

1.9.2025

Good Afternoon River Hills,

Your maintenance and security teams have been working together to ensure they are ready for the upcoming weather event. You can help us in the following ways:

1. Please do not put any limbs, leaves or debris at the curbside
2. Remove everything from the curbside, ie: garbage cans, vehicles, curb-it inserts if you are on a straightaway. The snow plow must plow into the curbing to allow the melt-off and water to drain and not pool, minimizing the refreezing and icy areas.
3. Stay off the roadways unless truly necessary. Our crews will be out managing the storm's wrath...we want everyone to stay safe.
4. If you can't reach security by the regular numbers and you have an emergency, call the Security Supervisor's cell phone at 803-627-6685
5. If we get enough snow and sledding becomes a possibility, the 2nd fairway off Pine Knoll is the normal spot. PLEASE STAY OFF ALL GREENS! The Club is gracious enough to allow sledding on the fairway (at your own risk), let's not abuse their kindness by damaging anything.
6. And for our newer residents...it is common that our River Hills roads will be cleaned off and accessible but Hwy 49 is not. Please be careful if you are venturing out.

And these updates have just been sent to me from our local agencies...

From York County:

Winter Storm Watch...

Recent updates suggest less snow and more of an ice event for York County. Precipitation is expected through the early morning hours on Saturday. Roads could be treacherous for travel, and some power outages are possible depending on how much ice forms on trees and power lines. 1 to 2 inches of combined ice and snow are possible in total.

From Duke Energy:

The new year is starting off with a potentially hazardous weather system so I wanted to touch base to provide our latest forecast, a reminder of our outage tools and share a few safety and storm prep tips.

Weather Report

Outages are expected beginning Friday afternoon into Friday night due the potential for ice accumulations between 0.10-0.25" associated with a winter storm crossing the area. The volume of outages is largely dependent on the volume of ice accumulations. Outage impacts are expected to be much greater if ice accumulates closer to or greater than .25" and more minimal the closer we are to .10".

3-Day Temperature Outlook	Thursday 1/9		Friday 1/10		Saturday 1/11	
	Daily Min Temp	Min Wind Chill	Daily Min Temp	Min Wind Chill	Daily Min Temp	Min Wind Chill
Asheville	13	3	21	21	22	16
Greensboro	18	8	20	20	26	21
Charlotte	20	13	23	23	27	25
Spartanburg	21	17	25	25	27	25
Raleigh	23	17	20	20	29	26
Fayetteville	23	15	22	22	30	27
Wilmington	24	14	22	19	34	31

Outage reporting

After a storm hits, restoring power as safely and quickly as possible is our top priority, while keeping our customers informed.

Customers who experience an outage during a storm can report it the following ways:

- Text OUT to 57801 (standard text and data charges may apply).
- Use the Duke Energy mobile app. Download the Duke Energy App from a smartphone via Apple Store or Google Play.
- Visit duke-energy.com/outages on a desktop computer or mobile device.
- Call the automated outage-reporting system at 800.POWERON (800.769.3766).
- Visit our interactive [outage map](#) to find up-to-date information on power outages, including the total number of outages systemwide and estimated times of restoration.

Winter storm safety reminders

We encourage customers to prepare for a potential outage during the anticipated extremely cold weather. Here are important safety reminders:

- **Ensure mobile phones remain charged and you have an adequate supply of flashlights, batteries, bottled water, nonperishable foods and medicines.**
- **If you use a generator, follow the manufacturer's instructions to ensure safe and proper operation. Operate your generator outside, and never in a building or garage.**
- **Do not use grills or other outdoor appliances indoors for space heating or cooking, as these devices may emit carbon monoxide.**
- **Stay away from power lines that have fallen or are sagging. Consider all lines energized as well as trees or limbs in contact with lines. Report any downed power lines to Duke Energy or local emergency services.**
- **Make alternate shelter arrangements, as needed, if you are significantly affected by a loss of power – especially families who have special medical needs or elderly members.**
- **If a power line falls across a car that you are in, stay in the car. If you *MUST* get out of the car due to a fire or other immediate life-threatening situation, jump clear of the car and land on both feet. Be sure that no part of your body is touching the car**

when your feet touch the ground.

- Ice and snow can cause hazardous driving conditions. If you do have to travel and see utility or emergency crews working along the road, remember to move over or slow down.

More tips on what to do before, during and after a storm can be found at [duke-energy.com/safety-and-preparedness/storm-safety](https://www.duke-energy.com/safety-and-preparedness/storm-safety).

Please stay safe and don't hesitate to reach out if you have any questions, concerns or if I can be of any assistance.

All the best,

Tyson Blanton

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Government & Community Relations

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