0:00 [Music] 0:05 ever since computers were invented 0:07 they've really just been glorified 0:08 calculators machines that execute the 0:11 exact instructions given to them by the 0:13 programmers but something incredible is 0:15 happening now computers have started 0:16 gaining the ability to learn and think 0:19 and communicate just like we do they can 0:21 do creative intellectual work that 0:23 previously only humans could do we call 0:25 this technology generative Ai and you 0:27 may have encountered it already through 0:29 products like GPT basically intelligence 0:32 is now available as a service kind of 0:34 like a giant brain floating in the sky 0:36 that anyone can talk to it's not perfect 0:39 but it is surprisingly capable and it is 0:40 improving at an exponential rate this is 0:43 a big deal it's going to affect just

0:45 about every person and Company on the 0:47 planet positively or negatively this 0:49 video is here to help you understand 0:51 what generative AI is all about in 0:53 Practical terms beyond the hype the 0:54 better you understand this technology as 0:56 a person team or company the better 0:58 equipped you will be to survive and 1:00 thrive in the age of AI so here's a Einstein in your basement 1:03 silly but useful mental model for this 1:05 you have Einstein in your basement in 1:07 fact everyone does and by Einstein I 1:10 really mean the combination of every 1:12 smart person who ever lived you can talk 1:14 to Einstein whenever you want he has 1:16 instant access to the sum of all human 1:18 knowledge and will answer anything you 1:20 want within seconds never running out of 1:21 patience he can also take on any role 1:23

you want a comedian poet doctor coach 1:27 and will be an expert within that field 1:29 he has some human-like limitations 1:31 though he can make mistakes he can jump 1:33 to conclusions he can misunderstand you 1:35 but the biggest limitation is actually 1:37 your imagination and your ability to 1:39 communicate effectively with them this 1:41 skill is known as prompt engineering and 1:43 in the age of AI this is as essential as 1:46 reading and writing most people vastly 1:49 underestimate what this Einstein in your 1:51 basement can do it's like going to the 1:53 real Einstein and asking him to proof 1:55 read a high school report or hiring a 1:56 worldclass five-star chef and having him 1:59 chop onion the more you interact with 2:01 Einstein the more you will discover 2:02 surprising and Powerful ways for him to 2:04 help you or your company okay enough What is Al

2:07 fluffy metaphors let's clarify some 2:08 terms AI as you probably know stands for 2:11 artificial intelligence AI is not new FS 2:14 like machine learning and computer 2:15 vision have been around for decades 2:17 whenever you see a YouTube 2:18 recommendation or a web search result or 2:21 whenever you get a credit card 2:22 transaction approved that's traditional 2:24 Al in action generative Al is Al that 2:27 generates new original content rather 2:29 than just finding or classifying 2:30 existing content that's the G in GPT for 2:33 example large language models or llms 2:36 are a type of generative AI that can 2:38 communicate using normal human language 2:41 chat GPT is a product by the company 2:43 open AI it started as an IIm essentially 2:46 an advanced chatbot using a new 2:47architecture called the Transformer

2:49 architecture which by the way is the T 2:51 in GPT it is so fluent at human language 2:54 that anyone can use it you don't need to 2:55 be an AI expert or programmer and that's 2:57 kind of what triggered the whole 2:58 Revolution so how does it actually work How does it work 3:02 well a large language model is an 3:03 artificial neural network basically a 3:06 bunch of numbers or or parameters 3:08 connected to each other similar to how 3:09 our brain is a bunch of neurons or brain 3:11 cells connected to each other neural 3:12 networks only deal with numbers you send 3:15 in numbers and depending on how the 3:16 parameters are set all the numbers come 3:18 out but any kind of content such as text 3:20 or images can be represented as numbers 3:22 so let's say I write dogs are when I 3:25 send that to a large language model that 3:27

gets converted to numbers processed by 3:29 the neural network and then the 3:30 resulting numbers are converted back 3:31 into text in this case the word animals 3:34 dogs are animals so yeah this is 3:36 basically a guest to next word machine 3:39 the interesting part is if we take that 3:41 output and combine it with the input and 3:43 send it through the model again then it 3:45 will continue adding new words that's 3:46 what's going on behind the scenes when 3:48 you type something in chat GPT in this 3:50 case for example it generated a whole 3:51 story and I can continue this 3:53 indefinitely by adding more 3:55 prompts a large language model may have 3:58 billions or even trillions of of 3:59 parameters that's why they're called 4:01 large so how are all these numbers set Training 4:04 well not through manual programming that

4:06 would be impossible but through training 4:09 just like babies learning to speak a 4:10 baby isn't told how to speak she doesn't 4:13 get an instruction manual instead she 4:15 listens to people speaking around her 4:16 and when she's heard enough she starts 4:18 seeing the pattern she speaks a few 4:20 words at first to the Delight of her 4:21 parents and then later on full sentences 4:24 similarly during a training period the 4:26 language model is fed a mindboggling 4:28 amount of text to learn from Mostly from 4:31 internet sources it then plays guess the 4:33 next word with all of this over and over 4:35 again and the parameters are 4:37 automatically tweaked until it starts 4:38 getting really good at predicting the 4:40 next word this is called back 4:41 propagation which is a fancy term for oh 4:44 I guessed wrong I better change

4:45 something however to become truly useful 4:47 a model also needs to undergo human 4:49 training this is called reinforcement 4:51 learning with human feedback and it 4:53 involves thousands of hours of humans 4:55 painstakingly testing and evaluating 4:57 output from the model and giving 4:58 feedback kind of like training a a dog 5:01 with a clicker to reinforce good 5:02 behavior that's why a model like GPT 5:04 won't tell you how to rob a bank it 5:06 knows very well how to rob a bank but 5:08 through human training it has learned 5:09 that it shouldn't help people commit 5:11 crimes when training is done the model 5:13 is mostly Frozen other than some fine 5:15 tuning that can happen later that's what 5:17 the P stands for in GPT pre-trained 5:19 although in the future we will probably 5:20 have models that can learn continuously

5:22 rather than just uh during training and 5:24 fine-tuning now although chat GPT kind Models 5:26 of got the ball rolling GPT isn't the 5:29 only model out there in fact new models 5:31 are sprouting like 5:32 mushrooms they vary a lot in terms of 5:34 speed capability and cost some can be 5:37 downloaded and run locally others are 5:38 only online some are free or open source 5:41 others are commercial products some are 5:43 super easy to use While others require 5:45 complicated technical setup some are 5:47 specialized for certain use cases others 5:50 are more General and can be used for 5:51 almost anything and some are baked into 5:54 products in the form of co-pilots or or 5:56 chat windows it's it's the Wild West 6:00 just keep in mind that you generally get 6:01 what you pay for so with a free model 6:04

you may just be getting a smart high 6:06 school student in your basement rather 6:08 than Einstein the difference between for 6:11 example GPT 3.5 and GPT 4 is massive **Different Models** 6:15 note that there are different types of 6:17 generative AI models that generate 6:18 different types of content texto text 6:20 models like gpc4 take text as input and 6:23 generate text as output the text can be 6:25 natural language but it can also be 6:27 structured information like code Json 6:29 HTML I use this a lot myself to generate 6:32 code when programming uh it saves an 6:34 incredible amount of time and I also 6:35 learn a lot from the code it generates 6:37 text to image models will generate 6:39 images describe what you want and an 6:41 image gets generated for you you can 6:42 even pick a style image to image models 6:45 can do things like transforming or

6:47 combining images and we have image to 6:50 text models which describe the contents 6:52 of a given image and speech to text 6:54 models create voice transcriptions which 6:56 is useful for things like uh meeting 6:58 notes text Audio models they generate 7:00 music or sounds from a prompt for 7:02 example here is some sound generated 7:04 from The Prompt people talking in a 7:08 busy okay guys enough stop now thank you 7:13 and there are even text to video models 7:15 that generate videos from a prompt 7:17 sooner or later we'll have infinite 7:18 movie series that autog generate the 7:20 next episode tailored to your tastes as 7:22 you're watching kind of scary if you 7:24 think about it one Trend now is 7:26 multimodal AI products meaning they 7:28 combine different models into one 7:30 product so you can work with text images

7:32 audio Etc without switching tools the 7:35 chat GPT mobile app is a good example of 7:37 this just for fun I took a photo of this 7:40 room and I asked where I could hide 7:41 stuff I kind of like that it mentioned 7:44 the stove but warned that that it could 7:46 get hot there when I have things to 7:48 figure out such as the contents of this 7:50 video I like to take walks using chat 7:52 GPT as as a sounding board I start by 7:55 saying always respond with the word okay 7:57 unless I ask you for something that way 7:59 it'll just listen and not interrupt 8:01 after I finish dumping my thoughts I ask 8:03 for feedback we have some discussion and 8:06 then I ask it to summarize and text 8:07 afterwards I really recommend trying 8:09 this it's it's a really useful way to 8:11 use tools like this turns out Einstein 8:13 isn't stuck in the basement after all

8:15 you can take him out for a walk 8:17 initially language models were just word 8:19 predictors statistical machines with 8:22 limited practical use but as they became 8:24 larger and were trained on more data 8:26 they started gaining emergent 8:28 capabilities expected capabilities that 8:30 surprised even the developers of the 8:31 technology they could roleplay write 8:34 poetry write high quality code discuss 8:36 company strategy provide legal and 8:38 medical advice coach teach basically 8:41 creative and intellectual things that 8:43 only humans could do previously it turns 8:45 out that when a model has seen enough 8:47 text and images it starts to see 8:49 patterns and understand higher level 8:51 Concepts just like a baby learning to 8:53 understand the world let's take a simple 8:55 example I'll give gpc4 this little

8:57 drawing that involves a string a pair of 9:00 scissors an egg a pot and a fire what 9:03 will happen if I use the scissors the 9:05 model has most likely not been trained 9:07 on this exact scenario yet it gave a 9:10 pretty good answer which demonstrates a 9:11 basic understanding of the nature of 9:13 scissors eggs gravity and heat when GPT 9:16 4 was released I started using it as a 9:18 coding assistant and I was blown away 9:20 when prompted effectively it was a 9:22 better programmer than anyone I've 9:23 worked with same with article writing 9:25 product design Workshop planning and 9:27 just about anything I used it for for 9:29 the main bottleneck was my prompt 9:32 engineering skills so I decided to make 9:33 a career shift and focus entirely on 9:35 learning and teaching how to make this 9:37 technology useful hence this video now

9:40 let's take a step back and look at the 9:41 implications for 300,000 years or so we 9:44 homosapiens have been the most 9:46 intelligent species on Earth depending 9:48 of course on how you define intelligence 9:50 but the thing is our intellectual 9:51 capabilities aren't really improving 9:53 that much our brains are about the same 9:55 size same weight as they've been for 9:56 thousands of years computers on the 9:58 other hand have been around for only 80 10:00 years or so and now with generative AI 10:02 they are suddenly capable of speaking 10:04 human languages fluently and carrying 10:06 out an increasing number of intellectual 10:08 creative tasks that previously only 10:10 humans could do so we are right here at 10:12 the Crossing Point where AI is better at 10:14 some things and humans are better at 10:15 some things but ai's capabilities are

10:17 improving at an exponential rate while 10:19 ours aren't we don't know how long that 10:22 exponential Improvement will continue or 10:24 if it will level off at some point but 10:25 we're definitely entering a new world 10:27 order now this isn't the first 10:29 Revolution we've experienced we tamed 10:31 fire we learned how to do agriculture we 10:33 invented the printing press steam power 10:35 Telegraph these were all revolutionary 10:37 changes but they took decades or 10:39 centuries to become widespread in the AI 10:42 Revolution new technology spreads 10:44 worldwide almost instantly dealing with 10:46 this rate of change is a huge challenge 10:48 for both individuals and The AI Mindset 10:50 companies I've noticed that people and 10:52 companies tend to fall into different 10:54 kind of mindset categories when it comes 10:56

to AI on one side we have denial the 10:59 belief that AI cannot do my job or we 11:02 don't have time to look into this 11:03 technology this is a dangerous place to 11:05 be a common saying is AI might not take 11:08 your job but people using AI will and 11:11 this is true for both individuals and 11:13 companies on the other side of the scale 11:15 we have panic and despair the belief 11:16 that AI is going to take my job no 11:18 matter what AI is going to make my 11:19 company go bankrupt neither of these 11:21 mindsets are helpful so I propose a 11:24 middle ground a balanced positive 11:26 mindset AI is going to make me my team 11:28 my company insanely productive 11:31 personally with this mindset I feel like 11:33 I've gained superpowers I can go from 11:35 idea to result in so much shorter time I 11:38 can focus more on what I want to achieve 11:40

and less on the grunt workk of building 11:41 things and I'm learning a lot faster too 11:43 it's like having an awesome Mentor with 11:45 me at all times this mindset not only 11:47 feels good but it also equips you for 11:49 the future makes you less likely to lose 11:51 your job or your company and more likely 11:53 to thrive in the age of AI despite all 11:55 the Is human role needed 11:56 uncertainty so one important question is 11:59 is human role X needed in the age of AI 12:02 for example are doctors needed 12:03 developers lawyers CEOs uh whatever so 12:06 this question becomes more and more 12:08 relevant as the AI capabilities improve 12:11 well some jobs will disappear for sure 12:13 but for most roles I think we humans are 12:15 still needed someone with domain 12:17 knowledge still needs to decide what to 12:19 ask the AI how to formulate The Prompt

12:21 what context needs to be provided and 12:23 how to evaluate the result AI models 12:25 aren't perfect they can be absolutely 12:27 brilliant sometimes but sometimes also 12:30 terribly stupid they can sometimes 12:32 hallucinate and provide bogus 12:33 information in a very convincing way so 12:36 when should you trust the AI response 12:38 when should you double check or do the 12:39 work yourself what about legal 12:41 compliance data security what 12:43 information can we send to an AI model 12:45 and where is that data stored a human 12:48 expert is needed to make these judgment 12:50 calls and compensate for the weaknesses 12:51 of the AI model so I recommend thinking 12:54 of AI as your colleague a genius but 12:56 also an oddball with some personal 12:58 quirks that you need to learn to work 12:59 with you need to recognize when your

13:01 Genius colleague is drunk as a doctor my 13:04 AI colleague can help diagnose rare 13:06 diseases that I didn't even know existed 13:08 as a lawyer my AI colleague could do 13:10 legal research and review contracts 13:12 allowing me to spend more time with my 13:13 client or as a teacher my AI colleague 13:16 could grade tests help generate course 13:18 content provide individual support to 13:20 students Etc and if you're not sure how 13:22 it can help you just ask it I work as X 13:26 how can you help me overall I find that 13:29 the combination of human plus AI That's 13:31 where the magic lies it's important to Models vs products 13:34 distinguish between the models and the 13:36 products that build on top of them as a 13:38 user you don't normally interact with 13:39 the model directly instead you interact 13:41 with a product website or a mobile app 13:43

which in turn talks to the model behind 13:45 the scenes products provide a user 13:47 interface and add capabilities and data 13:49 that aren't part of the model itself for 13:51 example the chat gpt product keeps track 13:54 of your message history while the GPT 4 13:56 model itself doesn't have any message 13:58 history history as a developer you can 14:00 use these models to build your own AI 14:02 powered products and features for 14:04 example let's say you have an e-learning 14:06 site you could add a chat bot to answer 14:08 questions about the courses or as a 14:10 recruitment company you might build AI 14:12 powered tools to help evaluate 14:13 candidates in both these cases your 14:15 users interact with your product and 14:17 then your product interacts with the 14:18 model this is done via apis or 14:20 application programming interfaces which 14:22

allow your code to talk to the model so 14:24 here's a simple example of using open AI 14:27 API to talk to GP 14:29 not a lot of code needed and here's 14:31 another example of the automatic 14:33 candidate evaluation thing I talked 14:34 about it takes a job description and a 14:37 bunch of CVS in a folder and evaluates 14:39 each candidate automatically and 14:41 incidentally the code itself is mostly 14:43 Al written as a product developer you 14:46 can use AI models kind of like an 14:48 external brain to insert intelligence 14:50 into your product very powerful in order Prompt engineering 14:54 to use generative AI effectively you 14:56 need to get good at prompt engineering 14:58 or prompt design as I prefer to call it 15:00 this skill is needed both as a user and 15:02 as a product developer because in both 15:04 cases you need to be able to craft

15:06 effective prompts that produce useful 15:08 results from an AI model here's an 15:10 example let's say I want help planning a 15:12 workshop this prompt is unlikely to give 15:15 useful results because no matter how 15:17 smart the AI is if it doesn't know the 15:19 context of my workshop it can only give 15:21 fague high level recommendations the 15:23 second prompt is better now I provided 15:25 some context this is normally done 15:27 iteratively write a prompt look at the 15:29 result add a follow-up prompt to provide 15:31 more information or edit the original 15:33 prompt and rinse and repeat until you 15:35 get a good result in this third approach 15:37 I ask it to interview me so instead of 15:39 me providing a bunch of context up front 15:42 I'm basically saying what do you need to 15:43 know in order order to help me and then 15:45 it will propose a workshop agenda after

15:47 I often combine these two I provide a 15:49 bit of context and then I tell it to ask 15:51 me if it needs any more information 15:53 these are just some examples of prompt 15:54 engineering techniques so overall the 15:57 better you get at prompt engineering the 15:58 faster and better results you will get 16:00 from AI there are plenty of courses 16:02 books videos articles to help you learn 16:04 this but the most important thing is is 16:06 to practice and Learn by doing a nice 16:08 side effect is that you will become 16:09 better at communicating in general since 16:11 prompt engineering is really all about 16:13 Clarity and effective 16:15 communication I think the next Frontier Autonomous agents 16:17 for generative AI is autonomous agents 16:19 with tools these are AI powerered 16:21 software entities that run on their own 16:23

rather than just sitting around waiting 16:24 for you to prompt them all the time so 16:26 you go down to Einstein in your basement 16:28 and do what a good leader would do for a 16:29 team you give him a high level Mission 16:31 and the tools needed to accomplish it 16:33 and then open the door and let him out 16:35 to run his own show without 16:36 micromanagement the tools could be 16:38 things like access to the internet 16:40 access to money ability to send and 16:42 receive messages order pizza or whatever 16:45 for this prompt engineering becomes even 16:47 more important because your autonomous 16:49 tool wielding agent can do a lot of good 16:51 or a lot of harm depending on how well 16:54 you craft that mission 16:55 statement all right let's wrap it up 16:58 here are the key things I hope you will 17:00 remember from this video generative AI 17:02

is a super useful tool that can help 17:04 both you your team and your company in a 17:06 big way the better you understand it the 17:08 more likely it is to be an opportunity 17:10 rather than a threat generative AI is 17:12 more powerful than you think the biggest 17:14 limitation is not the technology but 17:17 your imagination like what can I do and 17:19 your prompt engineering skills how do I 17:21 do it prompt engineering design is a 17:24 crucial skill like all new skills just 17:27 accept that you will kind of suck at it 17:29 at first but you'll improve over time 17:31 with deliberate practice so my best tip 17:33 is experiment make this part of your 17:36 day-to-day life and the Learning Happens 17:38 automatically hope this video was 17:40 helpful thanks for 17:41 [Music] 17:55 watching