

Helpdesk Support Certificate

Curriculum Sequence Checklist

1st Semester

Table 1: Overview of 1st semester courses (12 credit hours)

✓	Course:	Course Name:	Credit Hour(s):	Prerequisite:	Corequisite:	Notes:
	CTI 120	Network & Security Foundations	3			
	NOS 130	Windows Single User	3			Important prerequisite for future NOS & CTI courses.
	CTS 120	Hardware & Software Support	3			1st 8-weeks (Take CTS 120 and CTS 220 together)
	CTS 220	Adv Hardware & Software Support	3	CTS 120		2nd 8-weeks (Take CTS 120 and CTS 220 together)

2nd Semester

Table 2: Overview of 2nd semester courses (6 credit hours)

✓	Course:	Course Name:	Credit Hour(s):	Prerequisite:	Corequisite:	Notes:
	CTI 141	Cloud & Storage Concepts	3	NOS 130		FALL Only
	NOS 230	Windows Administrator I	3	NOS 130		FALL Only

Total Credit Hours Needed for Graduation: 18

Questions?

Contact: advising@nashcc.edu