Email : dir-tran.goa@nic.in

Subject: Support for App-Based Taxi Services and Goa Transport Aggregator Guidelines 2025

Dear Sir,

I am writing to express my support for the introduction and proper regulation of app-based taxi services in Goa. As a resident, I believe that accessible, affordable, and accountable transport options are essential for our daily lives. The current taxi system often leaves people without private vehicles, especially working professionals, women and senior citizens, with unreliable and inconvenient transport options.

I have personally experienced / My family member or friend has experienced challenges such as below which highlight the urgent need for a better alternative:

[insert personal experience here, if any – e.g., overcharging, refusal to go short distances, unavailability, long waiting times, etc.].

I welcome the Goa Transport Aggregator Guidelines 2025 and believe they are a step in the right direction. I would like to offer the following suggestions to further strengthen the framework:

[insert suggestions or feedback here].

Thank you for inviting public feedback and for working towards improved transport services for Goans as well as tourists.

Sincerely,