How to setup TheLoops App in Front

Overview

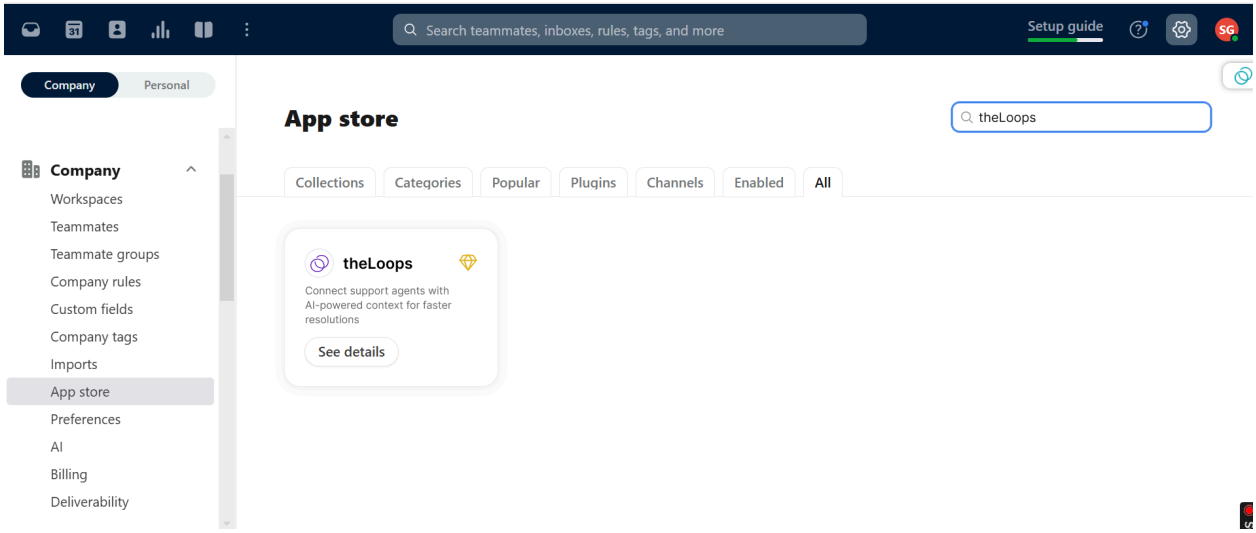
TheLoops Copilot empowers agents with real-time customer issue understanding and historical context. By providing comprehensive summaries of previous interactions and resolution attempts, we help eliminate redundant steps and streamline the support process. Agents can make confident decisions quickly through detailed resolution summaries and recommended actions. Additionally, our platform integrates with knowledge bases and community resources, giving agents access to a wealth of information to better serve customers.

You must have setup Tenant on TheLoops platform & integrated Front Integration on it successfully. Follow these steps.

Instructions

Step 1

Click the gear icon on the top right of Front and into the *Company* settings tab, and select *App store* from the left menu.



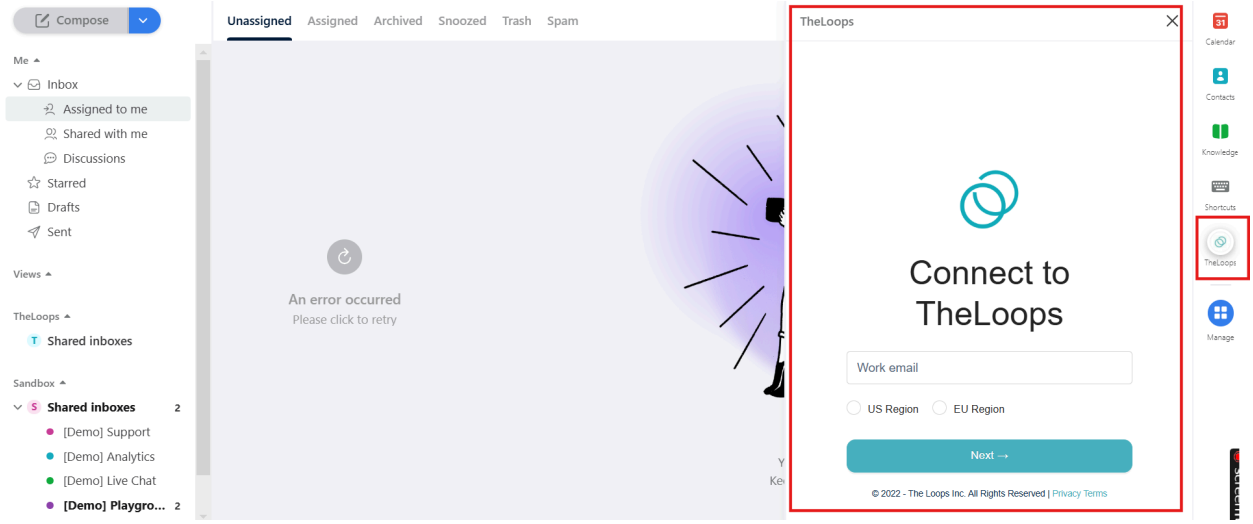
Step 2

Select TheLoops from the list of integrations. Click *See details*, then click *Enable app.*

Step 3

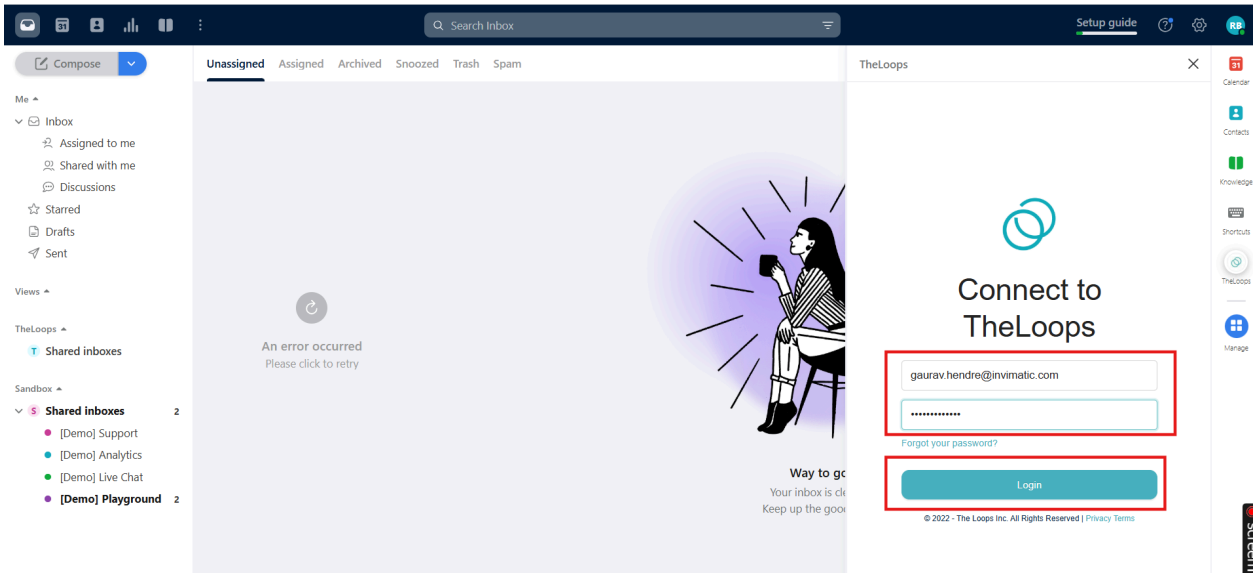
Access TheLoops App

- Click on TheLoops from the right menu.
- Select the respective Region US/EU.
- Mention the Email ID & click on Next button.



Step 4

Mention the Login details like: Email ID & password then click on Login Button



Step 5

Congratulations! TheLoops app is now successfully installed for your domain.

