# In / Support group for people who want to do community work well

An OpenCon Unconference Session

Session Lead Name: Naomi Penfold

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Co-Organizers (if applicable):

**Session Description:** As mentioned on twitter and in DEI question time, I am seeking support from people who do work similar to me: supporting a community to make a change that benefits them and also improves the system for everyone. How can we do our work well? What do we need to be aware of? How can we learn and grow together? I welcome people who identify with these questions or who have further requests and needs to gather to discuss a means for us to support each other and exchange knowledge and take part in and influence the professionalisation of community building/support work. I do not convene this session as a leader but I offer to facilitate this discussion as someone who needs the support myself!

### // Contributors

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### // Agenda

- Roles:
  - Timekeeper:
  - Documenter:
  - o Facilitator: Naomi
- (1 min each) What are we here for? What is our selfish reason and need?
  - Naomi taken on a big job involving culture change working with the researcher community would like to think about methods and measuring success, DEI in the forefront in a healthy way; bigger support group
  - Jake run a program with Wlkipedia 25,000 active editors access to research globally, figure out how to build a content platform & how to get them to know & use it - make it primarily open focus
  - Ashley: Appreciates the idea of a mentorship group where senior leaders provide mentorship for early-career researchers
  - April: replenishing the advocacy; saying yes too much & care & believe in the message; how to support the whole person via
  - Ana: getting primary research online & accessible; multilingual metadata; oral histories from Latino LGBT community in Dallas; trying to find like minded people for support
  - Joe: sorta likes community building; tired/burnout needs a support group;
  - Andy: open humanities; software engineer; try to do community building better
  - o Raphael: Open Foundation West Africa which is community based
  - Stephanie: cross discipline collaboration how to breach silos; patient advocacy other issues
  - Apurva: open textbook publishing model & build community around books; time & labor intensive; thinking of Zoe; stepping in when others can't
  - Anna: DORA community manager; evaluation better hiring and promotion practices; different sub communities within the main community
  - Leila: schol comm librarian; optimistic session; hugs
- Tips and tricks for when your authority is questioned?
  - Stand your ground and turn to colleagues that you can speak to in confidence who can boost you back up
- How to support Open advocates who face exclusion due to their Open advocacy?
- (5:15-5:55?) Discussion
- (30 secs each) Key takehome
- (6:00) Leave your email? Email group to kick off, then think about what next?

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• (6:10) finish

## // Notes

Please use this for notes during, before and after the event.

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# // Next Steps and Milestones

The ideal way to end an unconference session, is to signal what could happen next and maybe even carry discussion into the OpenCon Do-A-Thon. Why not list one or two next steps that could be taken and a milestone that would show your making progress.