



P 1- 504- 638-8149
E admin@grandeureverything.com
A PP.O Box 9111 Bridge City, LA
70094

Shipping Policy and Method

Shipping Methods:

- Free Shipping: Available on orders over \$100 in the U.S.
- Economy: Delivery in 4 to 7 business days via UPS/USPS.
- Standard: Delivery in 3 to 5 business days via UPS/USPS.
- Express: Order by Noon ET for same-day processing. Delivery in 2 to 3 business days via UPS.
- Priority: Order by Noon ET for same-day processing. Delivery in 1 to 2 business days via UPS.
- Please allow 2-4 business days for processing before orders ship from our warehouse.
- Shipping to P.O. Box or APO/FPO addresses are available via Economy, with varying transit times.
- We do not ship to freight forwarding addresses.

Shipment Tracking:

- Track your order with the provided tracking information in your shipment notification email or by logging into your account on grandeurcovering.com.
- If the carrier's tracking shows no activity for more than 5 business days, contact our Liaison Team for assistance.

Changing Shipping Address:

- Shipping addresses cannot be changed after the order is placed. We only ship to the address provided at checkout.

Lost or Stolen Packages:

- Carriers may mark packages as "Delivered" prematurely; allow up to 4 business days for actual delivery.
- After 4 business days, if your package remains undelivered despite showing as delivered, contact our Liaison Team for assistance.
- Grandeur Covering is not liable for missing packages marked as delivered. File a claim directly with the carrier for mis-delivered items.



P 1- 504- 638-8149
E admin@grandeureverything.com
A PP.O Box 9111 Bridge City, LA
70094

Customer Acknowledgement Form

_____, I acknowledge that I will be responsible for any lost packages and understand that Grandeur Covering is not liable for issuing any refunds or additional merchandise in the case of lost shipments, due to the inadequate insurance offerings of USPS.

Customer Signature

Date _____

Print

Signature

Oasha Sears

Oasha Sears
Founder, Grandeur Covering