river health

Job Title: Chief of Staff - River Health

Location: Minneapolis, MN **Employment Type:** Full-time

About the Organization

River Health is building the best health plan for hourly workers. Our platform helps employers and employees navigate healthcare choices while ensuring seamless data integration with payroll systems.

Role Overview

The Chief of Staff at River Health will be a key strategic partner to the CEO, responsible for driving organizational excellence and ensuring seamless execution of the CEO's vision. This role offers a unique opportunity to gain firsthand insight into the challenges and responsibilities of a founder and CEO. You will work across strategy, execution, and communication, collaborating with teams across multiple functions. It's an ideal role for a dynamic, motivated individual who thrives in fast-paced environments and is passionate about expanding access to affordable healthcare.

Key Responsibilities

Strategic Alignment & Execution

- Partner with the CEO to translate organizational goals and priorities into actionable plans.
- Coordinate cross-functional teams to ensure alignment and successful delivery of strategic initiatives.
- Monitor progress against key performance indicators and provide regular updates to leadership.

Operational Leadership

- Act as a liaison between the CEO and department heads, facilitating effective communication and collaboration.
- Identify and address operational bottlenecks, ensuring seamless execution of projects and programs.
- Develop and maintain systems for tracking organizational priorities, deadlines, and outcomes.
- Lead special projects and initiatives as directed by the CEO.

Stakeholder Engagement

- Represent the CEO and organization in internal and external meetings as needed.
- Build and maintain strong relationships with key stakeholders, including our board.

Communications & Reporting

- Prepare presentations, reports, and briefings for the CEO to effectively communicate organizational achievements, challenges, and priorities.
- Serve as a thought partner to the CEO, providing insights, analysis, and recommendations to inform decision-making.

Qualifications

Skills & Competencies

- Strong strategic thinking and problem-solving skills.
- Comfortable building and working with data and financial models to inform decisions, guide strategy, and drive business outcomes.
- Proven ability to work across diverse teams and functions to achieve organizational goals.
- Exceptional organizational skills with a track record of managing complex projects.
- Excellent written and verbal communication skills.
- Ability to manage multiple priorities and work effectively under tight deadlines.
- High emotional intelligence and ability to build trust and credibility across stakeholders.

Personal Attributes

- Passion for healthcare innovation and affordability.
- Proactive, resourceful, and solutions-oriented mindset.
- Adaptable and comfortable navigating ambiguity.

Compensation and Benefits

- Competitive salary & equity package
- Comprehensive health, dental, and vision benefits
- Flexible PTO policy
- Professional development budget
- Collaborative, supportive team environment