

2013-2017 Ram 1500 8.4 4C NAV UAQ Retrofit Kit with Apple CarPlay & Android Auto

C-BDLUAQi + 7SP + HUBMP + V1

WHAT'S INCLUDED

8.4-inch UAQ Infotainment System (C-UAQ-i)
Apple CarPlay & Android Auto Compatible USB Media Hub (C-HUB-MP)
USB Hub V1 Power Harness (C-INTHUB-V1)
Factory Replacement Bezel (C-BEZF-DS)
HVAC Module (C-MOD-7SP)
Custom Upgrade Harness (C-INT-7SP)

TOOLS NEEDED

Screwdriver Torx T20 Screwdriver Dash Removal Tools

INSTALLATION

(Scan the QR code below using your smartphone camera for a full tutorial video)

Remove & replace your 8.4-inch radio.

<u>Center Console Trucks</u> - Remove the lower console by popping out the trim and the two screws located beneath the tray liner. Remove the two screws on top of the bezel (and sometimes a third below the right-side vent) and pull from the dash to gain access to the radio screws.

<u>Non Center Console Trucks</u> - Remove the two screws on top of the bezel (and sometimes a third below the right-side vent) and pull from the dash to gain access to the radio screws.

Remove & replace your USB media hub.

<u>Center Console Trucks</u> - Remove the screws inside your armrest to lift the tray out. Remove and replace your media hub with the one included in the kit along with the plug & play interface. A tight/wedged fit is normal. <u>Non Center Console Trucks</u> - Remove the cup holder cover trim. Peel back the cloth that surrounds the armrest. Pull down on the foam to gain access to behind the hub. Remove and replace your media hub with the one included in the kit along with the plug & play interface. A tight/wedged fit is normal.

Replacing the bezel and installing the 7spd HVAC module and custom harness

(For a detailed walkthrough of this process scan the 2nd QR Code on the next page.)

Perform a sleep cycle by turning the truck on for 30 seconds then off for 10 minutes. Perform as many sleep cycles as it takes until the radio displays the "SAT" radio icon.

FAQs

Some features are not working properly. What do I do?

Be sure to follow the last step of installation. Perform a sleep cycle by turning the truck on for 30 seconds then off for 10 minutes. Perform as many sleep cycles as it takes until the radio displays the "SAT" radio icon. Once the "SAT" icon appears the newly installed Infotainment system is configured to the truck!

(continued on the next page)

How do I enable Sirius Guardian or Wifi capabilities?

Customers who are currently subscribed to the paid subscription of UConnect Access® will forfeit this feature by upgrading to the new UConnect 4 system. At this time, it is extremely rare that Sirius Guardian will allow for a retrofit.

How do I enable the Sirius Travel Link or Traffic features?

If your factory installed radio featured Sirius® Travel Link and Sirius® Traffic it will be retained with the UAQ upgrade. If you would like to add this feature to the UAQ, simply purchase our OBD Genie C-STL Programmer.

I am having difficulty getting Apple CarPlay and/or Android Auto to work.

You must replace your existing USB Hub if a new hub was provided. Make sure your phone is charging to verify that the hub is properly installed. If it is charging, please try re-installing the media hub sent with your purchase. If this doesn't solve the issue, please make sure you are using a compatible cable. Please test using at least two different cables and phones. Delete all saved Bluetooth connections on the phone and the vehicle. Turn off the vehicle and wait about 30 seconds to start your car. Then try pairing again.

Each radio is different however, your vehicle may require for you to enable "Smartphone Device Mirroring". To enable the option on your radio please perform the steps in one or two ways:

- 1) Select the Phone icon > Pairing> Smartphone Projection Manager> Smartphone Device Mirroring
 - 2) Select Apps Icon > Projection Manager > Smartphone Device Mirroring

Make sure that your phone is enabled as well.

Go to Settings > General > CarPlay.

My Infotainment system is hot to the touch! Is this normal?

Absolutely. This is normal and will not affect the operation or life of the radio. This Infotainment system is made out of automotive-grade materials that are designed to function in extreme weather patterns/conditions.

Scan the QR code below using your smartphone camera for a full tutorial video: Upgrade Installation: Bezel Installation:





If you have any further questions or require any technical support, please submit a ticket at: desk.zoho.com/portal/infotainment/newticket

Want to help?

<u>Installation Instructions</u>: We are frequently looking for customers to assist us with improving our installation instructions. If you have a suggestion please let our technical support department know so the changes can be made quickly.

<u>Installation Video</u>: Many of our customers are willing and able to shoot a DIY installation video for us. If you're interested in assisting future Infotainment.com customers with installation techniques please let our technical support department know.