

Introduction

LBCC's Moodle Mobile App is maintained by the company, Open LMS. There are two versions of the app. This help guide will assist the learner in locating the correct app to download and install on their phone or tablet.

See the video version [here](#).

Outcome

After reading this Help Guide, you will be able to

- Locate and install the correct Moodle Mobile app for your device.
- Configure the app for LBCC's Moodle site.
- Authenticate through SSO into Moodle via the mobile app.
- Access Moodle.

App Store Users

([Google Play for Android](#)) ([Apple Store for iOS](#))

If you use a mobile device and would like to connect to LBCC's Mobile Moodle application, please complete these steps to install the correct application.

Step #1 - Locate and install the Open LMS mobile app

Navigate on your mobile device to the Google Play store or the Apple store (see links above) and locate the "Open LMS" application. If you search for "Open LMS" you will be presented with two options. Be sure to choose "Open-LMS"; not the "old Open LMS" application which has been replaced. Install the application on your device.



iOS

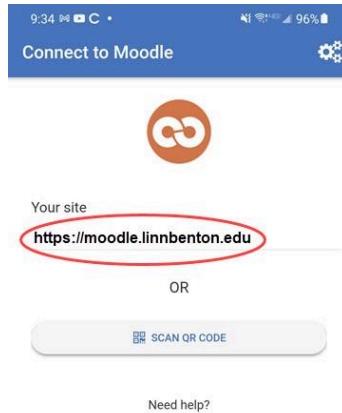


Android

Open LMS Moodle Mobile App Help Guide

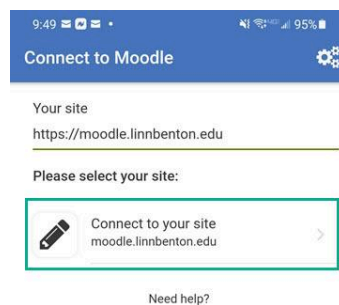
Step #2 - Configure the app for LBCC Moodle

Upon successful installation, launch the application and enter in LBCC's Moodle site (moodle.linnbenton.edu) as shown:



Step #3 - Connect to LBCC Moodle

Follow the on screen prompts to connect to our site. See the image below:

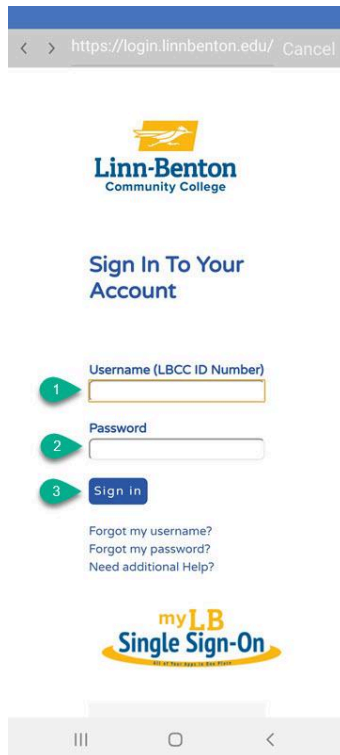


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Step #4 - Login to Single Sign-On (SSO)

Moodle authentication is handled by LBCC's Single Sign-On (SSO) process.

1. Enter in your Username (LBCC ID Number).
2. Enter in your SSO password.
3. Click the "Sign in" button.
4. You have arrived at your Moodle Mobile Dashboard.



Problems accessing SSO, please contact the Student Help Desk:

Call: (541) 917-4630

Text: (541) 704-7001

Email: student.helpdesk@linnbenton.edu

Zoom video call

(please note that this is staffed 9:00-7:00 M-Th and 11:00-3:00 F-Su).

<https://www.linnbenton.edu/student-services/library-tutoring-testing/library/help-desk.php>

For after-hours Moodle support, call 541-497-7308