

Systems Analyst, AWS

DESCRIPTION

Would you like to help implement innovative cloud computing solutions and solve the most complex technical problems? Are you excited by the prospect of building and running the world's largest cloud computing infrastructure to provide a better world for future generations?

Amazon Web Services (AWS) builds and operates some of the largest internet infrastructure on the planet; providing companies of all sizes with an infrastructure web services platform in the cloud. With AWS, customers provision compute power, storage, database, and other cloud resources as their business demands them. To meet the growing demand for AWS Services around the globe, we need exceptionally motivated people who are driven by learning and innovation.

AWS Utility Computing (UC) provides product innovations — from foundational services such as Amazon's Simple Storage Service (S3) and Amazon Elastic Compute Cloud (EC2), to consistently released new product innovations that continue to set AWS's services and features apart in the industry. As a member of the UC organization, you'll support the development and management of Compute, Database, Storage, Internet of Things (IoT), Platform, and Productivity Apps services in AWS, including support for customers who require specialized security solutions for their cloud services.

If you join us, you'll be part of a world-class team in a dynamic environment that has the entrepreneurial feel of a start-up. This is an opportunity to operate and engineer systems on a massive scale, and to gain world class experience in cloud computing. You'll be surrounded by people who are passionate about cloud computing, believe that first class service is critical to customer success, and are committed to improvement.

Key job responsibilities

Top reasons to join our team:

- Be a catalyst to deliver truly disruptive products that are growing rapidly
- Define, build, own, and run services in high growth environments
- Solve unique and first-order problems in massive-scale areas such as compute

services, DynamoDB/NoSQL databases, Glacier, S3 data lakes and many other AWS Services

- Learn how to build and operate distributed systems at massive scale
- Build and influence the tools and utilities that are part of the AWS fleet running our internal services

You will need to be a UK national and able to obtain and maintain a UK Government Security Clearance. Further details found here:

<https://www.gov.uk/government/publications/united-kingdom-security-vetting-clearance-levels>

A day in the life

WHAT DOES A SYSTEMS ANALYST DO AT AMAZON?

Amazon has a collaborative, purposeful and enthusiastic environment where we “Work Hard, Have Fun, Make History.” On a typical day engineers might deep dive to determine the root cause of a customer issue, investigate why a metric is trending the wrong way, consult with the top engineers at Amazon, or discuss radical new approaches to automate operational issues.

If you join us as a Systems Analyst; you will own support activities for these services and regularly work with development teams to establish and improve service support. You will operate with guidance from your team and quickly drive issues to resolution. You understand the business logic and architecture of your supported services that enable you to regularly resolve undocumented trouble tickets. You regularly contribute to the creation and improvement of support documentation. You may perform code builds and deployments, communicating status regularly before, during, and after each deployment. You create and interpret metrics that measure support success and service performance.

About the team

About AWS

Diverse Experiences:

AWS values diverse experiences. Even if you do not meet all of the preferred qualifications and skills listed in the job description, we encourage candidates to apply. If your career is just starting, hasn't followed a traditional path, or includes alternative experiences, don't let it stop you from applying.

Why AWS?

Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform. We pioneered cloud computing and never stopped innovating — that's why customers from the most successful startups to Global 500

companies trust our robust suite of products and services to power their businesses.

Inclusive Team Culture:

AWS values curiosity and connection. Our employee-led and company-sponsored affinity groups promote inclusion and empower our people to take pride in what makes us unique. Our inclusion events foster stronger, more collaborative teams. Our continual innovation is fueled by the bold ideas, fresh perspectives, and passionate voices our teams bring to everything we do.

Mentorship & Career Growth:

We're continuously raising our performance bar as we strive to become Earth's Best Employer. That's why you'll find endless knowledge-sharing, mentorship and other career-advancing resources here to help you develop into a better-rounded professional.

Work/Life Balance:

We value work-life harmony. Achieving success at work should never come at the expense of sacrifices at home, which is why we strive for flexibility as part of our working culture. When we feel supported in the workplace and at home, there's nothing we can't achieve.

BASIC QUALIFICATIONS

- Experience running and maintaining a 24x7 production environment
- Experience working with Linux/Unix systems
- Experience with support procedures and methodologies for production computing environments

PREFERRED QUALIFICATIONS

- Experience with continuous integration/continuous deployment methodologies
- Ability to perform deep, technical troubleshooting
- Documentation skills
- Knowledge of networking technologies
- Knowledge of BASH/Powershell/Python/Ruby or any other scripting languages

Amazon is an equal opportunities employer. We believe passionately that employing a diverse workforce is central to our success. We make recruiting decisions based on your experience and skills. We value your passion to discover, invent, simplify

and build. Protecting your privacy and the security of your data is a longstanding top priority for Amazon. Please consult our Privacy Notice (https://www.amazon.jobs/en/privacy_page) to know more about how we collect, use and transfer the personal data of our candidates.

Amazon is an equal opportunity employer and does not discriminate on the basis of protected veteran status, disability, or other legally protected status.

Our inclusive culture empowers Amazonians to deliver the best results for our customers. If you have a disability and need a workplace accommodation or adjustment during the application and hiring process, including support for the interview or onboarding process, please visit <https://amazon.jobs/content/en/how-we-hire/accommodations> for more information. If the country/region you're applying in isn't listed, please contact your Recruiting Partner.