

Interpreter and Translator Vendors

(This is a compilation of vendors known to provide translation and/or interpretation services and not an endorsement)

On October 12, 2022, the State Procurement Office (SPO) issued a new SPO Price List 20-17 for On-Demand Remote Interpreting (OPI and VRI) and Document Translation. The new contract is uploaded on the SPO website and the memo can also be downloaded [here](#). **It is recommended that first consideration be given to vendors listed on the SPO contract for providing services.** The table below provides links to providers' websites and additional information.

Interpreter and Translation Providers Contact the vendors/organizations below who provide Interpreters and/or Translators for availability and costs. For information on <i>Verification of Vendor Compliance for all Small Purchase Award Contracts</i> see August 10, 2011 HDOE memo and related documents, here .		Mode			Vendor Compliance Status¹
LINK	DESCRIPTION	In Person Interpretation	Telephonic Interpretation	Written Translation ²	In System: Yes/No; Compliance as of August 4, 2022/ (Vendor # if Applicable)
(Sorted in alpha order)	(Taken/adapted from entities' Websites)				
Academia Language School	Academia School provides interpreters and translators and has provided the highest quality, best value language services to its government partners for over 20 years. (May not have ability to translate all 15 HDOE languages)	Yes	Unknown	Yes	Yes Expired (#128463)
Bilingual Access Line (Helping Hands Hawaii)	In addition to call-in requests for assistance, the Bilingual Access Line currently provides interpretation services to hospitals, hotels and corporations as well as government agencies at the local, state and federal levels. As we move towards creating a global village through developments in information technology and international business, Bilingual Access Line allows organizations to reach out to Limited English Proficient (LEP) speaking populations and help provide equal access to services.	Yes	Yes	Yes	Yes Compliant (#109171)
East-West Concepts (dba Appleseed, Inc)	Focused primarily on translation, East-West Concepts, Inc. is located on the Island of Hawaii and has been in business for 47 years.	No	No	Yes	Yes Expired (#146281)

¹ For non-exempt purchases of \$2,500 or more, proof of vendor compliance is required for payment.

² Written Translations are not an exempt purchase under the Procurement Code. Anything over \$25,000 will need to go through the Procurement Contracts Branch (PCB).

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Hawaii Judiciary Court Interpreting Page with Roster (database not available at this time)	In accordance with the Hawai'i State Judiciary's Court Interpreter Certification Program, the Office on Equality and Access to the Courts publishes a registry (list of interpreters) available for paid assignments and who meet mandatory minimum requirements for interpreting in the state courts. The registry includes interpreters who have taken an oral interpreting exam recognized by the Judiciary and qualified for a Tier 2 or higher designation. Appendix A (see link to list above) of the Hawai'i Rules for Certification of Spoken and Sign Language Interpreters lists the requirements for each tier level.	Yes	Possibly	Possibly	No (Note, each person on the list is an independent contractors and some are DOE vendors, some are not)
Hawaii Language Bank (aka Pacific Gateway Center)	Pacific Gateway Center's Hawaii Language Bank (HLB) ensures language access to the community. HLB offers interpretation and translation services to the community in more than 35 languages to ensure language access	Yes	Yes	Yes	Yes Compliant (#123379)
HIS Hawaii Interpreting Service	Hawaii Interpreting Services connects you to quality sign language interpreters and real-time captioners providing communication access for Deaf, hard of hearing, and Deaf-blind people statewide. Serving Hawaii since 2007, Hawaii Interpreting Services is committed to providing reliable user-friendly services. (Note, contact to see if members on list may be compliant)	Yes	Yes	Unknown	Yes Compliant (#137891)
Isle Interpret	Interpreting & Sign language experts	Yes	Yes	No	Yes Compliant (#143496)
Language Services of Hawaii	Language Services Hawaii provides Translation & Interpreting Services, Language Access Training, Workshops and more!	Yes		Yes	Yes Compliant (#143171)

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LanguageLine Solutions: Language Interpreting and Translation Service	Language Line is able to get you connected to our team of 11,000 professional, on-demand interpreters via audio or video in 30 seconds or less. We can schedule an interpreter to meet in person at your location, and we can translate and localize the written word. We do this in more than 240 languages, and we do it 24 hours a day, seven days a week, 365 days a year	Yes	Yes Primary Focus	Yes	Yes Expired (#149497)
NASPO Telephone Based Interpreter Portfolio Details (SPO No. 20-17)	NASPO ValuePoint Telephone Based Interpreter Services under SPO Contract No. 20-17. Includes CTS Language Link and Voiance.	Unlikely in HI	Yes	Yes	Yes Compliant Language Link (#145692) Voiance (#149416)
Office of Language Access Roster of Language Interpreters and Translators	The State of Hawaii Office of Language Access (OLA) maintains this online Roster of Spoken Language Interpreters and Translators pursuant to Act 217 Session Laws Hawaii 2013, and as codified in Hawaii Revised Statutes 321C-6(8). The Roster is designed for use by state and state-funded agencies, as well as by private businesses and the general public.	Yes	Yes	Yes	No (Note, each person on the list is an independent contractors and some are DOE vendors, some are not)
TransPerfect – Language and Technology Solutions for Global Business	TransPerfect offers multiple levels of service based on client needs, ranging from draft / summary translation up to certified translation, featuring our multi-step translation and review process to ensure the highest level of accuracy and meet the evolving needs of global businesses.	Unknown	Yes	Yes	No Compliant (#144033)