

FAQ'S - GENERAL INFORMATION

- **I'm having tech issues with Home Access, my chromebook, Google Classroom/Canvas, or my student account(s), how do I get help?**
 - Send an email to help@tamdistrict.org detailing the problem. Make sure to include your contact information and our IT department will contact you as soon as possible.
- **How do I request a transcript?**
 - Click [HERE](#) - complete the online form to request a transcript.
- **How do I get a work permit?**
 - Once you have been offered a job, complete the [attached form](#). When all parts are complete and the school section is the last one needed, bring the form to Keila Itzun, the College and Career Specialist, in the College and Career Center.
- **How do I make an appointment to see my Counselor?**
 - Students may click [HERE](#) to request an appointment.
- **How can I sign up for the Free or Reduced Lunch program?**
 - click [HERE](#) for instructions and information. Click [HERE](#) for the application.
- **Who is my child's counselor?**
 - Students' assigned counselor is listed on the student schedule as well as on Synergy. If you do not have a copy of the schedule and are unable to view Synergy, contact Jane Shapiro at jshapiro@tamdistrict.org