

It's frustrating when technology isn't working properly. Here are some strategies to try to mitigate common issues:

- ❑ **Browser Tabs:** Close all tabs so it is just the Meet/Zoom and maybe one other tab.
- ❑ **Task Manager:** Utilize the task manager on Chromebooks to see which apps and extensions are taking a bunch of resources. You can get to it by pressing "search key (magnifying glass)+ escape key".
- ❑ **Extensions:** Limit the amount of extensions that are turned on. These act like an open tab and can impact your device's performance. Having 10 extensions installed is essentially the same as having 10 tabs open in your browser. Learn how to remove extensions [at this link](#).
- ❑ **Browser Updates:** [Check for updates](#) often to optimize your computer's performance.
- ❑ **Reset Chrome Settings to Original Default:** If you are experiencing strange behavior on a Chromebook you can try resetting your Chrome settings to their default values:
 - ❑ 1) Open a new tab in Chrome, type: `chrome://settings/`
 - ❑ 2) Search for "reset settings"
 - ❑ 3) Click on "Restore settings to their original defaults"
 - ❑ 4) Click on "Reset settings"
- ❑ **Reduce Send and Receive Resolution in Google Meet**
 - ❑ 1) While in a Google Meet, click the bottom right three dots to get to Settings (gear wheel icon)
 - ❑ 2) In the video tab, for "Send resolution (maximum)" select "Standard definition (360p)"
 - ❑ 3) In the video tab, for "Receive resolution (maximum)" select "Standard definition (360p)"
 - ❑ Note: this will not allow you to view any screens using High definition