}}} RIPPLING IT

The company-wide onboarding toolkit to getting employees productive faster

The nightmare that is manual onboarding

Your company's mission is to serve customers and grow—not chase down laptops, set up accounts, or dig for the right training materials. Yet every new hire without an automated onboarding process can lose 3–6 weeks of potential productivity and create security gaps that linger long after they're gone.

At scale, these inefficiencies transform from minor hassles into serious threats to your bottom line.

TL;DR

Do now (accelerate productivity)	Do later (can wait)		
 Role-based access templates: Pre-configure permissions packages by department and function Automated account creation: Ensure day-one access to all required tools and systems One-click offboarding: A single workflow to revoke all access when someone leaves Core documentation automation: Deliver essential how-tos, policies, and resources on day one 	 Advanced knowledge systems: Start with core docs before building complex knowledge portals Custom training pathways: Begin with essential compliance or job training before advanced development Structured mentorship programs: Start with basic buddy systems before formalized programs Advanced productivity analytics: Get the basics working before measuring at scale 		

What fast-moving companies focus on

- 1. **Early-stage (10–25 employees):** Standardized equipment setup and simple documented processes
- 2. **Growth-stage (25–100 employees):** Integrated onboarding workflows connecting HR, IT, and department systems

Scale-up (100+ employees): Fully automated onboarding, training, and access management with performance metrics

Why onboarding automation matters now

- Faster productivity: Manual onboarding delays output by weeks per hire
- **Security foundations:** 74% of security incidents involve improper access management
- **Competitive advantage:** Companies with automated onboarding see ~30% faster time-to-productivity

Hidden costs: Manual onboarding often exceeds \$4,000 per new hire in lost time and overhead

Quick assessment: How efficient is your onboarding?

Answer these questions to benchmark your current process:

- How long until new hires can fully perform their role?
 - Automated: 1-3 days | Manual: 1-3 weeks
- How many hours does your team spend on each new hire's onboarding?
 - Automated: 2-4 hours | Manual: 15-20+ hours
- What percentage of new hires have all required access by end of day one?
 - Automated: 95%+ | Manual: <40%
- How often do hires get blocked waiting for access/tools?
 - Automated: Rarely | Manual: Several times in first month
- How quickly can you fully revoke access when someone leaves?
 - o Automated: Minutes | Manual: Days or weeks

Real-world scenario: The "productivity drain" spiral

What happened: A fast-growing company doubled headcount in six months. Without automated onboarding, each new employee waited weeks for the right accounts, equipment, and training. Managers were pulled from their own work to manually walk through setup.

Impact: Projects slipped by months. Employee morale dropped. Turnover increased.

Prevention: Implement automated, role-based onboarding that delivers accounts, devices, documentation, and training on day one.

1. Zero-touch setup for accounts, devices, and tools

			•	- 1							
(rı	1	ica	١ı	\neg	\sim	Þι	\sim	n	\sim	۰
٠.		ш	וע.כ	11	а	١. ١	ш	()		$\overline{}$	

Standardize device configurations for each role
Automate software installs and account setup before day one
Assign role-based permissions that give exactly what's needed—no more, no less
Provide self-service access requests with automated approvals

Key metrics:

- 1. Time from hire to first commit
- 2. % of employees productive in week one

2. Access provisioning that just works

Critical actions:

Use role-based access templates for departments
Automate approvals for common access requests
Implement just-in-time access for sensitive systems
Regularly audit permissions for accuracy

Key metrics:

- 1. Average time to fulfill access requests
- 2. Number of access-related blockers per month

3. Knowledge management on autopilot

	٠. ١	٠ ١		•	
Cr	Itl	ıcal	act	10	ns

Deliver documentation and policies automatically based on role
Use interactive checklists with completion tracking
Pair new hires with onboarding buddies automatically
Assign required training modules on day one

Key metrics:

- 1. Time to knowledge autonomy
- 2. Onboarding satisfaction score

4. Secure offboarding: The critical safety net

Critical actions:

One-click removal of all system access
Device management with remote wipe
Automatic license recovery and reassignment
Secrets rotation after departures

Key metrics:

- 1. Time to complete access revocation
- 2. % of systems with verified access removal

A business case for automation

The pitch: "By automating our employee onboarding, we'll cut time-to-productivity by up to 80%, reduce security risks by 75%, and free 15–20 hours of manager time per hire—while giving new employees a consistent, professional experience that improves retention."

The unified advantage

Companies achieving the fastest onboarding and highest security standards use unified platforms that connect:

- **Identity management:** Centralizes user creation and authentication across all systems, eliminating manual account setup in multiple places.
- **Device provisioning:** Automates laptop configuration, security policies, and software installation before the employee's first day.
- **Access controls:** Provides role-based permissions that automatically adjust as employees move between teams or projects.
- **Knowledge systems:** Delivers relevant documentation, training materials, and internal resources based on role and project assignments.
- **Developer tools:** Ensures consistent tooling, repository access, and development environments across the engineering organization.

This integration eliminates the gaps where productivity leaks and security risks flourish.

Remember: Most companies that scale successfully put these systems in place before they hit 50 employees—when manual onboarding still "seems fine" but is already creating invisible drag.