



Swimm with Timm

Makeup Policy

For weekly classes: if you fail to notify us of an absence the day prior to your scheduled class, you forfeit your class time and the cost/tuition you had paid for that same class time. You will not receive any refund, credit, or make-up for the class. Absence notifications must be made to the program directly via parent portal by no later than the day before your scheduled class so that they are time and date stamped. Any other method of notification will not be accepted.

Absences will be approved for make-up classes, if eligible, within 24 hours of submission after the first week of class. Makeup classes are pending availability during the current session. Makeup classes will not carry over to the next session and expire on the last day of your current session. A maximum of two makeup classes per session will be granted per session due to absence. Additional missed classes, above and beyond two, will not be granted makeup classes and will simply be forfeited. Once your student is marked absent for a class, that class date is no longer available for your use. The spot for that day will be used for another student's make-up class, and if you attend class on that date, the student will not be permitted to participate. Make-ups are not guaranteed. If you are unable to schedule a make-up for your missed class, no refunds or credits will be issued. Make-ups must be used in the session in which the absence occurred.

For swim intensives: There are no makeup classes for missed classes with swim intensives. The purpose of a swim intensive is multiple days of swimming consecutively.