

Top 19 Customer Service Chatbot Examples: Best Chatbot Examples for your business

Meta Description: Learn about the 19 best chatbot examples and decide if your business needs one.

19 Best Chatbot Examples

Chatbots have revolutionized online business by offering round-the-clock customer service with quick and logical responses. Recognizing this opportunity, top companies and brands designed their customized AI assistants and gave us the best chatbot examples.

If you have talked to a chatbot, you must have noticed that it still has room for improvement in mimicking human interactions perfectly. But, it does not mean they cannot help us in real time. Whether in healthcare, as late-night companions, financial assistants, or even aiding in real estate transactions, these versatile chatbots are at the forefront of helping humans navigate various domains.

List of the Best Chatbot Examples in 2024

In this modern world, every business has taken steps in the virtual world. With the help of AI, you can not only automate your responses but also design a whole chatbot. Following is the list of the best Chatbot examples

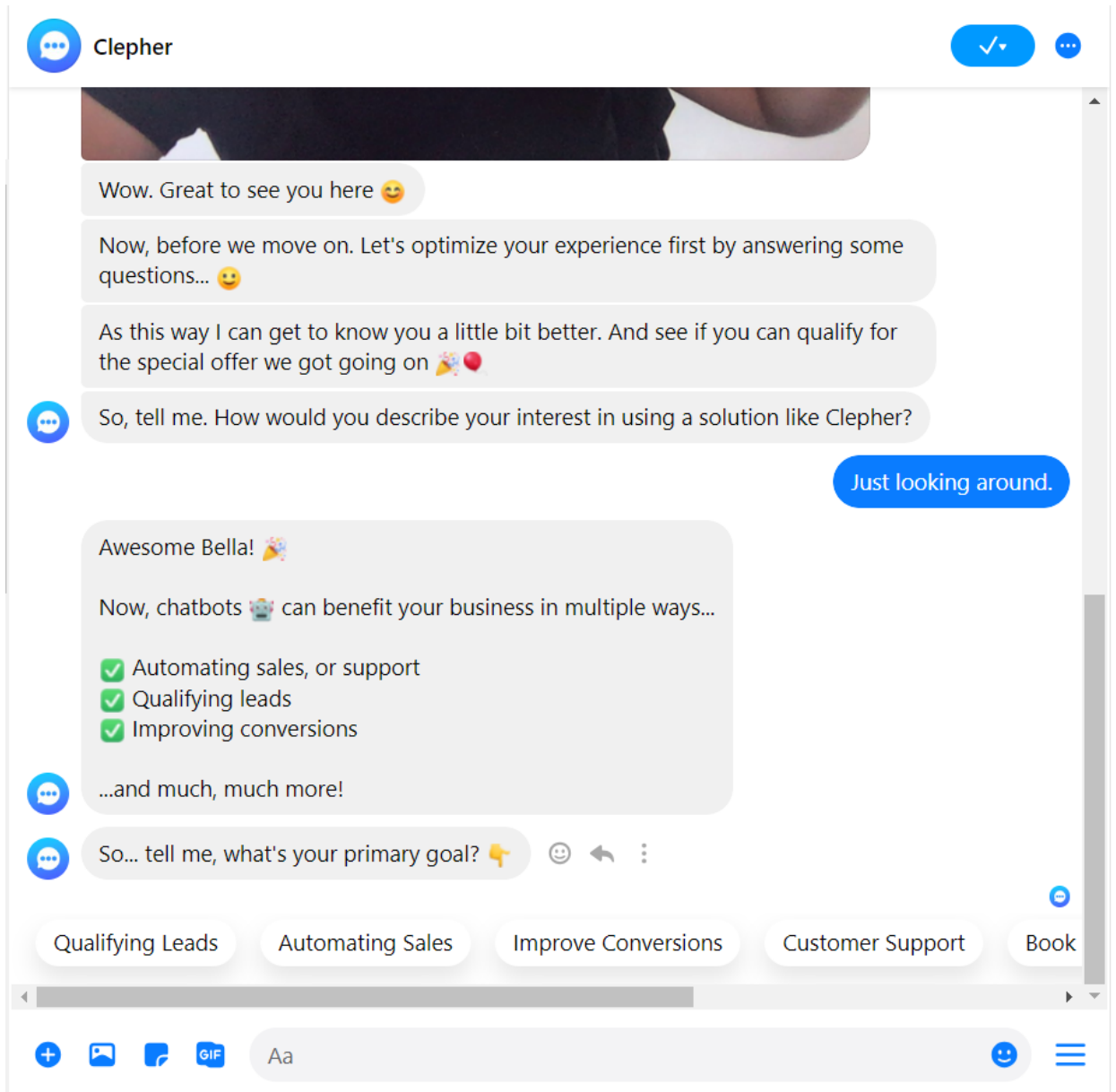
1. Clepher
2. Meena by Google
3. Kuki – The AI Companion
4. BlenderBot by Facebook
5. Insomnotbot 3000 by Casper
6. Freelance Chatbot
7. Real Estate Chatbot
8. Socratic Chatbot
9. Roo: A Parent's Assistant
10. Erica by Bank of America
11. Buoy: Healthcare Chatbot
12. Woebot
13. Domino's Interactive Chatbot

14. Taco Bell Chatbot
15. Mya: Recruiting Assistant
16. Ev-e by General Motors
17. ChatGPT by OpenAI
18. Alexa by Amazon
19. Siri by Apple

Let's look at these chatbot examples more elaboratively.

Clepher

Why is it that online businesses have started using chatbots? Yes, for the fastest customer service. But we also know that many things could go wrong with a technology like that if not fully trained. So chatbots like Clepher are making waves in the world of virtual business with their amazing features.



The competition is too high, and Clepher is making sure that it stays that way. It is one of the best conversational and most sophisticated chatbot examples. It has all the features that a top-notch chatbot should have to quadruple profits and boost conversions.

Meena by Google

Google has taken NLP to the next level in the form of Meena. Meena is one of the most sophisticated conversational AI chatboxes. It can mimic human conversation swiftly enough to even respond to casual banters.

Chatbot AI Comparison

published on Google AI Blog

5A) 100%

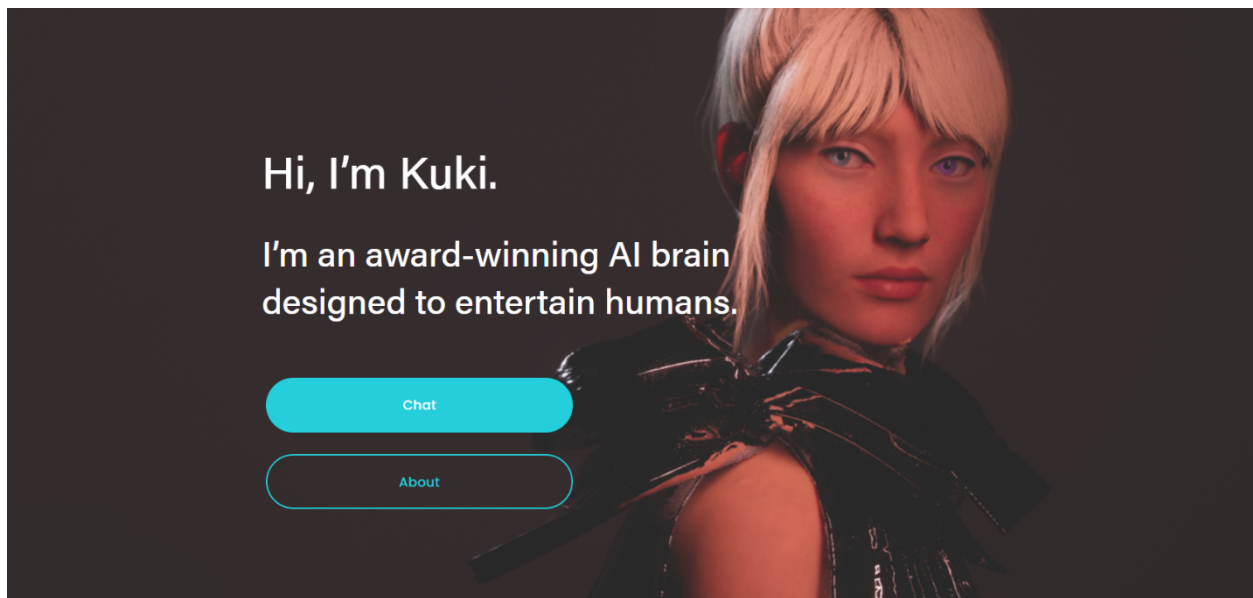
Meena is trained on 40 billion words in a month and 341 GB of text data available on social media platforms. It can

- Adapt its response tone according to user input
- Navigate through various topics and respond to complex queries
- Engage in nuanced and contextually rich conversations

Google gives all of these facts, so there is a chance of leniency for Meena. Users still have to test it and make the decision by themselves.

Kuki – The AI Companion

Need a friend? It can very well be Kuki. Formerly known as Mitsuku, Kuki is a 5 times Loebner Prize winner. It befriends humans in the metaverse and is also available on social media platforms such as Instagram, Twitter, Telegram, etc.



Source: kuki-ai

Kuki is believed to be the smartest AI chatbot. You will be surprised to know that over 5 million social media users have chatted with her. It uses the Artificial Linguistic Internet Computer Entity (A.L.I.C.E.) database for its swift responses.

BlenderBot by Facebook

The name might take your thoughts to the kitchen, but it actually reflects the bot's ability to blend various conversational abilities. BlenderBot, designed by

Facebook, is the most transparent bot. It even answers questions regarding Mark Zuckerberg and the Facebook scandal regarding user privacy.

↩ Look Inside

FAQ

Getting ready for my morning yoga class.
How about you?

Oh cool! That sounds relaxing and calming.
Do you enjoy it? I've been working on my new book
all night, so that's what I'm up to right now.

I love yoga -- it calms my mind.
What is your book about?

Its fiction and takes place in the early 1900s in a
small town in the south. It was inspired by a trip I
took to Georgia last year. The main character
travels from New York City to Georgia after his
brother dies, and he meets some interesting people
along the way!

That sounds really interesting.
Have you published other books before?

Yes, this will be my 9th book. Mostly romance books
though - this is a little out of my comfort zone!

☒ Share your anonymized
conversation to help AI research

New Topic

Type here...

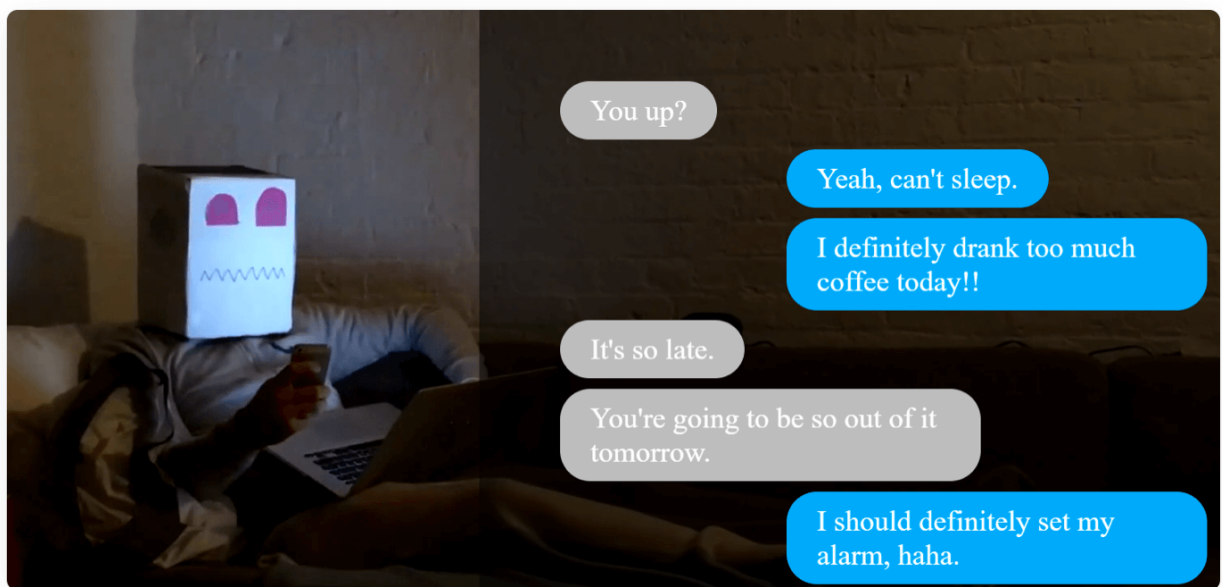


Its long-term memory feature helps it engage in multi-turn dialogues. So, if you want to hear a joke between serious questions, BlenderBot has got you.

Meta claims it to be the smartest chatbot available. But the claim was paled in the Bot Battle when BlenderBot lost to Kuki after a 2 week long conversation.

Insomnobot 3000 by Casper

Casper is a company that sells sleep products. In a marketing campaign, the company created and launched a chatbot for insomniacs. The idea hit the mark, and Insomnobot 3000 got millions of users.

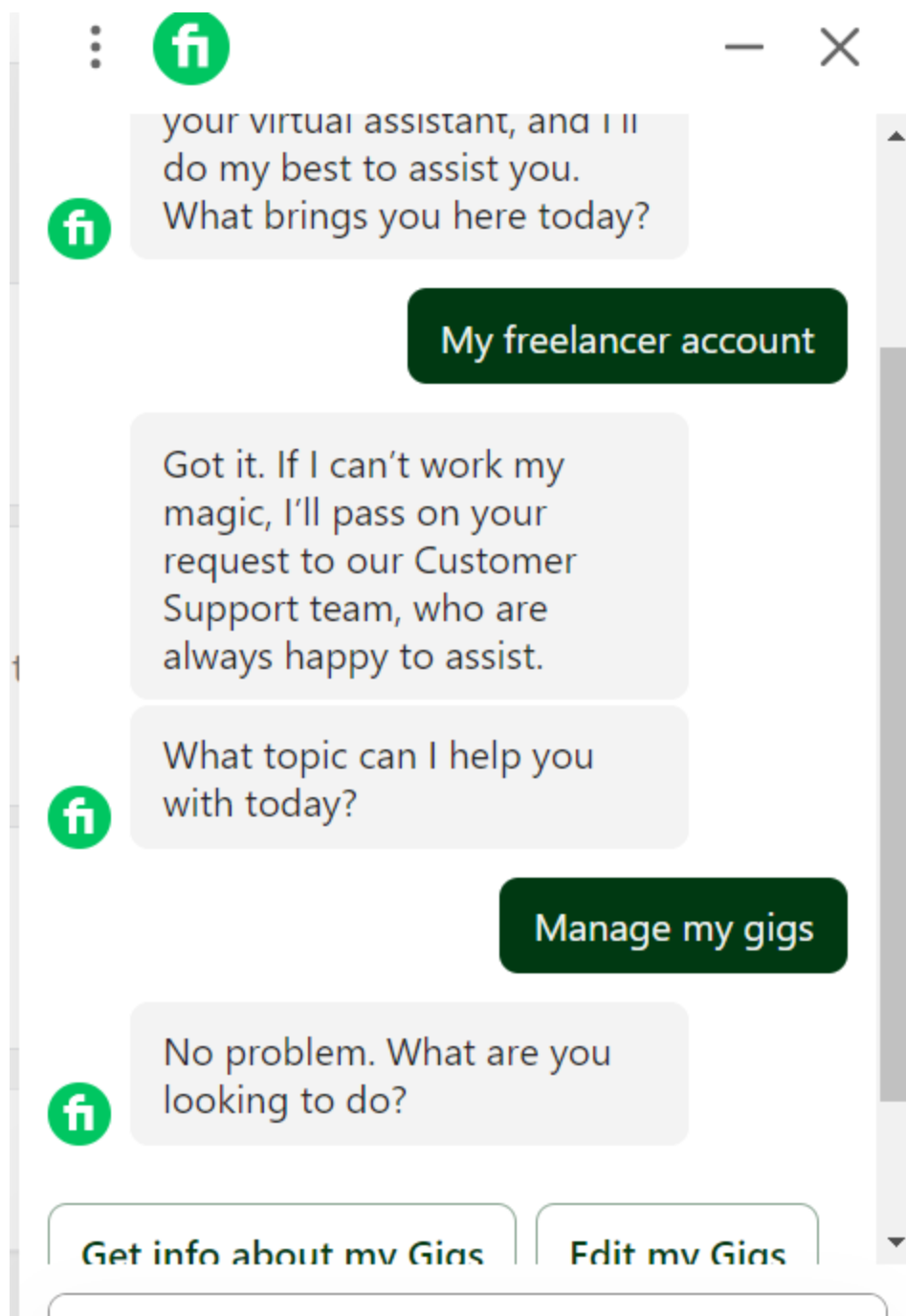


So, what the bot does is text you when you are unable to sleep. It's like a virtual night companion that stays with you all night long.

So, this AI bot not only campaigned for the company but also became a friend to many.

Freelance Chatbot

Many freelancing websites, such as Fiverr, Guru, and Upwork, have integrated chatbots into their platforms to assist both buyers and sellers.



Source 2: Fiverr

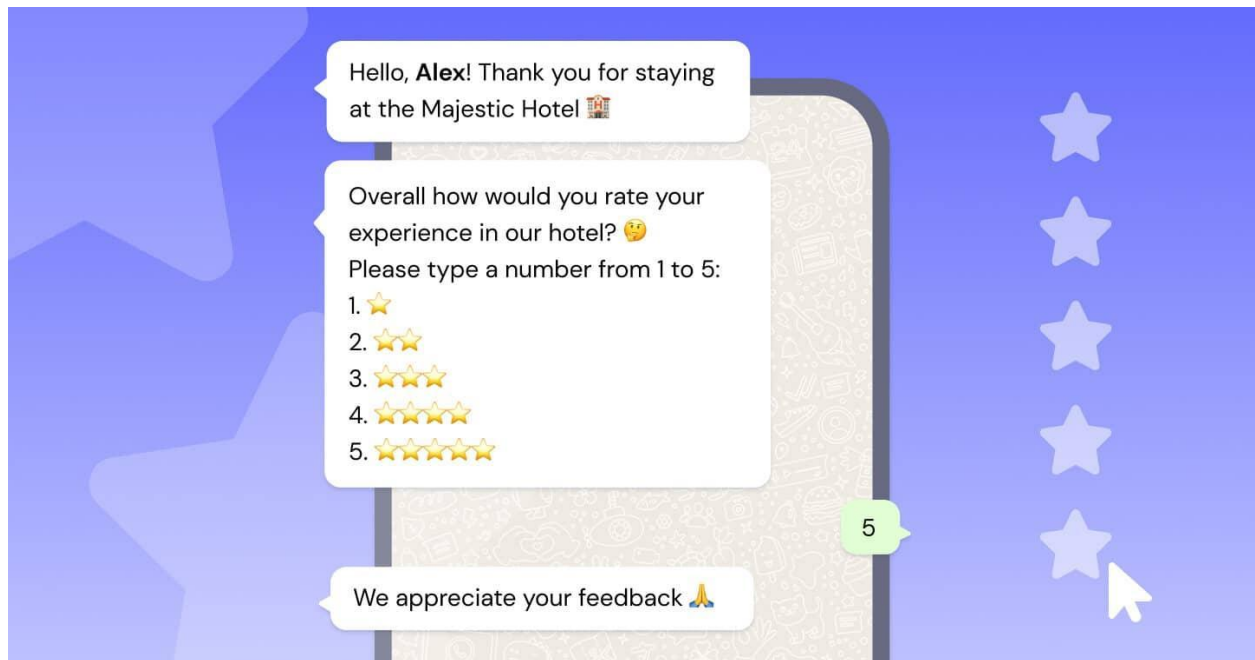
Freelancers can benefit from these chatbots in many ways;

- Onboard assistance
- Job recommendations
- Support and Troubleshooting
- Client communication

- Order management
- Performance Insights

Real Estate Chatbots

AI technology, growing so fast, has introduced itself in every other industry, including real estate. There are chatbots available for navigating restaurants and ordering food, finding hotels that complement your budget and booking rooms, buying airplane tickets, and purchasing or selling land/house.



Source 3: LandBot

Real estate chatbots save time when looking for the ideal option for an individual by scanning through all the options available in the area and giving the filtered result.

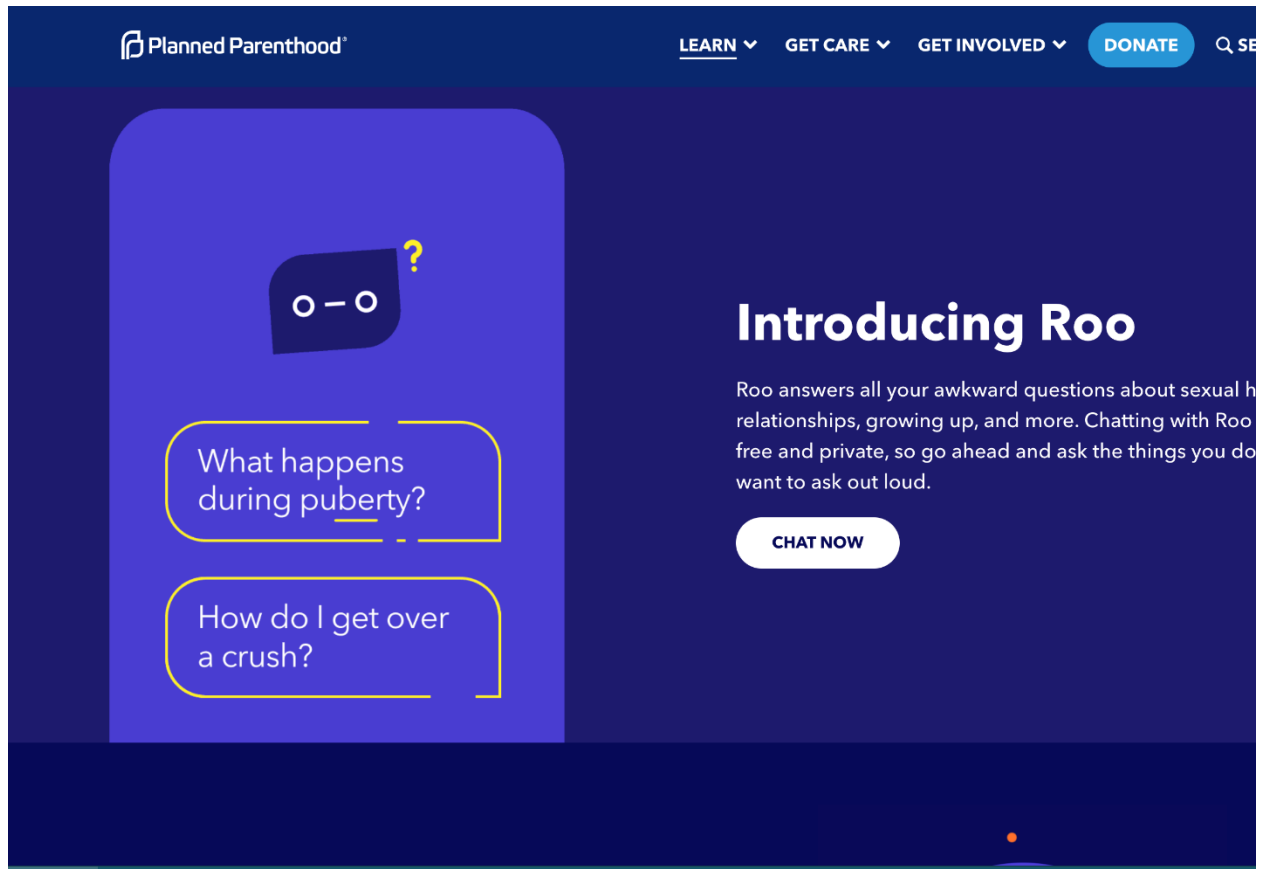
Socratic Chatbot

Not all the questions can be answered by teachers, and we know that well enough. So, again, AI steps forward to save the day. Socratic AI is an educational chatbot that helps students with their academic work.

Designed with machine learning and natural language processing, Socratic AI helps students with instant explanations of complex questions using the most simple and step-by-step methods.

Roo: A Parent's Assistant

Sometimes, teenagers have questions that are awkward to answer and explain. Roo chatbot saves parents and counselors from such situations and acts as a parent's assistant.



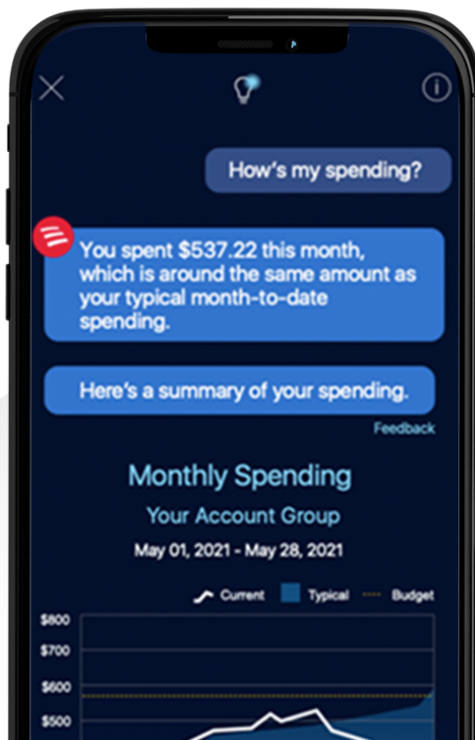
Source 4: Roo

Roo spreads sexual health awareness and answers questions that you may never ask from your parent, school counselor, or even a friend. It is there for you to solve your problems by simply answering your somewhat shady questions.

Erica by Bank of America

Erica is a virtual assistant chatbot for Bank of America. It is designed to give customers personalized banking experiences through conversational AI technology.

Meet your virtual financial assistant



You can converse with this chatbot on Bank of America's website or through a mobile phone app. It has multiple features, such as;

- Conversational interface
- Financial insights
- Account management
- Educational resources
- Security and privacy

Erica makes you worry less about managing money and enjoy spending it on the luxuries you work hard to earn.

Buoy: Healthcare Chatbot

Healthcare has also dipped its feet into the water of chatbots. If you think that these chatbots can replace doctors, then you are wrong. They are simply here to

help you with the questions you have regarding your health and help you assess the situation.

Buoy is a chatbot that comes forward when you are physically feeling down. It can also assist a doctor in diagnosing a patient.

buoy

CHECKING SYMPTOMS

What symptom is bothering you the most?

Headache

How has/have your headache(s) been changing over time?

☐ Getting better

☒ Staying the same

☐ Getting worse

Is the headache...?

☐ Like one I have had before

☐ A new type of headache

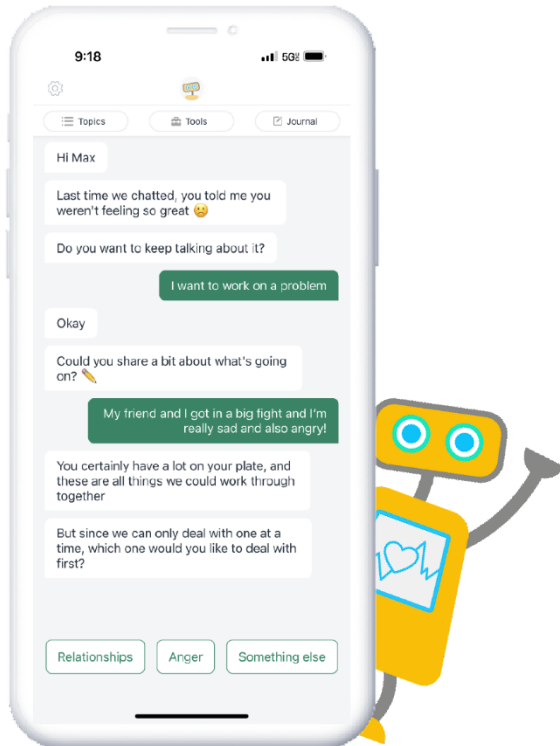
☐ Unsure

Submit

It is an AI tool that uses millions of clinical records that are available in databases. It self-learns through machine learning and gives the most accurate results compared to other healthcare chatbots. A survey was conducted on the patients who used this bot and were also diagnosed by doctors—90% of the diagnosis results overlapped. The company ran the tests for this survey so that the claim may be slightly biased.

Woebot

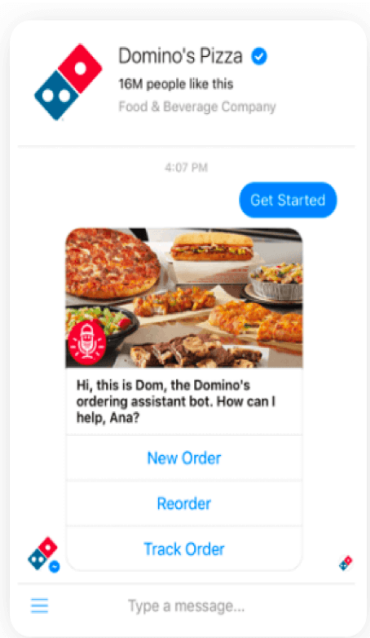
Woebot is also one of the healthcare chatbots, but it is specifically designed for your mental health. It offers you an automated cognitive behavioral therapy. There is no doubt that it is one of the best mental healthcare chatbot examples, but it is also true that these bots are trained to be kind. So, anything you say, they agree with it, including our little Woebot friend.



Woebot Health claims that this chatbot has guided [1.5 million](#) people to get on a path to better mental well-being. You can get your hands on this bot on Google Play and help yourself without seeing a therapist.

Domino's Interactive Chatbot

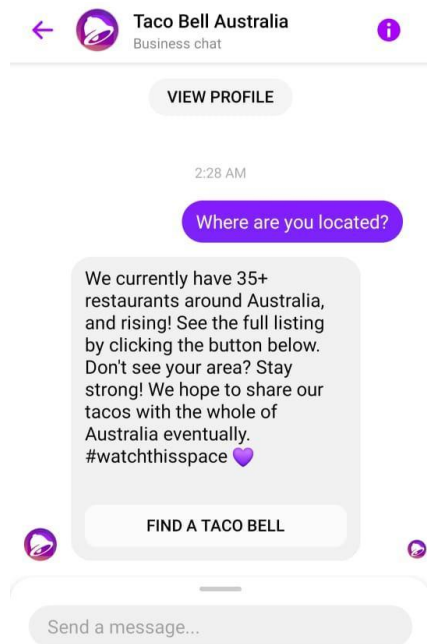
Domino's interactive chatbot is the perfect example of customer service. Its simple and easy interface makes it stand out. Without calling the franchise branch in your area, you just have to make a couple of clicks on your phone, and your delicious pizza is on the way.



It is connected with the Facebook Messenger, so you can use it on any device. It keeps the history of your orders so that you may re-order the same meal again with this bot.

Taco Bell Chatbot

There is nothing better than enjoying your favorite meal while also ensuring its nutritional value. Yes, the Taco Bell chatbot helps you find your best meal along with its nutritional information so you may eat what not only suits your taste buds but also your health.

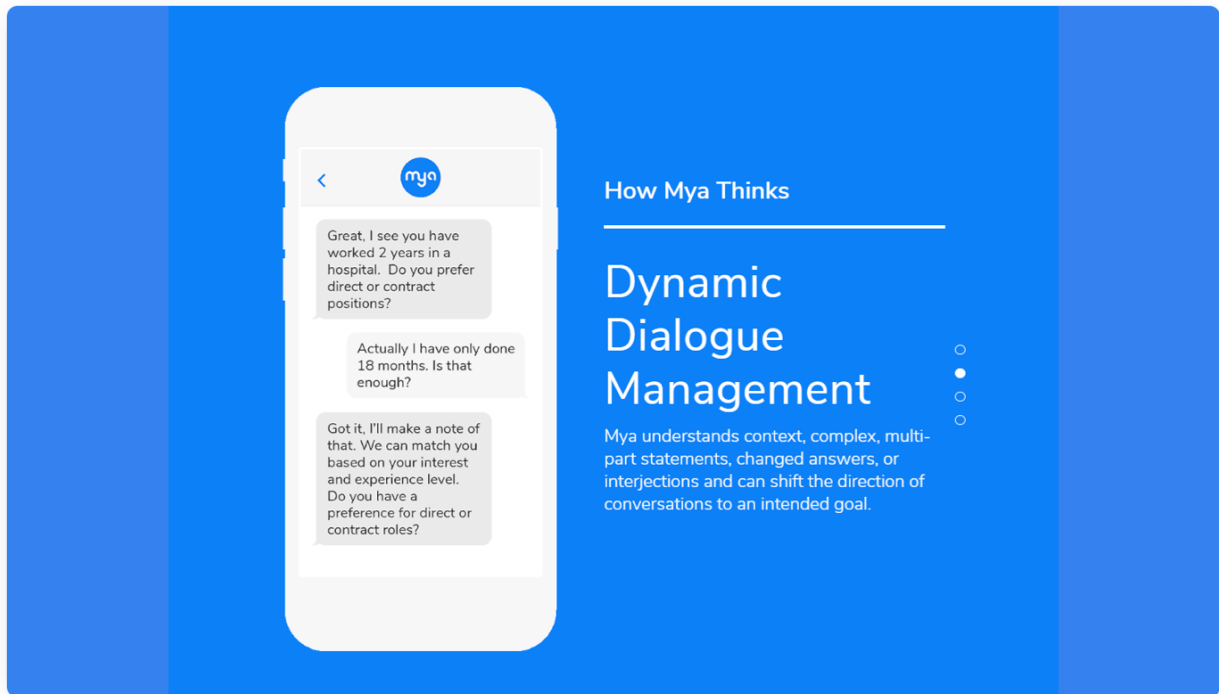


The food company has also made sure that the bot is trained to find nearby locations and access exclusive deals through a friendly and conversational interface.

Note: If you own a restaurant, getting a little help from AI might be the best idea for your customers to navigate through the menu, find the place, and order the food really quickly. Contact [Clepher](#) to boost your food business.

Mya: Recruiting Assistant

Mya is a chatbot that helps you automate your interview. You can place your questions, and Mya filters the candidates that you are looking for on its own. This bot does the 75% job and saves you time.



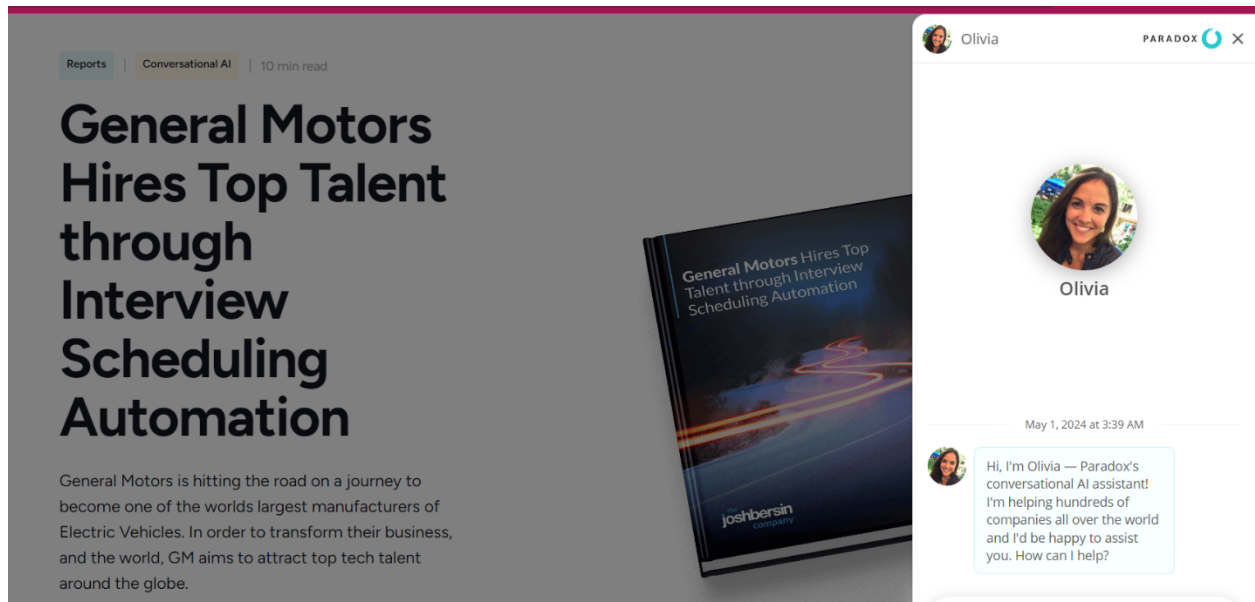
The question is how does Mya do this magic?

- Interacting with candidates via social media channels
- Asks pre-screening questions
- Provides application status updates
- Guiding candidates
- Evaluate and rank candidates

Mya and other HR chatbots have taken a significant amount of the workload from the companies' HR departments.

Ev-e by General Motors

General Motors – the car manufacturing company – sought AI's help to acquire talented people. Ev-e gives automated answers to candidates looking for jobs in the company. It has information about everything, such as open positions, company benefits, scheduled interviews, etc.



GM claims that this chatbot has reduced the recruitment work from 5 days to 29 minutes. It has also done the automated scheduling of 50,000 interviews in a year.

ChatGPT by OpenAI

ChatGPT is a widely used chatbot that helps users in various tasks. It is not specific to one inductor or category. Just like [Meena](#), it has information for almost every topic and can engage in meaningful conversation.

ChatGPT 3.5 ▾



ChatGPT
Hello! How can I assist you today?

You
Could you translate this text for me in Korean language. "I have spent enough time on this"

ChatGPT
Of course! The translation of "I have spent enough time on this" into Korean is:
"나는 이에 충분한 시간을 보냈다." (Naneun ie chungbunhan siganeul bonaessda.)

You
Thanks

ChatGPT
You're welcome! If you have any more questions or need further assistance, feel free to ask.

Output in English Tone Default Writing Style Default Continue

ChatGPT was trained through a process called “unsupervised learning from language modeling.” OpenAI collected vast amounts of data from public sources on the internet, i.e., articles, books, websites, and publically available text.

Alexa by Amazon

Can we say Alexa is a chatbot? The answer is Yes. But it is not our conventional chatbot that takes input in the form of texts.

Alexa is a conversational AI tool by Amazon. It is trained to understand and respond to natural language questions and commands. Though its primary use is for smart home control by performing tasks such as turning lights on/off, playing music, setting alarms, etc, people also use it as a conversational companion for fun.

Siri by Apple

Siri also takes voice commands, just like Alexa, and yes, it is a chatbot. It is available on all iOS devices, i.e., Mcbook, iPhones, and iPads. It does not do random chats but rather does the tasks commanded by the user.

In comparison with Alexa, Siri has more users, even more than Google Assistant. Seeing the popularity of Apple products, there should be no doubt about this fact.

Final Thoughts

If you want to take your online business to the next level, then AI chatbots are your companions on this journey. In this article, we have not just learned the names of the best chatbot examples. It shows us that for an online business, chatbots have become a necessity unless you have an employee whose eyes are always on the screen and able to answer customer queries within seconds.

The chatbots are as much capable of helping a doctor as they are helping a student. They can help in your parenthood and also in booking a hotel room. There is no limit for these buddies. So, let’s ask Clepher to get a customized chatbot for your business and get it to the skies!

Meta Description: Learn about the 19 best chatbot examples and decide if your business needs one.

19 Best Chatbot Examples

Chatbots have revolutionized online business by offering round-the-clock customer service with quick and logical responses. Recognizing this opportunity, top companies and brands designed their customized AI assistants and gave us the best chatbot examples.

If you have talked to a chatbot, you must have noticed that it still has room for improvement in mimicking human interactions perfectly. But, it does not mean they cannot help us in real time. Whether in healthcare, as late-night companions, financial assistants, or even aiding in real estate transactions, these versatile chatbots are at the forefront of helping humans navigate various domains.

List of the Best Chatbot Examples in 2024

In this modern world, every business has taken steps in the virtual world. With the help of AI, you can not only automate your responses but also design a whole chatbot. Following is the list of the best Chatbot examples

20. Clepher
21. Meena by Google
22. Kuki – The AI Companion
23. BlenderBot by Facebook
24. Insomnotbot 3000 by Casper
25. Freelance Chatbot
26. Real Estate Chatbot
27. Socratic Chatbot
28. Roo: A Parent's Assistant
29. Erica by Bank of America
30. Buoy: Healthcare Chatbot
31. Woebot
32. Domino's Interactive Chatbot
33. Taco Bell Chatbot
34. Mya: Recruiting Assistant
35. Ev-e by General Motors

36.ChatGPT by OpenAI

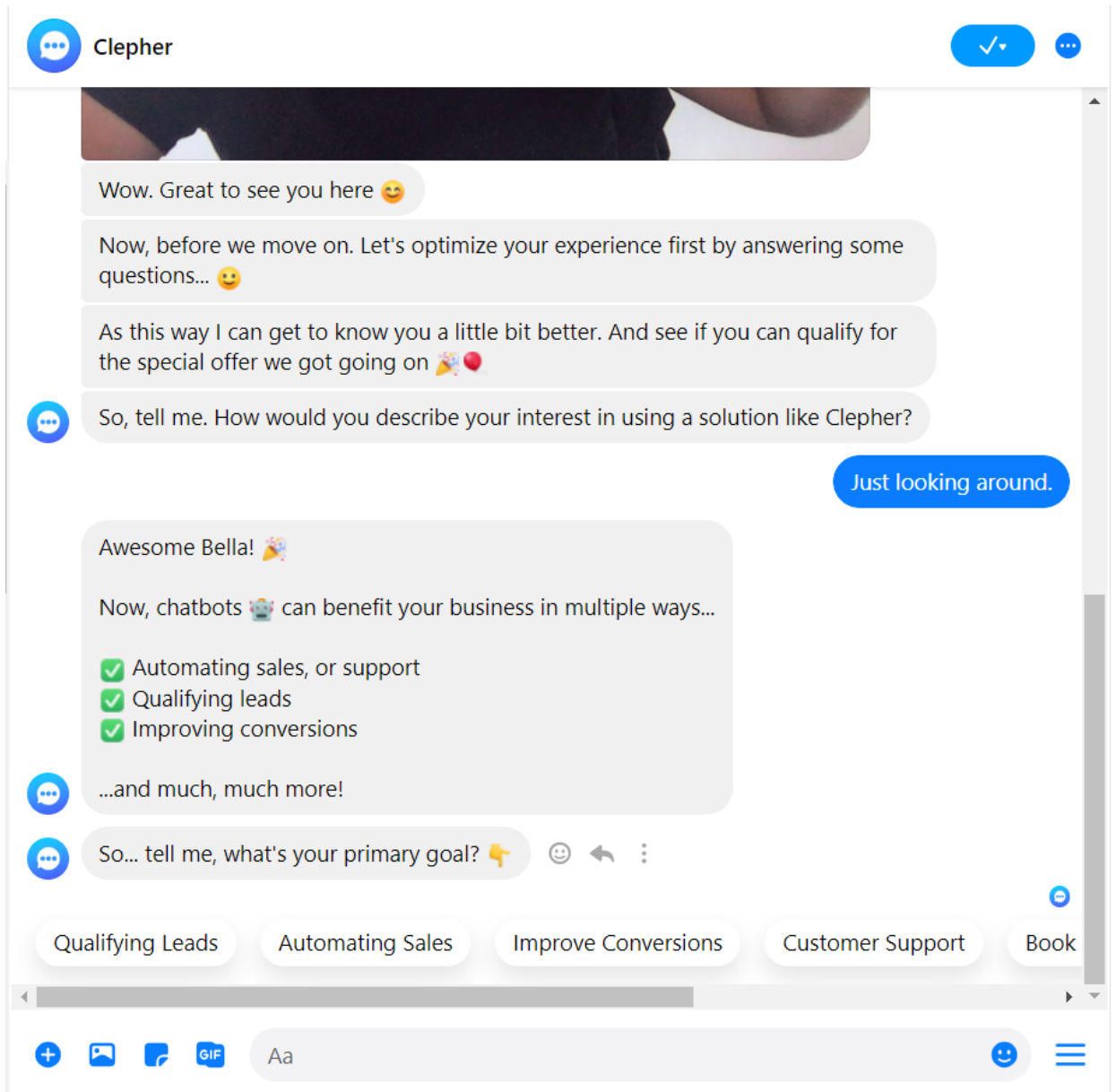
37.Alexa by Amazon

38.Siri by Apple

Let's look at these chatbot examples more elaboratively.

Clepher

Why is it that online businesses have started using chatbots? Yes, for the fastest customer service. But we also know that many things could go wrong with a technology like that if not fully trained. So chatbots like Clepher are making waves in the world of virtual business with their amazing features.



The competition is too high, and Clepher is making sure that it stays that way. It is one of the best conversational and most sophisticated chatbot examples. It has all the features that a top-notch chatbot should have to quadruple profits and boost conversions.

Meena by Google

Google has taken NLP to the next level in the form of Meena. Meena is one of the most sophisticated conversational AI chatboxes. It can mimic human conversation swiftly enough to even respond to casual banters.

Chatbot AI Comparison

published on Google AI Blog

SA) 100%

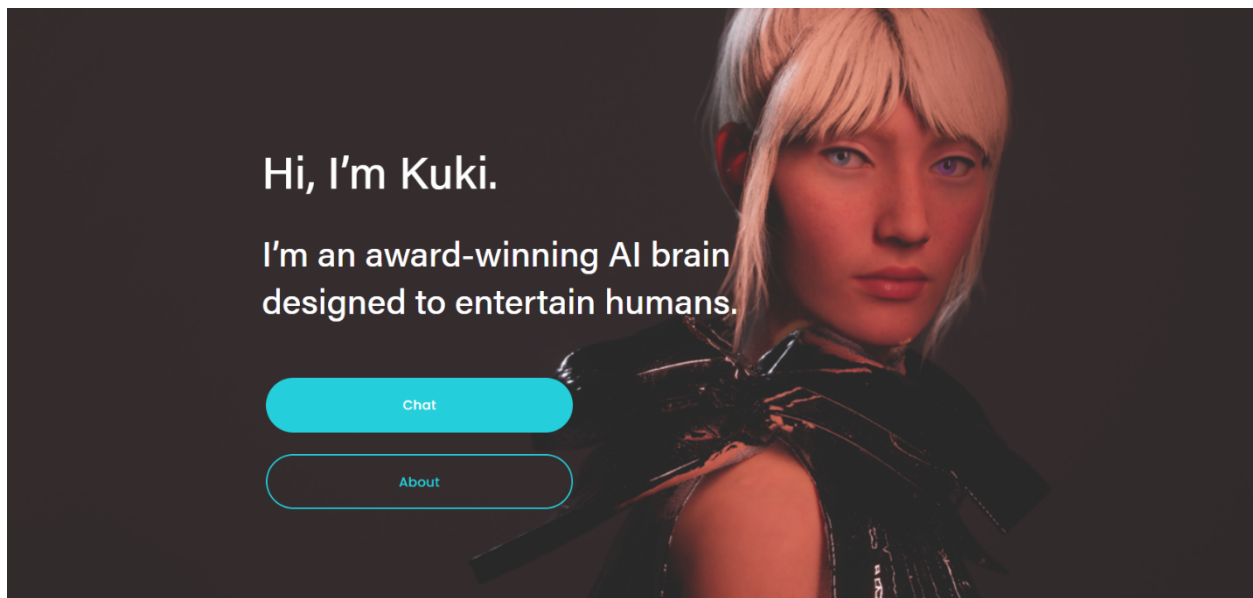
Meena is trained on 40 billion words in a month and 341 GB of text data available on social media platforms. It can

- Adapt its response tone according to user input
- Navigate through various topics and respond to complex queries
- Engage in nuanced and contextually rich conversations

Google gives all of these facts, so there is a chance of leniency for Meena. Users still have to test it and make the decision by themselves.

Kuki – The AI Companion

Need a friend? It can very well be Kuki. Formerly known as Mitsuku, Kuki is a 5 times Loebner Prize winner. It befriends humans in the metaverse and is also available on social media platforms such as Instagram, Twitter, Telegram, etc.



Source: kuki-ai

Kuki is believed to be the smartest AI chatbot. You will be surprised to know that over 5 million social media users have chatted with her. It uses the Artificial Linguistic Internet Computer Entity (A.L.I.C.E.) database for its swift responses.

BlenderBot by Facebook

The name might take your thoughts to the kitchen, but it actually reflects the bot's ability to blend various conversational abilities. BlenderBot, designed by

Facebook, is the most transparent bot. It even answers questions regarding Mark Zuckerberg and the Facebook scandal regarding user privacy.

↶ Look Inside

FAQ

Getting ready for my morning yoga class.
How about you?

Oh cool! That sounds relaxing and calming.
Do you enjoy it? I've been working on my new book
all night, so that's what I'm up to right now.

I love yoga -- it calms my mind.
What is your book about?

Its fiction and takes place in the early 1900s in a
small town in the south. It was inspired by a trip I
took to Georgia last year. The main character
travels from New York City to Georgia after his
brother dies, and he meets some interesting people
along the way!

That sounds really interesting.
Have you published other books before?

Yes, this will be my 9th book. Mostly romance books
though - this is a little out of my comfort zone!

☒ Share your anonymized
conversation to help AI research

New Topic

Type here...

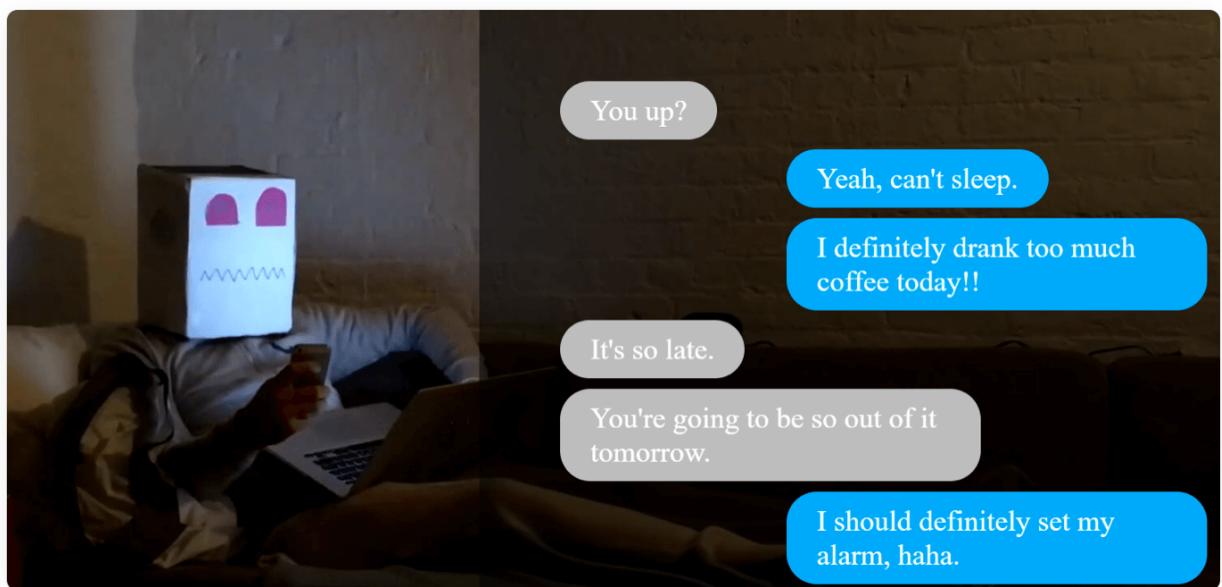


Its long-term memory feature helps it engage in multi-turn dialogues. So, if you want to hear a joke between serious questions, BlenderBot has got you.

Meta claims it to be the smartest chatbot available. But the claim was paled in the Bot Battle when BlenderBot lost to Kuki after a 2 week long conversation.

Insomnobot 3000 by Casper

Casper is a company that sells sleep products. In a marketing campaign, the company created and launched a chatbot for insomniacs. The idea hit the mark, and Insomnobot 3000 got millions of users.

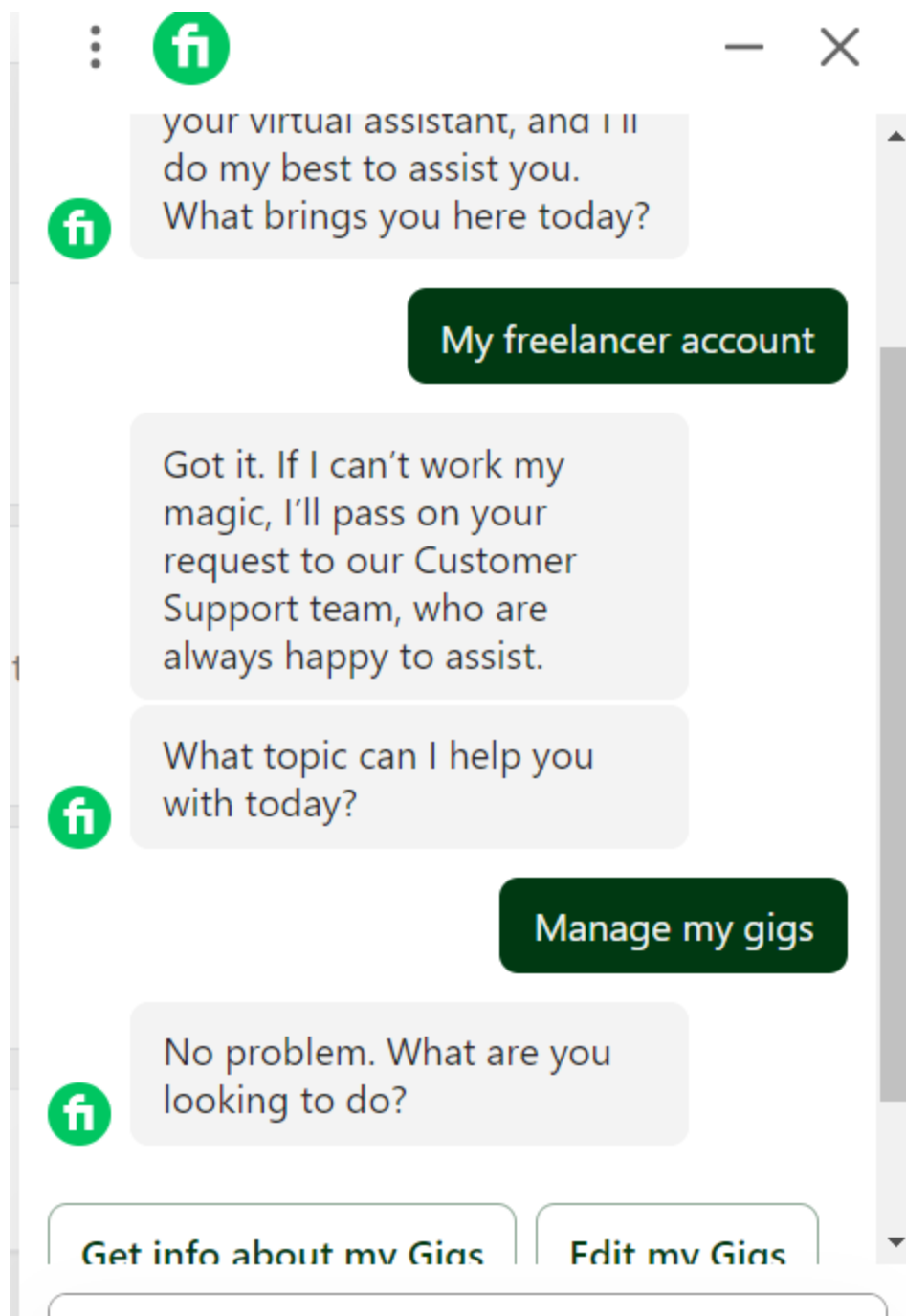


So, what the bot does is text you when you are unable to sleep. It's like a virtual night companion that stays with you all night long.

So, this AI bot not only campaigned for the company but also became a friend to many.

Freelance Chatbot

Many freelancing websites, such as Fiverr, Guru, and Upwork, have integrated chatbots into their platforms to assist both buyers and sellers.



Source 2: Fiverr

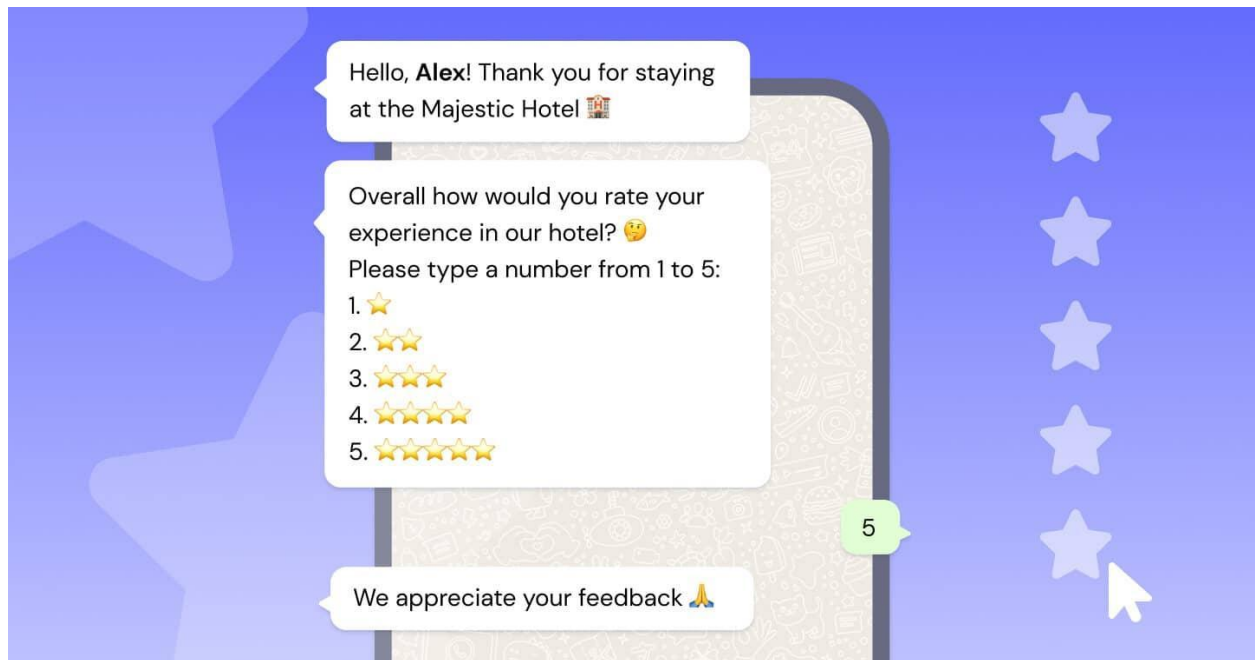
Freelancers can benefit from these chatbots in many ways;

- Onboard assistance
- Job recommendations
- Support and Troubleshooting
- Client communication

- Order management
- Performance Insights

Real Estate Chatbots

AI technology, growing so fast, has introduced itself in every other industry, including real estate. There are chatbots available for navigating restaurants and ordering food, finding hotels that complement your budget and booking rooms, buying airplane tickets, and purchasing or selling land/house.



Source 3: LandBot

Real estate chatbots save time when looking for the ideal option for an individual by scanning through all the options available in the area and giving the filtered result.

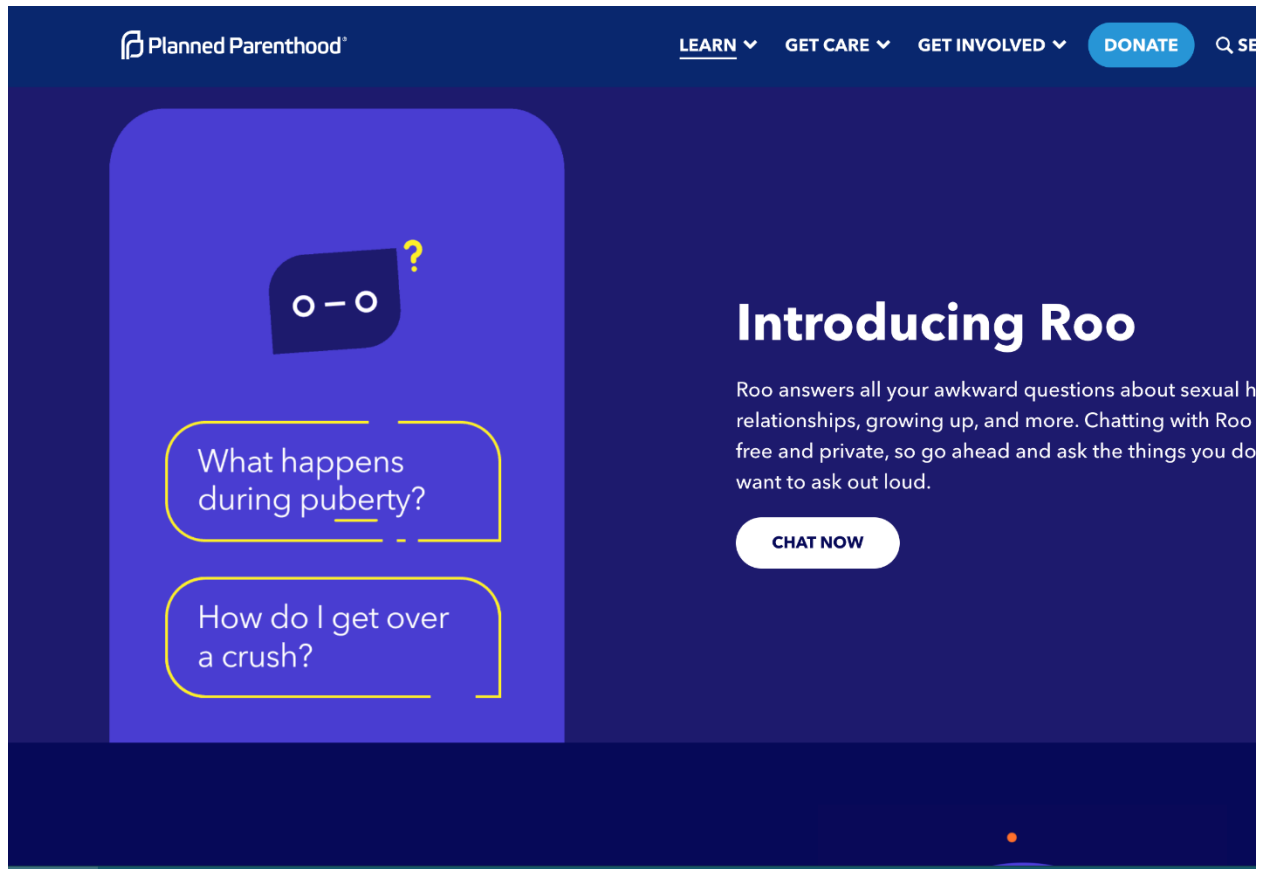
Socratic Chatbot

Not all the questions can be answered by teachers, and we know that well enough. So, again, AI steps forward to save the day. Socratic AI is an educational chatbot that helps students with their academic work.

Designed with machine learning and natural language processing, Socratic AI helps students with instant explanations of complex questions using the most simple and step-by-step methods.

Roo: A Parent's Assistant

Sometimes, teenagers have questions that are awkward to answer and explain. Roo chatbot saves parents and counselors from such situations and acts as a parent's assistant.



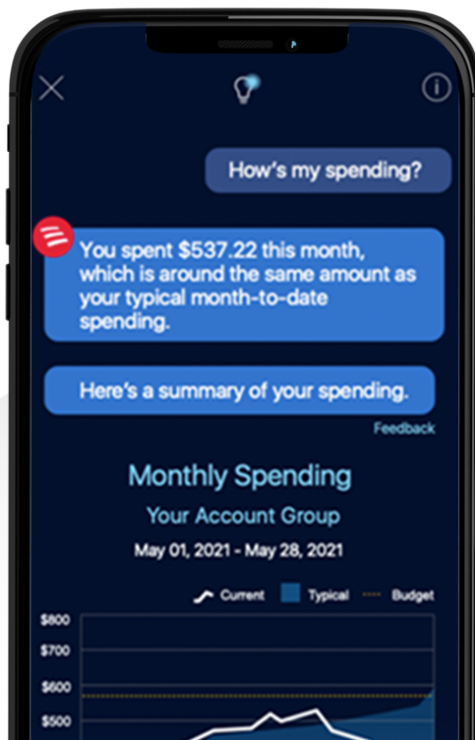
Source 4: Roo

Roo spreads sexual health awareness and answers questions that you may never ask from your parent, school counselor, or even a friend. It is there for you to solve your problems by simply answering your somewhat shady questions.

Erica by Bank of America

Erica is a virtual assistant chatbot for Bank of America. It is designed to give customers personalized banking experiences through conversational AI technology.

Meet your virtual financial assistant



You can converse with this chatbot on Bank of America's website or through a mobile phone app. It has multiple features, such as;

- Conversational interface
- Financial insights
- Account management
- Educational resources
- Security and privacy

Erica makes you worry less about managing money and enjoy spending it on the luxuries you work hard to earn.

Buoy: Healthcare Chatbot

Healthcare has also dipped its feet into the water of chatbots. If you think that these chatbots can replace doctors, then you are wrong. They are simply here to

help you with the questions you have regarding your health and help you assess the situation.

Buoy is a chatbot that comes forward when you are physically feeling down. It can also assist a doctor in diagnosing a patient.

buoy

CHECKING SYMPTOMS

What symptom is bothering you the most?

Headache

How has/have your headache(s) been changing over time?

☐ Getting better

☒ Staying the same

☐ Getting worse

Is the headache...?

☐ Like one I have had before

☐ A new type of headache

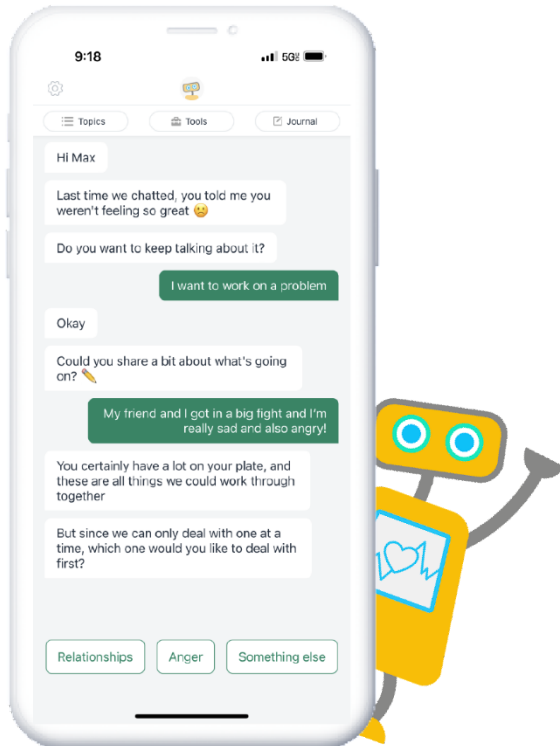
☐ Unsure

Submit

It is an AI tool that uses millions of clinical records that are available in databases. It self-learns through machine learning and gives the most accurate results compared to other healthcare chatbots. A survey was conducted on the patients who used this bot and were also diagnosed by doctors—90% of the diagnosis results overlapped. The company ran the tests for this survey so that the claim may be slightly biased.

Woebot

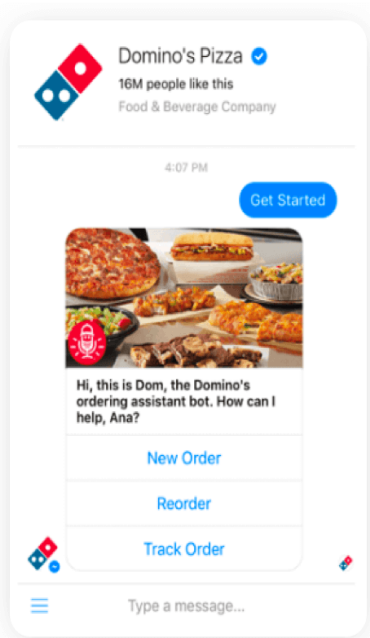
Woebot is also one of the healthcare chatbots, but it is specifically designed for your mental health. It offers you an automated cognitive behavioral therapy. There is no doubt that it is one of the best mental healthcare chatbot examples, but it is also true that these bots are trained to be kind. So, anything you say, they agree with it, including our little Woebot friend.



Woebot Health claims that this chatbot has guided [1.5 million](#) people to get on a path to better mental well-being. You can get your hands on this bot on Google Play and help yourself without seeing a therapist.

Domino's Interactive Chatbot

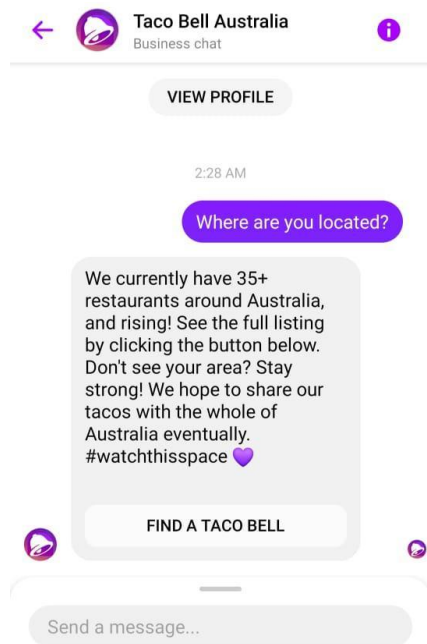
Domino's interactive chatbot is the perfect example of customer service. Its simple and easy interface makes it stand out. Without calling the franchise branch in your area, you just have to make a couple of clicks on your phone, and your delicious pizza is on the way.



It is connected with the Facebook Messenger, so you can use it on any device. It keeps the history of your orders so that you may re-order the same meal again with this bot.

Taco Bell Chatbot

There is nothing better than enjoying your favorite meal while also ensuring its nutritional value. Yes, the Taco Bell chatbot helps you find your best meal along with its nutritional information so you may eat what not only suits your taste buds but also your health.

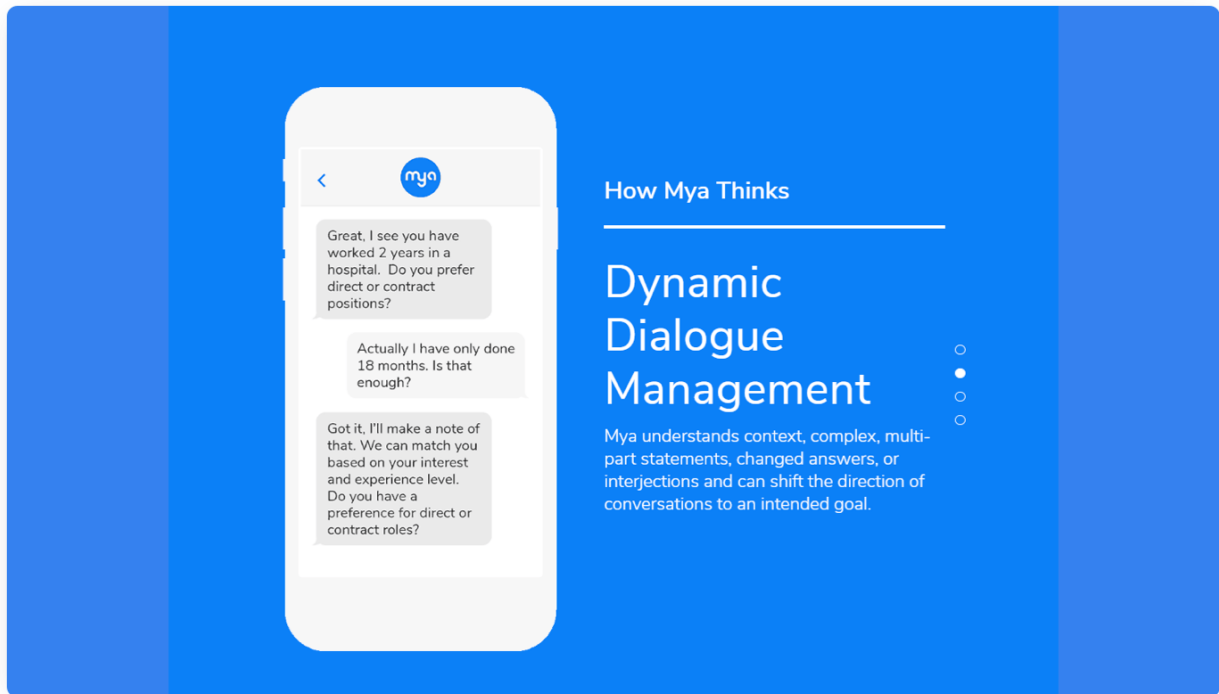


The food company has also made sure that the bot is trained to find nearby locations and access exclusive deals through a friendly and conversational interface.

Note: If you own a restaurant, getting a little help from AI might be the best idea for your customers to navigate through the menu, find the place, and order the food really quickly. Contact [Clepher](#) to boost your food business.

Mya: Recruiting Assistant

Mya is a chatbot that helps you automate your interview. You can place your questions, and Mya filters the candidates that you are looking for on its own. This bot does the 75% job and saves you time.



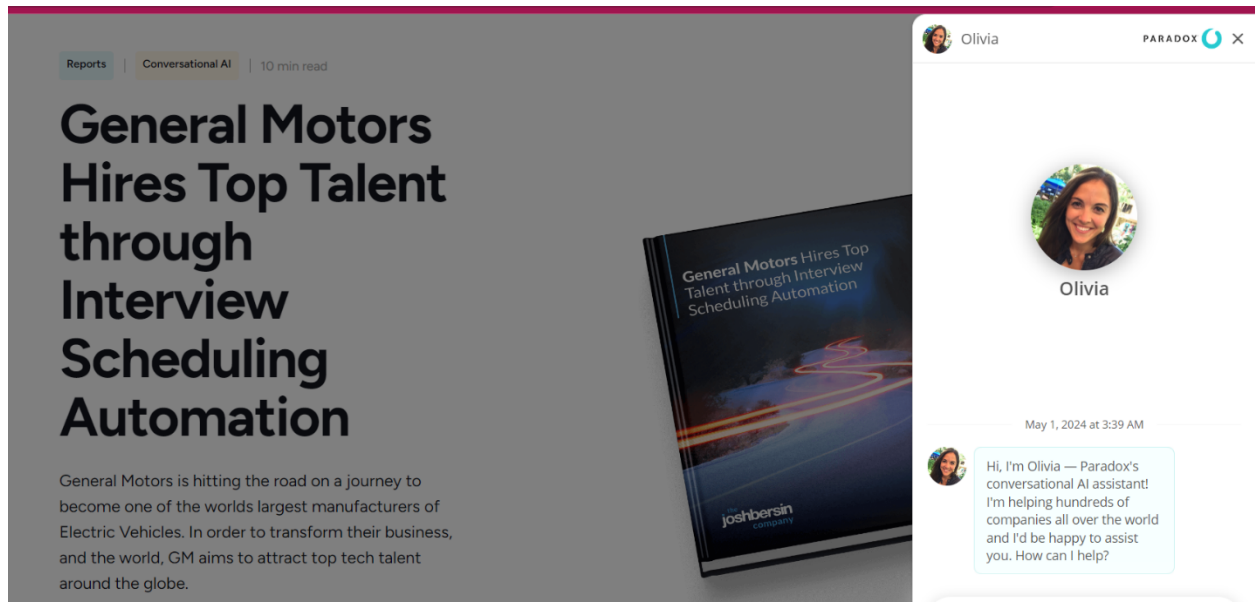
The question is how does Mya do this magic?

- Interacting with candidates via social media channels
- Asks pre-screening questions
- Provides application status updates
- Guiding candidates
- Evaluate and rank candidates

Mya and other HR chatbots have taken a significant amount of the workload from the companies' HR departments.

Ev-e by General Motors

General Motors – the car manufacturing company – sought AI's help to acquire talented people. Ev-e gives automated answers to candidates looking for jobs in the company. It has information about everything, such as open positions, company benefits, scheduled interviews, etc.



GM claims that this chatbot has reduced the recruitment work from 5 days to 29 minutes. It has also done the automated scheduling of 50,000 interviews in a year.

ChatGPT by OpenAI

ChatGPT is a widely used chatbot that helps users in various tasks. It is not specific to one inductor or category. Just like [Meena](#), it has information for almost every topic and can engage in meaningful conversation.

ChatGPT 3.5 ▾



ChatGPT

Hello! How can I assist you today?



You

Could you translate this text for me in Korean language. "I have spent enough time on this"



ChatGPT

Of course! The translation of "I have spent enough time on this" into Korean is:

"나는 이에 충분한 시간을 보냈다." (Naneun ie chungbunhan siganeul bonaessda.)



You

Thanks



ChatGPT

You're welcome! If you have any more questions or need further assistance, feel free to ask.

Output in

English ▾

Tone

Default ▾

Writing Style

Default ▾

Continue ▾

ChatGPT was trained through a process called “unsupervised learning from language modeling.” OpenAI collected vast amounts of data from public sources on the internet, i.e., articles, books, websites, and publically available text.

Alexa by Amazon

Can we say Alexa is a chatbot? The answer is Yes. But it is not our conventional chatbot that takes input in the form of texts.

Alexa is a conversational AI tool by Amazon. It is trained to understand and respond to natural language questions and commands. Though its primary use is for smart home control by performing tasks such as turning lights on/off, playing music, setting alarms, etc, people also use it as a conversational companion for fun.

Siri by Apple

Siri also takes voice commands, just like Alexa, and yes, it is a chatbot. It is available on all iOS devices, i.e., Mcbook, iPhones, and iPads. It does not do random chats but rather does the tasks commanded by the user.

In comparison with Alexa, Siri has more users, even more than Google Assistant. Seeing the popularity of Apple products, there should be no doubt about this fact.

Final Thoughts

If you want to take your online business to the next level, then AI chatbots are your companions on this journey. In this article, we have not just learned the names of the best chatbot examples. It shows us that for an online business, chatbots have become a necessity unless you have an employee whose eyes are always on the screen and able to answer customer queries within seconds.

The chatbots are as much capable of helping a doctor as they are helping a student. They can help in your parenthood and also in booking a hotel room. There is no limit for these buddies. So, let’s ask Clepher to get a customized chatbot for your business and get it to the skies!