Terms of Service

By commissioning me, you are agreeing to the following terms and conditions:

1. **General Terms**
    a. Terms of Service and Prices are subject to change at any time. You are only subject to the ToS and prices agreed upon at the time of the transaction.
    b. Please send a clear reference to help make a clear idea of the concept.
    c. I have the right to reject any order for any reason.
    d. The default canvas size is **2000x2000px**. You may ask for a different canvas dimension during pre-commission discussion or sketch phase.
    e. When finished, you will receive a **digital finished artwork copy** with no watermark.

2. **Payment**
    a. Payments can be accepted through **PayPal, QRIS or Indo bank transfer**
    b. Price in **IDR** is only applicable for **Indonesian** customers.
    Price in **USD** is applied to **International** customers.
    c. Commissions can be paid either **upfront 100%** or **DP 50% and the rest after sketch approval**
    d. I will start working on the commission **after payment**.
    e. Don't send me any payment before I have agreed to give you a slot and requested you to send me the payment.

3. **Deadlines**
    a. The time it takes to finish your commission is roughly ~2 weeks.
    b. Time to finish may vary depending on factors, such as health, complexity of design, and other work.

4. **Revisions**
    a. I'll send progress updates for: **Rough Sketch → Clean Sketch/lineart → Flat Color → Final Render**
    b. You may request up to **3 major revisions** during the sketch stage and 3 minor revisions for rest of the process
    c. A fee will be added with any additional revisions - unless a misunderstanding from my side has been made.

d. If the commission type says “NO REVISIONS”, term 4.a, 4.b, and 4.c will not apply.

5. **Copyrights**
    a. **I, "kumometer" (the artist):**
        i. I reserve the right to cancel and refund the order at any time for any reason.
        ii. I retain all copyrights over the commissioned artwork.
        iii. I will NOT claim the intellectual property (IP) of the commissioned artwork (your characters are still yours, etc.)
        iv. I will NOT profit further from the commissioned artwork unless you (the customer) break any of the terms.
        v. I reserve the right to post the commissioned artwork online, in my portfolio
    b. **You (the customer/commissioner):**
        i. You may upload the commissioned artwork on any website and social channels.
        ii. You retain the rights to the intellectual property (IP).
        iii. You may NOT use the commissioned artwork for AI/AI training/NFT/tracing
        iv. You may NOT make profits from the commissioned piece (reselling, redistributing, uploading to POD-services, making prints for selling, etc.)
        v. You may NOT alter the commissioned artwork without my (the artist's) consent.
    c. **The following is considered copyright infringement:**
        i. Using the artwork for AI/AI training/NFT/tracing
        ii. Reproducing/using the copyrighted artwork commercially - means making money off it in any way not excluded from these terms.
        iii. Claiming the artwork as your own
        iv. Altering the artwork without my consent
    d. In some cases, the commercial rights to the image may be purchased.

6. **Refunds & Cancellation**
    a. You are not allowed a refund once I start working on the commission.
    b. If for any reason I am unable to start your commission you will receive a full refund.

c. If you cancel your order before I started it, you can get a full refund.
d. The kill fee for canceling the commission after work has begun is 50% of the commission's price. You then receive the work as is.
e. If you wish to cancel the commission after the work has started, you can be issued a refund but agree to pay the kill fee.

7. **Contact**

   You may contact me through discord (kumometer), twitter (kumometer), or instagram (kumo.meter) if you have any inquiries.