

Hey John?

This is Easton at the \_\_\_\_\_ office in El Paso County (change if different county). I'm just getting back to you about the card you filled out and mailed in for the help on the 123 main street address. John just confirming your age (or date of birth) listed on here is 67 is that correct?

Ok perfect, so again John my name is Easton I'm actually the head underwriter here assigned to do all your eligibility. Like you read, These are all non medical plans, so no blood, physical or urine or anything we just have to come out and check ID and make sure you aren't strapped to a hospital bed full time and run through eligibility stuff, it takes about 10-15 minutes.

**Immediately roll into next part**

Now John are you workin full time, part time, or retired? (If spouse) And what about your spouse are they workin? Ok, what time are you two typically home from work on Tuesday/Wednesday?

Alright John, I've got to see about 14 other families tomorrow but I have a small window between 6-6:30PM, is there any reason you would not be home? Ok great.

**TIE DOWN APPOINTMENTS:**

Numbers on mailbox or house?

Easy to find?

Park on the side or driveway?

Any wolf sized dogs I need to watch out for?

Ok great, again it's Easton, I'll be driving a little gray car and I'm about 6ft tall and have a huge nose so you'll know it's me when I get there.