



## Dennis Joseph C. Macapagal



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Availability: immediately | Long-term Pass with PLOC

### Professional Summary

A Full-Stack Developer with more than 10 years of relevant experience in web programming. Bringing up-to-date industry skills in front-end and back-end technology such as PHP, HTML, CSS, JavaScript, MySQL and hands-on experience with CMS such as WordPress. Detail-oriented and motivated to drive project completion on target with exceptional quality and guaranteed client satisfaction.

### Skills

PHP • HTML • CSS • JavaScript (jQuery, Ajax, Json) • Bootstrap • Sass / Less • WordPress/ Woocommerce • MySQL • OpenCart • Laravel • RestAPI • GIT

### Education and Certification

[Certified Advanced PHP Programmer](#), 2017 Singapore, CancanIT

Bachelor of Science in Information Technology, 2009 Philippines, Angeles University Foundation

### Major Accomplishment

2022 Developer in charge of Singapore's NDP website

Reference: <https://www.ndp.gov.sg/faq/pledgesg-and-doing-good>

Developer in charge of Accounting Integration and 3rd Party Marketplace Integration for Firstcom's All-In-One F&B Online Ordering & Payment POS Solution

### Experience

**Fullerton Health Corporation Limited** (March 2023 – Present)

*Web Developer / Group Corporate Communications*

- Maintain and enhance Fullerton Health website through managing security patches, version upgrades, plugin updates, performance optimization, bug fixes, content validation, backup management, and server health monitoring
- Ensure compliance with PDPA, and other regional healthcare data privacy regulations as well as accessibility standards
- Support SEO and digital marketing initiatives including search engine marketing campaigns
- Lead emergency response for system downtime, security incidents, and critical technical issues
- Develop and maintain technical documentation for website infrastructure and processes

- Collaborate with UX/UI teams to implement healthcare interface improvements
- Drive continuous website improvements through analytics insights and stakeholder feedback
- Research and implement emerging technologies (AI, AR) to enhance digital engagement and operational efficiency across Group Corporate Communications projects
- Any other duties as assigned

#### **Firstcom Solutions Pte Ltd** (December 2020 – July 2022)

##### *Web Developer*

- Responsible for creating web-responsive and cross-browser compatible websites resulting in better site navigation and user-friendly experience.
- Deep expertise and hands on experience with back-end and front-end web development using programming languages such as PHP, HTML, CSS, JavaScript and JQuery.
- Perform routine updates, encryption and code modification to enhance website security and optimize site traffic and resolve back-end issues.
- Responsible in handling multiple projects
- Became a part of product development team using Laravel framework

#### **Gobro Web Design** (November 2017 – November 2020)

##### *Web Developer*

- Responsible for creating web-responsive and cross-browser compatible websites resulting in better site navigation and user-friendly experience.
- Deep expertise and hands-on experience with back-end web development using programming languages such as PHP, HTML, CSS, JavaScript, JQuery and Ajax.
- Perform routine updates, encryption and code modification to enhance website security and optimize site traffic.
- Experienced in planning and delivering projects through SDLC. Refining specifications and requirements based on technical needs.
- In charge of converting and customizing client websites to Wordpress. Also responsible for creating e-commerce sites using WooCommerce, with Stripe and Paypal as the payment modules.
- Attend client and business meetings to provide timely updates on web development progress.
- Responsible for ensuring our dedicated server runs smoothly and well maintained, and also for creating client's cPanel access for their web requirements.

#### **NxDen** (January 2016 - November 2017)

##### *Web Developer*

- Used various web development technologies and tools such as Dreamweaver, WordPress, PHP and MySQL to deliver website requirements for new and existing clients.
- Responsible for domain registration, database management and hosting support, allowing clients to maximize the budget and general management for their website.

- In charge of website maintenance through application of updates and back-end code alteration to increase website security and enhance website performance.
- Responsible for site conversions and theme customization to Wordpress compatible website

#### **Anshe Chung Studios** (August 2012 - December 2015)

##### *Web Programmer*

- Managed and edited internal web links of Anshex.com using PHP, HTML, JQuery and CSS. Also provide assistance and support in the in-game environment to ensure its 100% uptime.
- Administered fixes on websites and implemented enhancements that significantly improved website functionality and speed.
- Developed websites with PayPal integration for clients with online business/ e-commerce and ensuring the data transferred are secured.
- Test websites to ensure cross-browser compatibility and web responsiveness on mobile phones.
- Designed strategic plan for component development practices to support future projects.

#### **NCS Pte Ltd** (June 2011 - December 2011)

##### *Helpdesk Specialist*

- Logged tickets in Remedy and follow-up until closure for all IT related issues reported by users.
- Provided technical support for supported applications. It includes performance of 1st level troubleshooting for software and hardware issues.
- Assisted to unlock and reset login accounts of applications used within the school.
- Properly escalate unresolved queries to the next level of support
- Provided documentation and user guides for first level troubleshooting to help desk staff.

#### **International Business Information Solutions** (May 2009 - March 2011)

##### *Web Developer*

- Responsible for the development of static and dynamic websites and web applications using authoring tools, content creation tools and management tools.
- Create and specify architectural and technical parameters and analyze user needs to determine technical requirements.
- Write, design and edit web pages. Also directed colleagues to alter and modify existing site content.
- In charge of routine checks of website databases.
- Ensured website cross-browser compatibility and compliance to web standards.