

Jose Medina

Software Engineer

SUMMARY

Creative, detail-oriented, software engineer with a deep experience in operations and account management. Proven track record of client relations, sales, and implementation of successful web applications. Looking to bring my skills to a tech company with global reach.

WORK EXPERIENCE

Software Engineer at 100Devs, Los Angeles, CA

January 2022 — Present

- Collaborated with a team of developers to build modern and responsive web applications using best practices.
- Built semantically structured full-stack web applications
- Applied agile methodologies for project management

Recent Projects: React-Task-Tracker, Full Stack Instagram Clone, Tonight's Dinner Recipe, On-demand

background-color changer for Partnered Twitch streamer, and many more.

Created full-stack web applications and static websites for different clients across small and medium-sized businesses.

Account Manager at Brilar, LLC,

December 2020 — Present

- Clients' first point of contact for any questions or services needed.
- Modified customer service support system to lower complaints, and gain customer's trust
- Proactively communicated client's issues/ideas with internal stakeholders
- Analyzed clients' contracts and services to resolve their questions or issues quickly.
- Reviewed client's services and presented better options to the client along with action items.
- Currently exceeding the yearly up-sell goal by %50
- Experience with Aspire CRM

Brand Manager at Cyber Supply Drop,

July 2021 — November 2021

- Managed LinkedIn Content and engagement.
- Helped the community through the process of giveaways.
- Maintained and created a database of current participants' posts and studies.

CONTACT

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[Github](#)

[LinkedIn](#)

SKILLS

HTML5

CSS

JavaScript

React

Node

SQL

MongoDB

OOP

Git/GitHub

Web Accessibility

Leadership

Teamwork

