

Julian Jurai (Software Engineering)

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WORK EXPERIENCE

Breezeway • Senior Software Engineer

Oct 2021 - Present

- Integration Development: Develop, manage and maintain over 40 integrations for pushing and pulling data at scale (>10M).
- WhatsApp Integration: Successfully integrated WhatsApp messaging into our existing messaging app, enabling access to international clients and expanding our user base.
- Guide Book Launch: Led the launch of a new green field project, developing a secure platform for customers to share property and reservation details with guests in a configurable manner.
- Breezeway Assist: Drove a high-growth project to establish a new revenue stream by building a call center service, contributing to business expansion and customer support enhancement.
- Search Optimization: Reconfigured elastic search to enhance the user messaging search experience, resulting in improved search functionality and efficiency.
- Performance Enhancement: Significantly improved the load time and overall performance of the messaging application, achieving a 75% decrease in latency and enhancing user satisfaction.
- Generative AI: Integrated OpenAI models into our messaging app to streamline workflow management, enabling a new subscription revenue stream.

(Flask, Python, React, GraphQL, SQL, Typescript, API, Integrations, GenAI, AWS, Performance)

Rocket Insights • Senior Software Engineer

Jan 2021 - Oct 2021

- Vendr: Developed and implemented an internal tool for managing contract artifacts, leveraging HubSpot integration for enhanced contract management capabilities.
- Abound: Contributed to the development of a debt repayment management system, including email marketing automation. Also responsible for the testing and upkeep of a monolith application.

(Ruby on Rails, Python, React, SQL, Javascript, API development)

ezCater • Software Engineer

Dec 2017 - Jan 2021

- Call Center Support: Developed internal tools to enhance efficiency and effectiveness of customer service agents in handling customer requests. This led to a direct improvement of NPS and reviews on Trust pilot.
- Order Entry: Led the development of three iterations of a customer-facing tool, streamlining the manual entry process for complex catering order information.

(Ruby on Rails,, React, SQL, Javascript, GraphQL, Avro, API development)

EDUCATION

The University of the West Indies BSc. • Mechanical Engineering - (Hons.)

June 2016

SKILLS

- Proficient in Python, Flask, Ruby on Rails, Elixir, Phoenix, JavaScript, Typescript, React, SQL, GraphQL, AWS ECS, Debugging, Data Analytics, Statistics, Mechanical Engineering, Presentation, API Integrations
- Strategic Thinking, Mentoring, Technical Writing, Product Decomposition.