Privacy Policy — Promptela

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Application: Promptela
Developer / Publisher: [Cymoza-Labs]
Privacy Contact:promtifyyy@gmail.com

1. Introduction

Welcome to Promptela.

This Privacy Policy describes how Promptela, operated and published by [Cymoza Labs] ("we", "us", or "our"), collects, uses, stores, processes, and protects information when you use the Promptela mobile application and related services.

Promptela helps users discover, browse, copy, save, and organize AI prompts. The application offers prompt categories, a swipe-based discovery experience, personal favorites and collections, selected offline content, links to third-party AI platforms, and optional Premium subscriptions.

This Privacy Policy applies to Promptela on Android and iOS and to the backend services supporting the application.

2. Information We Collect and Process

Depending on the features you use, we may process the following information.

2.1 Account and Authentication Information

When you register or sign in, we may process:

- Email address
- Account and user identifiers
- Authentication provider information
- Login and authentication records
- Information necessary to maintain and secure your session

Authentication may be provided through email-based login and supported third-party sign-in providers, such as Google and Apple, depending on your device and application version.

Authentication information is used to establish your account, verify access, and maintain your session.

2.2 Favorites, Collections, and User Preferences

When you use account-related features, we may store:

- Prompt identifiers added to your favorites
- Personal collections and their names
- Prompts associated with collections
- Language and appearance preferences
- Other preferences necessary for application functionality

Account-linked favorites and collections may be stored on our backend so they can be accessed and synchronized across supported devices.

2.3 App Usage and Analytics

To maintain and improve Promptela, we may process usage information such as:

- Prompt views and interactions
- Favorite actions
- Category interactions
- Prompt copying events
- Application opening and usage events
- Feature usage statistics
- Event timestamps and relevant prompt or category identifiers

Where supported, analytics events may be temporarily queued on the device and transmitted when an internet connection becomes available.

We use this information to understand feature usage, maintain functionality, and improve the user experience.

2.4 Device and Technical Information

Depending on the application functionality and service providers, technical information may include:

- App-generated device or installation identifiers
- Device and operating system information
- App version
- Network-related technical information
- IP address processed during server requests
- Diagnostic and error information

This information supports application delivery, authentication, troubleshooting, security, and service reliability.

2.5 Subscription Information

If you purchase or use Promptela Premium, we may process:

- Subscription status

- Active entitlement information
- Subscription product identifiers
- Purchase or transaction-related identifiers
- Subscription renewal or expiration information

This information is used to verify subscription access and enable the appropriate Premium features.

2.6 Notifications

If notification functionality is enabled and you grant the required permission, Promptela may process device push notification tokens and notification-related preferences to deliver supported notifications.

You can manage notification permissions through your device settings.

2.7 Support Requests

When you contact us for support or privacy-related inquiries, we may process your email address, the contents of your message, and information necessary to resolve the request.

3. How We Use Information

We use the information described above to:

- Operate and maintain Promptela.
- Create and authenticate user accounts.
- Provide prompt browsing, discovery, and search.
- Save and synchronize favorites and collections.
- Manage language and appearance preferences.
- Verify Premium subscription entitlements.
- Provide supported notifications.
- Troubleshoot application issues.
- Maintain application security and prevent misuse.
- Improve product performance and usability.
- Respond to support and privacy requests.
- Meet applicable legal obligations.

We process information only as appropriate for the relevant feature and applicable legal requirements.

4. Offline Functionality and Local Storage

Promptela includes an offline experience designed to make selected content available without an active internet connection.

The application may include a bundled library of 30 free prompts with accompanying images, allowing users to browse selected content without downloading it at runtime.

Depending on the application version and prior usage, the device may also store:

- Public prompt information
- Cached prompt images
- Language and theme preferences
- Temporary app state
- Locally queued analytics events
- Other information needed for supported offline functionality

Promptela uses local storage technologies, including Hive and platform-supported secure storage.

Public offline prompt storage is designed to keep protected Premium prompt text unavailable in shared public caches.

Some account-related features, live content updates, subscriptions, and server synchronization require an internet connection.

Certain cached data may be removed when application data is cleared, when cache management removes it, or when the application is uninstalled.

5. Favorites and Collections

When signed-in users save prompts to favorites or organize collections, relevant records may be associated with their accounts and stored in the application's backend database.

Prompt view counts and aggregate favorite counts may be displayed within the application.

These statistics are intended to represent content engagement, not publicly identify individual users who viewed or favorited a prompt.

Features that require account synchronization may be unavailable during periods without connectivity.

6. Premium Subscriptions and Payments

Promptela offers optional paid subscriptions that provide access to additional features and content.

Subscriptions are processed through the relevant platform's billing system, such as Google Play Billing or Apple's In-App Purchase system.

RevenueCat is used to help manage and verify subscription entitlements.

Promptela does not directly store complete payment card numbers.

Purchase platforms and subscription service providers may process purchase-related information according to their respective privacy policies.

Deleting your Promptela account does not necessarily cancel an active subscription. Subscriptions must be managed or canceled through the relevant platform's subscription management system.

7. ChatGPT, Gemini, and External AI Services

Promptela provides functionality that allows users to copy a prompt and open compatible third-party AI services, including ChatGPT and Gemini.

Where supported, Promptela attempts to open the corresponding installed application and may otherwise open the service in a browser.

The prompt is copied to the device clipboard for the user to paste.

Promptela does not automatically submit the copied prompt to ChatGPT or Gemini as part of this feature.

If you choose to paste, submit, or otherwise share content with a third-party AI service, that service's own terms and privacy practices apply.

Promptela is independent of these third-party AI services unless otherwise expressly stated.

8. Third-Party Service Providers

Promptela uses external providers to operate certain features and technical infrastructure.

These may include:

Google Firebase: Authentication and supported notification functionality.

Google Play Billing: Android subscription purchases and billing.

Apple In-App Purchase: iOS subscription purchases and billing.

RevenueCat: Subscription management and entitlement verification.

Render: Application backend hosting.

PostgreSQL: Database storage for accounts, favorites, collections, and associated application records.

Cloudinary: Delivery and optimization of prompt images.

Notion: Management and synchronization of the application's prompt content catalog.

These providers may process relevant technical or personal information as necessary to perform their services, subject to their applicable agreements, privacy policies, and legal requirements.

9. Data Sharing

Information may be disclosed to service providers acting on our behalf where necessary for application functionality, authentication, hosting, subscriptions, content delivery, diagnostics, or support.

We may also disclose information when required by applicable law, a valid legal process, or to protect the security and integrity of the service.

Any advertising-related data processing, if enabled in the released application, must be separately disclosed as applicable.

10. Data Security

We use technical and organizational measures intended to protect information against unauthorized access, alteration, disclosure, or loss.

These measures include secure network communication, authentication controls, and restrictions on access to backend resources.

Certain local account credentials or session information are stored using platform-supported secure storage mechanisms.

However, no electronic transmission or storage method can be guaranteed to be completely secure.

11. Data Retention

We retain account-related information for as long as necessary to provide the requested services, maintain the account, and fulfill applicable legal or operational obligations.

Favorites, collections, and similar account-linked records are retained as necessary to support the account until deletion or another applicable retention event.

Temporary analytics, diagnostic records, and local cached information may follow different retention periods based on their purpose and storage mechanism.

Where retention is legally required or necessary for legitimate security, fraud prevention, or dispute-related purposes, certain records may be retained for a limited additional period consistent with applicable requirements.

12. Account Deletion and Data Removal

Users may request the deletion of their Promptela account and associated personal information.

Account deletion requests may be initiated through the account-related controls available within the application or through the public account deletion resource:

Users may also contact:

promtifyyy@gmail.com

We may need to verify account ownership before processing a deletion request to protect users from unauthorized account deletion.

Following a verified request, we will delete or de-identify account-related personal information and associated records as required by applicable law, except where continued retention is legally required or otherwise permitted.

Clearing local application data or uninstalling Promptela is not the same as deleting an account stored on our servers.

13. Children's Privacy

Promptela is not specifically designed for children under the age of 13.

If we become aware that personal information relating to a child has been collected in circumstances requiring additional authorization or protection, we will take appropriate measures in accordance with applicable law.

Parents or guardians may contact us concerning relevant privacy inquiries.

14. International Data Processing

Promptela uses service providers that may process or store information in countries outside the user's country of residence.

Where applicable, international data processing is subject to appropriate legal safeguards and relevant data protection requirements.

15. Your Privacy Rights

Depending on applicable laws, users may have the right to request:

- Access to personal information.
- Correction of inaccurate information.
- Deletion of eligible personal information.
- Information about applicable processing practices.
- Other privacy rights available under relevant laws.

Requests can be submitted through the privacy contact listed below.

16. Changes to This Privacy Policy

We may update this Privacy Policy when our application features, data practices, service providers, or legal requirements change.

The updated policy will be made available through the application's privacy policy page.

The effective date will be updated when material changes are published.

17. Contact Information

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Developer / Publisher: CymozaLabs

Privacy Contact: promtifyyy@gmail.com

For questions about this Privacy Policy, personal information, or account deletion, please contact us using the details above.

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