Windows 11 installation guide

IHT Spirit Desktop App Setup for Sony RC-S380

Use this guide only if the model printed on your Sony reader is RC-S380 and the computer is running Windows 11. Follow the steps in order.

Critical administrator step Every time you launch an installer, right-click the installer file and select Run as administrator. You must select this option even if you are already logged in to Windows as an administrator. Opening the installer normally may prevent the reader from working.

Install the Sony Reader Software

Important: The first download is labeled Windows 10, but for the RC-S380 you will use it only to install NFC 5.0.0.0. Do not install the IHT Spirit Desktop App from this first package.

1. **Download SpiritSetupWin10.zip.** Download
2. Open your Downloads folder and extract all files from SpiritSetupWin10.zip.
3. **Right-click** the installer and select Run as administrator.
4. Install NFC 5.0.0.0 only. Do not install IHT Spirit Software from this package.
5. Finish and close the installer.

Install the IHT Spirit Desktop App

6. **Download the IHT Spirit Windows 11 installer.** Download
7. Open your Downloads folder and extract all files from SpiritSetup.zip.
8. **Right-click** the extracted installer and select Run as administrator.
9. When prompted to choose components, clear the NFC 5.3.9.2 checkbox. Install IHT Spirit Software only.
10. When the first restart prompt appears, select No. Finish the installation and close the installer.
11. Restart the computer only after the installer has finished and closed.

Test the Reader

- Open the IHT Spirit Desktop App and log in.
- Select Settings in the lower-left corner.
- Select HRM Diagnostics.
- Place a monitor on the Sony reader. The monitor number and serial number should appear.

If the monitor does not appear: confirm that each installer was opened using Run as administrator. If it still does not work, contact IHT Support and include the reader model and a screenshot of HRM Diagnostics.

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