

ProAgents Roadmap (March - May 2025)

Phase 1: Improving Based on LTD Customer Feedback (March - Early April)

- ✓ March 18-25 – Gather and analyze LTD customer feedback.
- ✓ March 26-31 – Implement key improvements, including UI/UX refinements and performance optimizations.
- ✓ April 1-7 – Fix bugs, enhance chatbot response accuracy, and optimize voice features.

Phase 2: AI Calling & Video Agent Implementation (April - May)

- ♦ April 8-15 – Develop AI calling capabilities for handling customer service and sales calls.
- ♦ April 16-22 – Launch AI video agent for real-time, interactive video-based assistance.
- ♦ April 23-30 – Expand BYOK support for more voice AI providers beyond ElevenLabs.

Phase 3: Video Recording Testimonials in Chat Widget (May)

- ♦ May 1-10 – Develop and integrate a video recording testimonial feature within the chat widget.
- ♦ May 11-20 – Test and optimize video capture for seamless customer feedback collection.
- ♦ May 21-31 – Roll out the feature and gather user feedback for further refinements.

What's Next?

- Multi-Channel Integration – Expand AI support across chat, calls, video, and messaging apps.
- Advanced AI Automations – Introduce deeper integrations, API connections, and workflow automation.
- ProAgent Marketplace – Enable a marketplace for sharing AI agent templates.