

Privacy Policy

At Russell Walsh Realty, operating under Russell Walsh Realty dba Orange County Real Estate News, we are committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or communicate with us.

1. Information We Collect

We may collect and process the following types of personal data:

- Personal Identification Information: Name, email address, phone number, mailing address, and any other information you voluntarily provide.
- Usage Data: Information about how you interact with our website, including IP address, browser type, time zone settings, and usage statistics.
- Transaction Data: Payment details and other information you provide to process payments for our services.

2. How We Use Your Information

We may use your personal information for the following purposes:

- To provide and maintain our website and services.
- To respond to your inquiries, provide customer support, and communicate with you.
- To send SMS, emails, or phone communications (with your consent).
- To process transactions and manage your account.
- To improve our website and tailor your user experience.
- To comply with legal obligations and resolve any disputes.

3. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small data files stored on your device. You may adjust your browser settings to refuse cookies, but this may limit your access to certain features of the website.

4. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following circumstances:

- With service providers and vendors who assist in delivering our services.
- As required by law, regulation, or legal process.
- To protect the rights, privacy, and safety of our company, customers, or others.

5. Data Security

We use appropriate technical and organizational measures to safeguard your personal data against unauthorized access, alteration, or disclosure. However, please note that no method of transmission over the internet or electronic storage is completely secure.

6. Your Data Rights

You have the right to:

- Access the personal data we hold about you.
- Request corrections or updates to your information.
- Request deletion of your data, subject to legal and contractual obligations.
- Object to the processing of your personal data.
- To exercise any of these rights, please contact us at helpdesk.russellwalshrealty.com.

7. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites. We encourage you to review their privacy policies before providing any personal information.

9. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors. If we become aware that we have collected data from minors, we will take steps to delete such information.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of our website after such changes constitutes your acknowledgment and acceptance of the changes.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at: helpdesk.russellwalshrealty.com.