limits.