

# Terms of Service

By commissioning me, you are agreeing to the following terms and conditions:

## 1. General Terms

- Terms of Service and Prices are subject to change at any time. You are only subject to the ToS and prices agreed upon at the time of the transaction.
- I have the right to reject any order for any reason.
- All artwork are transferred digitally
- My process is divided into 4 steps: rough sketch(uncolored), colored sketch, rendering, final touches

## 2. Payment

- Payments can only be accepted in IDR through bank transfer or Gopay
- Commissions can be paid either 100% upfront or split 50% upfront and 50% after colored sketch approval.
- I will start working on the commission after payment.
- Don't send me any payment before I have agreed to give you a slot and requested you to send me the payment.

## 3. Deadlines

- The time it takes to finish your commission is around 2-3 weeks.
- Time to finish may vary depending on factors, such as health, complexity of design, and other work.

## 4. Revisions

- You will receive Work in Progress(WIP) for each step.
- You may request up to 2 revisions on each step, except final touches.
- A fee will be added with any additional revisions - unless a misunderstanding from my side has been made.

## 5. Copyrights

- **I, "kumometer" (the artist):**
  - I reserve the right to cancel and refund the order at any time for any reason.
  - I retain all copyrights over the commissioned artwork.

- I will NOT claim the intellectual property (IP) of the commissioned artwork (your characters are still yours, etc.)
- I will NOT profit further from the commissioned artwork unless you (the customer) break any of the terms.
- I reserve the right to post the commissioned artwork online, in my portfolio as well as in publications such as art books.
- **You (the customer/commissioner):**
  - You may upload the commissioned artwork on any website and social channels.
  - You may NOT make profits from the commissioned piece (reselling, redistributing, uploading to POD-services, making prints for selling, etc.)
  - You may NOT alter the commissioned artwork without my (the artist's) consent.
  - You retain the rights to the intellectual property (IP).
  - You may NOT use the commissioned artwork for commercial purposes.
- **The following is considered copyright infringement:**
  - Reproducing/using the copyrighted artwork commercially - means making money off it in any way not excluded from these terms.
  - Claiming the artwork as your own
  - Altering the artwork without my consent
- In some cases, the commercial rights to the image may be purchased.

## **6. Refunds & Cancellation**

- The buyer is not allowed a refund once I started working on the commission.
- If for any reason I am unable to start your commission you will receive a full refund.
- If you cancel your order before I started it, you can get a full refund.
- The kill fee for canceling the commission after work has begun is 50% of the commission's price. The client then receives the work as is.
- If the buyer wishes to cancel the commission after the work has started, the buyer can be issued a refund but agrees to pay the kill fee.