

Common Questions for Golf Courses & Resorts

General Golf Course Information

- What types of golf courses do you offer (e.g., 9-hole, 18-hole, championship)?
- Do you have golf courses suitable for beginners, intermediate, and advanced players?
- Are your golf courses open to the public or members only?
- Do you offer golf course memberships or daily play rates?
- What amenities are included at your golf courses?

Golf Course Fees and Payment

- What are the green fees for your golf courses?
- Do you offer discounts for seniors, juniors, or veterans?
- Are there special rates for off-peak hours or days?
- Do you offer bundle packages or membership options for frequent players?
- What forms of payment do you accept at your golf courses?

Golf Course Booking and Reservations

- How do I book a tee time at your golf course?
- Can I make a reservation online or do I need to call?
- Do you allow walk-ins or is booking a tee time required?
- How far in advance can I reserve a tee time?
- Do you offer same-day bookings or last-minute availability?

Golf Lessons and Instruction

- Do you offer golf lessons for beginners or advanced players?
- Can I book a private golf lesson with one of your instructors?
- Do you offer group golf clinics or instructional classes?

- Are golf lessons available for children or juniors?
- How do I schedule a golf lesson, and what is the cost?

Golf Equipment and Rentals

- Do you offer golf club rentals?
- Can I rent golf carts at your course?
- Do you provide other equipment, such as golf shoes or range finders?
- How much does it cost to rent clubs or a cart?
- Do you allow golfers to bring their own equipment, or do you require rentals?

Resort Amenities and Activities

- Do you offer resort accommodations at your golf course?
- What amenities are available at your golf resort (e.g., pool, spa, restaurants)?
- Do you offer golf package deals that include lodging?
- Are there non-golf activities available for guests, such as hiking, tennis, or swimming?
- Can I access resort amenities without staying at the resort?

Golf Course Conditions and Maintenance

- How do you maintain the quality of the greens and fairways?
- What type of grass do you use on your golf courses?
- How often do you aerate or maintain the greens?
- Are there any seasonal closures or maintenance schedules for your courses?
- Can I check course conditions before arriving?

Golf Course Events and Tournaments

- Do you host golf tournaments or charity events?
- Can I participate in upcoming golf events or competitions?
- Do you organize corporate outings or group events at your golf course?
- Are tournaments open to the public or for members only?

- How do I register for a tournament or event?

Dining and Catering

- Do you offer dining options at your golf course or resort?
- Can I have a meal or snack during my round of golf?
- Do you offer catering services for special events or group bookings?
- Are there on-course beverage carts or snack stations?
- Do you have restaurants, cafes, or bars at your resort?

Golf Course and Resort Accessibility

- Is your golf course and resort accessible for people with disabilities?
- Do you offer golf carts for players with mobility issues?
- Are there ADA-compliant restrooms and pathways throughout the resort?
- Can you accommodate golfers who need additional assistance on the course?
- Do you offer parking for people with disabilities?

Packages and Promotions

- Do you offer golf packages that include rounds of golf and lodging?
- Are there seasonal promotions or discounts available for golfers?
- Do you have special offers for first-time visitors or group bookings?
- Can I book golf, accommodations, and meals as part of a package deal?
- Do you offer any loyalty programs for frequent golfers?

Golf Course Rules and Etiquette

- What are the rules and etiquette for playing on your golf course?
- Do you have a dress code for golfers?
- Are there any restrictions on the use of carts or walking on the course?
- Can I bring my own food or drinks to the course?
- Are pets allowed on the course?

Spa and Wellness Services

- Do you offer spa services at your resort?
- Can I book a massage or wellness treatment during my stay?
- Do you offer fitness classes or a gym at your golf resort?
- Can non-golfing guests use the spa or wellness services?
- Do you have special wellness packages that include spa services and golf?

Accommodation and Lodging

- Do you offer on-site accommodations for guests?
- What types of rooms or suites are available at your resort?
- Can I stay at your resort without playing golf?
- Do you offer family-friendly lodging or pet-friendly rooms?
- How do I make a reservation for accommodations?

Pet Policy

- Can I bring my pet to the golf resort?
- Are pets allowed on the golf course?
- Do you offer pet-friendly accommodations?
- What are the restrictions for bringing pets to the resort?
- Do you provide pet-sitting or dog-walking services at the resort?

Cancellation and Refunds

- What is your cancellation policy for golf reservations or resort stays?
- Do you offer refunds for canceled golf tee times or bookings?
- Can I reschedule my golf session or resort stay if something comes up?
- How do I handle cancellations for events, tournaments, or bookings?
- Are there any penalties for last-minute cancellations?