Return to Advance CAMP Wiki

Advance CAMP - Tuesday, Oct. 28, 2014, 9:15am, White River Ballroom J

TOPIC: IAM VALUE PROP

CONVENER: Nathan Dors

MAIN SCRIBE: Nathan Dors

ADDITIONAL CONTRIBUTORS:

of ATTENDEES: 20

MAIN ISSUES DISCUSSED:

Nathan proposed this session to crowdsource part of his CAMP 101 Bonus session focused on the value proposition of identity management.

We brainstormed ways that IAM delivers value to customer:

- ease of getting access
- ease of controlling access; enabling, disabling
- onboarding speed, get to work faster
- seamlessness of processes
- improve compliance
- improve security
- efficiency
- trust, peace of mind
- increase interoperability
- standardization, simplification
- increase reusability
- better consistency
- common definitions, data and schema
- save dollars
- strategic benefit
- enable use of technology
- reduce chaos

- minimize interruptions
- modernize or rebuild policies
- evolve concepts
- eliminate work, responsibilities, outsource to services
- decrease risk
- health and safety
- increase donations
- improve student recruitment
- more control, granularity
- improve automation, deprovisioning and revocation
- discover trends, detect misuse
- clarify and rationalize processes
- leverage specialization, efficiency
- align with community
- eliminate silos
- improve collaboration
- improve auditability
- remove barriers
- improve situational awareness

Next, using these potential benefits, we discussed how these benefits might be realized within various high-level IAM processes for:

- identity registration & administration
- account & credential management
- access governance & administration
- provisioning & integration
- access control (run-time authentication, authorization)
- reporting & analytics

We didn't have time to determine the distribution of benefits, which probably depends on the context at the institution or organization and its IAM maturity and objectives.

ACTIVITIES GOING FORWARD / NEXT STEPS:

None.

| If slides are used in the session, please ask presenters to convert their slides to PDF and email them to acamp-info@incommon.org |
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