

★ Cancellation & No-Show Policy – Paige Yoder Styles

I completely understand that life happens! My goal is to keep my business running smoothly and respect everyone's time. Please be mindful when canceling or rescheduling, and let me know as soon as possible.

- **No-Call, No-Show:** If you miss an appointment without notifying me, you will be required to pay 100% of the service cost before booking again.
- **Late Cancellations & Rescheduling:** If you cancel or reschedule within less than 24 hours of your appointment, a 50% fee will apply, as it can be difficult to fill that spot on short notice. A social media message under 24 hours will *not* be accepted. You must contact Wild About Hair directly and speak with Paige to discuss reasoning and rescheduling. Contact number **620-399-8939**
- **Sickness & Emergencies:** I completely understand that emergencies and illness happen. I do not hold these against anyone, but *please* inform me as soon as possible if you are unable to make your appointment.
- **One-Time Forgiveness:** I offer a one-time pass for forgetting or needing to move an appointment. After that, the above cancellation fees will apply.
- **Tardiness:** I allow a *10-minute grace period* for late arrivals. However, if you are 15 minutes or more late, we will need to reschedule your appointment due to time constraints with following clients.

I appreciate your understanding and respect for my time, just as I respect yours! These policies ensure that I can continue providing the best services to *all* of my clients, current and future. Thank you for your support!

★ Service Adjustment Policy –

I want you to love your results! If you have any concerns about your service, please reach out within the following timeframes so adjustments can be made if needed:

- **Hair Color & Tone:** Must be reported within one week of your appointment. After this time, factors like hard water, heat styling, and washing may alter the color, making it difficult to assess the original result.
- **Haircuts & Extensions:** Any needed adjustments must be requested within two weeks of your appointment.
- **Eyebrow Laminations & Eyelash Lifts:** Concerns must be reported within one week of the appointment.
- **Nails:** If you experience any issues, please notify me within one week; after that, it will count as a new appointment.

If you have any questions or concerns, I'm happy to help within these timeframes. Thank you for understanding!

★ Hair Extensions Policy –

To ensure a smooth process and the best results for your extensions, please review the following policies:

- **Deposit & Scheduling:** A 100% deposit of the hair cost is required at least one week before your appointment. If payment is not received by this time, your appointment will need to be rescheduled.
- **No Refunds:** Once the hair has been purchased, the deposit is non-refundable, even if you decide to cancel or not proceed with the service. The hair is custom-ordered specifically for you.
- **Aftercare & Liability:** Proper maintenance is *crucial* for keeping your extensions in the best condition. I provide detailed aftercare instructions, but I am not responsible for any issues that arise from improper care, neglect, or failure to follow these guidelines.
- **Hair Quality & Sourcing:** I only work with high-quality, trusted suppliers. I do not apply hair purchased from Amazon, SHEIN, other online retailers, or any source outside of a licensed professional (except for clip-in extensions), as the authenticity and durability of these products cannot be guaranteed.

By booking an extension service, you agree to these policies. Thank you for trusting me with your hair!