UASRA 2023-2024: General Assembly Agenda **June 19** (7pm-9pm)
Zoom ID: 8729 461 3340
Password: 90066
Zoom Link:
https://us02web.zoom.us/j/87294613340?pwd=RTQzWGx6NXBINVhSOGZtREFWSXhtdz09

Meeting Minutes

- Vote in Write In candidates:
    - Sawtelle C: Catherine (9 votes yes) – voted in as unit rep
    - Sawtelle E: Carolyn Amir – voted in as unit rep.
- UASRA involved in
    - Bringing campus partners for discussion about issues.
    - Also increase residents engagement through various activities, and events.
    - Topics discussed in PRB:
        - Wifi discussion: Info from the campus partners, should get our modem back. Can call STC too. Consensus that there is a problem with wifi. We need to call Spectrum and generate tickets.
        - Tar fumes: timely notification will be sent. Discussion with team so that it can happen fast.
        - Carpet cleaning: We can ask maintenance. Outside vendor not there because of contraccts.
        - Flooding: quarterly jetting is being conducted to reduce the problem
        - Molding: Ventilation increased, residents being informed about it.
    - Modem return – only to UV or all the housing units?
        - Barbara Wilson under impression that modems only for Sepulveda.

    - Spectrum onsite doing tests about reliability and speed.
    - Residents tell reliability is still an issue in KnM.
    - Modems can be given back to the residents but we still can't be sure right now.
    - Spectrum provides cable to campus dorms.
    - Campus partners completely agree with problems and they are working on it.
- ARA update: Iris Guzman, Lead ARA. Group of 3 ARAs. ARAs will rotate for the GA meeting. General introduction
- UCPD: not present today but will be present in future.
- Housing & Management: nothing new to report.
    - Steve Najera: Renovation season, staff repairing units where people moved out.
    - Roofing project, repair, replace
    - Quarterly jetting at UV. One third in Sepulveda, all buildings in Sepulveda already looked at.
- Call Spectrum and ask for modem. If Spectrum does not provide fast resolution, call Student Technology Center: 310-825-3400.
- Sepulveda playgrounds: damaged turfs being replaced to prevent hazards. Timeline will be sent.
- Unsupervised children issue brought by Naseim Elzakra:
    - Brittany: no law about children not allowed to be left alone. No minimum age for supervision. We can still remind residents about the responsibility.
    - Proposition of designated plots for kids.
    - Signage near the playgrounds could be put.
    - Consult with campus counsel could be done.

        - Green metal posts are present, 36 in by 24 in, language on signs indicating children to be supervised. Signs are not present in every playground. More work will be done and campus partners will send more information.
    - Laundary room dustbins need to be bolted. Residents use it as door stoppers. Leads to theft in laundry rooms. Campus partners will check about the possibility.
    - File complaints with Spectrum. Residents should not stop calling them if they have issues. Also call Student Technology Center if necessary. Situation is definitely not right.
- Introduction of officers.
- VP: Unit rep training will be conducted later .
    - UASRA established in 1962, we help in resident engagement.
    - Every resident is a member of UASRA. They pay monthly.
    - We conduct GA meetings every third Wednesday of the month.
    - Officer cards will be given which can help open the gates. Not sure if the cards are ready.
- Secretary: Explained bylaws and constitution have few changes
    - No one had comments or questions
    - 11 hands up out of 14 present, hands yes to changes in by-laws. Majority of people said yes to amendments to by-laws.
- Treasurer: No proper access to the UASRA account.
- Garden Supervisor: Recurring 30$ fee/year will be charged because of huge costs.
    - Many KnM garden plots not maintained well.

    - Trees are an obstruction, will discuss with maintenance and other partners.
- CCC: Survey about classes is advertised on the fb pages. Will have more info soon.
- Event Coord: Welcome event, some way to inform residents
    - Trivia event: UASRA resources in it.
    - Painting:
    - Scavenger hunt
    - We can limit the event, and also put the poll in the groups to see what kind of events residents want.
    - Events need to work for both adults and kids.
    - Ideas for welcome event. Unit reps please share this to your whatsapp groups: https://forms.gle/qHG55ZhuX2p1v4N86
    - VP will coordinate with unit rep training.
- Unit reps, please share this link for class survey by CCC: https://docs.google.com/forms/d/1HEpn5Xd449Dsxdy7lelkLkC4ibkDEjwbC_xZF9UHZ6w/viewform?fbclid=IwAR22z_KIhR26Fff3Opj27cJW37SB2u52VVDtdmulijk9zricWgWUbDZumkQ&edit_requested=true
- Website Editor: Various resources will be shared with the unit reps about resources available. These resources are to be shared with residents.
    - Branding guidelines
    - Logo for unit reps
    - Make unit rep introduction flyer.
    - Overview of UASRA (https://docs.google.com/document/d/1e3WM-7KkrYnE_T5teLJ-qQWIt8MDwW0VqaPCJHlB0Q4/edit?fbclid=IwAR1j97

CqJRvLMJdqY6XxhuGj6bkaeeRDGGvFYsmi_L0NpWxZOjSJD7JdjPo)

- Welcome event Flyer needed from Event Coordinator
- Community space RSVP flyer needed from Community Center Coordinator: please check with website editor and contribute to UASRA introduction draft (https://docs.google.com/document/d/1e3WM-7KkrYnE_T5teLJ-qQWIt8MDwW0VqaPCJHlB0Q4/edit?fbclid=IwAR1j97CqJRvLMJdqY6XxhuGj6bkaeeRDGGvFYsmi_L0NpWxZOjSJD7JdjPo)

- Reslife in period of transition. New advisor will be there.
  - During August, more engagement will be there. Social in August when we all can meet.
  - Roster of residents.
  - ARA information will be provided.
  - Access cards: Go to the front desk and let them know that you need UASRA access card. Anybody who is elected, the cards are available for them
  - Flyers can be printed initially using ResLife resources.

Minutes from PRB Meeting

UASRA 2022-2023: PRB agenda **July 19, 2023** (5:45pm-6:45pm)

Zoom link: https://us02web.zoom.us/j/83526133761?pwd=NXcybHBDdjhCRE8vY0hyMS9oc09ydz09
Passcode: 202206

Welcome All

Ongoing concerns/queries/requests

IT
-WIFI at Sepulveda and more housing after upgrade got degraded:

a. Residents asking for their time payment as compensation from UCLA to go again for the modem pick up post drop off
b. Residents asking if they should get the modem back by post

Meeting notes:
Name and Contact:
David wang (Asst. Director houisg IT, UAN +UAS)
Caroline Morales (STC wifi UAS and UAN)
Caroline Morales Says try to get the modem via post office, will ask Spectrum to give the model smoothly, 300 GB net speed, 310-825-3400 STC when collecting model

Facilities/Maintenance
-Tar burning in Sepulveda, Steve says tar burning to send notice and mitigating tar fumes better

Meeting notes:
Jesse alberti housing maintenance director
Rich Davis building maintenance manager
Housing mainatane (steve Najera, electric lanscape)

Housing
Barbara Wilson housing/ safety:
Same dept Leslie Wright (UAS) housekeeping admin staff
Housekeeping , front desk, security

-Clogging and mold sawtelle and Sepulveda: (steve Najera: Sawtelle side jetting tubes quarterly for clog, for mold they are educating better ventilation to residents)

-Why no annual vacuuming available anymore?: in house will start by housing after summer in mid sept. put the service order. Cant use vendor service.

Security
Name and Contact: UCPD rep absent

UCLA transport: **Resuming shuttles for UV** fall schedule?

ResLife

Meeting Minutes

- Officer from UCPD rep absent
- Introduction: UASRA board
- Barbara Wilson: Housing and Safety, Senior Director (front desk, security etc on all housing locations)
- Leslie Wright: Area Manager, UAS. Housekeeping, admin staff, works with campus partners.
- Caroline Morales: Student Technology Center Lead, Wifi in UAN & UAS.
- David Wang: Asst Director, Housing IT. Any IT issues, staff and students, UAN and UAS as well as Hill.
- Rich Davis: Building Maintenance Manager, UAS.
- Jesse Alberti: Asst. Director, Housing Maintenance.
- Steve Najera: Associate Director, Housing Maintenance. On and off campus.
- - UASRA board: same vision, bring the issues to campus partners, get answers or solutions. Or find out alternative solutions. Information will be given to the residents. And also the proposed solutions.
- BP: appreciate the spirit of collaboration, celebrate the great things that happen here.
- **IT Discussion**
    - AP: Wifi situation is difficult. People complain about the situation. Modem pickup after return is getting difficult, residents

not compensated for their time . Can we get the modems back by post?

- BP: Spectrum might not be completely on Board. They might not completely know that modems need to be returned.
- CM: We will bring it to spectrum? It may take longer. But we will try our best.
- AP: Alternative, Modems can be picked from the housing office.
- CM: Whole different game. May add additional burden on housing employees.
- SK: Behavior of Spectrum is not great.
- CM: Speed of Internet should be near 300Mbps up and down. But based on specific cases, it might reduce.
- SK: Wifi still not working even after sitting close to router. Bad internet in the rooms. Spectrum employees put us on hold on call.
- AP: Wifi situation is in horrible shape. Spectrum should be aware of it. Residents have lots of complaints about it.
- CM: Spectrum employees don't see many calls coming through. We need all the residents to call them and tell them about the issues.
- AP: UASRA is telling the concerns of the residents. Can IT let the Spectrum know about the issues?
- CM: If residents have issues, send email to STC. We tell Spectrum in severe cases to give the modems to resident.
- BW: IT folks are trying to help as much as possible.
- The Spectrum employees getting rude, putting residents on hold for more than 30 minutes. The concerns are still ongoing. Valerie and David will be told about the serious issues. Should have happened last month but it hasn't happened.
- Email from KnM is still being discussed.
- Ethernet should be provided to residents.
- Unlimited devices can be connected right now.

    - Conflicting info, residents getting turned away should be relayed.
    - STC number: 310-825-3400
- Sepulveda side: Tar burning near childcare.
    - How long would the fumes last?
    - SN: Going roof to roof. Weather is also an issue. Tar is used in roof repairs. Some tar is used in all of them. Will ask the contractor and send notice.
- Annual carpet cleaning is stopped from this year.
    - Postponed the service. No longer work with the vendor. In house service might be started. We can’t use outside vendor because of the union contracts.
- Clogging and Mold
    - Quarterly jetting of the main sewer line is being done.
    - Backups are being noted.
    - Mold, combination of different things in different units, trying to mitigate them by better ventilation, instructions to residents.
- Keep the communication going.