

CS Weapon Stats — Support

Last updated: [Insert date, e.g. September 26, 2026]

Welcome to the CS Weapon Stats support page. Below are answers to common questions. If you don't find what you're looking for, contact us directly — we're happy to help.

How do I look up my weapon stats?

Enter your Steam ID or Steam profile name on the main screen, choose a weapon from the list, and tap Search. Your kills, shots fired, shots hit, and accuracy will appear for that weapon.

What Steam ID should I enter?

You can enter either your full numeric SteamID64 (a long number, usually starting with 7656119...) or your custom profile name (the part after steamcommunity.com/id/ in your profile link, for example "thepsih13"). The App accepts either format.

Why does it say the profile is private or the ID wasn't found?

This usually means one of two things: the Steam ID or profile name was typed incorrectly, or the profile's "Game Details" privacy setting is not set to Public. You can check and change this setting in the Steam app or steamcommunity.com, under Edit Profile > Privacy Settings.

How do I get Premium / remove ads?

Tap the "Premium" button on the main screen to see subscription options. Premium removes all ads and unlocks unlimited lookups, unlimited saved Steam IDs, the comparison screen, and full session history.

How do I cancel my subscription?

Subscriptions are managed entirely through your Apple ID, not within the App itself. On your iPhone, go to Settings > [Your Name] > Subscriptions, select CS Weapon Stats, and choose Cancel Subscription.

I reinstalled the App or got a new phone — how do I restore my subscription?

Open the Premium screen and tap "Restore Purchases." As long as you're signed in with the same Apple ID used to subscribe, your Premium status will be restored automatically.

Is this app affiliated with Valve, Steam, or Counter-Strike?

No. CS Weapon Stats is an independent, unofficial app and is not developed, endorsed, or sponsored by Valve Corporation.

How do I delete my saved data?

You can delete individual saved Steam IDs or history entries directly within the App by swiping to delete. Uninstalling the App removes all locally stored data completely.

Contact Us

If you have any questions, you can reach us at: vladlytvynets7@gmail.com