

VIRTUAL LEARNING

PARENT | STUDENT HANDBOOK

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Introduction

This guide has been prepared for parents, guardians, counselors, and others who want to help students first decide whether virtual courses are a good option for them and, if so, how to proceed. In the pages that follow, you will find information about:

- the characteristics of a successful virtual learner,
- how to enroll in virtual courses and,
- the impact coursework may have on academics and activities.

Senate Bill 603 At a Glance

In the spring of 2018, SB 603 was passed, thereby expanding the virtual learning opportunities for students in Missouri. Highlights of this legislation are below.

- The school district must adopt a policy that creates a process for students to enroll in virtual courses and may include consulting with a school counselor.
- The school district must pay for eligible K-12 students to take virtual courses as long as
 the student: one, resides in the district; two, is currently enrolled in the district and, three,
 was enrolled full-time in a public school the previous semester. **Exceptions for
 homeschool students who reside in the district are referenced below in the 'homeschool
 student' section of this document.
- School districts are not required to pay for courses beyond full-time enrollment.
 Therefore, if a student is already enrolled in seven courses in a semester during the regular year (or two courses during the summer school session), the district will not be required to pay for additional courses.
- School districts are able to determine a student's eligibility to enroll in a virtual course and can refuse enrollment based on 'the best educational interest of the child'. Should the parent disagree with the district's determination, an appeal may be made to the local school board.

What is MOCAP?

Missouri Course Access and Virtual School Program (MOCAP) was established in 2007 as the state's virtual learning school. It was previously known as Missouri Virtual Instruction Program (MoVIP). Currently, MOCAP offers courses for grades K-12. Students can take courses from any internet-connected computer, available 24-hours a day, seven days a week. MOCAP's mission is to offer Missouri students equal access to a wide range of high quality courses, and interactive virtual learning that is neither time nor place dependent.

Local school districts and charter schools may use their own preferred virtual learning provider. The Neosho School District's preferred providers are Launch and Edgenuity. Launch is operated and overseen by the Springfield, MO School District and currently offers over 120 courses. Courses are designed by Missouri teachers and aligned to the state standards. A formal review process is built into all course development to ensure high quality and rigor.

Edgenuity is a leading provider of K-12 virtual learning solutions, partnering with schools and districts throughout the country to provide the tools and support needed to leverage technology to improve student outcomes.

Students wishing to take advantage of virtual learning opportunities will do so through Launch or Edgenuity. All information/procedures that follow in this document are in reference to Launch and/or Edgenuity.

If a student wishes to pursue a virtual class offering through other MOCAP options outside of NSD Virtual, he/she will need to contact the counselor/admin to discuss the enrollment process. More specifics on that process are at the end of this document.

Why Consider Virtual Learning?

Students take virtual courses for a variety of reasons. For some students, it expands the range of courses and opportunities, particularly if a student cannot access a face-to-face course due to scheduling conflicts. For others, it allows students to take courses not offered at the local level. Other students may use virtual course opportunities for credit recovery or as a viable homebound option. And, still others may simply prefer the virtual learning format.

From a student's point of view, virtual learning may be attractive because it is:

- Personalized to individual needs and learning goals.
- Flexible so a student can try different ways to learn.
- Interactive and engaging because students will be meeting people from other school districts in a safe, monitored environment.
- Relevant to the virtual/online life many students lead.
- Paced by individual progress so students can move as fast or as slow as needed in order to attain learning goals.
- Collaborative with faculty, peers and others.
- Responsive and supportive when a student needs extra help or time to learn.
- Available to all students 24 hours a day.

Profile of a Successful Virtual Learning Student

The most important question to answer is whether or not the student is well suited to be in a virtual learning environment. Parents and students should be aware that the demands of virtual courses are equal to or exceed those of traditional 'face to face' courses. Virtual instruction places much more responsibility on the student. A student should plan to spend at least one hour a day, five days a week, on each course. In other words, at least five hours per week on each course. This is similar to the amount of time a student would spend in a course at the local "brick and mortar" school. Instructors with virtual teaching experience agree that students who are successful at virtual learning have the following critical characteristics:

Good Time Management

Can the student create and maintain a study schedule throughout the semester without the face-to-face interaction with a teacher?

Effective Communication

Can the student ask for help, make contact with other students and/or instructors online and describe any problem he/she is having with the learning materials using email?

Independent Study Habits

Can the student study and complete assignments without direct supervision and Maintain the self discipline necessary to stick to a schedule?

Self-Motivation

Does the student have a strong desire to learn skills, acquire knowledge and fulfill assignments in virtual courses because of their educational goals?

Academic Readiness

Does the student have the basic reading, writing, math and computer literacy skills to succeed in a virtual learning course?

❖ Technologically Prepared

Does the student know how to open, create and/or save a document, use various technology tools and identify file formats (e.g., doc, xls, pdf, jpg)?

The Stanford Research Institute examined the accessibility of virtual learning for students, especially those who were at risk of failure. Their report cautions that students who have failed face-to-face classes may have challenges that will affect their success in a virtual learning course as well. Many students do not realize that they will have to be even more accountable for their time, performance and productivity in a virtual learning class.

Making the Decision

In this process, a crucial role of the parent is to help the student decide if virtual learning is the most effective way for him/her to learn. Using the profile in the previous section is a starting point for making this determination. Once a parent decides if a student is likely to be successful, there are other questions to consider.

Technology

- → What are the technical requirements for the courses the student wants/needs to take?
- → Can the parent/guardian provide internet access that the student needs?
- → How technologically savvy are the parents/students?

Learning Environment

- → Is there a quiet area in the home in which the student can work on the virtual course or does the student have easy access to a facility that provides this form of environment (such as the public library)?
- → Will there be a regular, designated time of day in which the student will work on the course(s)?
- → Is the student willing and able to ask for help when needed?

Considering the Course

- → Does the course meet academic/graduation requirements?
- → Has the course been approved for credit by the school?
- → Are there prerequisites for the virtual courses? Has the student met these requirements?
- → Does the course meet the NCAA Eligibility Requirements for potential Division I and II student athletes?
- → How rigid are the course assignment/test dates?
- → What is the time commitment (daily and length of term)?
- → How do students/parents receive grade updates and the final grades?
- → When can a student drop the course if he/she finds it too difficult?

Enrollment Procedures

In order to enroll in a virtual course, students must be a resident of the Neosho School District and be enrolled in the district. They must enroll within the first 5 days of the semester or when they enter the district.

Upon determining that virtual learning may be a viable option for a student, parents should contact the school counselor to pursue possible enrollment. A meeting will be scheduled with the student's counselor and/or administrator and student eligibility will be determined. The school district may deny a student/parent request to enroll in a virtual course at district cost if one or more of the following is true:

- → The student has previously gained the credits provided from the completion of the virtual course.
- → The virtual course is not capable of generating academic credit.
- → The virtual course is inconsistent with the remaining graduation requirements of the student.
- → The student has not completed the prerequisite coursework for the requested virtual course.
- → The student has failed a previous virtual course(s).
- → The course enrollment request does not occur within the same timelines established by Launch, Edgenuity, and/or the school district.

The list above is provided to parents/guardians as a guide, but other factors could exist which result in denial of virtual learning school enrollment. Should a student meet the eligibility expectations and the course requests are aligned to graduation requirements, he/she will be enrolled in the Launch courses agreed upon.

Virtual Course Enrollment Form

**If a family works directly with Launch/Edgenuity and not through our district counselors to enroll in a Launch class the family will be responsible for the cost of the course(s) in which they enroll their student(s). In addition, Neosho School District may not accept the credit from these courses.

Homeschool Students

If a student who resides in the Neosho School District was homeschooled the prior semester and wishes to take virtual courses at the district's expense, there are allowances for this. The following criteria must be met:

- → The student resides in the district (and provides proof of residency)
- → The student must enroll in Launch courses only
- → The student must meet all of Launch's expectations (regarding prerequisites, etc.)

→ The student may only enroll in a total of seven courses a semester during the school year or two courses during the summer semester (but may enroll in less than seven)

Homebound Students

Virtual Education can be used for Homebound purposes for grades 7-12 after a team determines virtual is the best educational decision for the student. The team will use the same determination criteria as listed above.

Scheduling Procedures

If a student has a 'mixed schedule', meaning a schedule that includes both face-to-face and virtual courses, he/she may be required to stay on campus while working on the virtual course, depending upon when the virtual course work is occuring. This will be at the determination of the building administrator. For example, a student who wishes to come to face-to-face courses at Neosho High School during the first half of the day and then take virtual courses for the entire afternoon would not be required to stay on campus. Likewise for a student who used the first half of their day for virtual coursework but then came in the afternoon for face-to-face courses. Students in these situations are responsible for their own transportation; the district will not provide transportation.

However, if a student wanted to enroll in face-to-face courses for the first three periods of the day, then do a virtual course in the middle of the day (fourth period) and again take face-to-face courses towards the end of the day (fifth, sixth and seventh), he/she would be expected to stay on campus at an assigned location for those middle of the day virtual courses. If a student is taking two or fewer virtual courses in the middle of the day, the student will be expected to stay on campus.

Academic Information

Launch and Edgenuity offer various types of virtual coursework. All coursework is aligned to the Missouri State Standards. Content is reviewed annually to ensure updated resources as well as access to high-quality digital resources.

Traditional Virtual Learning

- > Designed for students earning first-time credits
- Students earn a letter grade and percentage
- > Starts and stops with the traditional calendar; has set due dates
- > Transfer grades are accepted after the first 20 days of school

- NCAA and MSHSAA approved
- > Course can be taken over a quarter or semester
- > Requires a proctored final exam conducted via web conferencing
- Curriculum built in a project-based learning format to include individual and group work delivered via individual assignments, culminating events, group discussions, etc.
- Dual Credit Available Launch partners with Missouri State University (MSU) and Ozark Technical College (OTC)
- Advanced Placement (AP) Courses available. Students will sign up to take AP Test at their home school

Credit Recovery

- > Designed for students who have previously failed the course
- > Full Course Content
- > Flexible Start Dates
- MSHSAA approved
- Curriculum built to priority standards and assessed at 80% mastery
- > Students earn a pass or fail grade recorded on the transcript
- Students must complete 2 classes per month to have 8 completed classes within a semester
- > Students start at 0% and work their way to 100% completion

Credit Acquisition

- Designed for first time credit for at-risk students needing alternate setting
- > Flexible Start Dates
- Not approved by MHSAA or NCAA
- > Students earn a pass or fail grade recorded on the transcript
- Students must complete 2 classes per month to have 8 completed classes within a semester
- > Students start at 0% and work their way to 60% completion of content

Dropping a Course

Traditional Virtual: Students have 20 school days from the start date to drop a semester course without a grade being reported on their transcript.

Credit Recovery: Students have 20 school days from enrollment to drop the course without a grade being reported on their transcript.**

**If a student starts the semester in a virtual course but drops it before 10 days, he/she may request a transfer to a corresponding face-to-face course if space allows. If a student starts the semester in a virtual course, does none of the coursework by day 10 and then drops the course after 10 days, he/she will not be enrolled in a corresponding face-to-face course. However, if a student begins the virtual course, does complete some of the work and then decides to drop the course before 20 school days have passed, his/her current grade may be transferred to a

corresponding face-to-face course if space allows.

**If a student wishes to drop a face-to-face course, he/she must do so within 10 school days and must enroll in an equivalent virtual course. The virtual course will be offered in the same time period as the face-to-face course (i.e., if the student is dropping a 2nd hour course then the student will be expected to work on his/her virtual course during 2nd hour and, if he/she has a 1st hour, will be expected to stay on campus for this work). A student's schedule will not be rearranged to 'fit' the virtual course into a more convenient time slot.

No-Show Procedure

Students will be dropped from courses if they fail to log in for 15 consecutive days and could be referred to Neosho Municipal or Newton County Juvenile Courts for truancy per Neosho School District attendance policy.

In an effort to maintain accurate attendance records for virtual courses, the following no-show procedure will be implemented for all students participating in Launch and Edgenuity. Students are considered a "no-show" if they do not log into their course for the specified times outlined in the policy. Student login is monitored by the Launch and Edgenuity office weekly.

- A student is considered a "no-show" if he or she has not logged into and participated in their course prior to the stated course drop date. Students will be dropped with zero days of attendance reported with counselor or liaison being notified at least 2 school days prior.
- After the drop date, a student can be dropped and is considered a "no-show" if he or she has not logged into and participated in his or her course for 20 consecutive calendar days. The last date of attendance will be reported as his or her last date of login and participation. Counselors or district liaisons will receive notice of potential drop at calendar day 15 of no consecutive login and participation. If the student's last date of attendance is after the stated course drop date, the student will receive an F for the course in addition to being dropped.
- For students participating in credit recovery, they must log in and participate in at least one credit recovery course or the no-show policy will apply with the last date of login reported as their last date of attendance.

Progress Monitoring

Parents are given parent observer accounts to monitor the progress of their students. The student must complete the first two assignments within 15 days or will be dropped from the virtual class.

For students enrolled in Launch; District employees can monitor student progress using Dropout Detective and notify parents when the student is not making progress.

State Testing

All MOCAP students are required to participate in the Missouri Assessment Program (MAP) Grade-Level and MAP End of Course (EOC) testing when appropriate. MAP Grade-Level and MAP EOC tests measure students' progress toward mastery of the Missouri Learning Standards, which are the educational standards in Missouri. All testing is conducted at the local school site in which the student resides.

- MAP Grade-Level: All students in grades three through eight in Missouri will take the MAP test in communication arts and math. Students in grades five and eight will also take the MAP test in science.
- MAP EOC: End-of-Course assessments are taken when a student has received instruction on the course-level expectations for an assessment, regardless of grade level (but typically in high school). EOC tests are required in the subject areas of Algebra I, Biology I, English II, and Government.

Graduation Requirements

To earn a Neosho School District diploma, students need to successfully complete the 26 credit requirements defined in the Career and Educational Planning Guide. Students and parents need to work closely with the school counselor to make sure they are on track to graduate.

Early graduation

According to Neosho School District Policy IKFA early graduation is allowed. Early graduation should be a part of the cooperative plan arrived at by students, their parent/guardian and the school. All early graduations must be approved by the Superintendent or designee.

Senior Information

The senior year is a busy time for students and families and there are a host of deadlines involved in end of the year activities and graduation. Daily announcements are made at school and regular grade level newsletters are shared with families. It is the responsibility of the student and his/her parent/guardian to keep up-to-date on senior deadlines and expectations.

A+ Program

Students who are enrolled in the A+ program and take virtual courses will have their attendance recorded as 95%, thereby allowing them to meet the A+ program attendance requirements. Students enrolled in face-to-face coursework will have the attendance recorded based on actual seat time. Regardless of whether a student is enrolled in virtual or face-to face coursework, all A+ program expectations apply. A+ program requirements include:

- Be a U.S. citizen or permanent resident;
- Attend an A+ School for two years prior to graduation (being enrolled in NHS and taking Launch/Edgenuity virtual classes would apply in this situation);
- Graduate with an unweighted, unrounded cumulative GPA of 2.5 on a 4.0 scale;
- Graduate with a minimum cumulative 95% ADA (Average Daily Attendance) record:
- Maintain a record of good citizenship, avoid the use of alcohol and unlawful drugs, and avoid violation of the safe school act;
- Perform 50 hours of unpaid tutoring or mentoring to other students in our district;
- Meet the A+ math requirement: Score proficient or advanced on a math EOC or meet the qualifying score on the math section of the ACT;
- Apply for non-payback scholarships by completing the Free Application for Federal Student Aid (FAFSA);
- Male students of 18 years of age must register with the selective service.

IEP/504 Students

If a student has an IEP or 504, that team must meet to decide if Launch/Edgenuity is the best educational decision for the student. Launch instructors are trained in accommodating students' needs. The school's process coordinator will email your student's IEP or 504 to Launch so that it can be distributed to the student's teachers.

MOCAP Appeal Process

If the principal or designee determines that it is not in a student's best educational interest to take a virtual course, the student and the parents/guardians will be notified in writing, provided an explanation for the decision and informed that the student or parents/guardians may appeal the decision to the Board. However, if the student is receiving special education services, the student's IEP team will make the final decision regarding student enrollment in a virtual course in accordance with federal law, and the decision must be appealed through the special education process rather than through the Board.

Virtual Course Determination Letter

If the student or parent/guardian appeals to the Board, the principal or designee will provide the Board written reasons for denying the student's enrollment, and the student or parent/guardian will provide written reasons the student should be allowed to take the course. Both documents will be retained by the Board and will be incorporated into the minutes. In addition, the student, parents/guardians and the principal or designee will be allowed to present their arguments at a Board meeting.

The appeal to the Board shall be held in closed session. The Board will consider the information presented and release a written decision within 30 calendar days of the meeting. The student or parents/guardians may appeal the decision to DESE. The appeal to DESE must be filed within seven days of the Board's final decision.

School Athletics and Activities

Students that desire eligibility to participate in activities or sports at a Neosho school must meet the requirements set forth in Section 2 of the MSHSAA Handbook, entitled *Student Essential By-Laws*. A student who enrolls in virtual classes through the Neosho School District Launch program or Edgenuity may meet eligibility requirements outlined in By-Law 2.3.2 through meeting ALL of the following:

- 1. The student is an enrolled student of the public middle/high school of residence, as defined in By-Law 3.10, and is taking a minimum of two-credit-bearing, seat-time-classes for a minimum of 1.0 units of credit at the school, <a href="mailto:and-def-
- 2. The middle/high school administration confirms after a full academic review that the student is further enrolled in courses taken outside of the school which bring the student up to the academic credit requirements outlined in By-Law 2.3.2 (80%). A minimum of three units of credit per semester (6 classes) must be completed to be eligible. For example, a student could take multiple virtual classes in one semester, but must then take 2 classes (1 credit) in the same semester on the high school campus to be eligible.
- 3. All classes/assignments must be completed by the high school's close of the semester, as per By-Law 2.3.11, in order for those classes/credits to be considered toward activity eligibility.
- 4. To be eligible in the following semester, students must earn a minimum of 3 full credits the semester prior.

Parents are strongly encouraged to review the <u>MSHSAA handbook</u> for further clarification regarding eligibility. For specific questions, please contact the Neosho Activity Director at 417.451.8600.

Summer School

Students may also take virtual courses during the summer term. Expectations and requirements remain the same as the regular school year for summer courses. Enrollment in courses must be done through the student's counselor. It should be noted that students may only enroll in a maximum of two courses during the summer term at the district's expense.

Technology

Any full-time students grade 3-12, will be issued a Chromebook through the school district. The district, however, will not provide internet access; this is the responsibility of the parents/guardians.

All Launch courses are hosted by Canvas, an Interactive Learning Management System currently used at the high school. Students are provided with HELP Desk Support through Launch, available from 7:30 a.m. to 9:00 p.m., 7 days a week.

Final Advice for Parents

Throughout the student's enrollment in the virtual course(s), it is best practice to do the following:

- → Set up a study space, including technology required.
- → Be prepared for any technical issues that may come up.
- → Review the syllabus with your student.
- → Define expectations for when and where your student will work on the course.
- → Agree on incentives and consequences.
- → Reinforce that virtual courses are as important as face-to-face courses and do become a part of the educational record.
- → See that your student establishes a routine for working on his/her virtual course.
- → Help your student maintain a regular study schedule.
- → Monitor your student's progress.

Contacts

The first point of contact for these opportunities will be your student's school counselor.

Benton Elementary		
Eric Linton	lintoneric@neoshosd.org	417.451.8610
Shawndel Rainwater	rainwatershawndel@neoshosd.org	417.451.8610
Carver Elementary		
Shawndel Rainwater	rainwatershawndel@neoshosd.org	417.451.8690
Larissa Carrier	carrierlarissa@neoshosd.org	417.451.8690
Central Elementary		
Kayleith Tharp	tharpkayleigh@neoshosd.org	417.451.8620
Goodman Elementary		
Melissa Osborne	osbornemelissa@neoshosd.org	417.451.8680
South Elementary		
Heidi Clanton	clantonheidi@neoshosd.org	417.451.8640
Neosho Middle School		
Justin Hall	halljustin@neoshosd.org	417.451.8650
Adison Swadley	swadleyadison@neoshosd.org	417.451.8650
Neosho Junior High		
Tammy Blaylock	blaylocktammy@neoshosd.org	417.451.8660
Vincent Kyser	kyservincent@neoshosd.org	417.451.8660
Neosho Senior High		
Jacob Oakes	oakesjacob@neoshosd.org	417.451.8670
Chyna Rhoades	rhoadeschyna@neoshosd.org	417.451.8670
Courtney Derryberry Billie Green	derryberrycourtney@neoshosd.org greenbillie@neoshosd.org	417.451.8670 417.451.8670
Sime Green	greensinownoonlood.org	

Additional questions beyond what the school counselor may be able to answer should be directed to Mr. Nathan Manley, Assistant Superintendent of Instruction, at 417.451.8600.

Neosho School District Virtual Learning Agreement

Student Name:	G	rade Level:			
School:	Couns	Counselor:			
The Virtual Learning Parent/Student I handbook does not contain every spe have all major policies and general in understand this unique program. Plea	cific rule or regu formation to help	llation concerning the pr p students and their pare	ogram, it does		
We have received and reviewed the V that it is our responsibility to follow a	_				
Please list the virtual courses in whic	n the student wis	shes to enroll:			
Student Signature		Date			
Student Name (Printed)					
Parent Signature		Date			
Parent Name (Printed)					

Online Learner Readiness Rubric

Name





		4 4	4	4			
		**	**	X X	>	*	Student Readiness
	Comments:	Student has excellent computer skills and significant experience using a word processor, email application and web browser, and is comfortable downloading information from the Internet and using other technology tools and applications.	Student has strong computer skills and more than adequate experience using a word processor, email application and web browser.	mereskills in this area.	Student has limited experience using a computer and the Internet, and has expressed a strong internet.	Student has little, if any, experience using a computer or the Internet, and has minimal desire to develop more skills in this area.	Technology Skills
	Comments:	Student does not need reminders or assistance in completing routine assignments, usually finishes homework ahead of time and has successfully completed an independent study experience or taken an online course.	Student rarely needs reminders or assistance in completing routine assignments and has demonstrated good independent study habits.	5-10 hours per week on each online course enrollment.	Student sometimes needs reminders and assistance in completing routine assignments and has	Student often needs reminders to complete routine assignments, often turns homework in late and is not able to spend 5-10 hours per week on each online course.	Work & Study Habits
	Comments:	Student is a self-directed learner and demonstrates a high level of comfort and skill in learning new material without requiring real-time feedback from teachers regarding basic directions and follow-up support, and deals well with ambiguity.	In general, the student is self-directed and does not require real-time feedback from teachers regarding basic directions and follow-up support.	regarding basic directions and follow up support.	Student beginning to demonstrate a behavior of self-directed learning and sometimes requires real-time for the self-self-self-self-self-self-self-self-	Student is not a self-directed learner and often requires real-time feedback from teachers regarding basic directions and follow-up support.	Learning Style
	Comments:	Student has daily access to a computer with high-speed internet service at home and at a convenient location in the school building before, during and after regular school hours.	Student has consistent access to a computer with moderate-speed internet service at home or at school.	0	Student has limited access to a computer with low-speed Internet service at school or at home.	Student does not have consistent access to a computer and a reliable connection to the internet at home or at school.	Technology/ Connectivity
VIIII	Comments:	Student has demonstrated outstanding time management skills while participating in a variety of clubs, student organizations, sports and work activities.	Student has demonstrated effective time management skills in doing research, basic studies and preparing for tests or quizzes.	for tests or quizzes.	Student is beginning to demonstrate effective time management skills in doing research, basic thirding research, basic	Student does not manage his or her time effectively in doing research, basic studies and preparing for tests or quizzes.	Time Management
V VIII II	Comments:	Student has a strong interest in the content area of the online course offening, is highly motivated to enroll in an online course and has a positive and realistic attitude toward online learning.	Student has an interest in the content area of the online course offering, and has a positive and realistic attitude toward online learning.	about erroring in an online course or has an unrealistic attitude toward online learning.	Student has an interest in the content area of the online course offering, but has expressed concerns	Student has little or no interest in the content area of the online course offering and has a negative or unrealistic attitude toward online learning.	Interest/ Motivation
	Comments:	Student is reading above grade level, has strong reading comprehension skills and has demonstrated success with complex writing assignments.	Student is reading at or above grade level and has demonstrated success with a variety of writing assignments.	0	Student is reading at grade level and has demonstrated limited proficiency with writing assignments.	Student is reading below grade level and has experienced difficulty with routine writing assignments.	Reading/Writ- ing Skills
	Comments:	Student has regularly scheduled access to school-based mentoring/counseling services, parental support is strong and district has adopted policies and identified best practices to support students as online learners.	Student has open access to school-based mentoring/counseling service and parental support.	or enrollment in online courses.	Student support system is limited, parents and school personnel are somewhat supportive	In general, parents and school personnel do not actively support online learning and are unable or unwilling to provide support assistance.	Support Services

Note: This rubric was not designed to be used as a tool to determine eligibility for enrollment in online courses, but instead to be used as a resource to help identify specific areas where students may need additional support to better ensure success.