

Appendix C1 – Filtering and Monitoring Policy Template

Purpose

The purpose of this policy is to ensure that appropriate filtering and monitoring systems are in place to safeguard learners and staff from harmful or illegal online content, while enabling safe and effective teaching, learning and professional practice. Filtering and monitoring form part of the school's wider safeguarding responsibilities and are implemented in line with [Keeping Children Safe in Education](#) (KCSIE) and the [DfE Filtering and Monitoring and Technical Standards](#).

Scope

This policy applies to:

- All users of the school's IT systems
- All school-owned devices
- Any device accessing the school's network or internet connection
- Filtering and monitoring provided through third-party or managed services

Roles and Responsibilities

- Governors provide strategic oversight and assurance that filtering and monitoring standards are met.
- Senior leaders ensure appropriate systems are in place, reviewed and resourced.
- The DSL leads safeguarding responses arising from filtering or monitoring alerts.
- The IT service provider maintains systems and provides reports as agreed.
- All staff report concerns relating to access, alerts or system effectiveness.

Policy Statement

The school will ensure that:

- Internet access is filtered to block illegal, harmful and inappropriate content
- Monitoring systems are in place to identify safeguarding concerns and enable timely intervention
- Filtering and monitoring are proportionate, transparent and risk-based
- Roles and responsibilities are clearly defined and understood
- Provision is reviewed regularly and improved in response to risk, practice and guidance

Filtering and monitoring are recognised as supporting safeguarding, not replacing education, supervision or professional judgement.

Filtering

The school will ensure that filtering systems:

- Block access to illegal content, including child sexual abuse material, terrorist material and other unlawful content
- Manage inappropriate and/or harmful content (including search terms and results). These may include:
 - Gambling
 - Hate speech/discrimination
 - Harmful content
 - Mis/Disinformation
 - Piracy and copyright theft

- Pornography
- Self-harm and eating disorders
- Violence against women and girls
- Are age-appropriate and suitable for an educational environment
- Are applied consistently to all users, devices and internet connections, including backup connections
- Allow the identification of individual users and devices in the event of breaches of the filtering policy
- No user should be able to deactivate or bypass systems that filter illegal content.
- Prevent circumvention through VPNs, proxy services or similar technologies
- Support differentiated access for different user groups (e.g. staff and learners)
- Are reviewed regularly to avoid inappropriate over-blocking that may restrict teaching and learning

The school understands the capabilities and limitations of the system and potential impact on implementation and policy is understood.

The school will use recognised tools and guidance to assure the effectiveness of filtering provision e.g., [testfiltering.com](https://www.testfiltering.com)

Monitoring

The school will ensure that monitoring:

- Enables the identification of safeguarding concerns in a timely manner
- Uses a combination of physical supervision, manual checks and technical systems as appropriate
- Generates alerts that can be prioritised and acted upon by trained staff
- Is subject to human review and professional judgement
- Is clearly communicated to users through policy and acceptable use agreements

Monitoring should be proportionate to the school's risk profile and should not create a culture of surveillance.

Review and Training

Filtering and monitoring provision should be reviewed at least annually and whenever risks or technologies change. Staff, governors and those with specific responsibilities will receive appropriate training.

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