

EtreCheckPro version: 6.8.4 (68040)

Report generated: 2024-02-24 23:02:16

Download EtreCheckPro from <https://etrecheck.com>

Runtime: 7:32

Performance: Good

Problem: Other problem

Description:

garbled audio with Google Voice

Major Issues:

Anything that appears on this list needs immediate attention.

Automatic updates disabled - Automatic updates are disabled. This computer is at risk of malware infection.

Heavy CPU usage - Some processes are using an unusually high amount of CPU.

Apple security disabled - Apple security software is disabled. This computer is at risk of malware infection.

Kernel extensions blocked - There are blocked kernel extensions awaiting user approval.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

Low disk space - This computer is running low on free hard drive space.

Heavy RAM usage - Apps are using a large amount of RAM.

Apps crashing - There have been numerous app crashes.

Clean up - There are orphan files that could be removed.

Unsigned files - There are unsigned software files installed. These files could be old, incompatible, and cause problems. They should be reviewed.

System modifications - There are a large number of system modifications running in the background.

Runaway user process - A user process is using a large percentage of your CPU.

Kernel extensions present - This computer has kernel extensions that may not work in the future.

Sharing enabled - This computer has sharing services enabled that could be a security risk.

Hardware Information:

Mac mini (Late 2014)

Status: Supported

Mac mini Model: Macmini7,1

2.6 GHz Intel Core i5 (i5-4278U) CPU: 2-core

16 GB RAM - Not upgradeable

BANK 0/DIMM0 - 8 GB DDR3 1600

BANK 1/DIMM0 - 8 GB DDR3 1600

Video Information:

Intel Iris - VRAM: 1536 MB

E24-C1 1920 x 1080

Drives:

disk0 - APPLE HDD HTS541010A9E662 1.00 TB (Mechanical - 5400 RPM)

Internal SATA 3 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Container] 1000.00 GB

disk1 [APFS Virtual drive] 1000.00 GB (Shared by 5 volumes)

disk1s1 - |***** - Data (APFS) (965.43 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] (101 MB used)

disk1s3 - Recovery (APFS) [Recovery] (529 MB used)

disk1s4 - VM (APFS) [APFS VM] (8.59 GB used)

disk1s5 - |*****| (APFS) (11.15 GB used)

disk2 - Mercury Elite Pro 10.00 TB

External USB 5 Gbit/s USB

disk2s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk2s2 - a***T (Journaled HFS+) 2.00 TB (2.49 GB used)

disk2s3 - L****T (Journaled HFS+) 6.00 TB (1.01 TB used)

disk2s4 - B****T (Journaled HFS+) 2.00 TB (958.87 GB used)

disk3 - Elite Pro USB 1.00 TB

External USB 5 Gbit/s USB

disk3s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk3s2 - M*****D (Journaled HFS+) 999.21 GB (976.01 GB used)

disk3s3 - Recovery HD (Mac OS Extended) [Recovery] 784 MB

disk4 - TOSHIBA MQ01ABD100 1.00 TB

External USB 5 Gbit/s USB

disk4s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk4s2 - Y*****p (Journaled HFS+) 999.21 GB (965.64 GB used)

disk4s3 - Recovery HD (Journaled HFS+) [Recovery] 784 MB

disk5 - Mercury Elite Pro 8.00 TB

External USB 5 Gbit/s USB

disk5s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk5s2 - B**t (Journaled HFS+) 1000.00 GB (986.75 GB used)

disk5s3 [APFS Container] 1.00 TB

disk7 [APFS Virtual drive] 1.00 TB (Shared by 4 volumes)

disk7s1 - M***e (APFS) (711.85 GB used)

disk7s2 - Preboot (APFS) [APFS Preboot] (43 MB used)

disk7s3 - Recovery (APFS) [Recovery] (511 MB used)

disk7s4 - VM (APFS) [APFS VM] (8.59 GB used)

disk5s4 - T*****e (Journaled HFS+) 5.00 TB (4.58 TB used)

disk5s5 - C*****n (Journaled HFS+) 1.00 TB (818.86 GB used)

disk5s6 - Recovery HD (Journaled HFS+) [Recovery] 650 MB

disk6 - Mercury Quad USB3 4.00 TB

External USB 5 Gbit/s USB

disk6s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk6s2 - 4*****s (Journaled HFS+) 999.35 GB (985.89 GB used)

disk6s3 - 4*****e (Journaled HFS+) 1.00 TB (503.80 GB used)

disk6s4 - 4*****s (Journaled HFS+) 2.00 TB (1.81 TB used)

Mounted Volumes:

disk1s1 - i***** - Data

Filesystem: APFS

Mount point: /Volumes/i***** - Data

Used: 965.43 GB

Shared values

Size: 1000.00 GB

Free: 13.98 GB

disk1s5 - i*****

Filesystem: APFS

Mount point: /Volumes/i*****

Used: 11.15 GB

Shared values

Size: 1000.00 GB

Free: 13.98 GB

disk2s2 - a***T

Filesystem: Journaled HFS+
Mount point: /Volumes/a***T
Owners enabled: No
Used: 2.49 GB
Size: 2.00 TB
Free: 2.00 TB

disk2s3 - L****T

Filesystem: Journaled HFS+
Mount point: /Volumes/L****T
Used: 1.01 TB
Size: 6.00 TB
Free: 5.00 TB

disk2s4 - B****T

Filesystem: Journaled HFS+
Mount point: /Volumes/B****T
Owners enabled: No
Used: 958.87 GB
Size: 2.00 TB
Free: 1.04 TB

disk3s2 - M*****D

Filesystem: Journaled HFS+
Mount point: /
Used: 976.01 GB
Size: 999.21 GB
Free: 22.93 GB
Available: 23.13 GB

disk4s2 - Y*****p

Filesystem: Journaled HFS+
Mount point: /Volumes/Y*****p
Owners enabled: No
Used: 965.64 GB
Size: 999.21 GB
Free: 33.57 GB

disk5s2 - B**t

Filesystem: Journaled HFS+
Mount point: /Volumes/B**t
Owners enabled: No
Used: 986.75 GB
Size: 1000.00 GB
Free: 13.25 GB

disk5s4 - T*****e

Filesystem: Journaled HFS+
Mount point: /Volumes/T*****e
Used: 4.58 TB
Size: 5.00 TB
Free: 415.35 GB

disk5s5 - C*****n

Filesystem: Journaled HFS+

Mount point: /Volumes/C*****n
Owners enabled: No
Used: 818.86 GB
Size: 1.00 TB
Free: 182.16 GB

disk6s2 - 4*****s
Filesystem: Journaled HFS+
Mount point: /Volumes/4*****s
Used: 985.89 GB
Size: 999.35 GB
Free: 13.46 GB

disk6s3 - 4*****e
Filesystem: Journaled HFS+
Mount point: /Volumes/4*****e
Owners enabled: No
Used: 503.80 GB
Size: 1.00 TB
Free: 498.56 GB

disk6s4 - 4*****s
Filesystem: Journaled HFS+
Mount point: /Volumes/4*****s
Owners enabled: No
Used: 1.81 TB
Size: 2.00 TB
Free: 184.30 GB

disk7s1 - M****e
Filesystem: APFS
Mount point: /Volumes/M****e
Owners enabled: No
Used: 711.85 GB
Shared values
Size: 1.00 TB
Free: 278.93 GB

USB:

USB30Bus
OWC - Mercury Elite Pro Quad USB 3
Other World Computing - Mercury Elite Pro
GenesysLogic - USB3.0 Hub
Innoster - Ext. HDD
GenesysLogic - USB3.0 Hub
Other World Computing - Mercury Elite Pro
ASMedia - Mercury Elite Pro USB Hub
- Elite Pro USB
Apple, Inc. - IR Receiver
Apple Inc. - BRCM20702 Hub
Apple Inc. - Bluetooth USB Host Controller
GenesysLogic - USB2.0 Hub
Creative Technology Ltd. - Live! Cam Chat HD VF0790
GenesysLogic - USB2.0 Hub
ITAC Systems, Inc. - evolution MT-Scroll
USB2.0 Hub
USB2.0 Hub

composite_device
Logitech - Apple Optical USB Mouse
Apple, Inc. - Keyboard Hub
Apple Inc. - Apple Keyboard
MOON - AND
ASMedia - Mercury Elite Pro USB Hub

Network:

Interface en0: Ethernet
Interface fw0: Thunderbolt FireWire
Interface en1: Wi-Fi
Interface en4: Bluetooth PAN
Interface bridge0: Thunderbolt Bridge

Printer sharing: Enabled

System Software:

macOS High Sierra 10.13.6 (17G14042)
Time since boot: About 10 hours

Configuration Files:

/etc/hosts - Count: 1

Notifications:

Opera.app
one notification

Security:

Gatekeeper: App Store and identified developers
System Integrity Protection: Enabled
Automatic Updates: Disabled

Antivirus software: Malwarebytes

Printer sharing: Enabled

Unsigned Files:

Launchd: /Library/LaunchAgents/com.oracle.java.Java-Updater.plist
Command: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Java
Updater.app/Contents/MacOS/Java Updater -bgcheck
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.investintech.Able2ExtractPro.PrnDisp.plist
Executable: /Applications/Able2Extract
Professional.app/Contents/Library/LoginItems/Able2ExtractPro.PrnDisp.app/Contents/MacOS/Able2ExtractPro.PrnDisp
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/org.pqrs.Seil.load.plist
Command: /Library/Application Support/org.pqrs/Seil/startup.sh start
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.microsoft.office.licensing.helper.plist
Executable: /Library/PrivilegedHelperTools/com.microsoft.office.licensing.helper
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.oracle.java.Helper-Tool.plist

Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Helper-Tool
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/Internet
Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/com.oracle.java.Java-Updater.plist
Command: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Java
Updater.app/Contents/MacOS/Java Updater -bgcheck
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.barebones.authd.plist
Executable: /Library/PrivilegedHelperTools/com.barebones.authd
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.bresink.system.securityagent3a.plist
Executable: /Library/PrivilegedHelperTools/com.bresink.system.securityagent3a
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/Internet
Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/com.oracle.java.Helper-Tool.plist
Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Helper-Tool
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.adobe.AAM.Updater-1.0.plist
Command: /Library/Application Support/Adobe/OOBE/PDApp/UWA/UpdaterStartupUtility -mode=logon
Details: Exact match found in the legitimate list - probably OK

Launchd: ~/Library/LaunchAgents/com.adobe.AAM.Updater-1.0.plist
Command: /Library/Application Support/Adobe/OOBE/PDApp/UWA/UpdaterStartupUtility -mode=scheduled
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.radiosilenceapp.nke.PrivateEye.plist
Command: /sbin/kextload '/Applications/Private Eye.app/Contents/Resources/Private Eye.kext'
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/org.virtualbox.startup.plist
Command: /Library/Application Support/VirtualBox/LaunchDaemons/VirtualBoxStartup.sh restart
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.microsoft.teams.TeamsUpdaterDaemon.plist
Executable: /Applications/Microsoft Teams
classic.app/Contents/TeamsUpdaterDaemon.xpc/Contents/MacOS/TeamsUpdaterDaemon
Details: Restrictive config permissions - possibly malware

Running app: (opera_autoupdate)

Apps: 495

Kernel Extensions:

/Applications/KeyRemap4MacBook.app
[Loaded] KeyRemap4MacBook.signed.kext - org.pqrs.driver.KeyRemap4MacBook (Fumihiko Takayama, 9.3.0 -
SDK 10.9)

/Applications/Parallels Desktop.app
[Not Loaded] prl_hypervisor.kext - com.parallels.kext.hypervisor (Parallels International GmbH, 16.5.1 49187 -
SDK 10.11)
[Not Loaded] prl_netbridge.kext - com.parallels.kext.netbridge (Parallels International GmbH, 16.5.1 49187 -
SDK 10.9)

[Not Loaded] prl_usb_connect.kext - com.parallels.kext.usbconnect (Parallels International GmbH, 16.5.1 49187 - SDK 10.9)
[Not Loaded] prl_vnic.kext - com.parallels.kext.vnic (Parallels International GmbH, 16.5.1 49187 - SDK 10.9)

/Applications/Private Eye.app
[Not Loaded] Private Eye.kext - com.radiosilenceapp.nke.PrivateEye (1.0 - SDK 10.7)

/Applications/pCloud Drive.app
[Not Loaded] pcloudfs.kext - com.pcloud.pcloudfs.filesystems.pcloudfs (PCLOUD LTD, 3.11.2 - SDK 10.11)

/Library/Application Support/Malwarebytes/MBAM/Kext
[Loaded] MB_MBAM_Protection.kext - com.malwarebytes.mbam.rtprotection (Malwarebytes Corporation, 4.21 - SDK 10.14)

/Library/Application Support/VirtualBox
[Loaded] VBoxDrv.kext - org.virtualbox.kext.VBoxDrv (Oracle America, Inc., 6.0.4)
[Loaded] VBoxNetAdp.kext - org.virtualbox.kext.VBoxNetAdp (Oracle America, Inc., 6.0.4)
[Loaded] VBoxNetFlt.kext - org.virtualbox.kext.VBoxNetFlt (Oracle America, Inc., 6.0.4)
[Loaded] VBoxUSB.kext - org.virtualbox.kext.VBoxUSB (Oracle America, Inc., 6.0.4)

/Library/Application Support/org.pqrs/Seil
[Not Loaded] Seil.10.9.signed.kext - org.pqrs.driver.Seil (Fumihiko Takayama, 11.3.0 - SDK 10.9)

/Library/Extensions
[Not Loaded] intelhaxm.kext - com.intel.kext.intelhaxm (6.0.3 - SDK 10.9)
[Loaded] LogiMgrDriver.kext - com.logitech.manager.kernel.driver (Logitech Inc., 6.62.1 - SDK 10.11)
[Blocked] SXUPTP.kext - com.silex.driver.sxuftp (silex technology, inc, 1.12.1 - SDK 10.8)
[Not Loaded] CIJUSBLoad.kext - jp.co.canon.ij.print.CIJUSBLoad (Canon Inc., 13.0.10 - SDK 10.9)

/System/Library/Extensions
[Not Loaded] RtWlanU1827.kext - com.realtek.driver.RtWlanU1827 (Realtek Semiconductor Corp, 1827.4.b16 - SDK 10.9)
[Not Loaded] BJUSBLoad.kext - jp.co.canon.bj.print.BJUSBLoad (2.1.0)

System Launch Daemons:

[Not Loaded] 36 Apple tasks
[Loaded] 183 Apple tasks
[Running] 116 Apple tasks
[Other] One Apple task

System Launch Agents:

[Not Loaded] 16 Apple tasks
[Loaded] 172 Apple tasks
[Running] 106 Apple tasks

Launch Daemons:

[Loaded] com.adobe.ARMDCCommunicator.plist (Adobe Inc. - installed 2023-10-27)
Executable: /Library/PrivilegedHelperTools/com.adobe.ARMDCCommunicator

[Loaded] com.adobe.ARMDCCMJobBlessHelper.plist (Adobe Inc. - installed 2023-10-27)
Executable: /Library/PrivilegedHelperTools/com.adobe.ARMDCCMJobBlessHelper

[Loaded] com.adobe.agsservice.plist (Adobe Inc. - installed 2024-01-04)
Executable: /Library/Application Support/Adobe/AdobeGCCClient/AGSService

[Loaded] com.barebones.authd.plist (Not signed - installed 2015-10-23)
Executable: /Library/PrivilegedHelperTools/com.barebones.authd

[Loaded] com.bombich.ccchelper.plist (Bombich Software, Inc. - installed 2019-12-06)
Executable: /Library/PrivilegedHelperTools/com.bombich.ccchelper

[Loaded] com.bresink.system.securityagent3a.plist (Not signed - installed 2015-08-12)
Executable: /Library/PrivilegedHelperTools/com.bresink.system.securityagent3a

[Running] com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corporation - installed 2023-09-25)
Command: /Library/Application
Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/RTProtectionDaemon.app/Contents/MacOS/RTProtectionDaemon -i 60E242BF-9857-4B70-9A9F-C16A0ED32154.pkg

[Running] com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corporation - installed 2023-09-15)
Executable: /Library/Application
Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/SettingsDaemon.app/Contents/MacOS/SettingsDaemon

[Loaded] com.microsoft.EdgeUpdater.update-internal.109.0.1518.107.system.plist (Microsoft Corporation - installed 2023-08-07)
Command: /Library/Microsoft/EdgeUpdater/109.0.1518.107/EdgeUpdater.app/Contents/MacOS/EdgeUpdater
--server --service=update-internal --enable-logging
--vmodule=*/components/update_client/*=2,*/chrome/updater/*=2 --system

[Loaded] com.microsoft.EdgeUpdater.update.system.plist (Microsoft Corporation - installed 2023-08-07)
Command: /Library/Microsoft/EdgeUpdater/109.0.1518.107/EdgeUpdater.app/Contents/MacOS/EdgeUpdater
--server --service=update --enable-logging --vmodule=*/components/update_client/*=2,*/chrome/updater/*=2
--system

[Loaded] com.microsoft.EdgeUpdater.wake.109.0.1518.107.system.plist (Microsoft Corporation - installed 2023-08-07)
Command: /Library/Microsoft/EdgeUpdater/109.0.1518.107/EdgeUpdater.app/Contents/MacOS/EdgeUpdater
--wake --vmodule=*/components/update_client/*=2,*/chrome/updater/*=2 --enable-logging --system

[Loaded] com.microsoft.EdgeUpdater.wake.system.plist (Microsoft Corporation - installed 2023-10-10)
Command: /Library/Application
Support/Microsoft/EdgeUpdater/Current/EdgeUpdater.app/Contents/MacOS/EdgeUpdater --wake-all
--enable-logging --vmodule=*/components/update_client/*=2,*/chrome/updater/*=2 --system

[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2023-09-12)
Executable: /Library/PrivilegedHelperTools/com.microsoft.autoupdate.helper

[Loaded] com.microsoft.office.licensing.helper.plist (Not signed - installed 2015-06-04)
Executable: /Library/PrivilegedHelperTools/com.microsoft.office.licensing.helper

[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2020-10-12)
Executable: /Library/PrivilegedHelperTools/com.microsoft.office.licensingV2.helper

[Loaded] com.microsoft.teams.TeamsUpdaterDaemon.plist (Not signed - installed 2023-10-11)
Executable: /Applications/Microsoft Teams
classic.app/Contents/TeamsUpdaterDaemon.xpc/Contents/MacOS/TeamsUpdaterDaemon

[Not Loaded] com.oracle.java.Helper-Tool.plist (Not signed - installed 2022-06-16)
Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Helper-Tool

[Loaded] com.pcloud.pcloudfs.Mounter.Helper.plist (PCLOUD LTD - installed 2020-12-21)
Executable: /Library/PrivilegedHelperTools/com.pcloud.pcloudfs.Mounter.Helper

[Other] com.radiosilenceapp.nke.PrivateEye.plist (Not signed - installed 2011-10-08)
Command: /sbin/kextload '/Applications/Private Eye.app/Contents/Resources/Private Eye.kext'

[Loaded] com.reincubate.macos.cam.PrivilegedHelper.plist (Reincubate Ltd - installed 2023-06-30)
Executable: /Library/PrivilegedHelperTools/com.reincubate.macos.cam.PrivilegedHelper

[Loaded] com.xk72.charles.ProxyHelper.plist (XK72 Limited - installed 2023-07-08)
Executable: /Library/PrivilegedHelperTools/com.xk72.charles.ProxyHelper

[Loaded] org.macosforge.xquartz.privileged_startx.plist (Apple Inc. - XQuartz - installed 2016-10-26)
Command: /opt/X11/libexec/privileged_startx -d /opt/X11/lib/X11/xinit/privileged_startx.d

[Not Loaded] org.pqrs.Seil.load.plist (Not signed - installed 2015-08-08)
Command: /Library/Application Support/org.pqrs/Seil/startup.sh start

[Not Loaded] org.virtualbox.startup.plist (Not signed - installed 2019-03-22)
Command: /Library/Application Support/VirtualBox/LaunchDaemons/VirtualBoxStartup.sh restart

[Loaded] us.zoom.ZoomDaemon.plist (Zoom Video Communications, Inc. - installed 2024-01-05)
Executable: /Library/PrivilegedHelperTools/us.zoom.ZoomDaemon

Launch Agents:

[Other] Wlan.Software.plist (Not signed - installed 2014-12-15)
Executable: /System/Library/CoreServices/StatusBarApp.app/Contents/MacOS/StatusBarApp

[Not Loaded] com.adobe.AAM.Updater-1.0.plist (Not signed - installed 2018-12-04)
Command: /Library/Application Support/Adobe/OOBE/PDApp/UWA/UpdaterStartupUtility -mode=logon

[Other]
com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c95072f92651fb65e1bf9c8e43c37a23d420d.plist
(Adobe Inc. - installed 2023-12-13)
Executable: /Library/Application Support/Adobe/ARMDC/Application/Acrobat Update
Helper.app/Contents/MacOS/Acrobat Update Helper

[Not Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Inc. - installed 2024-01-04)
Command: /Library/Application Support/Adobe/AdobeGCCClient/agcinvokerutility -mode=logon

[Loaded] com.investintech.Able2ExtractPro.PrnDisp.plist (Not signed - installed 2023-09-08)
Executable: /Applications/Able2Extract
Professional.app/Contents/Library/LoginItems/Able2ExtractPro.PrnDisp.app/Contents/MacOS/Able2ExtractPro.PrnD
isp

[Running] com.logitech.manager.daemon.plist (Logitech Inc. - installed 2017-07-13)
Command: /Library/Application Support/Logitech.localized/Logitech
Options.localized/LogiMgrDaemon.app/Contents/MacOS/LogiMgrDaemon --launchd

[Running] com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corporation - installed 2023-09-15)
Executable: /Library/Application
Support/Malwarebytes/MBAM/Engine.bundle/Contents/Plugins/FrontendAgent.app/Contents/MacOS/FrontendAgen
t

[Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2023-09-12)
Command: /Library/Application Support/Microsoft/MAU2.0/Microsoft
AutoUpdate.app/Contents/MacOS/Microsoft Update Assistant.app/Contents/MacOS/Microsoft Update Assistant
--launchByAgent

[Not Loaded] com.oracle.java.Java-Updater.plist (Not signed - installed 2022-06-16)

Command: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Java Updater.app/Contents/MacOS/Java Updater -bgcheck

[Loaded] org.macosforge.xquartz.startx.plist (Apple Inc. - XQuartz - installed 2016-10-26)
Command: /opt/X11/libexec/launchd_startx /opt/X11/bin/startx -- /opt/X11/bin/Xquartz

[Loaded] org.pqrs.KeyRemap4MacBook.server.plist (Fumihiko Takayama - installed 2014-02-15)
Command: /Applications/KeyRemap4MacBook.app/Contents/MacOS/KeyRemap4MacBook
--fromLaunchAgents

User Launch Agents:

[Loaded] com.DigiDNA.iMazing2Mac.Mini.plist (DigiDNA SARL - installed 2023-12-11)
Executable: /Applications/iMazing 2.app/Contents/MacOS/iMazing Mini/Contents/MacOS/iMazing Mini

[Loaded] com.adobe.AAM.Updater-1.0.plist (Not signed - installed 2018-12-04)
Command: /Library/Application Support/Adobe/OOBE/PDApp/UWA/UpdaterStartupUtility -mode=scheduled

[Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Inc. - installed 2024-01-04)
Command: /Library/Application Support/Adobe/AdobeGCClient/agcinvokerutility -mode=scheduled

[Loaded] com.dropbox.DropboxMacUpdate.agent.plist (Dropbox, Inc. - installed 2024-01-24)
Command: ~/Library/Dropbox/DropboxMacUpdate.app/Contents/MacOS/DropboxMacUpdate -check periodic

[Other] com.epicgames.launcher.plist (Not signed - installed 2023-05-19)
Command: /usr/bin/open 'Applications/Epic Games Launcher.app' --args -silent -launchcontext=boot

[Loaded] com.google.keystone.agent.plist (Google LLC - installed 2023-12-14)
Command:
~/Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode ifneeded

[Loaded] com.google.keystone.xpcservice.plist (Google LLC - installed 2023-12-14)
Command:
~/Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode xpchost

[Loaded] com.logmein.GoToMeeting.G2MAIRUploader.plist (LogMeIn, Inc. - installed 2023-02-23)
Executable: ~/Library/Application Support/LogMeInInc/GoToMeeting/G2MUpload

[Loaded] com.logmein.GoToMeeting.G2MUpdate.plist (LogMeIn, Inc. - installed 2023-02-23)
Executable: ~/Library/Application Support/LogMeInInc/GoToMeeting/G2MUpdate

[Not Loaded] org.virtualbox.vboxwebsrv.plist (Oracle America, Inc. - installed 2019-03-22)
Executable: /Applications/VirtualBox.app/Contents/MacOS/vboxwebsrv

User Login Items:

[Not Loaded] 1Password Extension Helper (App Store - installed 2021-06-19)
Modern Login Item
/Applications/1Password 7.app/Contents/Library/LoginItems/1Password Extension Helper.app

[Not Loaded] 1Password Launcher (App Store - installed 2021-06-19)
Modern Login Item
/Applications/1Password 7.app/Contents/Library/LoginItems/1Password Launcher.app

[Not Loaded] CCC User Agent (Bombich Software, Inc. - installed 2019-12-06)
Modern Login Item
/Applications/Carbon Copy Cloner.app/Contents/Library/LoginItems/CCC User Agent.app

[Not Loaded] Countdown Login Helper (App Store - installed 2023-08-31)
Modern Login Item
/Applications/Countdown Timer Plus.app/Contents/Library/LoginItems/Countdown Login Helper.app

[Not Loaded] Find Any File Hotkey (Thomas Tempelmann - installed 2023-06-07)
Modern Login Item
/Applications/Find Any File.app/Contents/Library/LoginItems/Find Any File Hotkey.app

[Running] Flux (Michael Herf - installed 2018-05-31)
Application
/Applications/Flux.app

[Not Loaded] Garmin Express Service (Garmin International - installed 2022-12-07)
Modern Login Item
/Applications/Garmin Express.app/Contents/Library/LoginItems/Garmin Express Service.app

[Not Loaded] crashreporter (Garmin International - installed 2022-12-07)
Modern Login Item
/Applications/Garmin Express.app/Contents/Library/LoginItems/Garmin Express Service.app/Contents/MacOS/crashreporter.app

[Not Loaded] ApplicationUpdater (Garmin International - installed 2022-12-07)
Modern Login Item
/Applications/Garmin Express.app/Contents/Library/LoginItems/Garmin Express Service.app/Contents/Resources/ApplicationUpdater.app

[Running] Keyboard Maestro (Stairways Software Pty Ltd - installed 2023-12-05)
Application
/Applications/Keyboard Maestro.app

[Running] Keyboard Maestro Engine (Stairways Software Pty Ltd - installed 2023-12-05)
Application
/Applications/Keyboard Maestro.app/Contents/MacOS/Keyboard Maestro Engine.app

[Not Loaded] OmniRecorder+LoginItem (App Store - installed 2024-02-11)
Modern Login Item
/Applications/OmniRecorder.app/Contents/Library/LoginItems/OmniRecorder+LoginItem.app

[Not Loaded] Skitch Helper (Skitch Inc - installed 2020-04-16)
Modern Login Item
/Applications/Skitch.app/Contents/Library/LoginItems/J8RPQ294UB.com.skitch.SkitchHelper.app

[Not Loaded] LoginHelper (App Store - installed 2023-08-31)
Modern Login Item
/Applications/Smart Countdown Timer.app/Contents/Library/LoginItems/LoginHelper.app

[Not Loaded] TextNow Login Helper (App Store - installed 2023-07-20)
Modern Login Item
/Applications/TextNow.app/Contents/Library/LoginItems/TextNow Login Helper.app

[Loaded] CopyClipHelper (FIPLAB Ltd - installed 2023-12-12)
Modern Login Item
~/Library/Caches/com.fiLAB.copyp2/org.sparkle-project.Sparkle/Installation/aDzsLyifd/CopyClip 2.app/Contents/Library/LoginItems/CopyClipHelper.app

[Not Loaded] Spike Login Helper (App Store - installed 2023-10-23)

Modern Login Item

/Volumes/M***e/a*****k/Spike.app/Contents/Library/LoginItems/Spike Login Helper.app

Applications:

1574 apps

434 32-bit apps

953 unsigned apps

App Extensions:

Plugins:

Parallels VMs - /Applications/Parallels Desktop.app

Safari extensions:

"Open In" button for Internet Explorer - /Applications/Parallels Desktop.app

1Password - /Applications/1Password 7.app

Photo editing extensions:

Skitch Markup - /Applications/Skitch.app

Share services:

Spark - /Applications/Spark.app

Send with Windows Email App - /Applications/Parallels Desktop.app

OneNote - /Applications/Microsoft 16.43/Microsoft OneNote.app

OneNote - /Applications/Microsoft Office 2016/Microsoft OneNote.app

Finder sync extensions:

Keka Finder Integration - /Applications/Keka.app

pCloudFinderExt - /Applications/pCloud Drive.app

Action services:

Skitch Markup - /Applications/Skitch.app

QuickLook Previews (legacy):

ParallelsQL - /Applications/Parallels Desktop.app

com.parallels.vm.vmpackage.packed *.pvmp

com.parallels.vm.vmpackage *.pvm

com.vmware.foreign.pvm

com.parallels.vm.vmpackage.compressed *.pvmz

OPItemMetadataQLGenerator - /Applications/1Password 7.app

com.agilebits.itemmetadata *.onpassword-item-metadata

EazyDrawApp5QL - /Applications/EazyDraw.app

com.dekorra.eazydraw.graphic *.ezdraw

com.dekorra.eazydraw.binary *.ezddata

ExeQL - /Applications/Parallels Desktop.app

com.microsoft.windows-executable *.exe

EtreCheckProQL - /Applications/EtreCheckPro 6.1.9.app

com.etresoft.etrecheck4 *.etrecheck

Internet Plug-ins:

AdobePDFViewerNPAPI: 17.012.20098 (Adobe Systems, Inc. - installed 2020-09-11)

RingCentralMeetings: 20.2.8534.0618 (RingCentral, Inc. - installed 2021-03-18)

AdobePDFViewer: 20.012.20048 (Adobe Systems, Inc. - installed 2020-09-11)

JavaAppletPlugin: Java 8 Update 341 build 10 (? - installed 2024-01-01)

SharePointBrowserPlugin: 14.7.7 (? - installed 2019-12-10)

User Internet Plug-ins:

WebEx64: 1.1.0 (Cisco - installed 2020-04-29)

Audio Plug-ins:

AppleTimeSyncAudioClock: 1.0 (Apple - installed 2020-10-16)
BridgeAudioSP: 4.69.2 (Apple - installed 2020-11-15)
iSightAudio: 7.7.3 (Apple - installed 2020-10-16)
MSTeamsAudioDevice: 2023.31.01.2 (Microsoft Corporation - installed 2023-08-07)
AppleAVBAudio: 683.1 (Apple - installed 2020-10-16)
BoomAudio: 1.0.5 (Global Delight Technologies Pvt. Ltd - installed 2022-10-06)
ZoomAudioDevice: 1.0 (Zoom Video Communications, Inc. - installed 2020-05-06)
ReincubateCamoAudio: 1.7.0 (Reincubate Ltd - installed 2022-06-15)
BluetoothAudioPlugIn: 6.0.7 (Apple - installed 2020-10-16)
AirPlay: 2.0 (Apple - installed 2020-10-16)

CoreMediaIO Plug-ins:

AppleCamera: 400.6.01 (Apple - installed 2020-10-16)
ReincubateCamoDAL: 1.7.0 (Reincubate Ltd - installed 2022-06-15)
iOSScreenCapture: 814.0 (Apple - installed 2020-10-16)

Safari Extensions:

"Open In" button for Internet Explorer (Parallels International GmbH - installed 2021-09-12)
1Password (App Store - installed 2021-06-19)

3rd Party Preference panels:

FUSE (Benjamin Fleischer - installed 2019-12-05)
Java (? - installed 2022-06-16)
Logi Options Launcher (Logitech Inc. - installed 2019-04-15)
SwitchResX (Stephane Madrau - installed 2015-11-13)

Backup:

Skip System Files: No
Volumes being backed up:
M*****D: Disk size: 999.21 GB - Disk used: 976.28 GB
Destinations:
L*****T [Local] (Last used)
Total size: 6.00 TB
Total number of backups: 15
Oldest backup: 2024-02-22 07:01:38
Last backup: 2024-02-24 16:53:15

3rd party backup: Carbon Copy Cloner

Performance:

System Load: 5.70 (1 min ago) 5.07 (5 min ago) 4.77 (15 min ago)
Nominal I/O usage: 0.15 MB/s
File system: 21.53 seconds
Write speed: 236 MB/s
Read speed: 385 MB/s

CPU Usage Snapshot:

Type Overall
System: 8 %
User: 62 %
Idle: 30 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)
Google Chrome Helper (5) 148.34 % (Google LLC)

Opera Helper (Renderer) (82) 30.30 % (Opera Software AS)
Google Chrome Helper (Renderer) (13) 28.34 % (Google LLC)
mdworker (12) 14.44 % (Apple)
Google Chrome 8.68 % (Google LLC)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

kernel_task 5.44 GB (Apple)
Opera Helper (Renderer) (82) 4.40 GB (Opera Software AS)
Google Chrome Helper (Renderer) (13) 2.10 GB (Google LLC)
EtreCheckPro 1.36 GB (Etresoft, Inc.)
Google Chrome Helper (5) 350 MB (Google LLC)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

mDNSResponder 3 MB / 3 MB (Apple)
netbiosd 142 KB / 96 KB (Apple)
apsd 7 KB / 11 KB (Apple)
softwareupdated 0 B / 0 B (Apple)
com.apple.cmio.registerassistantservice 0 B / 0 B (Apple)

Top Processes Snapshot by Energy Use:

Process (count) Energy (0-100) (Source - Location)

Google Chrome Helper (5) 78 (Google LLC)
mds 5 (Apple)
Google Chrome Helper (Renderer) (13) 3 (Google LLC)
trustd (12) 2 (Apple)
Opera Helper (Renderer) (82) 1 (Opera Software AS)

Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 16 MB

Used RAM: 13.42 GB

Cached files: 2.56 GB

Available RAM: 2.58 GB

Swap Used: 414 MB

Software Installs (past 60 days):

Install Date Name (Version)

2024-01-02 macOS Monterey (17.7.20)
2024-01-05 Zoom (5.16.10.25689)
2024-02-10 Icecream Screen Recorder (Free Version) (1.0.8)
2024-02-11 Screen Recorder by Omi (1.3.7)
2024-02-24 Discovery (2.1.0)

Clean up:

/Library/LaunchAgents/Wlan.Software.plist
/System/Library/CoreServices/StatusBarApp.app/Contents/MacOS/StatusBarApp
Executable not found
~/Library/LaunchAgents/com.epicgames.launcher.plist
/Applications/Epic Games Launcher.app
Executable not found

Diagnostics Information (past 60 days):

2024-02-24 22:57:07 Able2Extract Professional.app - Crash (569 times)

First occurrence: 2024-02-24 22:57:08
Executable: /Applications/Able2Extract Professional.app
Details:
 abort() called

2024-02-24 12:59:35 MRT.app - Memory (3 times)
First occurrence: 2024-02-24 12:59:40
Executable: /System/Library/CoreServices/MRT.app

2024-02-24 12:55:37 mds - Memory (4 times)
First occurrence: 2024-02-24 13:03:22
Executable:
/System/Library/Frameworks/CoreServices.framework/Versions/A/Frameworks/Metadata.framework/Versions/A/Support/mds

2024-02-24 01:27:06 helpd - Memory (9 times)
First occurrence: 2024-02-24 01:32:35
Executable: /System/Library/PrivateFrameworks/HelpData.framework/Versions/A/Resources/helpd

2024-02-23 20:52:49 mds_stores - Memory
First occurrence: 2024-02-23 20:59:55
Executable:
/System/Library/Frameworks/CoreServices.framework/Versions/A/Frameworks/Metadata.framework/Versions/A/Support/mds_stores

2024-02-23 20:27:27 sharedfilelistd - Memory (4 times)
First occurrence: 2024-02-23 20:45:55
Executable: /System/Library/CoreServices/sharedfilelistd

2024-02-23 20:27:26 cfprefsd - Memory (4 times)
First occurrence: 2024-02-23 20:45:43
Executable: /usr/sbin/cfprefsd

2024-02-22 04:44:50 lsd - Memory
First occurrence: 2024-02-22 05:04:52
Executable: /usr/libexec/lsd

2024-02-21 21:59:01 symptomsd - Memory
First occurrence: 2024-02-21 22:19:02
Executable: /usr/libexec/symptomsd

2024-02-21 21:56:08 nehelper - Memory
First occurrence: 2024-02-21 22:16:09
Executable: /usr/libexec/nehelper

2024-02-21 21:52:53 trustd - Memory
First occurrence: 2024-02-21 22:12:55
Executable: /usr/libexec/trustd

2024-02-21 21:24:48 backupd - Memory
First occurrence: 2024-02-21 21:44:49
Executable: /System/Library/CoreServices/backupd.bundle/Contents/Resources/backupd

2024-02-21 21:08:02 mdworker - Memory (3 times)
First occurrence: 2024-02-21 21:12:16

Executable:

/System/Library/Frameworks/CoreServices.framework/Versions/A/Frameworks/Metadata.framework/Versions/A/Support/mdworker

2024-02-21 14:35:14 sandboxd - Memory

First occurrence: 2024-02-21 14:55:19

Executable: /usr/libexec/sandboxd

2024-02-21 14:34:37 iconservicesagent - Memory (3 times)

First occurrence: 2024-02-21 14:54:48

Executable: /System/Library/CoreServices/iconservicesagent

2024-02-19 21:14:01 AdobeGCCClient.app - Crash

First occurrence: 2024-02-19 21:14:09

Executable: /Library/Application Support/Adobe/*/AdobeGCCClient.app

Details:

LaunchServices: registering extension point com.apple.textinputmethod-services at URL file:/System/Library/Frameworks/InputMethodKit.framework

2024-02-19 01:03:00 Java Updater.app - Crash (4 times)

First occurrence: 2024-02-19 01:03:04

Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Java Updater.app

Details:

dyld: launch, loading dependent libraries

2024-02-11 00:07:01 OmniRecorder.app - Crash (2 times)

First occurrence: 2024-02-11 00:07:04

Executable: /Applications/OmniRecorder.app

Details:

dyld: launch, loading dependent libraries

2024-02-05 02:11:51 Able2Extract Professional.app - Crash (42 times)

Executable: /Applications/Able2Extract Professional.app

Details:

abort() called

2024-01-31 08:10:47 nfsd - Memory

First occurrence: 2024-01-31 08:31:22

Executable: /sbin/nfsd

End of report