#### Effective Date: September 1, 2024

At A-1 Self Storage, we want to maintain your trust, and so we want you to be familiar with how we collect, use, and disclose your information. Our customers are people – not just data! Now a word from the attorneys.

This Privacy Policy ("Policy") describes how A-1 Self Storage, Inc. and our subsidiaries and affiliates ("A-1 Storage", "we", "us", or "our") collect, store, use and disclose personal information about you when you interact with us by visiting or using our website and mobile sites ("Site"); contact our customer service team; communicate with us; rent our storage units, use, request, purchase, obtain or consider our services, or otherwise interact with us.

Collectively, we refer to the above as our "Services." Additional or different privacy notices may apply to certain of our Services. If a different or supplemental privacy notice applies, this will be disclosed to you. This Policy does not apply to other websites, regardless of whether they are operated by affiliates or business partners of A-1 Self Storage or whether they are linked to the Site.

**California Residents:** See the California Privacy Rights section below for important information about your personal information and rights under applicable state privacy laws.

# Not In Scope

This Policy does not apply to the personal information that we collect about employees and other personnel related to their working relationship with us. Please click **here** to review our Employee Privacy Policy. Please click **here** to review our Applicant Privacy Policy. We may also collect, generate, use and disclose aggregate, anonymous, and other non-identifiable data related to our Services, which is not personal information subject to this Policy.

#### **Contact Us With Questions**

If you have any questions, please contact us as provided below. You may download this copy of this Policy. If you need to receive this Policy in a different format, please contact us at (844) 653-4464 or privacy@a1storage.com

# **Read This Policy**

Please read this Policy carefully to understand our privacy policies and practices. By using our Services and/or the Site, you consent to the collection, use, and sharing or disclosure of your

information by A-1 Self Storage consistent with this Policy. If you do not agree with any term in this Privacy Policy, you should not access and use the Site and please do not otherwise provide us with any personal information.

The Policy will change from time to time, so please check this page for updated versions as you may not be otherwise notified. However, your continued use of A-1 Self Storage services and/or Site serves as your acceptance of this Policy as amended from time to time.

## **INDEX**

[Insert hotlinked Headings to Each Section] (NOTE: Currently not on site)

## **Categories of Personal Information We Collect**

The type of information that we collect depends on your interaction and relationship with us. For example, personal information may be collected when you fill out a 'Contact Us' form on our Site, when you sign up for an account with us, when you complete a storage unit lease application, or when you otherwise provide us personal information through the Site and Services. We collect the below categories and types of personal information with your consent or as otherwise required or permitted by law.

- · **Identifiers**, such as your name, username, signature, address, telephone number, email address, driver's license number, passport number, Internet Protocol ("IP") address, and account name.
- Commercial Information, such as records of lease agreements or other contracts you have entered into with us, your demonstrated interest in doing business with us through your interactions with us and emails and marketing communications we send to you.
- Protected classification characteristics under California or federal law, specifically whether you are an active member of the military ("active military status").
- **Billing Information**, such as your credit/debit card number, bank account number, and bill payment information.
- **Professional or employment-related information**, such as the identity of your employer or the company you represent.

- Geolocation data, such as the geographic location of any internet-connected device (i.e., cell phone, tablet or computer or any other device connected to the internet) you use to visit our Site, if you agree to provide this information to us.
- Internet or Other Electronic Network Activity Information, such as your IP address, your browser type, the device used (computer, mobile device etc.), the device identifier if applicable, the web address visited prior to accessing the Site, and your activity on the Site. We also collect information related to your interaction with A-1 Storage emails, such as whether you open or click on an email and whether you forwarded the email.
- Audio, electronic, visual, or similar information, such as voicemail messages that you leave for us, text/instant messages you send to us, recorded telephone calls, photographs of you that you or third parties provide to us, and security camera recordings when you visit our facilities.
- Inferences drawn from other personal information, such as your storage leasing preferences and needs.

## **Sources Of Personal Information**

We collect personal information in the following ways:

- **Directly from you.** We collect identifiers, commercial information, audio/visual/electronic data, professional or employment-related information, billing information and inferences, and active military status that you provide directly to us. This includes information provided at the time of registering to use our Site and/or Services, communicating with us (through any means, including social media), expressing interest in leasing a storage unit with us, entering in a lease agreement with us, or requesting Services from us.
- When you visit our locations. When you visit our offices or facilities, we also collect identifiers and audio/visual data (i.e. security camera footage) of you.
- Automatically. When you access our Site, we, our service providers, and third party partners may log, monitor and record information about you, your computer or mobile device, and your activity over time on the Site. This information includes IP addresses, geolocation, information about your computer's or mobile device's operating system type and version number, manufacturer and model, and browser type. This also includes information regarding the date and time of your visit, pages or screens you viewed, how long you spent on a page or screen, navigation paths between pages or screens, information about your activity on a page or screen, access times, and duration of access and other functional information on Site performance (like diagnostics and crash logs). In addition, when you receive our marketing emails, we collect information regarding whether you have opened or forwarded our emails, or clicked links within them. Further details regarding our automatic collection of data can be found in the

below Section entitled "Information We Collect Through Automatic Data Collection Technologies"

• From third parties. We may collect identifiers, commercial information, and internet or other electronic network activity information from third-parties including our business contacts, marketing partners, vendors, customers, recruiters, suppliers, and service providers. For example, if you access or connect with A-1 Self Storage through a social media platform, we may collect your username, any information or content the social media platform provides (profile picture, email address or contact lists, information you made public through the platform etc.) The platform provider's privacy policy will apply to your interactions with the platform and its collection, use and sharing of your personal information, including when you interact with pages that we maintain on social media platforms. We will treat such personal information about you that we receive from such platforms as described in this Policy. You should check your privacy settings in your social media or other third-party accounts to understand what information is sent to us through these services and how to restrict it.

#### Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Site, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). Click here [URL LINK TO DO NOT TRACK DISCLOSURES] for information on how you can opt out of behavioral tracking on this website and how we respond to web browser signals and other mechanisms that enable consumers to exercise choice about behavioral tracking.

The information we collect automatically may include personal information, and we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Site and to deliver a better and more personalized service, including by enabling us to:

- · Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- · Recognize you when you return to our Site.

Some of the information that we, our service providers and third-party partners collect automatically is collected through the following technologies:

- Cookies (or browser cookies). Cookies are small files that websites store on a visitor's device to uniquely identify the visitor's browser or to store information or settings in the browser for the purpose of tracking user activity and patterns, helping the visitor navigate between pages efficiently, remembering preferences, improving the visitor's browsing experience, and enabling functionality, analytics, and online advertising. Cookies used on our Site include cookies that we serve as well as cookies served by third parties that we work with to enable the services they provide, such as website/application analytics services that track traffic and usage. You can learn more about cookies and how to control them at <a href="https://www.allaboutcookies.org">www.allaboutcookies.org</a>. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our Site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Site.
- Web Beacons (or Pixels). Pages of our Site may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) which are embedded invisibly in image files within webpages or HTML formatted emails and used to demonstrate that a webpage or email was accessed or opened, or that certain content was viewed or clicked, typically to compile statistics about usage of websites and the success of marketing campaigns. We may use pixels to collect information about your interactions with our email messages, such as the links you click on and whether you open or forward a message, the date and time of these interactions and the device you use to read emails. We may also use web beacons to count users who have visited our Site and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).
- **Browser Web Storage** (including HTML5). Our Site may contain browser web storage, also known as locally stored objects, functions like cookies but enables the storage of a larger amount of data.
- Session Replay and Similar Technologies. Our Site utilizes Session Replay Technologies provided by Mouseflow, which uses software code to record users' interactions with the Services in a manner that allows us to watch and analyze visual reconstructions of those user sessions. Mouseflow is a website analytics tool that provides session replay, heatmaps, funnels, form analytics, feedback surveys, and similar features/functionality. Mouseflow may record your clicks, mouse movements, scrolling, form fills (keystrokes) in non-excluded fields, pages visited and content, time on site, browser, operating system, device type (desktop/tablet/phone), screen resolution, visitor type (first time/returning), referrer, anonymized IP address, location (city/country), language, and similar meta data. Mouseflow does not collect any information on pages where it is not installed, nor does it track or collect information outside your web browser. These technologies help us diagnose usability problems and identify areas for improvement. If you'd like to opt-out directl with Mouseflow, you can do so at <a href="https://mouseflow.com/opt-out">https://mouseflow.com/opt-out</a> or contact Mouseflow at privacy@mouseflow.com. For more information, see Mouseflow's Privacy Policy at https://mouseflow.com/legal/company/privacy-policy/

• Chat Technologies. Our Site includes chat functionality, so as to permit you to communicate with our customer service team about our Services. We may monitor and record your chats, for the purposes described in this Privacy Policy.

## Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications on the Site are served by third parties, including analytics services. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Site. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see *Choices About How We Use and Disclose Your Information*[DY6].

## **Purposes for Collecting Personal Information**

We use personal information for the following purposes:

- Providing our Services. We use identifiers, billing information, commercial information, professional or employment-related information, audio/electronic/visual data, geolocation data, inferences, active military status, internet or other electronic network activity information, and inference information to facilitate the generation of new and expansion of existing business opportunities, to allow customers to contract for our Services, to create and administer customer accounts, to provide our Services to you, and to provide updates and reports requested by customers.
- Transactional Purposes. We use identifiers, billing information, professional or employment-related information, audio/electronic/visual data, active military status, and commercial information to: (i) communicate with you; (ii) provide you with customer assistance; and (iii) provide supporting business activities such as billing and collections, and related activities.
- **Business Operations.** We use identifiers, billing information, commercial information, professional or employment-related information, audio/electronic/visual data, geolocation data, inferences, internet or other electronic network activity information, and inference information,

for our day-to-day business operations including maintaining records, managing and securing our facilities, maintaining customer service quality control, planning, budgeting, calibration, database administration, surveys, evaluations, reports, compliance, regulatory, audit, investigative purposes and other ethics and compliance reporting tools, and to support our business operations.

- Marketing and Promotional Purposes. We use identifiers, internet or other electronic network activity information, audio/visual/electronic data, geolocation data, and commercial information, to improve our marketing efforts, conduct market research, prospect for new customers, engage in customer relationship management, customer engagement, administering promotions, and to provide you with information about us, including relevant marketing communications.
- Maintenance and Improvement of our Site and Systems. We use identifiers, audio/visual/electronic data, and internet or other electronic network activity information to improve our Site and systems, provide and maintain functionality on our Site and systems, and help us diagnose technical and service problems and administer our Site and systems. Maintenance of our systems includes activities such as applying security controls for company systems, providing new system implementations, applying change management processes, and providing IT support services.
- **Develop and Improve Our Services**. We use commercial information and inference information to help us develop new products and services and to improve and analyze our existing offerings.
- Security and Fraud Prevention. We use identifiers, billing information, audio/visual/electronic data, internet or other electronic network activity information, geolocation data, and commercial information to: (i) protect us, our employees, and our Site, premises, assets, systems, products, services and intellectual property, including from fraud, theft, and misconduct; (ii) enforce our policies and terms; (iii) conduct vendor and customer due diligence; and (iv) detect and prevent fraud, theft and misconduct including by verifying the identity of those we are conducting business with.
- Complying with Legal and Ethical Obligations and Legal Process. We use identifiers, commercial information, billing information, active military status, professional or employment-related information, geolocation data, internet or other electronic network activity information, audio/visual/electronic data to comply with our legal obligations, and inference information, including responding to data subject requests, reporting requirements and responding to court orders, warrants, or subpoenas, defend ourselves in legal proceedings, and protect our company and our property, employees, and others through legal proceedings.

We combine personal information we collect from you on the Site with personal information we receive from you offline or through your direct communications with us. We combine information across devices, such as computers and mobile

devices. We also combine information you provide with information we obtain from third parties when you use a third party to communicate or otherwise get in contact with us.

### **How We Disclose Personal Information**

We disclose personal information in the following circumstances:

- Service Providers. We may share personal information with vendors and service providers who support the operation of our Services, Site, and our business and who need access to such information to carry out their work for us (including, for example, cloud hosting, payment processing, email delivery, insurance, operating systems and platforms, transportation, and customer support services). In some cases, the vendor or service provider may directly collect the information from you on our behalf. In the past 12 months, we have disclosed identifiers, commercial information, and billing information to our service providers.
- **Marketing Vendors**. We share personal information with vendors who help us serve targeted ads. We also share personal information with analytics vendors. These are vendors who help us understand what users do on our platforms. To do this, we might share activities or "events" that you take on our Site. This helps us decide what ads to run and lets us perform analytics. In the past 12 months, we have disclosed geolocation data, internet or other electronic network activity Information to our marketing vendors.
- **Professional Advisors**. We may share information with professional advisors, such as lawyers, bankers, tax consultants, auditors, and insurers, where necessary in the course of the professional services that they render to us. In the past 12 months, we have disclosed identifiers and payment information to our professional advisors.
- Government Entities. We may share information with regulatory and government entities including government, administrative, law enforcement and regulatory agencies; tax authorities; and other public agencies or authorities if we think we should in order to comply with any applicable law, regulation, legal process or other legal obligation. This includes cooperating with law enforcement when we think it is appropriate, obtaining legal remedies or limiting our damages, and to enforcing or protecting our contracts, legal rights or the rights of others, including by responding to claims asserted against us. In the past 12 months, we have disclosed identifiers to government entities.
- Corporate Transaction Recipients. We may share information with potential investors, purchasers, merger partners, and their advisors in the event we: (i) sell or transfer, or are considering selling or transferring, all or a portion of our business or assets; or (ii) are considering or engaging in any reorganization, conversion, merger, sale, joint venture, assignment, transfer or disposition of all or any portion of our ownership interest, business or operations; or (iii) are soliciting or accepting investments.

- **Affiliates**. We may share some or all of your personal information with our parent company, subsidiaries, and other companies under common ownership or control with us for purposes consistent with this Policy.
- Other Reasons. We may disclose personal information for other reasons we may describe to you, including if you consent to the disclosure or direct us to disclose your information.

#### **Sensitive Personal Information**

Unless specifically requested, we ask that you not send us, and you not disclose to us, through the Services or otherwise, any Sensitive Personal Information (e.g., social security number, taxpayer identification number, passport number, driver's license number, or other government-issued identification number; credit or debit card details or financial account number, with or without any code or password that would permit access to the account, credit history; or information on race, religion, ethnicity, sex life or practices or sexual orientation, citizenship or immigration status, medical or health information, genetic or biometric information, biometric templates, precise geolocation, political or philosophical beliefs, political party or trade union membership, background check information, judicial data such as criminal records, or information on other judicial or administrative proceedings).

#### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies. Most browsers let you remove and/or stop accepting cookies from the websites you visit. To do this, follow the instructions in your browser's settings. Many browsers accept cookies by default until you change your settings. If you do not accept cookies, however, you may not be able to use all functionality of the Services and our Site may not work properly. For more information about cookies, including how to see what cookies have been set on your browser and how to manage and delete them, visit <a href="https://www.allaboutcookies.org">www.allaboutcookies.org</a>. You can learn more about Google Analytics, one of the analytics services we use, and how to opt-out of being tracked by Google Analytics, here: <a href="https://tools.google.com/dlpage/gaoptout">https://tools.google.com/dlpage/gaoptout</a> and can learn more about the privacy choices available to you through Yelp, one of the marketing services we use, here: <a href="https://www.yelp-support.com/article/Your-Privacy-Choices?l=en\_US">https://www.yelp-support.com/article/Your-Privacy-Choices?l=en\_US</a>. You can learn about and opt out-out of personalized ads from Google by visiting <a href="https://adssettings.google.com\_andfollowing">https://adssettings.google.com\_andfollowing</a> the instructions to manage your ad preferences.
- Our Do Not Track Policy. Some browsers have "do not track" (DNT) features that allow you to tell a website not to track you. These features are not all uniform. We do not currently respond to those signals. In other words, if your browser transmits a DNT signal, we may

continue tracking. To find out more about "Do Not Track," please visit <a href="http://www.allaboutdnt.com">http://www.allaboutdnt.com</a>.

- Interest-Based Advertising Choices. Some of our advertising partners are members of the Network Advertising Initiative (NAI) and are subject to the Self-Regulatory Principles for Online Behavioral Advertising published by the Digital Advertising Alliance (DAA). You can obtain more information about these companies' information collection practices and opt-out of receiving interest-based advertising from participating NAI and DAA members at <a href="http://optout.networkadvertising.org/?c=1">http://optout.networkadvertising.org/?c=1</a> and/or the DAA's website at <a href="http://optout.aboutads.info.">optout.aboutads.info.</a> In addition, your mobile device settings may provide functionality to limit use of the advertising ID associated with your mobile device for targeted online advertising purposes. If you opt-out of interest-based advertisements, you will still see advertisements online but they may be less relevant to you. Please note that we also may work with companies that do not participate in the opt-out mechanisms described above. Even after using these opt-out mechanisms, you may receive interest-based advertising from other companies.
- **Promotional and Marketing Communications**. To stop receiving our promotional emails, follow the "unsubscribe" instructions in any promotional email communication you get from us. Even if you opt out of getting marketing messages, we will still send you service-related and other non-marketing communications. For example, this emails pertaining to your lease of a storage unit, lease renewals, and answers to your questions.
- Text Messages. You can opt out of receiving commercial or promotional text messages by responding to messages with "Stop". You may be able to request transactional information be sent to you by text message. If you participate in our text message system you will be able to opt out. Contact us at the telephone number provided below if you need assistance.
- Choosing Not to Share Your Personal Information. If you do not provide information that we need to provide the Services, we may not be able to provide you with the Services or certain features. We will tell you what information you must provide to receive the Services when we request it.

# **Accessing Your Information & Your Choices**

You can access and update your profile information by logging into your account on the Site.

You may also choose to close your online account by contacting us at the telephone number below, although this will affect your ability to use some of our Services, such as online rentals and online auto-pay. We may retain certain information associated with your account even after it is closed as permitted or required by applicable law.

## **How Long We Keep Personal Information**

We will retain and use your information for as long as we need it to provide you Services, or as long as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. Where we process personal information for marketing purposes, we process the data until you ask us to stop and for a short period after this (to allow us to implement your requests). We use the following criteria to determine retention periods:

- how long the information is needed to provide our services and operate our business;
- whether there are contractual or legal obligations that exist that require us to retain the information for period of time;
- whether any law, statute, or regulation allows for a specific retention period;
- whether an individual has agreed to a longer retention period;
- whether the data is considered to be sensitive data; and
- what the expectation for retention was at the time the data was provided to us.

## **Links to Other Websites**

Our Site may include links to other websites or applications whose privacy practices may differ from ours. If you submit personal information to any of those websites or applications, your information is governed by their privacy policies. We encourage you to carefully read the privacy policy of any website you visit or application that you use.

# Security

We follow generally accepted industry standards to protect the personal information submitted to us and have implemented reasonable technical, organization, administrative and physical measures to protect personal information. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security and encourage you to use websites and share information with caution.

## This Website is Not Intended for Minors

Our Site is not intended for use by individuals under the age of 16. We do not knowingly collect or store any personal information from anyone under the age of 16. If we become aware that

we have collected or stored personal information from an individual under age 16, we will remove their personal information from our files. If you are a parent or guardian and believe we may have inadvertently collected personal information from your child, please notify us by sending an email to privacy@a1storage.com

## **Information Storage**

Information we collect may be stored in the United States or other countries. If you live outside of the United States and choose to use our Services or interact or otherwise develop a relationship with us, you understand that it is at your own risk. You also understand that your information may be sent to the United States. The United States may not afford the same level of protection as laws in your own country. We may store your data in other countries. As permitted by law we may transfer your information to other countries that may have different laws and data protection compliance requirements to those that apply in the country in which you are located.

## **California Privacy Rights**

If you are a California resident, this section applies to you.

Shine The Light. The California Shine the Light law (Cal. Civ. Code § 1798.83) permits residents of California to request certain details about how their information is shared with third parties for the third-parties' direct marketing purposes. If you are a California resident and would like to make such a request, please contact us at <a href="mailto:privacy@a1storage.com\_and">privacy@a1storage.com\_and</a> include "CA Shine the Light" in the subject line of your email. We do not currently disclose your personal information to third parties for their own direct marketing purposes.

# California Consumer Privacy Act ("CCPA"), as Amended by the California Privacy Rights Act ("CPRA").

<u>Sale or Sharing of Personal Information</u>. The CCPA puts certain obligations on businesses that "sell" personal information or "share" personal information for cross-context behavioral advertising purposes. The CCPA defines a "sale" as disclosing or making available to a third-party Personal Information in exchange for monetary or other valuable consideration, and "sharing" broadly includes disclosing or making available personal information to a third party for purposes of cross-context behavioral advertising. While we do not receive compensation from third parties when we disclose personal information to our marketing and analytics vendors, the disclosure of such information may be considered to be a "sale" or "sharing" under the CCPA. Information about how you can request to opt out of "sales" or "sharing" may be found in the section entitled, *Your Rights Under the CCPA*.

We do not knowingly sell or share the personal information of minors under the age of 16.

<u>Use or Disclosure of Sensitive Personal Information</u>. We collect the following forms of Sensitive Personal Information if you provide it to us: driver's license number, passport number, bank account information, and credit/debit card information. We do not sell or share Sensitive Personal Information to third parties, as we understand "sell" and "share" to mean under the CCPA.

<u>Your Rights Under the CCPA</u>. Subject to certain exceptions and limitations, the CCPA affords California consumers the following rights:

- Access. You have the right to request that we tell you (i) what personal information we have collected about you, (ii) the sources of that information, (iii) the purposes for collecting, selling or sharing the personal information; and (iv) the categories of third-parties to whom we have disclosed personal information. You have the right to request that we provide you with a copy of your personal information.
- **Deletion**. You have the right to request that we delete personal information that we have collected from you. We may not delete all of your personal information if one of the exceptions to the CCPA applies.
- **Correction**. You have the right to correct inaccurate personal information that we collect about you.
- Opt-Out. You can submit requests to opt-out of processing of personal information for advertising purposes here: <a href="https://www.a1storage.com/contact-us/">https://www.a1storage.com/contact-us/</a> or by emailing us at privacy@a1storage.com. If you transmit a legally recognized browser-based opt out preference signal from your browser, we recognize such preference as a request to opt-out of processing of personal information to the extent required by applicable law. Please note that submitting an opt out request will only opt you out of disclosures that are considered "sales" or "sharing" under the CCPA.
- Non-Discrimination. You have the right to not be discriminated against for exercising any of your CCPA rights. We will not discriminate against you, deny you services, charge you a different price, or provide you with a lesser quality of services if you exercise any of your CCPA rights.

Exercising Your Rights. To exercise any of your rights, please email us at privacy@a1storage.com, call us toll free at (844) 653-4464, or use the webform <a href="https://www.a1storage.com/contact-us/">https://www.a1storage.com/contact-us/</a> on our Site to submit a request. We cannot process your request if you do not provide us with sufficient detail to allow us to understand and respond to it. You can ask to appeal any denial of your request in the same manner through which you may submit a request.

For all requests, you should provide us with sufficient information to verify your identity and process your request. Failure to provide identifying information may prevent us from processing your request. If you have requested that we correct your personal information, we may contact you to request additional information about the personal information that you believe is inaccurate, including supporting documentation.

Authorized Agents. Your authorized agent may be able to make a request on your behalf. However, we may need to verify your authorized agent's identity and authority to act on your behalf. We may require a copy of a valid power of attorney given to your authorized agent pursuant to applicable law. If you have not provided your agent with such a power of attorney, we may ask you to take additional steps permitted by law to verify that your request is authorized, such as by providing your agent with written and signed permission to exercise your rights on your behalf, the information we request to verify your identity, and confirmation that you have given the authorized agent permission to submit the request.

## **Contact Us**

If you have any questions about this Policy or our privacy practices, you can contact us in one of the following ways:

Email us:

privacy@a1storage.com

Write to us:

A-1 Self Storage

4607 Mission Gorge Place

San Diego, California 92120

Call us:

(844) 653-4464

## **Updates to Our Privacy Policy**

This Privacy Policy may be updated from time to time for any reason. If we make material changes to this Policy we will notify you by posting the new Policy at <a href="https://www.a1storage.com/legal-pages/privacy-policy/">https://www.a1storage.com/legal-pages/privacy-policy/</a> and changing the last modified date listed at the top of this Policy. If required by law we will also provide notification of changes in another way that we believe is reasonably likely to reach you, such as via e-mail or another manner through the Services. Any modifications to this Policy will be effective upon our posting the modified version as described above (or as otherwise indicated at the time of posting). In all cases, your continued use of the Services after the posting of any modified Privacy Policy indicates your acceptance of the modified Privacy Policy.

[DY1]Link to Employee Privacy Policy.

MT to link [BD2]

[DY3]Link to Applicant Privacy Policy.

KM to provide to MT to link [BD4]

[DY5]CTRL P.

[DY6]Hotlink to the section.