NOTICE TO TEXAS CONSUMERS

AJL Mosaic Counseling Service PLLC

Ulizabeth Walker, M.A., LPC

Texas House Bill 4224

Texas consumers may request their health care records, contact the professional licensing authority, and file a consumer complaint using the information below.

1. REQUESTING YOUR HEALTH CARE RECORDS

To request your health care records maintained by AJL Mosaic Counseling Service, contact the practice using the information below. Please include your name, contact information, and a description of the records requested. Requests are handled in accordance with applicable privacy laws.

Ulizabeth Walker, M.A., LPC

Phone: 682-237-9106

Email: **Mosaic26@proton.me**

2. CONTACTING THE LICENSING AUTHORITY

Licensed Professional Counselors in Texas are regulated by the **Texas Behavioral Health Executive Council (BHEC)**.

1801 Congress Avenue, Suite 7.300, Austin, TX 78701

Phone: (512) 305-7700

Website: bhec.texas.gov

Complaint information: bhec.texas.gov/how-to-file-a-complaint/

3. FILING A CONSUMER COMPLAINT

You may file a consumer complaint with the **Office of the Attorney General of Texas, Consumer Protection Division**.

Consumer Protection Hotline: (800) 621-0508

Online complaint information: texasattorneygeneral.gov/consumer-protection/file-consumer-complaint

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