



deviantArt: BendustKas || [Profile \(deviantart.com\)](https://www.deviantart.com/BendustKas)

Lorekeeper: BendustKas || [Profile \(primevalarpg.com\)](https://primevalarpg.com/profile/BendustKas)

ToyHouse: BendustKas || [Profile \(toyhou.se\)](https://toyhou.se/BendustKas)

By commissioning this artist, you, the client, have agreed to all the terms listed and described below.

Paypal Only, USD Only for all monetary exchanges

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Prices & Examples

- Design and mockup prices are calculated on a per-geno basis, varying due to number and complexity of genes
 - My standard minimum price is **\$25 USD** or **1AR** per design for MOST SERVICES
 - Services range in price from lowest to highest per category. All prices are listed in order of payment preference. ARs can be monthly images, quests, or breeding entries.
 - If presented with a 0 mark geno to work with, the price will be a minimum of \$10
 - If presented with a 1 mark geno to work with, the price will be a minimum of \$15-20 depending on the desired complexity of the marking
 - All my USD prices are calculated via a calculator that I created using semi-custom prices as a base at a 25% reduction from semi-custom prices. All AR prices are converted from USD values; all rb values are converted from an equivalent number of ARs.
 - Asymmetrical design orders must be agreed upon before the order is accepted
 - Species, variant, and colour modifier do not influence the price of a design or mockup
 - Small changes to a design [i.e. colour shift of a marking] will not influence the price
 - Requesting a large change to a design [i.e. redoing a marking or redoing the whole design] will increase the price up to 75% of the original cost depending on the change.
 - Adding minmarks does not increase the price of the design
 - Removing a gene will not decrease the previously agreed on price if work on your order has already begun
- If the price increases after the order has been made, the final image files will not be provided until the additional cost has been paid.**

To get a rough estimate preview of how much your design or mockup may **cost**, you can preview and/or copy my price calculator here: [\[link\]](#)

To view a complete rundown of my **design services** and what each service entails, you can view my services page here: [\[link\]](#)

To view **examples**, follow any link below:

Mockups: [link](#)

Imports: [link](#)

Mutations, Line Updates, Variant Updates, Rebirth Transfers, Scars, and Accessories examples are available on request!

Limitations & Use

- I may do designs for other ARPGs, but reserve the right to refuse to accept a design commission if I feel uncomfortable with the design parameters
- I may do designs based on preexisting custom characters, but only with the explicit consent from the character's owner
- Per Primeval-Age rules, imports and mockups cannot mimic copyrighted characters, the likeness of any specific person, or designs created by other people
- I will not mimic or duplicate another import's markings without written consent from the import's owner and designer
- I will not add a feature [scar, accessory, marking] to a design that would or could be considered offensive, vulgar, or culturally appropriative
- All designs and design elements will be made within the constraints provided on the descriptions of Primeval-Age genetics and accessory information pages: [\[Design Guide\]](#)
- I take no responsibility for any upset caused by misreading, misunderstanding, or lack of reading of my Terms of Service or design limitations posed by Primeval Age
- If you do not end up using the design, I retain the right to use the design or elements of the design for another order
- I retain the right to upload the finished design to promote my work
- If you upload the design to Toyhouse, I must be credited as the designer either by linking to my deviantArt, ToyHouse, or my Lorekeeper profile [see above]
- **Do not add your personal watermark to my design if the design is uploaded off of Lorekeeper**
- **If I notice at any point that you violate my terms of service, I will refuse to take further orders from you**

Process

- You can request specific colour palettes and tones [warm, cool, neutral]
- You can request specific design elements be included, which may consist of specific shapes or edge textures on a marking which has various edge textures available
- I do not work on a "first-come, first-served" basis. You will be privately notified if I am interested in taking your order, where we can discuss prices. If I accept your order, you will be added to the queue located on my Discord import services ad.
- I will not begin working on a design until payment is made [USD], or I've received proof that payment has begun [at least 25% of word requirement for lit rolls or at least a comprehensive sketch for art rolls]
- I will always work as quickly as I can to complete orders. I will inform you if for any reason my progress has slowed or paused, and inform you again when I'm able to work again
- Work-in-progress updates will be provided at a halfway point to ensure that the design concept is agreeable to the commissioner

- If you have received a WIP update, all progress will be paused until I receive the feedback to continue
- I will inform you when I am approaching your order or about to start, or if I have had to slow down progress for any reason
- Once an order for a full design is completed, I will send you the .PSD file, full size import, and palette
 - For especially complex or confusing designs, I will also include a marking breakdown for clarification of the design to be used during approvals (attached in the “comment” section of the approval page)
 - You may make adjustments to the design as you wish, but I must be credited as a designer on import approval if you use the design and I am not obligated to correct the edited sections of the design if it does not pass approvals
- Once you have received the files, I will only make post-completion edits if the design does not pass approvals or with additional payment
 - If you make an edit to the design and the edited design feature does not pass approvals, I am not responsible for adjusting that feature to make the design passable
 - If you edit the genotype once you have received the finished product, I reserve the right to refuse to edit the design unless further payment is provided

Payment

- I will not send a money request until I have accepted your order, and when I am ready to begin working on the commission
- All USD payments must be made through Paypal
- All USD and RB payments must be made up front - a money request will be sent when I am ready to begin working
 - I do not accept payment plans for design services
- AR payments must be confirmed to be started before I will begin working on the commission [see “Process” section] but may be finished after my work is completed. I reserve the right to withhold full-size images and files until payment is completed.
 - If an AR or breeding image payment is not completed a month after the design has been finished, I will inquire about the status of the payment. Extensions can be discussed if needed, but it will be up to you to bring up that you need the extra time. If the image is not completed three months after the design has been finished without extraneous circumstances, I will keep the files and you will not have permission to use the design, or to use it as inspiration for others to finish the design.
- **If any of the services are not met with fair payment, the customer who has not paid will receive a warning. If payment is continued to be avoided, the customer will be blacklisted and I will not work with them again.**
- **I reserve the right to decline any offers made if they do not meet what I am looking for from a transaction or trade without providing services listed.**

Refunds

- I will only offer a full refund if I am no longer able to complete an order or if I have to back out for any reason
- **I do not offer refunds for completed import services - any transactions and trades are final.**

Order Form

New orders will only be accepted through discord DMs. A new order form must be filled out per design you're ordering.

I may ask for additional information as required.

Please fill out the following form when submitting a new order:

Payment Method: USD or AR

Paypal: The email attached to your Paypal account [optional, unless you're paying with USD]

Lorekeeper: Your username on the website primevalarpg.com

Genotype or Import Link: A link to the original import or geno you'd like designed or updated

Order Type: The specific service that you're interested in

Order Specifics: A list of the details relating to available commission information

This information may include but is not limited to: reference images for accessories, preferred palettes, preferred marking edge types, use of minmarks [which ones, if you mind the use of seasonal versus craftable versus purchasable], presence or absence of a dimorphic marking, design symmetry vs asymmetry, use of scar applicator, colour modifier, or accessory applicator

Terms of Service Agreement: Please include the following statement in your order to confirm that you have read and understand the terms of service outlined in this document.

"I understand and accept the listed terms and conditions. I understand that I am purchasing a good / service from a provider and that the Terms of Service provided by the artist is the final word in any dispute that may arise. Once I have paid for the commission, I understand that refunds may only be provided in certain circumstances."

FAQ

If you have any questions or need clarification for something, please don't hesitate to ask! Questions asked will be added to the FAQ for future reference

Q: I commissioned you previously for a mockup! Will you transfer the design onto lines?

A: Yes, I can do that! Mockups can be transferred to import lines at 75% import design price for that geno

Q: Do you add the design or mockup price to the baseline amount?

A: No! The baseline is simply there to create an even starting point for pricing most designs - if the price doesn't quite add up to \$20 on the calculator, then the price will automatically become \$20 to cover time, effort, convenience, and any edits that may be made.