

Refund Policy for Kompas Kuliner

1. Refund Eligibility

- **Within 24 hours of purchase:** You may request a full refund if you are dissatisfied with the app premium features.
- **After 24 hours:** We do not offer refunds for subscriptions that have been used or for subscriptions that are non-refundable due to the app's nature.

2. Refund Process

- To request a refund, please contact our customer support team within the specified timeframe.
- Provide your order number, reason for the refund, and any relevant information.
- We may request additional details to verify your eligibility for a refund.
- If your refund is approved, we will process it to the original payment method.

3. Exceptions and Limitations

- Refunds may not be available for subscriptions that are part of a promotional offer or bundle.
- Refunds may not be available for subscriptions that are automatically renewed unless you cancel before the renewal period.
- Our refund policy is subject to change without notice.

4. Cancellation and Renewal

- You can cancel your subscription at any time through your device's app store settings.
- If you cancel your subscription before the renewal period, you will not be charged for the next billing cycle.
- If you cancel your subscription after the renewal period, you will still be charged for the current billing cycle.

5. Contact Information

- For refund inquiries or cancellations, please contact us at:
 - **Email:** admin@kompaskuliner.com