

Glean Gmail Connector v2 - General Availability

Release Date: May 13, 2025

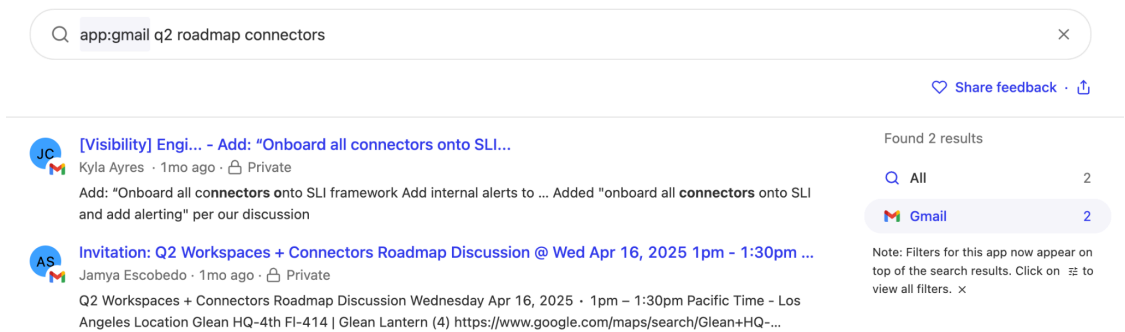
Available in Customers Account by May 16, 2025

Overview

Glean’s enhanced Gmail Connector graduates from beta to GA, delivering fast, unified search across personal Gmail mailboxes inside Glean. Users can now quickly find and act on a broader set of emails using keywords, senders, dates, or natural language queries.

Example Queries for Glean Gmail Connector v2

- "Show me emails from Jane Doe about Q3 roadmap"
- "app:Gmail project Alpha status updates last week"
- "Emails sent to marketing@company.com about launch plan"
- "All Gmail conversations mentioning budget review"



Key Capabilities

Area	Details
Setup Improvements	Admins can now enable native and/or federated Gmail Connectors in a single unified setup flow.
Expanded Indexing	• Inbox and Sent mails are indexed • 12-month history (configurable) • Up to 15,000 threads per user
Native + Federated	Hybrid architecture lets you balance search quality (native) with real-time completeness (federated).
Security controls	• Spam / Trash excluded • Attachments not stored • Allowlists

Admin setup

1. Admin Console → Data Sources → Gmail.
2. Select Native, Federated, or both (recommended).
3. Add user groups and trusted domains as needed.
4. Launch the Initial Crawl and monitor progress on the same page.

[← Back](#)



Overview Results display **Setup** Manage data (Optional)

- 1 Add a name and icon to your data source. Results for this data source will appear to all teammates under this name and icon.

Icon Name



native

- 2 Allow Glean to securely access this data source using the methods below.
We strongly recommend enabling all available data retrieval methods.

☒ Data crawling and indexing

Gathers and organizes data for fast, high-quality access across all your sources. Best for robust results from large volumes of data. We recommend you always have this enabled.

☒ Data fetching

Retrieves data directly from the original source on a per query basis. Best for quick access to smaller volumes of data. We use this in conjunction with Data crawling and indexing for the best Glean experience.

- 3 Follow setup instructions to enable data crawling and indexing and data fetching.

[Show setup instructions](#)

[Save](#)

Are you the Gmail admin at your org? If not, you may want to [grant them access](#) to Glean to help with setup.

FAQs

Can we change the email indexing limits or duration?

Currently, these limits (up to 15,000 threads or 1 year) are standardized for optimal performance and security but are subject to review based on user feedback.

Are email attachments indexed?

Attachments are not indexed at present due to security considerations, but this capability is planned for a future update.

How does federated search complement native indexing?

Federated search supplements native indexing by providing real-time access to emails not yet indexed, ensuring comprehensive coverage.

How secure is the email data within Glean?

Glean employs stringent security measures, indexing only permitted content, **excluding** spam, deleted items, and attachments. Administrators control domain and access-level settings to ensure secure, compliant email search.

Native vs. Federated Search (We recommend having both on)

- **Native Search:** Glean indexes email content internally, providing faster and better search results and enhanced quality due to prior indexing. Emails appear directly in the main search results ('All' tab), increasing visibility and ease of access.
- **Federated Search:** Provides live access to email data directly from Gmail without prior indexing by Glean. While this method ensures real-time data availability, results typically have higher latency and reduced search quality compared to native indexing. Federated results do not appear directly in the main search results and must be filtered explicitly (e.g., `app:gmail`).