

Rocklin Unified School District (RUSD) Chromebook Protection Plan - 2024-2025

All Chromebooks assigned/checked out to Rocklin Unified School District (RUSD) students are the responsibility of the student's guardians. Details of the Rocklin Unified School District (RUSD) Chromebook Protection Plan and what that entails can be found below. Please refer to the Rocklin Unified School District (RUSD) Student Acceptable Use Agreement and Technology Loan Agreement found on the Rocklin Unified School District (RUSD) Website for additional information.

<https://www.rocklinusd.org/aup/>

Rocklin Unified School District (RUSD) Responsibilities

- Provide Chromebook access to all students.
- Provide an adequate supply of loaner Chromebook devices in case of loss or damage.
- Provide a Chromebook protection plan option to Rocklin Unified School District (RUSD) families.
- Provide filtered access to the Internet regardless of Chromebook's location and/or network connection.

Rocklin Unified School District (RUSD) Parent and Student Responsibilities

- Ensure that your student is knowledgeable of and follows the expectations as outlined in the Technology Loan Agreement. <https://www.rocklinusd.org/aup/>
- Ensure the Chromebook is cared for properly at all times, while at a Rocklin Unified School District (RUSD) school site or off site.
- Ensure the student reports **ANY** damage to the student's school site immediately.
- Ensure that your student is knowledgeable of and follows the expectations for Digital Citizenship best practices as outlined in the Rocklin Unified School District (RUSD) Student Acceptable Use Agreement.

<https://www.rocklinusd.org/aup/>

Protection Plan Option (Valid for 1 School Year)

- A District Chromebook protection plan is available for **\$30** per year and **\$50** for 2 additional years (ending in the third school year June 30).
- Families who pay online at [My School Bucks](#) will have a convenience fee applied to the purchase.
- The Protection plan is Valid as of July 1 to June 30th of each school year.
- Protection plans purchased during the school year will all have the same termination date of June 30th of that school year.
- Families who qualify for Free and Reduced Lunch, are living with Foster families or are Homeless *may* apply for a scholarship to cover Protection Plan Fees (*see below*)
- Protection plans purchased during the year will not be prorated.
- Students issued Chromebooks must purchase insurance within 30 days of taking possession of the Chromebook without having the device inspected. After that date, parents/students can still purchase insurance, but Parents must certify that the Chromebook is in good working condition at time of purchase and MAY NOT file a claim for 30 days after purchase..
- There are no protection plan refunds.

Deductibles/ Repair Fee

- First covered repair **\$0** (no deductible or repair fee); second covered repair: **\$30** repair fee; third covered repair: **\$50** repair fee
- Families who pay online at [My School Bucks](#) will have a convenience fee applied to the invoice.
- After 3 repairs and/or replacements in one year; a student is referred to site administration and the protection plan coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damages or loss for the remainder of the school year.

** Rocklin Unified School District (RUSD) will continue to provide support to students who have checked out a district chromebook with standard issues reported. Support includes, but is not limited to - initial troubleshooting of reported issues, factory reset of Chromebook, re-enrollment of device, etc.*

** Items covered by the device warranty, defects from normal wear and tear, and repairs to devices that have 'aged out' will not be charged to families and will be covered.*

Duties in Event of Loss or Damage

Report **ANY** loss or damage to library staff or designee within 15 days of the occurrence. If the loss is due to theft, burglary, robbery, or vandalism, notify local law enforcement and file an official police report. Present the official police report to the school site administrator/ Principal to best assist in the district providing a replacement for your student.

Settlement Information

Rocklin Unified School District (RUSD) will pay for the cost of repair including parts and labor. If the device cannot be repaired, a replacement of the District's choosing will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device. While the device is being repaired, the student will be issued a loan of the District's choosing. The plan will cover the loaner and power supply until the student's original device is returned or a replacement



is issued.

Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents promptly to the appropriate person outlined on page 1.

What is Covered

- Accidental damage, cracked screens, drops, accidental liquid damage. (*As per agreement, First incident will be covered with no charge; second and third incidents will incur a deductible/repair fee; additional incidents will be referred to site admin for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect.*)
- Theft, burglary, robbery with official police report- **FIRST INCIDENT ONLY**. *Any subsequent incidents are treated as neglect and will incur full charges for repair or replacement.*
- Vandalism, with official police report or school administrator incident report.
- Mechanical failures, determined by Technology Services staff, are covered even if not under a manufacturer's warranty.

What is **NOT** Covered

- Loss of device, accessories, software or data, including power supply.
- Intentional or accidental acts of neglect/abuse as determined by school staff, Technology Services staff or manufacturer.
- Corrosion, rust, or cosmetic damage.
- Unexplained loss, mysterious disappearance, or law enforcement seizure.
- Devices not returned when exiting the school and/or Rocklin Unified School District (RUSD).
- Tampering with or any unauthorized attempts to repair the device, install software, or remove the device from the managed Rocklin Unified School District (RUSD) domain.*

Common Expenses and Invoicing

All fees will be invoiced to the Parents/Guardians on file via our ticketing system, Incident IQ and My School Bucks. Unpaid invoices will be attached to student accounts at the end of each year and will have similar conditions as other unpaid fees or fines.

- Screen Replacement Costs - New = \$65 Reclaimed = \$30
- Keyboard Replacement (individual keys are not repaired) = \$65
- Lost Charger = \$35

Replacement Costs for Any Issued Device

For families that have not opted for the Rocklin Unified School District (RUSD) Chromebook protection plan, the replacement cost of the Chromebook the first year is \$325 and will depreciate \$50/year. For new devices, the replacement cost timeline starts the date the device is issued to the student. For used devices, the cost timeline starts July 1 of the device purchase year (see table below).

- **Chromebook replacement cost for the 2024-2025 school year are as follows - based upon new devices:**
 - first Year Chromebook Replacement Cost (Purchased 2024) - \$325
 - second Year Chromebook Replacement Cost (Purchased 2023) - \$275
 - third Year Chromebook Replacement Cost (Purchased 2022) - \$225
 - fourth Year Chromebook Replacement Cost (Purchased 2021) - \$175
 - fifth Year Chromebook Replacement Cost (Purchased 2020) - \$125
 - sixth Year Chromebook Replacement Cost (Purchased 2019) - \$50
- **Replacement of power supply: \$35**

Failure or inability to pay for the above chromebook repair(s) and/or replacement costs will be handled like other student debts and fines. Families may buy replacements via Amazon for the specific model. Families are responsible for identifying the correct model for power supply replacements i.e. RUSD is not able to refund or reimburse for the wrong power supply.

Purchase Date of Rocklin Unified School District (RUSD) Devices:

<u>Model</u>	<u>HP 11 G6</u> <u>HP 14 G5</u> <u>HP 11 G1 X360</u>	<u>HP 11 G7</u> <u>HP 11 G2 X360</u> <u>HP 11 G3 X360</u> <u>Lenovo 500e</u>	<u>Samsung 4 310</u> <u>Lenovo 100e Gen 2</u>	<u>Lenovo 100e</u> <u>Gen3</u>	<u>HP G9 MTK 11E</u>	<u>Lenovo 100e</u> <u>Gen4</u>
<u>Production Year</u>	2018	2019	2020	2022	2022	2024
<u>Auto Update</u>	June 2027	June 2029	June 2029	June 2031	June 2031	N/A



Expiration						
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Students who do not participate in the protection plan program will be charged the full cost of repairs other than those due to mechanical or manufacturer defect, not to exceed the replacement value of the device as listed above, this includes lost and stolen devices.

**Rocklin Unified School District (RUSD)
Chromebook Protection Plan
2024-2025**

Please print this page and return ONLY IF paying by check. Credit Card purchases DO NOT require a signed form

Enroll in the Rocklin Unified School District (RUSD) Chromebook Protection Plan for the current school year to better protect your student’s assigned/ checked-out Chromebook.

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2024-2025**

Please print this page and return ONLY WHEN paying by check

Enroll in the Rocklin Unified School District (RUSD) Chromebook Protection Plan for the current school year to better protect your student’s assigned/ checked-out Chromebook. The Purchase Price of the Protection Plan is \$30. *Protection Plans must be purchased within 30 days of possession. Plans purchased outside of this time must verify the condition of Chromebook and can not submit a claim for 30 days after purchase.*

Purchase Price of the Protection Plan is \$30 (You may add 2 Additional Years = \$50)

Protection Plans can be purchased via credit card at the

[RUSD Technology Services MSB Store.](#)

Protection Plans must be purchased within 30 days of possession. Plans purchased outside of this time must verify the condition of Chromebook and can not submit a claim for 30 days after purchase.

Thank you for your support in protecting your student’s Chromebook.

IF PAYING BY CHECK/CASH: Bring your check/cash and completed form to your students school. Please make checks payable to Rocklin Unified School District - *memo CB Protection*

YOUR CHECK OR CREDIT CARD RECEIPT WILL ACT AS YOUR RECEIPT OF PAYMENT

Protection Plan Acceptance

I have been notified of and understand the conditions and guidelines associated with the Rocklin Unified School District (RUSD) Student Chromebook Protection Plan.

I have chosen: Current Year = \$30 - [Additional Years may be purchased online at the RUSD Technology Services MSB Store](#)



Student ID # _____ School Site: _____ Grade: _____

Student Name (Please Print) _____

Parent/Guardian Name (Please Print) _____

Parent Phone# _____ Parent Email _____

Parent/Guardian Signature _____ Date: _____

Below are items that may qualify a student for the scholarship:

Unhoused - *Foster Youth* - Education Benefits Eligible

Not all families will qualify. RUSD may contact families to verify information