Progress update 04/02

-

Progress update 03/02

- Missing division and estate address lookup. **Mark Atsone** **DEPLOYED**
- Add the water authority to the project view page. **Mark Atsone** **DEPLOYED**
- coremilestone project status issue **Jayrex WT** **DEPLOYED**
- **FTS Ordering to Production** **Villar David** **DEPLOYED**

Progress update 02/02

- # 113 Water authority
    - Ordering **DEPLOYED** **Mark Atsone**
    - Platform **DEPLOYED** **Mark Atsone**
        - both in staging and preprod

Progress update 30/01

- Release plan - Ordering platform Villar David
- FTS Order Preprod - Villar David **DEPLOYED**
    - https://preprod.ftsonline.com.au/
    - http://preprod-ordering.ftsonline.com.au/

Progress update 29/01

- **FTS Team** Added new feedback 109-118
    - # 109 Mark Atsone **DEPLOYED**
    - # 110 Mark Atsone
        - Route current orders group link to project view **DEPLOYED**
        - Can you please confirm whether the statement *"no order should be shown unless submitted"* means that pending orders should be excluded from the orders list? **TO CONFIRM**

        - To clarify, Pending represents a draft state only: Pending – The order exists but has not yet been submitted by the client (draft / unprocessed). **Mark Atsone**
- # 111 Mark Atsone **DEPLOYED**
- # 112 Mark Atsone **DEPLOYED**
    - **The remaining task is to make the existing Multiple RFIs Ready for Review `isInternal`**
- # 113 **Water authority**
    - setup api source Jayrex WT **DEPLOYED**
        - Implement this in the Ordering Platform. Mark Atsone TO DO
- # 116 Mark Atsone **DEPLOYED**
- # 117 **TO BE DISCUSSED, NO ACTION REQUIRED?**
- # 118 Mark Atsone **DEPLOYED**
- **FOR VERSION 2**
    - # 114 - 115

Progress update 28/01

- **FTS Team Demo - Metricon ABC Homes**
- **FTS Team Update W All Customers 19_1_26 MB v1.docx**
- **Dev Team Import Company/Division Services**

Progress update 27/01

- **#108 Customer Project Notes - from Order created.** by matthewb@ftsonline.com.au
    - *The 'Order' should take precedent in the toggle drop subject here…not the test note that I added.*
    - assigned to Mark Atsone **TO BE DEPLOYED 28/01**

Progress update 23/01

- **Discussion with Gio, Villar, Jayrex**
    - Added new feedback 103-106

        - 103 -The core milestone is to remain as FTS Assessment. by giovannia@ftsonline.com.au **NO ACTION REQUIRED**
        - 104 Mark Atsone **DEPLOYED**
            - *Hide status badge on core milestone orders*
        - 105 Mark Atsone **BUG - FIXED, DEPLOYED**
            - *Removed the core-milestone-only guard for single order fetches so GET /v3/api/ordering/project-orders/{id} no longer throws "Order not found" just because the order is marked core-milestone-only.* Mark Atsone
        - 106 Mark Atsone **DEPLOYED**
            - *Show the Generate Sale Check only for received orders*
        - 107 In order tabs, please remove the ability to delete/cancel orders from the ordering platform Mark Atsone **DEPLOYED**
            -
            -
    - 100 **FIXED, DEPLOYED** Jayrex WT
-

Progress update 22/01

- **FTS Team** to confirm the flow (Ordering Platform)
- Matt added 3 additional customers - All Customers 19_1_26 MB v1.docx
    - Royston Homes
    - Marque
    - Shape Homes
- **# 96 Mark Atsone DEPLOYED**
- **# 97 Mark Atsone DEPLOYED**
- **# 63 Jayrex WT Sale Check - DEPLOYED**
    - *To successfully generate the Sale Check PDF, the FTS Admin must first draft the STS Checklist Form in the admin panel (Edit Project → Sales Checklist tab).*
    - *If the checklist has not been drafted, a pop-up dialogue will appear displaying the same error message.*
- FTS Team added new feedback 98-102

    - # 98 Mark Atsone **DEPLOYED**
    - # 99 Mark Atsone **DEPLOYED**
    - # 100 -
    - # 101 Mark Atsone **DEPLOYED**
    - # 102 Mark Atsone **DEPLOYED**
-

Progress update 21/01

- **FTS Team** to confirm the flow
- **Dev Team** to Apply Metricon company service configuration to all Metricon divisions
    - https://docs.google.com/document/d/1Fzgpzso6y9-CPnloMt42BMGfJ0QXUCML/edit **Mark Atsone** **COMPLETED**
- FTS Team added new feedback 96-97

Progress update 20/01

- MAP issue **DEPLOYED - INITIAL FIX - TESTING** Mark Atsone
    - https://ordering.ftsonline.com.au/project/5023/confirm-address
    - https://mapshare.vic.gov.au/mapsharevic/
- Please confirm if there are any requested changes to the notifications associated with Core Milestones. giovannia@ftsonline.com.au matthewb@ftsonline.com.au

Progress update 19/01

- Notification update **DEPLOYED** Jayrex WT
- 63, 93 **DEPLOYED** Jayrex WT
- **FTS Team** to Confirm all changes
- Division Access - **DEPLOYED** Jayrex WT
- Core Milestone - **DISCUSSED**
    - Core Milestone Tab **DEPLOYED** Mark Atsone
        - Core Milestone Only **DEPLOYED** **Mark Atsone**

    - Ordering/priority of core services **DEPLOYED** Mark Atsone
    - *FTS portal - If checked, Core Milestone shows the core milestone settings,* **DEPLOYED** Mark Atsone
        - *Core Milestone Only*
        - *Hide Service Title in Project Status (Ordering Platform)*
- Notification Related to Milestone **TO BE DISCUSSED / TO BE CONFIRMED** **by FTS Team giovannia@ftsonline.com.au matthewb@ftsonline.com.au**
- MAP issue **TO BE DEPLOYED - INITIAL FIX - INTERNAL TESTING** Mark Atsone
    - https://mapshare.vic.gov.au/mapsharevic/

Progress update 16/01

- FTS Team added new feedback 92-24
    - #92 **NO ACTION REQUIRED** confirmed by giovannia@ftsonline.com.au - Mark Atsone
    - #93 related to #63 - **IN PROGRESS** assigned Jayrex WT - deployed
    - #94 **DEPLOYED** Mark Atsone
- #63 **IN PROGRESS** **Jayrex WT**
- Notification update **TESTING PHASE** Jayrex WT
- #95 Map unavailable issue **DEPLOYED - INITIAL FIX APPLIED** Mark Atsone
- #83 - request changes - HideProjectStatusOrderName **DEPLOYED** Mark Atsone

Progress update 15/01

- 87, 88, 89, 90, 91 **DEPLOYED**
- Discussion with MB, LG, Gio, Villar, Jayrex
    - Notification
- #63 request changes - assigned to Jayrex WT
- # 91 request changes (Division on create new project form) **DEPLOYED** **Jayrex WT**
- Notification task - assigned Jayrex WT

Progress update 14/01

- FTS Team added new feedback 87-91
- Dev Team to action today's feedback
    - 87, 88, 89, 90, 91 **TO BE DEPLOYED**

Progress update 13/01

- The dev team's proposed plan for #83 has been confirmed by giovannia@ftsonline.com.au
- 83 **DEPLOYED** **TO BE DISCUSSED** Jayrex WT Mark Atsone
    - Initial Implementation of the Core Milestone Jayrex WT
    - Set up core milestones on Service, CompanyService, and UserGroupService, and allow them to sync. **DEPLOYED** Mark Atsone
- LGA **DEPLOYED** **TO BE DISCUSSED** Mark Atsone
- 80, 81 **DEPLOYED** Jayrex WT

Progress update 12/01

- FTS Team added new feedback 80-86
- Dev Team to action today's feedback
    - 82, 84, 85, 86 **DEPLOYED**
    - 80, 81 **TO BE DEPLOYED**
    - 83 Need more clarification **TO BE DISCUSSED**
- Dev Team to review and action QA Team feedback
- Revert the flow to include Step 1: "Confirm Address" when creating a project (Ordering Platform)
    - **DEPLOYED** Mark Atsone

Progress update 09/01

- Feedback Loop: Ordering Platform
    - We've completed the tasks outlined in the Feedback Loop document from your recent discussion on FTS Ordering (08/01/2026). Relevant comments have also been added where further clarification or information may be required. **Jayrex WT**

Progress update 08/01

- Discussion with MB, LG
- Villar David Created
    - https://docs.google.com/document/d/1Eh8xSiox6a_MKO7_Yg9MYcu0Py_TAoBmmbyNxVH-QqM/
        - Issue 1: FIXED, DEPLOYED Mark Atsone
        - Issue 2: DEPLOYED Mark Atsone
        - Issue 3: DEPLOYED Jayrex WT Mark Atsone
    - https://app.excalidraw.com/l/AF0KqOm9FZ1/8s3G1Ajq6Nz

Progress update 07/01

-

Progress update 06/01

- Matt and Luis provided feedback, and the Dev team will action it

Progress update 02/01

- **FTS Ordering Platform – Feature & Flow Overview Docs Mark Atsone**
-
- [BUG] duplicate (from ordering) record created in documents tab Jayrex WT

Progress update 29/12 - 31/12

- Dev Team - DEPLOYED Fix
- **QA Team** continue doing QA Testing

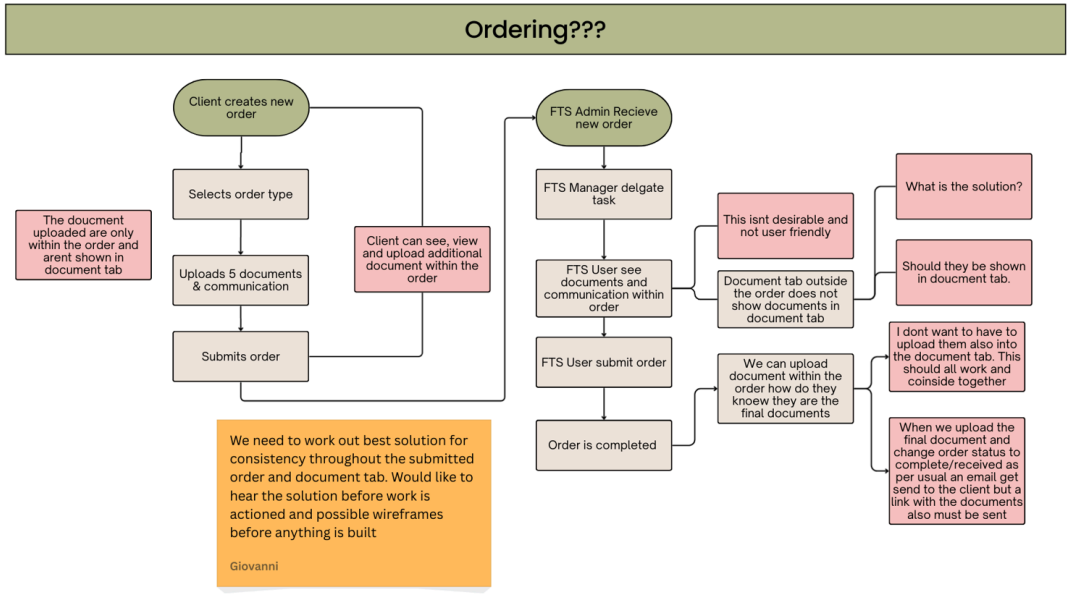
Progress update 26/12

- **QA Team** continue doing QA Testing

Progress Update 24/12 Mark Atsone

- We are now in QA / Testing Stage with the help of QA Team

- [DRAFT] FTS Ordering QA Guide https://docs.google.com/document/d/1k76f1LyCBi3sAtdkN8YSa-AfqPIFERrlZNXtqW4y5us/edit?tab=t.0
- gio.amato94@gmail.com provide ordering flow for reference: (Email Subject: Progress Update – FTS Ordering Platform – 11/12)



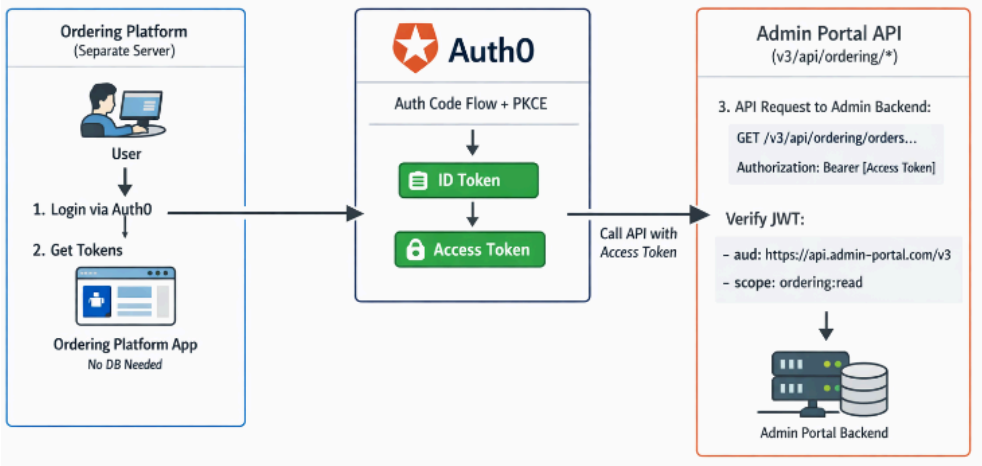
Progress Update 23/12 **Mark Atsone** **Jayrex WT**

- Deploy the changes and conduct internal testing for all requested updates.

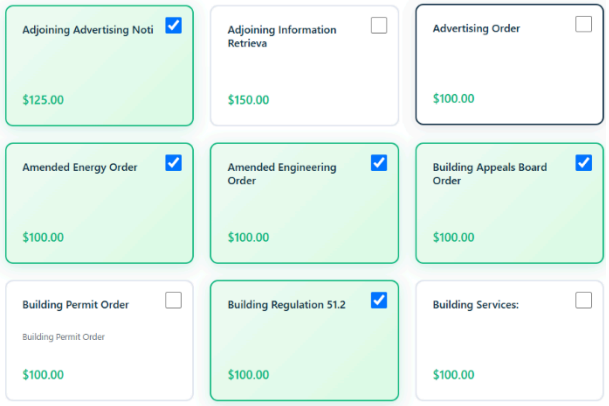
Progress Update 22/12 **Mark Atsone**

- We are now separating the server for ordering and the platform
- Ordering Platform - https://ordering.ftsonline.com.au

- Fts Platform - https://staging.ftsonline.com.au Admin Portal / V3/api/ordering



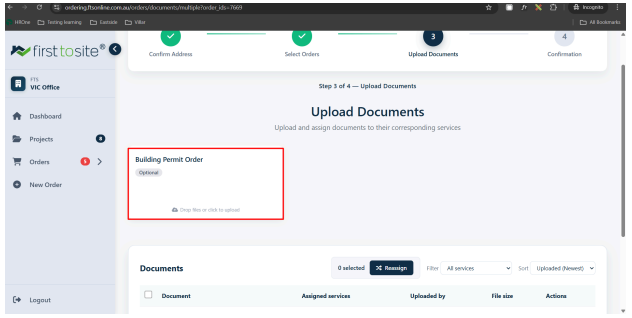
Platform Feedback

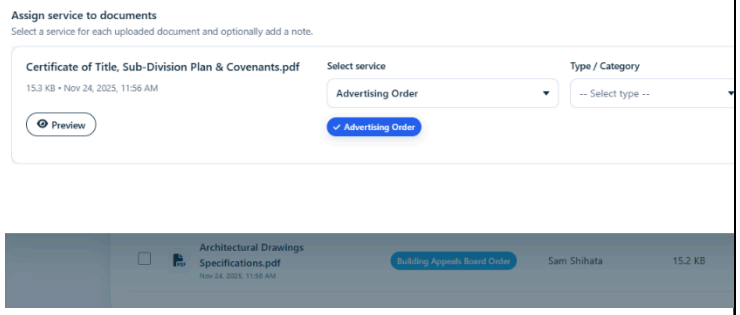
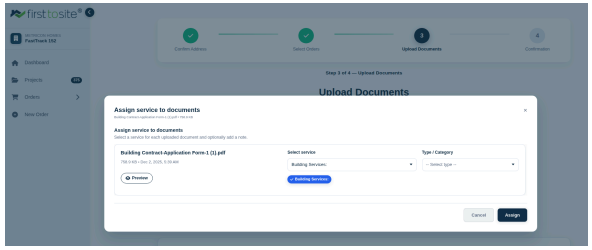
No	Items	Matt/WT Comments	Release
1	Session bug If I go to existing project, create order, select some service from the tiles.  Then exist out back to projects. Select another project (completely different one) Create order Even though it's a new order it has the above inventory id's pre-ticked.	**DEPLOYED 01/12** **Mark Atsone** Noted(MB) **Tested By QA -** **As per My understanding on this** **I have created the project and crete new order select some services and exit and** **select existing project and create the New order In that and that services and nor Pre -Ticketed**	**1.0**
2	As discussed with you an Villar, the service title for the inventory ID's is editable. This is a unique id and should not be editable as it comes from myob	**Related to #3** NO ACTION REQUIRED	**1.0**
3	The descriptions being used in the available services are using the names of the inventory ids.		**1.0**

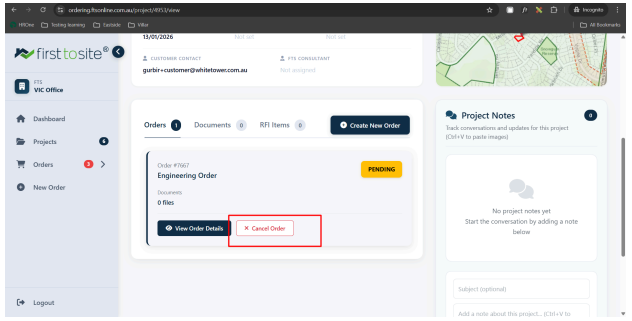
No	Items	Matt/WT Comments	Release
	Shouldn't the Inventory ID's be exactly that? An inventory ID and we introduce 2 fields in the tile Service Name : Service Description		
4	When an off the street user signs up, what is the workflow associated with assigning the user to a company? Or what is the workflow to assign any user to a company. I know we can manually do this in the backend. But we will need to have this down pat to make sure we are allocating users to the correct company when they sign up as the volume will potentially be large (we hope anywayJ)	• User Signup • Form with Mandatory Fields • set user under Fts Retail User Group • Continue the process Related tickets #5 , #6 sam.shihata@gmail.com **02/12**	**1.0**
5	This relates to the point below but is something for discussion, how do we invoice off the street customers. We want to invoice them immediately. Is this the case? If so, refer to point below		**1.0**
6	If you are going to serve this to the public (customers who do not have an account), we need to speak to Ann and see how she wants us to handle this. Myob is always expecting the customer in the invoice field, so when you send an invoice for customer Joe Rogan it will bounce back. We have options though.		**1.0**

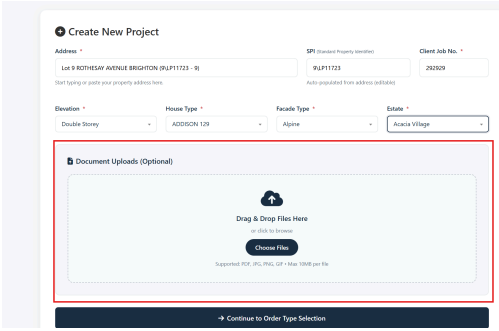
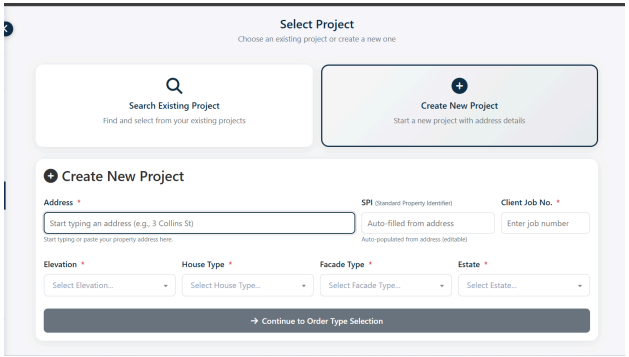
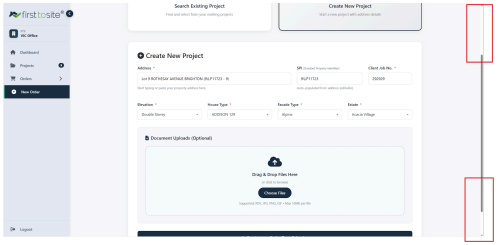
No	Items	Matt/WT Comments	Release
	a. Manual process where an email is sent to accounts to create the customer before creating the invoice. Accounts confirm the account created. We then manually create the customer in FTS. But you will need a mechanism in FTS platform to check to see if the user has an account in our system in the first place? b. We auto sync customers from myob back to FTS. We send a request to add a customer. Once accounts are done, FTS will auto sync the customer. We will just need to ensure we are allocating the correct company ID to the correct Company in FTS c. I don't think Ann will agree to this one: We can create a Generic company in MYOB called "Casual Client" and we allocate all invoices to that client. Implications: • We cant invoice these clients directly • Invoices are not compliant		

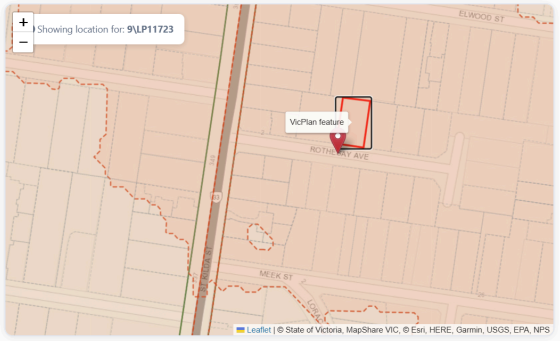
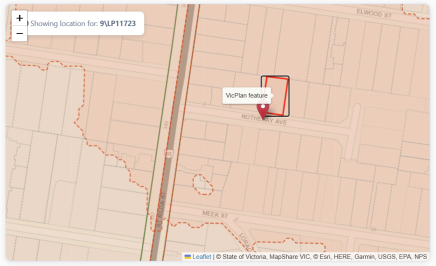
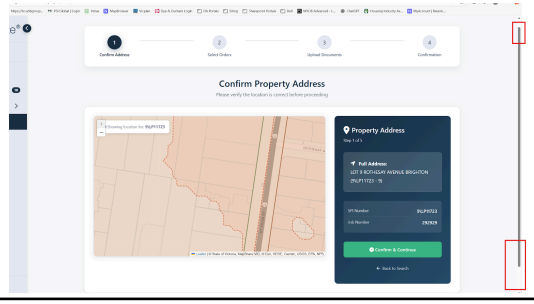
No	Items	Matt/WT Comments	Release
	d. I propose the following for a stage 2 release and hold off from releasing the ordering to our non account holders **This process involves human interaction** oe Rogan signs up FTS Admin checks if Joe has an account. If account exists, all good otherwise proceed below FTS Admin creates company\account in FTS FTS admin initiates a request to create the company in myob MYOB returns the company ID back to FTS FTS admin generates invoice as per normal process **This process is automated and does not involve human interaction (I prefer this). Supports volume and completely automated** i. Any off the street customer that signs up (Joe Rogan) automatically gets a company record created in MYOB. BUT only at the checkout phase. Or else we will have a lot of rubbish customer data in myob. j. This will allow a customer to create an account without any help k. Create an order l. Checkout and pay m. No human intervention		

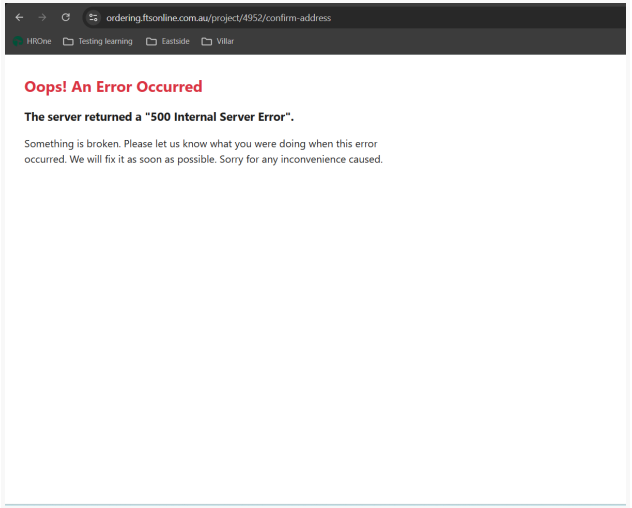
No	Items	Matt/WT Comments	Release
	Obviously, we need to scope this out further. But I do not see much work involved in this other than changing the way we integrate into MYOB.		
7	Can we configure if docs are mandatory for each order? At the moment we have to assign a doc to each order. Customers may wish to give us many orders and just dump the docs on us Alternatively, some orders may not have mandatory docs? (I am not sure)	**DEPLOYED 06/12 Mark Atsone** **Tested By QA -** **As per My understanding we have Now make the docs Optional on documents section** 	**1.0**
		DEPLOYED Mark Atsone 01/12	**1.0**

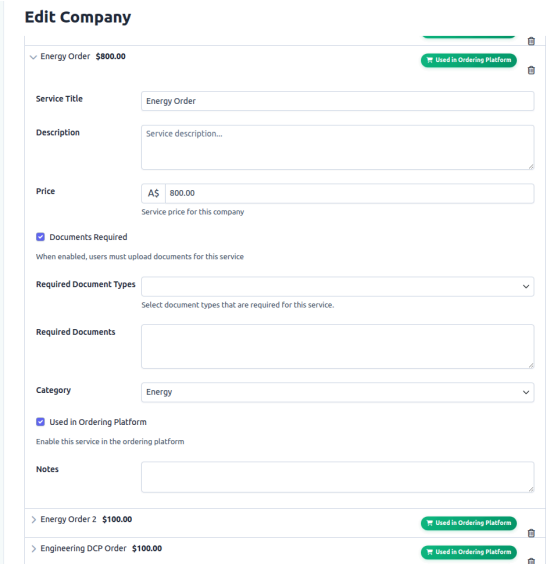
No	Items	Matt/WT Comments	Release
8	Sub Category. Do we really need to show this? 	 **Tested By QA** **Checked Sub category has been removed**	
9.	If I commence an order on an existing project, add items to the card, proceed to the checkout then at the last screen hit cancel and return to Dashboard. It does not remove the items from the cart and retains the same items in the project when I return Strangely, when entering the same order again it did not have the files I had previously uploaded and only had the inventory id's I previously selected. Best to just remove it all if a user has clicked on cancel	**#1**	**1.0**
10	I create an order, select services, upload docs, click on back to dashboard. I go back into the same project, I can see the same services are still in my cart however the docs I uploaded are gone.	**#1**	**1.0**

No	Items	Matt/WT Comments	Release
11	Need a workflow for users to be able to cancel orders	**DEPLOYED** **Mark Atsone** **01/12** **Tested By QA** **Now we can Cancel the orders** **1.Click on the Projects from side view** **2.Click on action button and scroll down you will see he pending orders in which you have option to cene the orders** 	**1.0**
12	I don’t believe the document upload option is necessary at this stage. I’m happy to discuss, but I recommend removing it.	FTS Team: **CONFIRMED TO REMOVE 2/12** **DEPLOYED 3/12** **Mark Atsone**	**1.0**

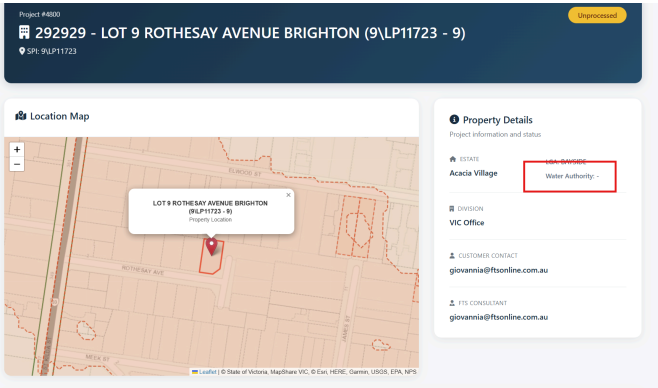
No	Items	Matt/WT Comments	Release
	 LG 28/11 - Documents should only be added based on what service is provided. Documents added at the start don't carry over to the order documents.	**Tested By QA -** **Document Upload section has been removed on Creation of new project** 	
13	This page should be static and fit within a single view, with no scrolling allowed. 	**#12** **DEPLOYED 03/12** **Mark Atsone** **Tested By QA - Page is viewable but scroller is still there we can remove this** **Check this video for better understanding -** **https://jam.dev/c/e83b09e7-661c-40f5-a595-de11fcf353fa**	**1.0**
14	Remove zooming in and out feature	**DEPLOYED 01/12** **Mark Atsone**	**1.0**

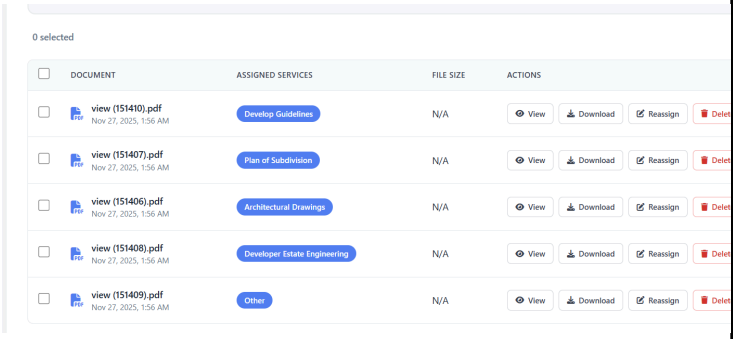
No	Items	Matt/WT Comments	Release
			
15	Reduce size of map by 15 -20% 	**DEPLOYED 01/12 Mark Atsone**	**1.0**
16	This page should be static and fit within a single view, with no scrolling allowed. 	**DEPLOYED 01/12 Mark Atsone** **Tested By QA** **Bug - when i click on Back to address i am redirecting to this page -**	**1.0**

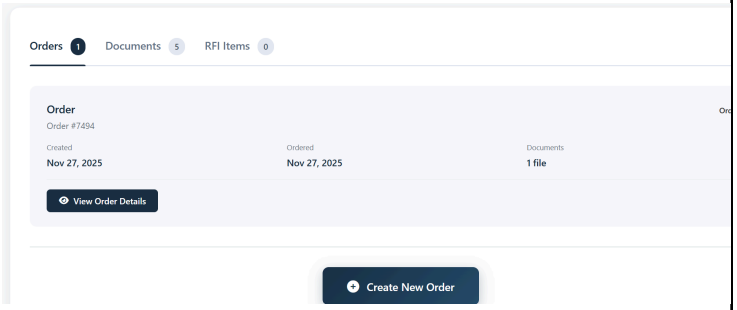
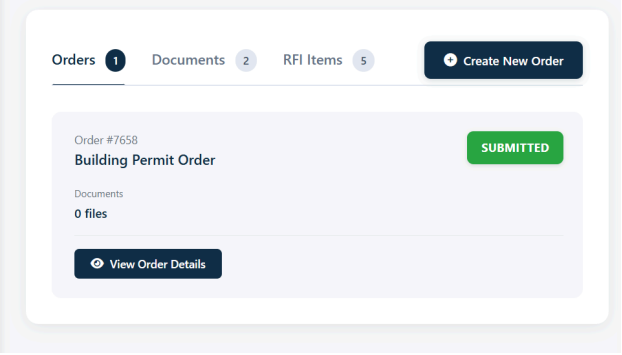
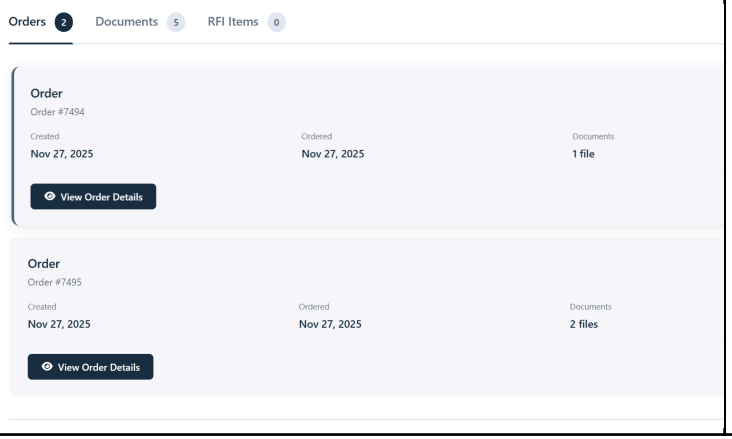
No	Items	Matt/WT Comments	Release
		14 and 15 point not able to check this 	
17	Have major services as boxes and then additional service as rectangle bundle together could be better option.	Giovanni Amato luis241241@gmail.com **GIOVANNI & LUIS TO REVIEW 2/12**	**1.0**
18	All type and category should not be enabled for client to choose. Only the specific documents required should be enabled. This should also be shown when the order is selected so the know a summary of documents that are required for the order. **Sale Check** - Title	**Giovanni Amato** **& LUIS TO REVIEW 2/12** **Current Order uploading documents no need to categorize (document types)** **Initial implementation: FTS users can set service-required document types.**	**1.0**

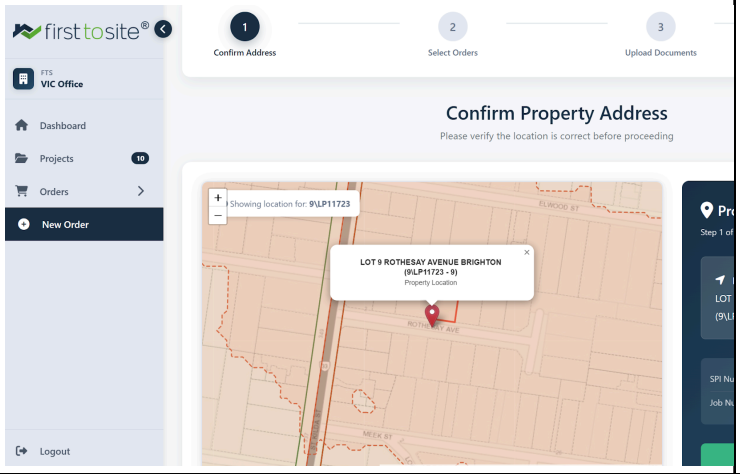
No	Items	Matt/WT Comments	Release
	- Plan of subdivision - Associated Restriction inc. Covenant, Section 173 Agreements & Caveats - Architectural drawings or Siting Plan, marked up plans, master plans - Design Guidelines - Estate Engineering - Building Reg 51.2 - LPOD - Sewer **FTS Assessment** - Title - Plan of subdivision - Associated Restriction inc. Covenant, Section 173 Agreements & Caveats - Architectural drawings or Siting Plan, marked up plans, master plans - Design Guidelines - Estate Engineering - Building Reg 51.2 - LPOD - Sewer **Engineering Order** - CAD files		

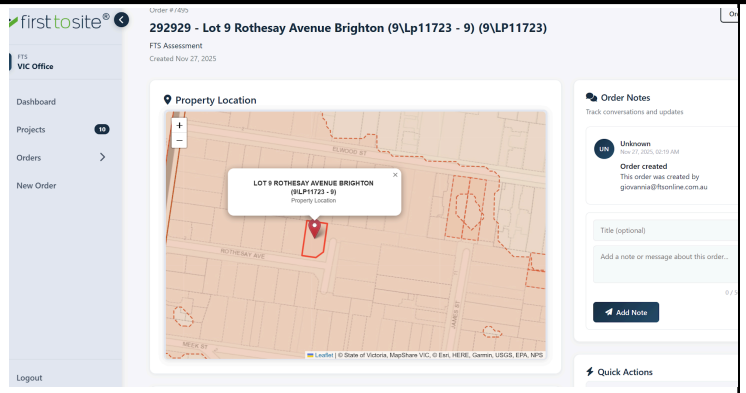
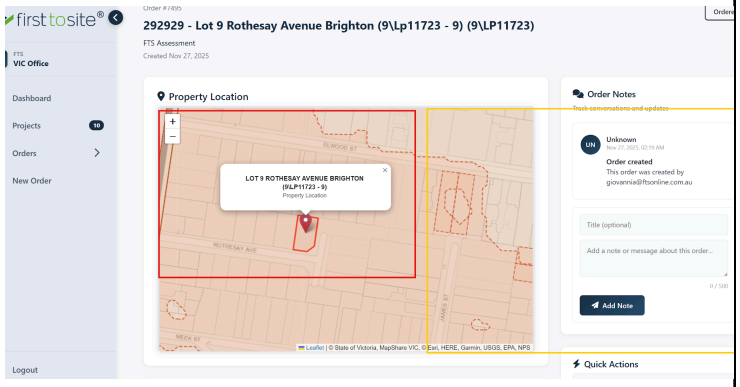
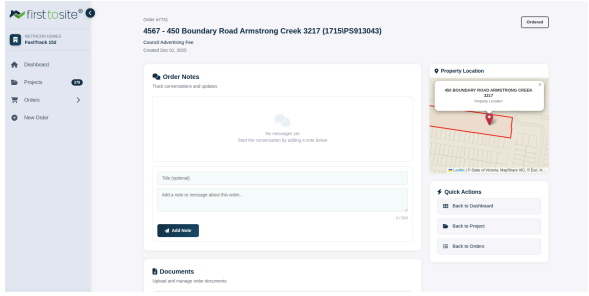
No	Items	Matt/WT Comments	Release
	- Soil Report - Architectural Drawings - CAD Files - Building Reg 51.2 - LPOD - Sewer - Purchase Order **Amended Engineering Order** - CAD files - Architectural Drawings - Purchase Order **Energy Order** - Architectural Drawings - Colour Schedule - PO **Amended Energy Order** - Architectural Drawings - PO **Developer Approval Order** - Architectural Drawings - Colour Schedule - Application Form (if applicable)		

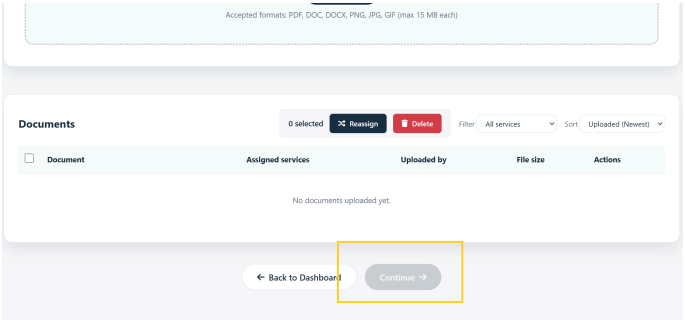
No	Items	Matt/WT Comments	Release
	Remove subcategory**		
19	Save draft should be able for client so if they can't finish submission they can go back to where they left off.	Mark Atsone Gio: expose the service name instead of order id **2/12** https://ordering.ftsonline.com.au/orders/in-progress Gio: at Orders Menu expose badge (Pending + On-Hold) **2/12** **DEPLOYED 03/12** **Mark Atsone**	**1.0**
20	Water Authority are not shown 	Gio**: HIDE FOR NOW 2/12** **DEPLOYED 03/12** **Mark Atsone**	**1.0**

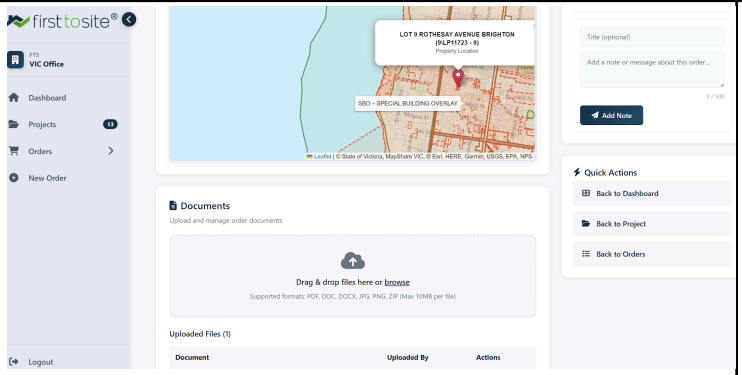
No	Items	Matt/WT Comments	Release
21	Prepopulating energy orders and the Document tab currently shows pre-set documents required for an FTS Assessment. This should be disabled. The Document tab should only display documents that have been uploaded for the specific energy order. Currently, it does not show the documents uploaded for the energy order, which highlights that client-completed orders will not integrate properly with the Document tab it will only show within the order service. 	Gio: Creating Project stop auto create documents 2/12 **DEPLOYED 03/12 Mark Atsone** *initialiseDocumentTypes*	**1.0**
22	The order created does not display order service as energy order. It does not show the energy forecast date.	**DEPLOYED 08/12 Mark Atsone** **Tested By QA -** **Now the proper service name is Visible**	**1.0**

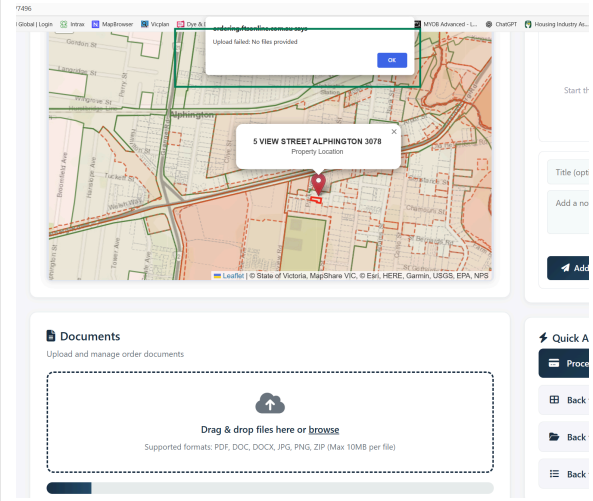
No	Items	Matt/WT Comments	Release
			
23	The energy order status incorrectly shows 'Ordered,' even though it has not been processed by FTS. The client has placed the order, but the status should reflect 'Energy Order Unprocessed' in Miro, which would then allow allocation to an FTS user before updating to 'Energy Ordered.'" 	NO ACTION REQUIRED	1.0

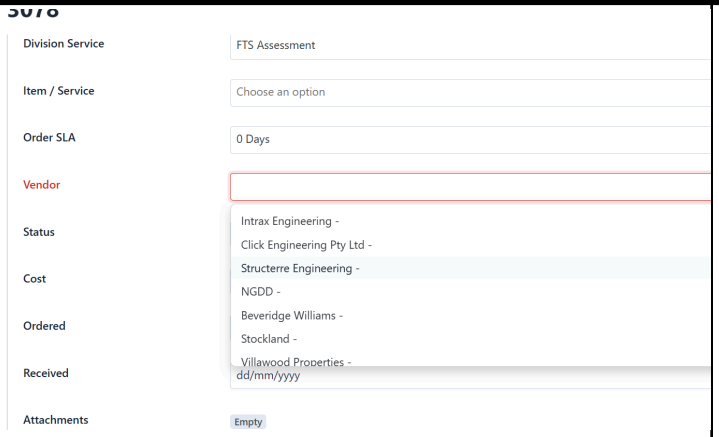
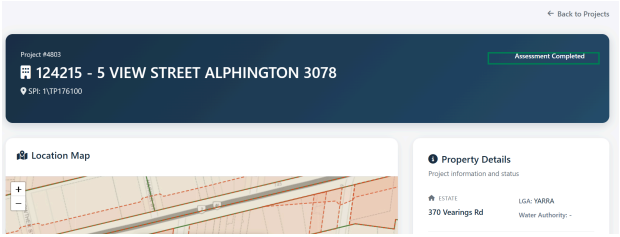
No	Items	Matt/WT Comments	Release
24	When searching for an existing job it should go to the project file and not to confirm property address. 	**DEPLOYED 02/12** **Mark Atsone**	**1.0**
25	The order section when dropping files should have a note section document required to complete this service as guidance for the client. Refer to No 7 for documents required. This does not include R&C and Protection works yet.		**1.0**
26	**Within order view** Remove zooming in and out feature when in order section	**DEPLOYED 01/12** **Mark Atsone**	**1.0**

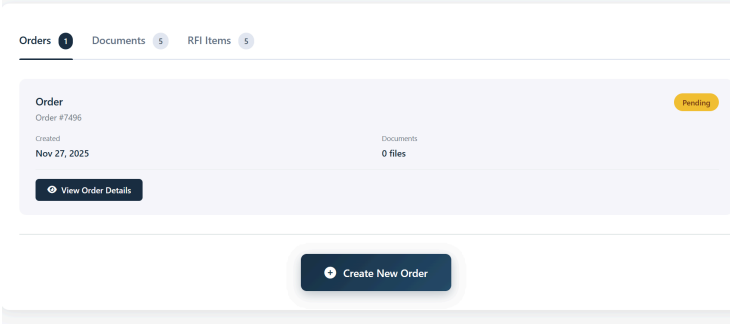
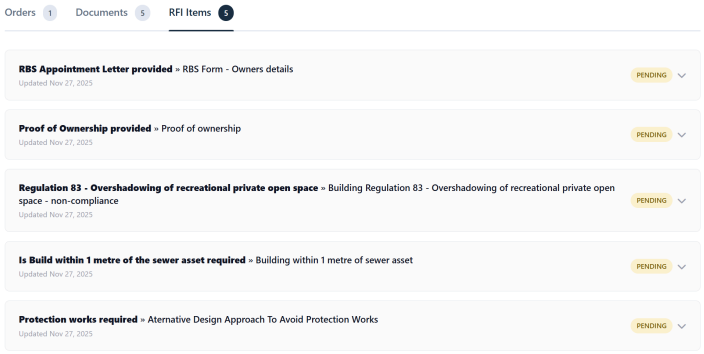
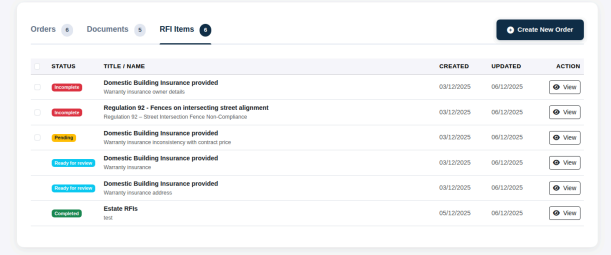
No	Items	Matt/WT Comments	Release
			
27	**Within order view** Reduce size of mapping and increase order note section. 	**DEPLOYED 01/12** **Mark Atsone** 	**1.0**
28	Updating the invoicing is taking far too long. I had to manually untick all the services, which is very time-consuming. I've also tried adjusting the invoicing section with different lines, but it's not	https://ordering.ftsonline.com.au/admin-dashboard?crudAction=edit&crudControllerFqcn=App%5CController%5CAdmin%5CUserGroupCrudController&entityId=23 bulk action	**1.0**

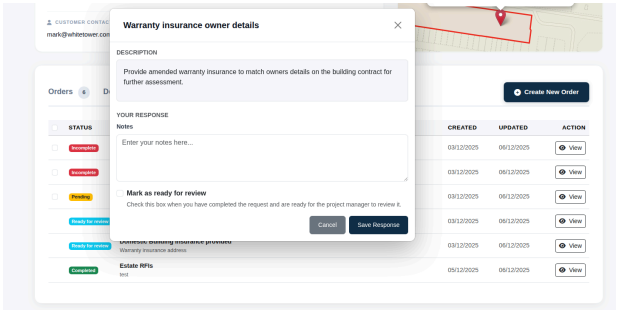
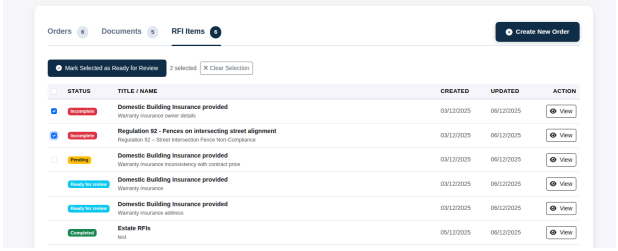
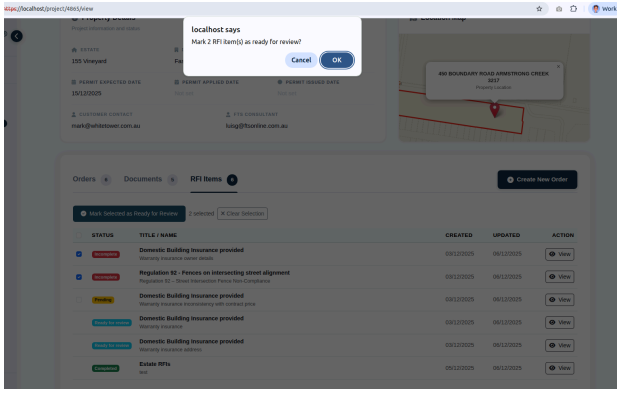
No	Items	Matt/WT Comments	Release
	working. Could you clarify which company this falls under? I need confirmation to see how the note section works and how it is exposed to the client.	**DEPLOYED 06/12** Mark Atsone	
29	We need to be able to re-order the order selection.	> yarn add sortablejs **DEPLOYED 05/12** Mark Atsone **Tested By QA** **It is working when we do reorder and it will reflect in while create new order**	**1.0**
30	Some order will not require documents how do they proceed without adding a document? 	**Mark WT:** If `isDocumentRequired` is false, the function immediately returns `true`, meaning that the order passes validation without needing any documents. The "Continue" button is only disabled if services that **do** require documents are missing them. Therefore, orders without document requirements can simply click "Continue" to proceed to the confirmation page without uploading anything. *see comment on #7*	**1.0**
31	When within the order there is no information about what the order relates to and forecast dates of ordering and expected.	Mark Atsone Gio:	**1.0**

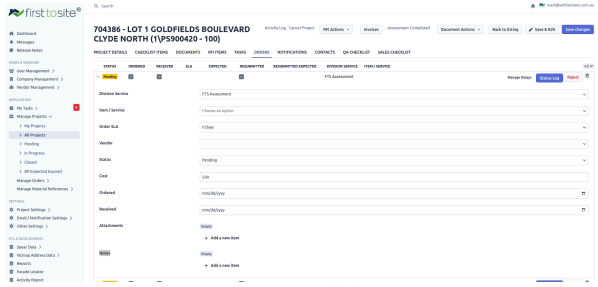
No	Items	Matt/WT Comments	Release
		ordered -> submitted (placing order) - expected date - resubmitted date if exists submitted -> ordered (FTS User) #66	
32	Ensure drag and drop allows for more then 50mb uploads	Mark Atsone **DEPLOYED 04/12** **TESTING** **Tested By QA -** **I have Tested the below 50 mb not allowed to drag and drop**	**1.0**
33	Drag drop within the order comes up with error	#32 **Tested By QA -** **I have Tested the below 50 mb not allowed to drag and drop**	**1.0**

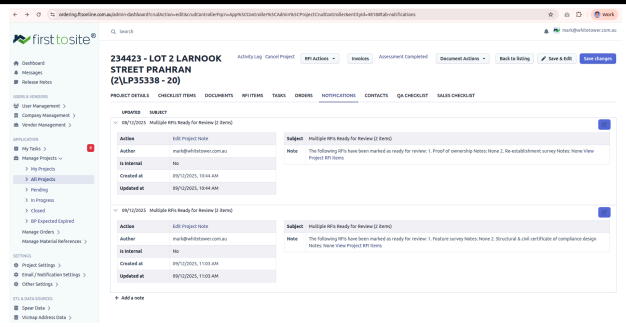
No	Items	Matt/WT Comments	Release
			
34	When an order or document upload or note on a job occurs where does it go on our user side. I believe it should be in customer project notes it should be names just notifications where there we would delegate to work.	NO ACTION REQUIRED check https://mailhog.ftsonline.com.au/	**1.0**
35	FTS assessment order required a vendor shouldn't this already be preset to FTS and SLA pre-populated.	Create a vendor = FTS for **FTS Assessment** only **DEPLOYED 05/12** Mark Atsone /admin-dashboard?crudAction=index&crudControllerFqcn=App%5CController%5CAdmin%5CVendorCrudController	**1.0**

No	Items	Matt/WT Comments	Release
			
36	Assessment completed on 124215  However, on the order dashboard the order is still pending. We need to also complete the order in our order tab. Is there any real reason to display the project status? If we are utilising the order itself, then the project status may only reflect the overall project milestone—such as Sale Check, FTS Assessment, PAR Commence, PAR Complete, or	Giovanni Amato	1.0

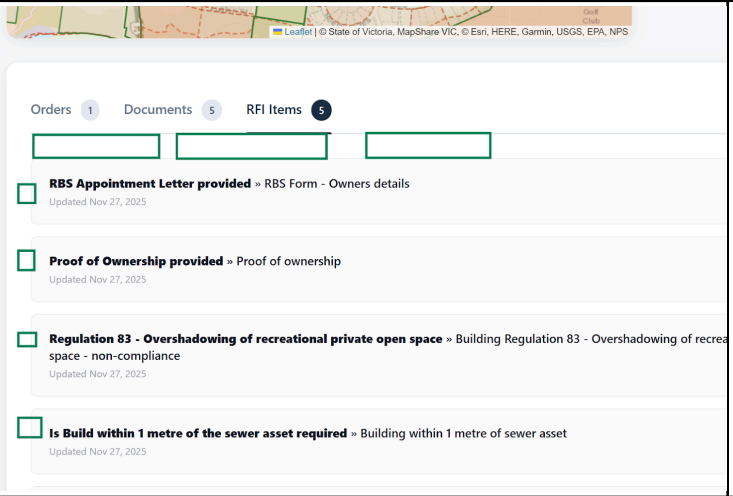
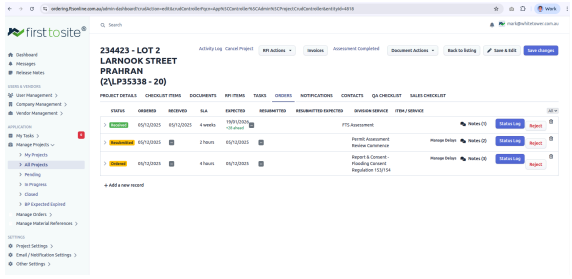
No	Items	Matt/WT Comments	Release
	Permit Apply. These indicate the key stages of the project, while the individual orders represent the steps in between. 		
37	RFI items layout need to be reduce this will be massive when a job is fully checked. I like they layout and concept of it though. 	Gio: Adjust Size, save spacing using a modal instead of a toggle **DEPLOYED 05/12 – initial implementation** **Mark Atsone**  **Tested By QA**	**1.0**

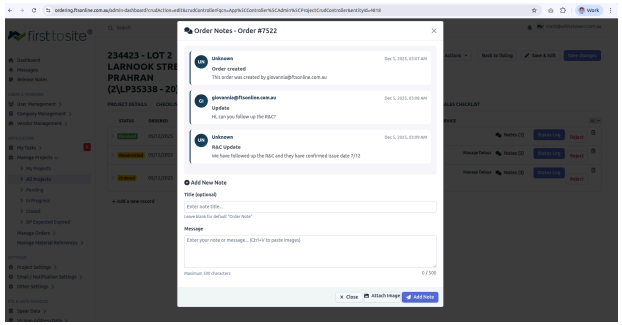
No	Items	Matt/WT Comments	Release
		  	
38	It would be also good to be able to respond to their message if they choose to right something in this.	**Mark WT:** FTS users can currently respond via Project Orders → Order Notes.	**1.0**

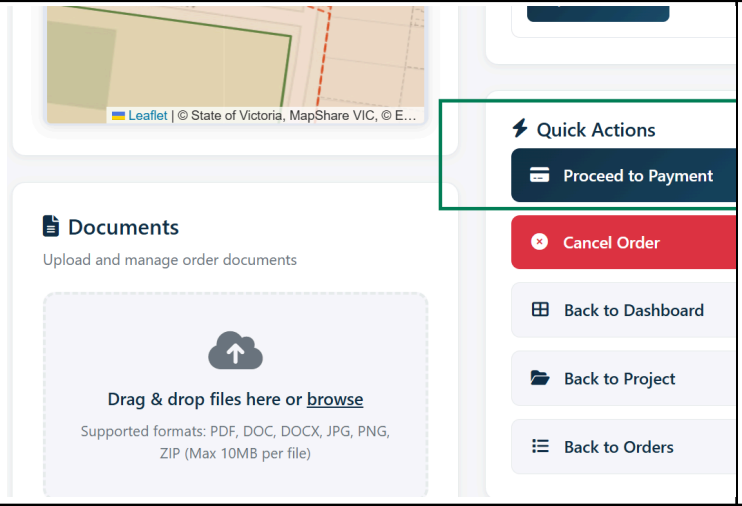
No	Items	Matt/WT Comments	Release
	RBS Appointment Letter provided » RBS Form - Owners details Updated Nov 27, 2025 DESCRIPTION Provide amended RBS appointment letter to show owners details. Notes Enter notes... ☐ Mark as ready for review Save Response	 https://ordering.ftsonline.com.au/admin-dashboard?crudAction=edit&crudControllerFqcn=App%5CController%5CAdmin%5CProjectCrudController&entityId=4808#tab-notifications project tab-notifications New Notification records are created when these events occur: 1. Commence Ordering - template tag: commence-ordering-option-update 2. Task Assignment - template tag: task-assigned 3. RFI Created - template tag: rfi-created 4. RFI Updated - template tag: rfi-updated 5. **RFI Ready for Review - template tag: rfi-ready-for-review** 6. Building Permit Applied - template tag: building-permit-applied 7. Building Permit Issued - template tag: building-permit-issued 8. Order Status Changes - template tags: - project-order-created-status - project-order-updated-status - project-order-rejected - project-order-resubmitted 9. Project Notes - template tags: - project-note-created - project-note-updated **DEPLOYED 08/12 Mark Atsone TESTING**	

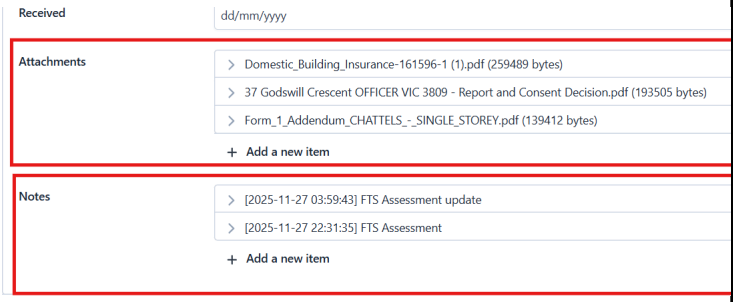
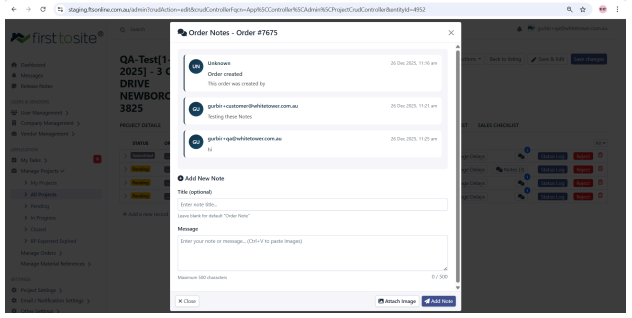
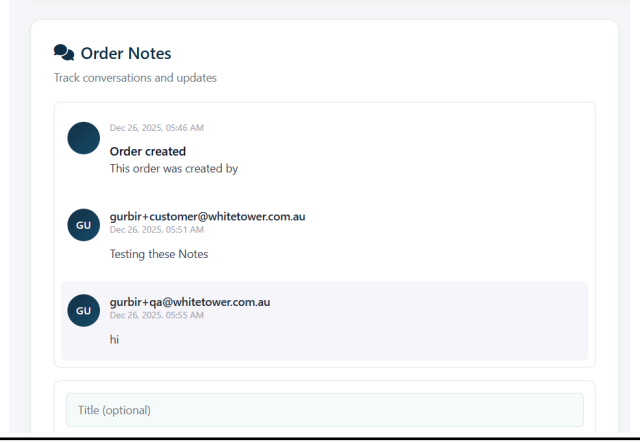
No	Items	Matt/WT Comments	Release
		 https://ordering.ftsonline.com.au/admin-dashboard?crudAction=edit&crudControllerFqcn=App%5CController%5CAdmin%5CProjectCrudController&entityId=4818#tab-notifications https://ordering.ftsonline.com.au/project/4818/view Mark: I implemented Project Notes on the Project Page following the same approach as Order Notes on the Order Page. The notes are currently displayed in a tab. Please confirm if you prefer the notes to be shown on the side panel of the project page, below the map. ***GIO: We do not require a dedicated Project Notes tab. Instead, we are looking for a general communication section, similar to the***	

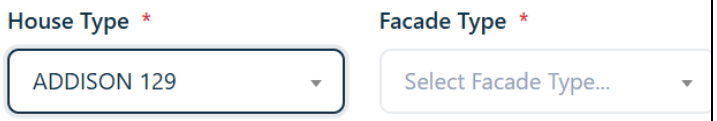
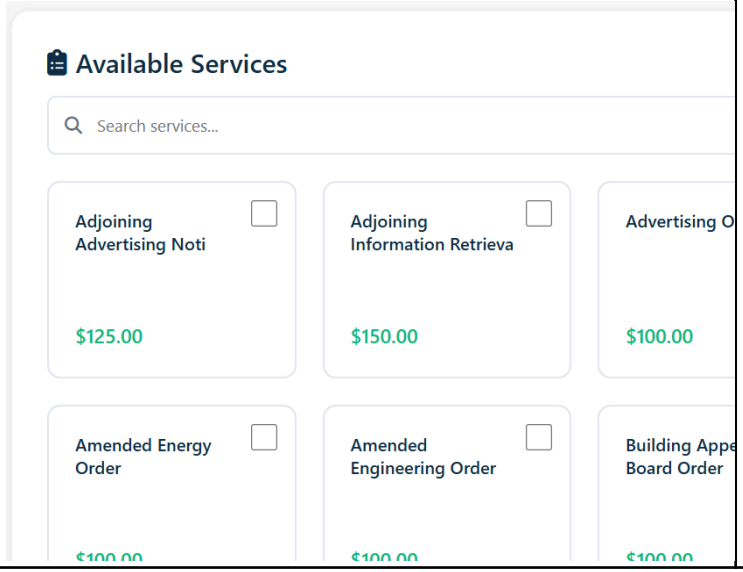
No	Items	Matt/WT Comments	Release
		Developer Approval Order, to serve as a central place for project-related messages. **Tested By Qa -** As per my understanding on this we have to track the commination so i have added the notes In RFI ad do the ready for review But notest is sowing he admin Project > Notification Refer # 4952	
39	Add Generate original FTS Assessment Add Generate current FTS Assessment Add tick box to side and a button stating Ready to review Also, a tick box to mark all for easy use for client	Add tick box to side and a button stating Ready to review Mark Atsone **DEPLOYED** GENERATE CURRENT/ORIGINAL FTS ASSISTMENT assigned Jayrex WT **TO BE DISCUSS WITH** gio.amato94@gmail.com **Tested By QA** **Bug when i do the Bulk action showing internal server error but when i load the page it changes the status**	**1.0**

No	Items	Matt/WT Comments	Release
			
40	The chat function within the order is not user friendly on the FTS user side its within the order. It would be better to have the same functionality as the clients view https://ordering.ftsonline.com.au/admin-dashboard?crudAction=edit&crudControllerFqcn=App%5CController%5CAdmin%5CProjectCrudController&entityId=4818 https://ordering.ftsonline.com.au/order/7522	**DEPLOYED** Mark Atsone 19/12 	**1.0**

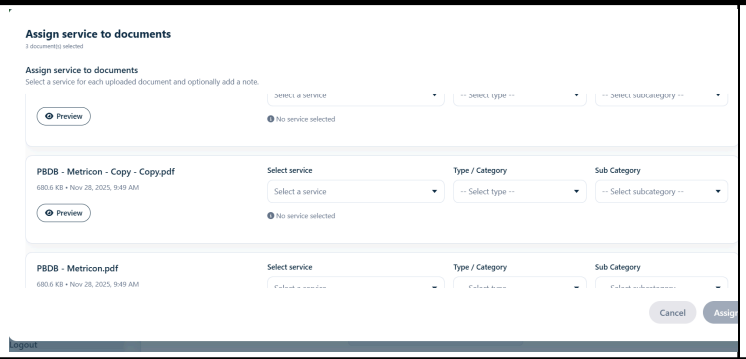
No	Items	Matt/WT Comments	Release
		 **Tested By QA -** This is working all the chates has been recorded	
41	I did not complete the payment, but the order still went through. When viewing the order, it still allows me to process the payment. If an order is not completed, it should remain as a draft and not be actionable by FTS until all steps are fully completed. Does the cancel order only show when a payment is not complete?	**Currently, the cancel option is shown only for orders with a pending status.** **DEPLOYED 02/12** **Mark Atsone** **Tested By QA -** **Yes we have cancel option is there if the payment not done**	**1.0**

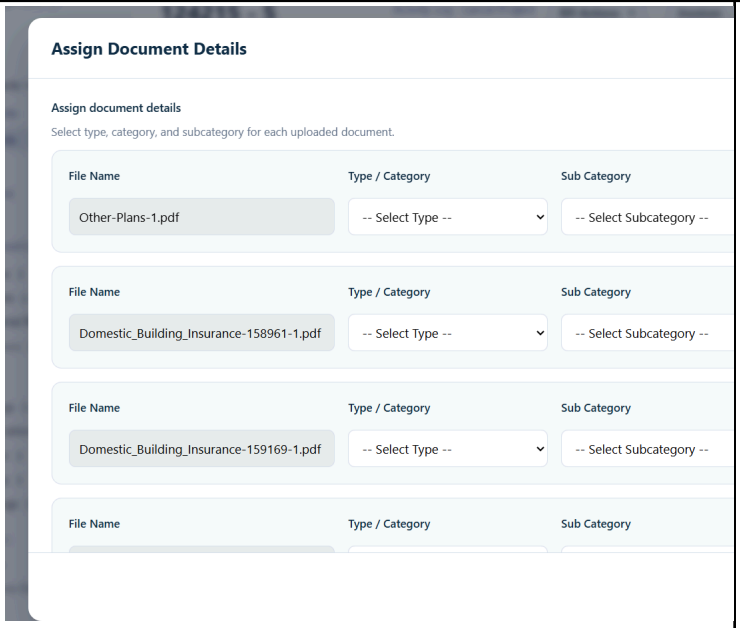
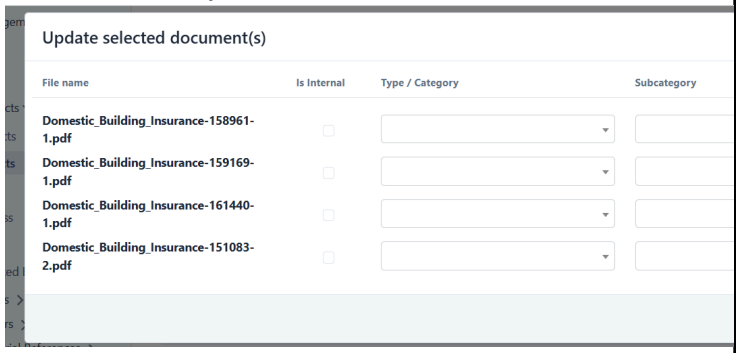
No	Items	Matt/WT Comments	Release
			
42	What happens if a client completes an order in error? What steps should occur in this situation? Should the client send a message within the order to notify us, and how do we formally cancel the order on our end? LG/MB testing with a Client generated FTS Assessment - at the moment the generation of the order does not generate a Customer Project Note - please amend. Also, customer should not be able to proceed to Job creation without creating an order.	Jayrex WT (to be checked by jayrex) Jayrex WT : What happens if a client completes an order in error? What steps should occur in this situation? - Is this a technical error or something between the FTS and customer	1.0
43	Documents and chat function occur within the order.	#38	1.0

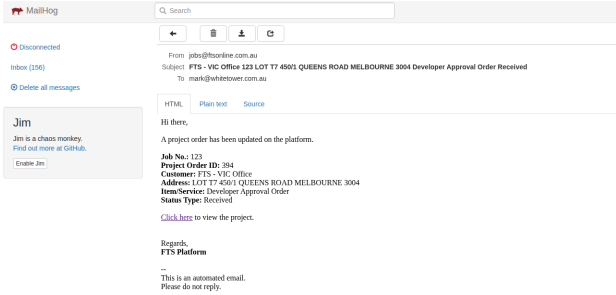
No	Items	Matt/WT Comments	Release
	I don't believe the documents provided within the order like this, will work as we use this part to send energy orders. All uploads should just sync with the overall document tab. Currently we would we would have to download and upload documents. In relation to the chat note function there needs to be better way to display this communication with client. 	**Tested By QA** All the chest has been recorded within the order  	

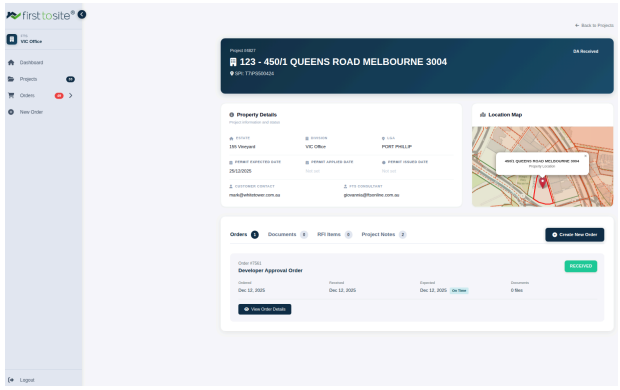
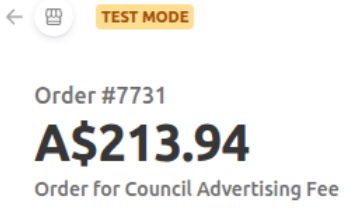
No	Items	Matt/WT Comments	Release
44	What if these Mandatory fields are not available when creating an order, will the client be able to proceed? 	Jayrex WT : Currently, this will prevent the user from completing the order. We can potentially override this validation to allow the user to proceed with an incomplete dataset for these fields; however, this would require a careful review to ensure no existing logic or downstream processes are impacted.	**1.0**
45	Top Services to be tailored to the client i.e Metricon should see STS check, FTS assessment DA order as they top services ilo Building appeals orders or advertising 	#29 **Tested By QA**	**1.0**

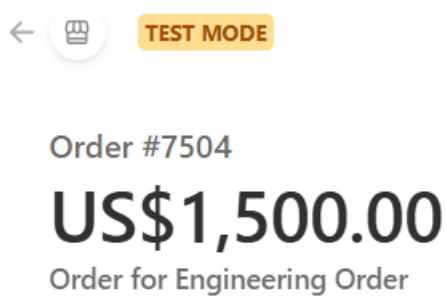
No	Items	Matt/WT Comments	Release
46	The project dashboard also needs the communication piece like the order communications.	gio.amato94@gmail.com 5/12 Communication piece to be shown on dashboard. Only communication piece is for all orders excluding FTS Assessment, FTS Re-Assessment, Sale Check, PAR Commence, PAR Complete, Permit Apply Mark Atsone **IN PROGRESS 08/12** **DEPLOYED/ 09/12 Mark Atsone**	**1.0**
47	Will any updates on the order or project dashboard—such as new RFIs or new orders or a communication—trigger a notification so we can delegate accordingly? This can't be tested in the current testing environment. How does this look?	**Tested By QA -** All the chates has been recorded	**1.0**
48	Formatting of the Document upload section always cuts off the last document. (for more than 3+ documents tested on 17" Laptop view).	Jayrex WT - tried different screen dimensions but I wasnt able to reproduce the issue - noticed the responsiveness isn't responsive enough	**1.0**

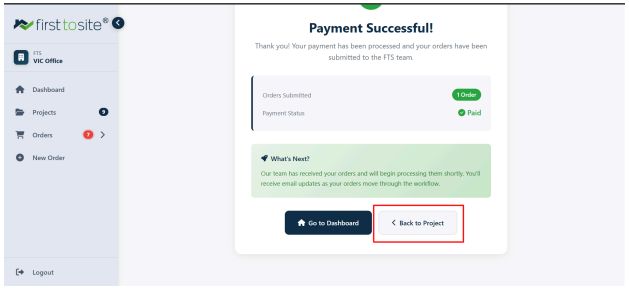
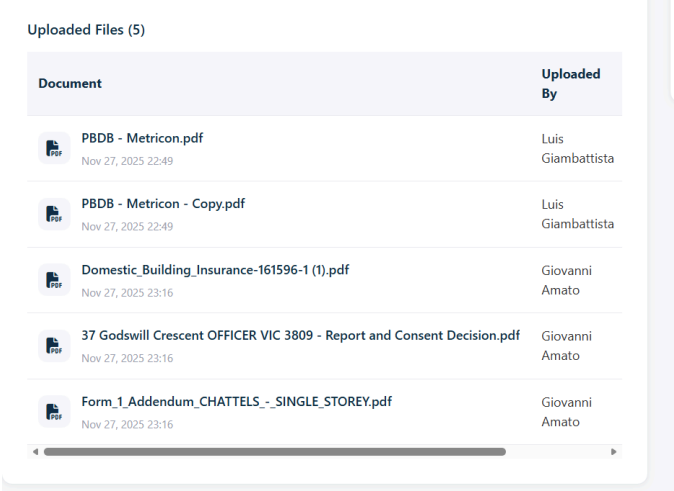
No	Items	Matt/WT Comments	Release
			
49	FTS user side when uploading document provide two different document upload details. **First upload –** Which does not allow status as BP ready only receive and pending	**DEPLOYED 11/12** Mark Atsone Tested By QA - When we do browse files and add the pdf file not opening the pop as mentioned in feedback sheet	**1.0**

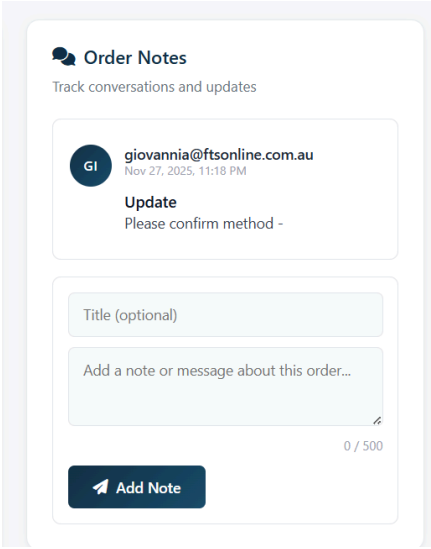
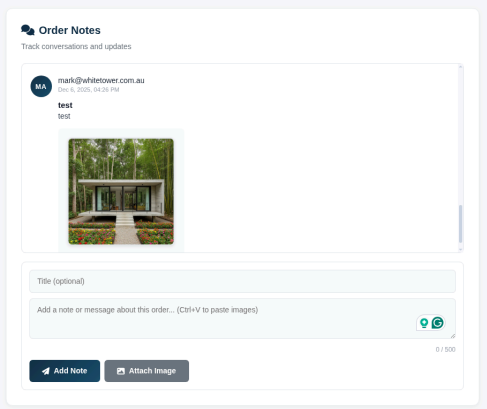
No	Items	Matt/WT Comments	Release
	 **Second upload –** our standard upload that we use 		

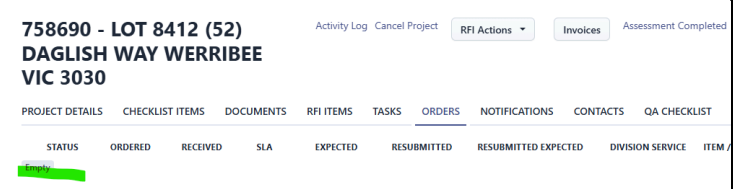
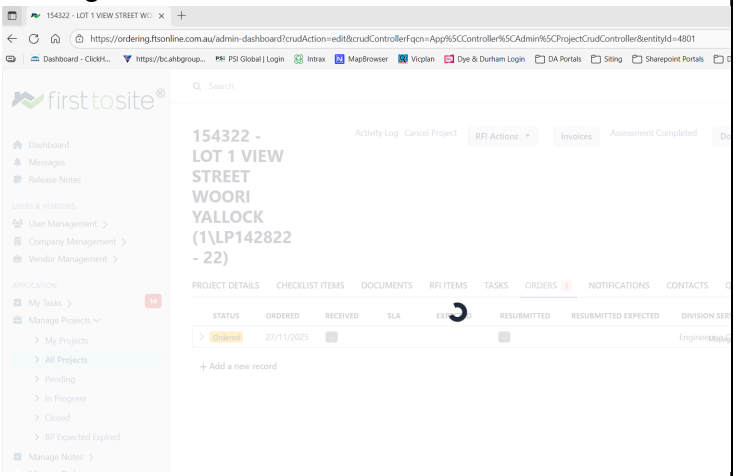
No	Items	Matt/WT Comments	Release
50	When we receive an order and it is marked as completed for the “DA Approved” email, are we expected to attach the approved documents to the order so that a notification is sent along with the attachments to the client? At the moment, the system doesn’t allow this. Can you please confirm how this process is intended to work?	**order DA submitted (by client)** **order DA received (by FTS)** **notification with link to project page (sent to client)** **Mark Atsone 12/12** Developer Approval Order  	**1.0**

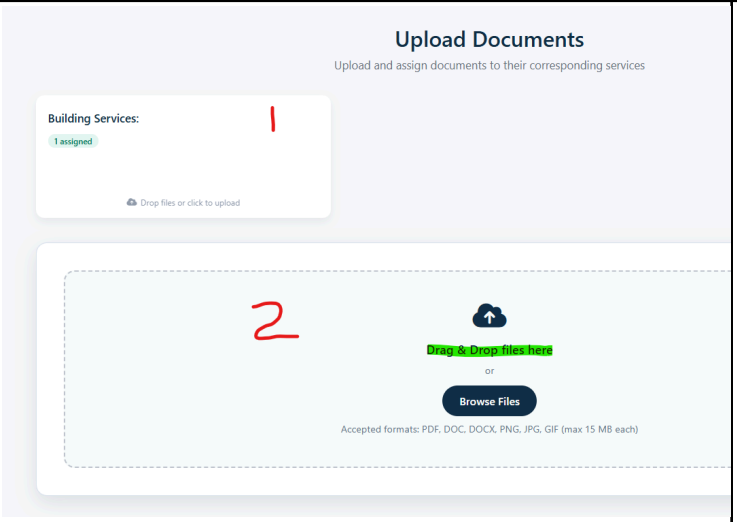
No	Items	Matt/WT Comments	Release
			
51	Add on project detail page. ● Permit Expected Date ● Permit Applied Date ● Permit Issued Date	**DEPLOYED 03/12** **Mark Atsone** **Tested By QA** **I have checked By changing the Status after that dates has been changed accordingly**	**1.0**
52	Invoicing is in USD not AUD	**DEPLOYED 02/12** **Mark Atsone**  **Tested By QA** **working fine**	**1.0**

No	Items	Matt/WT Comments	Release
			
53	Once the client completes an order they are then ejected from the project. How to we resolve this, so they are still able to continue in the same project after placing an order i.e to upload some extra documents (not relevant to the order) or leave a project note.	gio.amato94@gmail.com 5/12 Please resolve once the order is finished we would like to go back to project option not to orders. mark@whitetower.com.au **DEPLOYED 05/12** **Tested By QA** **added the image it is correct**	**1.0**

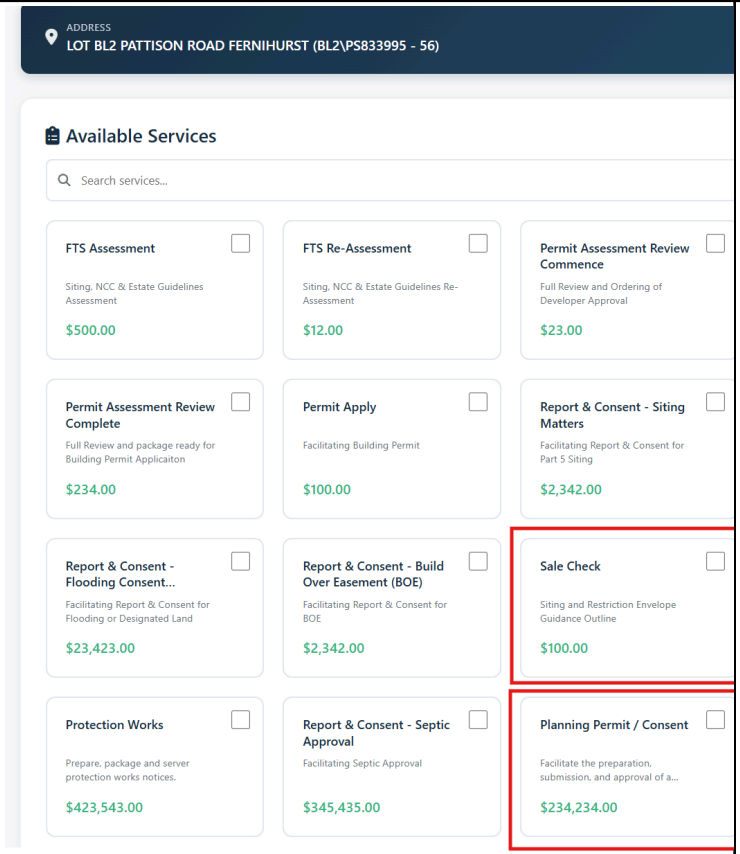
No	Items	Matt/WT Comments	Release
			
54	When uploading as a client additional document within the order it does not version control. Today is the 28th and it's dated the documents 27th 	documents from fts online show document versioning **FIXED / DEPLOYED 05/12** Jayrex WT **TESTING**	**1.0**
55	The chat function should allow images to be pasted as client may request question on certain	**DEPLOYED 05/12** **Mark Atsone**	**1.0**

No	Items	Matt/WT Comments	Release
	aspects. of a design or confirm items for us to refer to. 	 **Tested By Qa -** **This is working as expected**	
56	Please Provide an end to end logic breakdown from the customer placing an order to a amanger assigning a task to an employee to complete/work on said order - LG	to be checked by jayrex 06-01	**1.0**
57	No ability to place an order on behalf of the client via the FTS user view.	**NO ACTION REQUIRED** **If “Commence Ordering” for the project is set to “No,” the “Add New Record” button in the Project Orders tab will be hidden. Mark Atsone 09/12**	**1.0**

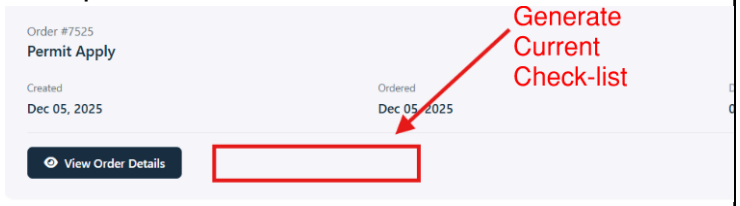
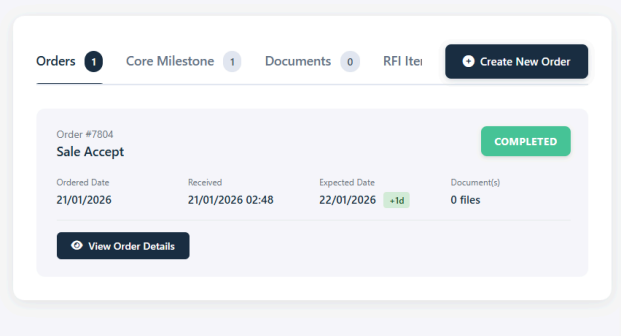
No	Items	Matt/WT Comments	Release
		**Mark: FYI: If "Commence Ordering" for the project is set to "No," the "Add New Record" button in the Project Orders tab will be hidden.** ***GIO : This does not answer the question how does and FTS user create and order on a job that isn't at commence ordering.***	
58	We're unable to generate separate invoices. We've tried multiple times, but it gets stuck on the loading screen. 	TO CHECK Jayrex WT **DEPLOYED Mark Atsone 11/12** **TESTING** **Tested By QA** **When i generate the multiple invoices of the project i did project 4952** **order - 7675 and 7676 showing on admin portal invoices**	**1.0**
59	The secondary drag and drop area may not be necessary. We can make the 1st upload section bigger and remove the 2nd one as it won't be used when creating new orders.	**FTS Team: CONFIRMED** **Mark WT: DEPLOYED 03/12**	**1.0**

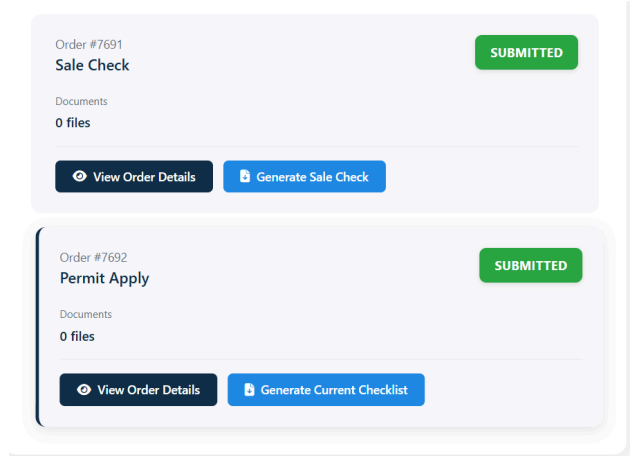
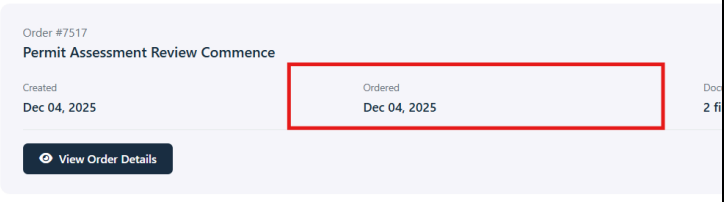
No	Items	Matt/WT Comments	Release
		**Tested By QA -** **2 Option has been removed**	
60	Credit card payment won't be required for our clients. What will submitting an ordering be like once removed?		**1.0**
61	**Mark:** Resubmitted Flow	projectOrder status Submitted (by Client) - ordered (By FTS) 1. rejected (by FTS) - pending-review (by Client) - **re-submitted** (by FTS) - received (by FTS) 2. on-hold (by FTS) - pending-review (by Client) - submitted (by FTS) - received (by FTS)	**1.0**

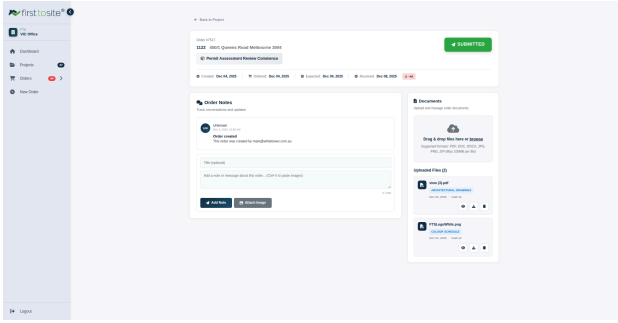
No	Items	Matt/WT Comments	Release
		completed (by FTS) /admin-dashboard?crudAction=index&crudControllerFqcn=App%5CController%5CAdmin%5CProjectOrderStatusCrudController Add new project order status = **submitted** **DEPLOYED 04/12**	
62	I have customised the “Available Services” to better suit the client’s perspective as a user. I’ve also included descriptions for each service along with some notes. Currently, only a brief view of the notes is visible. Would it be possible to make it so that hovering or clicking on the note expands to show the full description?	04/12 Mark Atsone 04/12 **DEPLOYED 04/12** **Tested By QA** **Working when we hover full description is visible**	**1.0**

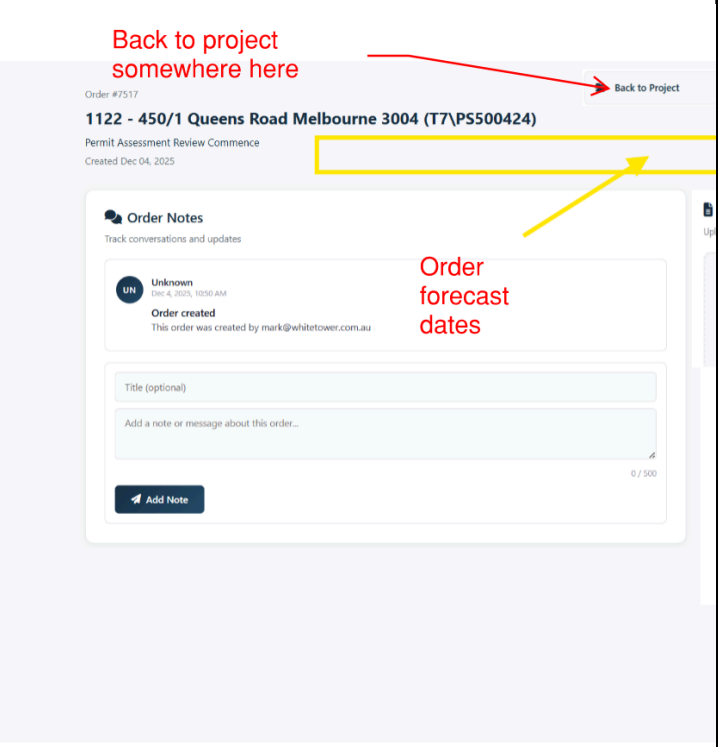
No	Items	Matt/WT Comments	Release
			

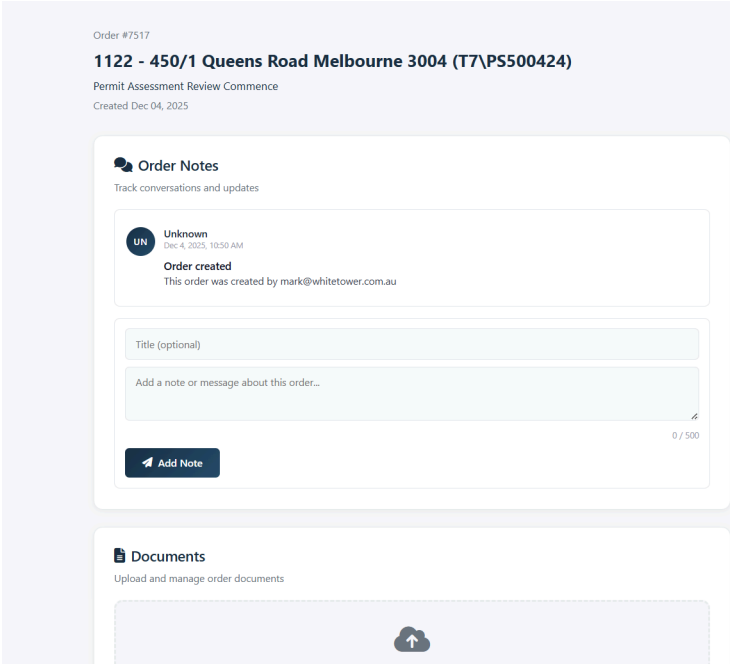
No	Items	Matt/WT Comments	Release
63	FTS Assessment Generate checklist to be shown once order is Received/Completed. - GENERATE ORIGINAL CHECKLIST FTS Re-Assessment Generate current checklist to be shown once order is Received/Completed. Sale Check - Generate Sale Check. Par Commence - Generate Current Checklist - NOT REQUIRED Par Complete - Generate Current Checklist - NOT REQUIRED Permit Apply - Generate Current Checklist - NOT REQUIRED Note all these orders will not have a communication piece in the ordering page as they will utilise the main project dashboard communication piece. Add generate current checklist button in RFI tab at top right if there ia room It is important that there is away for the client to download RFI items	05/12 Jayrex WT (Done Generate Checklist Functionality) villar@whitetower.com.au we need to update UserGroupServices == Order 1. FTS Assessment 2. FTS Re-Assessment 3. Sale Check 4. … https://ordering.ftsonline.com.au/admin-dashboard?crudAction=edit&crudControllerFqcn=App%5CController%5CAdmin%5CUserGroupCrudController&entityId=22&page=1&query=vic **DEPLOYED 08/12** **Update Required** **DONE Jayrex WT 19/01** **jayrex@whitetower.com.authis is not done. Please explain steps of how the checklist would**	**1.0**

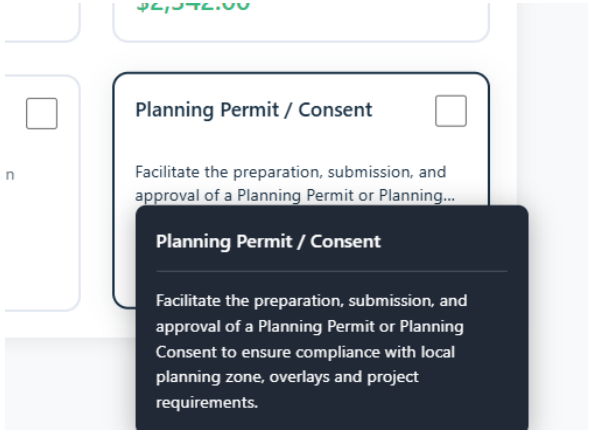
No	Items	Matt/WT Comments	Release
	Example -  	be generated for a SALE CHECK? I have just tested and it does not work. Jayrex WT 22/01 This has been updated. FYI: To successfully generate the sale check PDF, the admin must have drafted the STS Checklist Form in the admin panel (Edit Project > Sales Checklist tab), otherwise, a pop up dialog will show the same error/message.  	

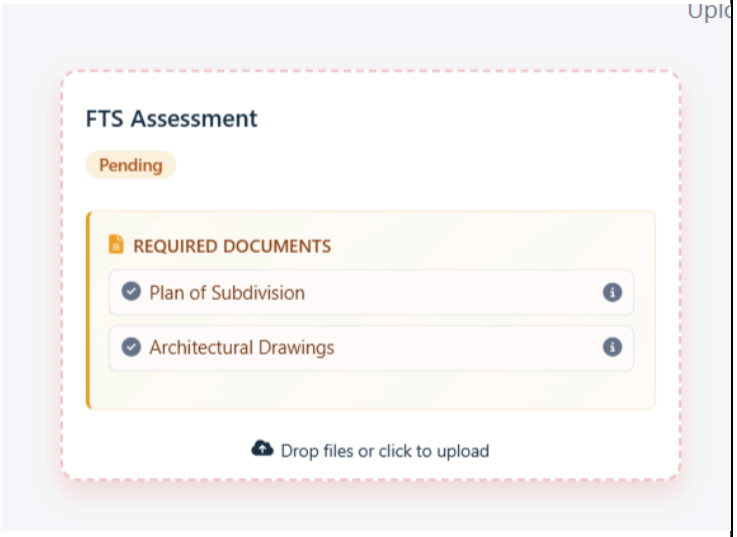
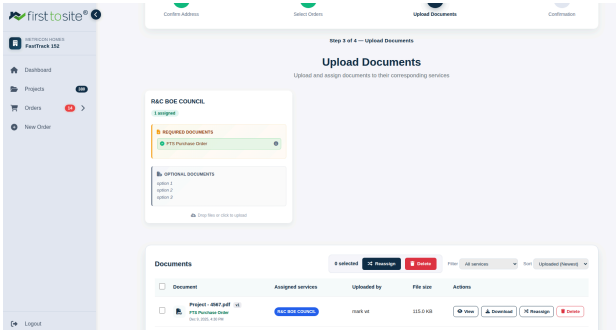
No	Items	Matt/WT Comments	Release
		Checked 	
64	xxx	xxx	**1.0**
65	When an order is submitted, the system must display both the order date and the forecast date. If the order is later resubmitted, a new forecast date should be generated and shown. Once the order is received, the system must record the received date and calculate whether it was delivered ahead of schedule or delayed (shown as a + or – number of days). 	05/12 **DEPLOYED Mark Atsone 06/12**	**1.0**

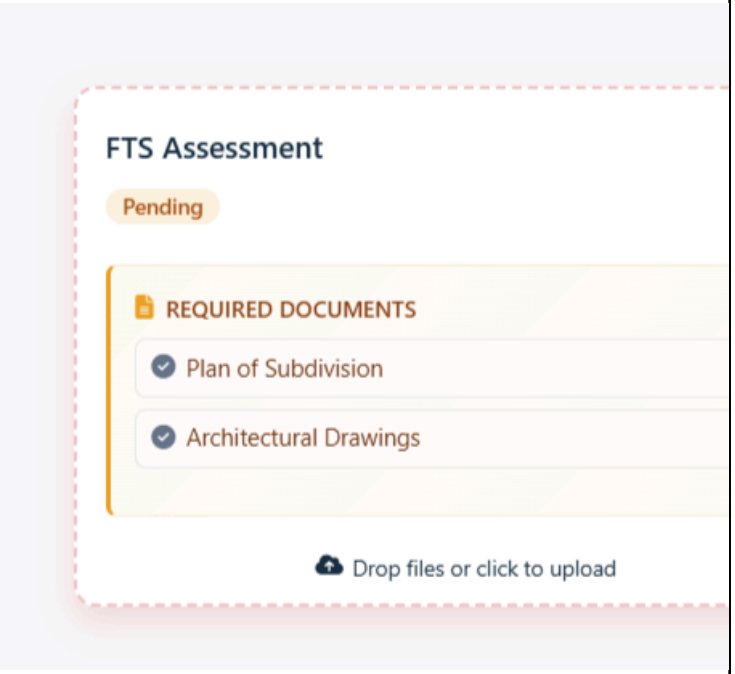
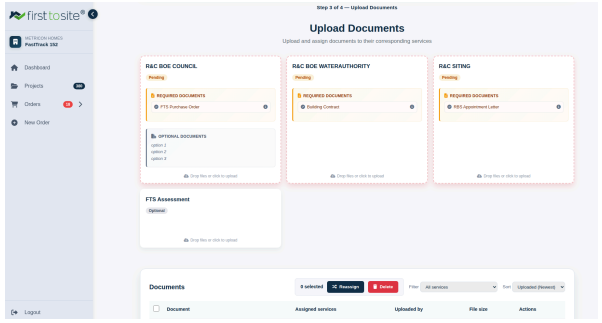
No	Items	Matt/WT Comments	Release
66	The order submission should also include the details listed in item 65 above, as some information is currently missing. The order page requires some adjustments: ● The property location does not need to appear on every page. Instead, the document upload and file uploaded should be displayed in that section. ● The Quick Actions menu should be removed and above the website header with a clear option to return to the project. ● The status labels (Submitted, Ordered, Rejected, Resubmitted) should be colour-coded and displayed in a larger, more prominent format for better visibility.	05/12 **DEPLOYED Mark Atsone 06/12** **https://ordering.ftsonline.com.au/order/7517**  **Tested By QA**	**1.0**

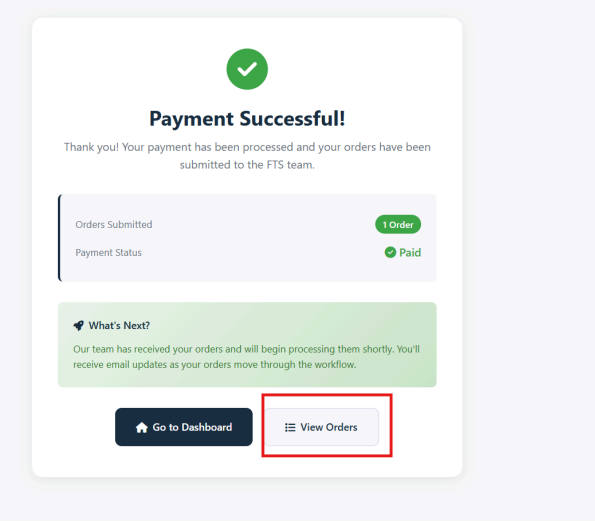
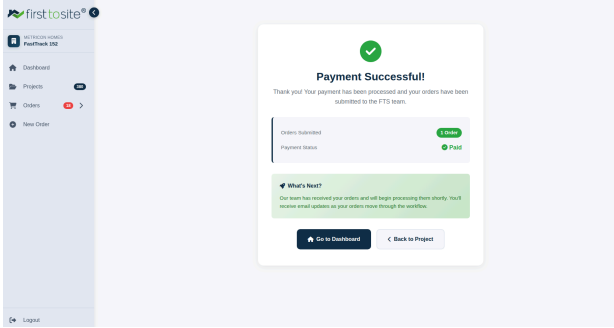
No	Items	Matt/WT Comments	Release
			

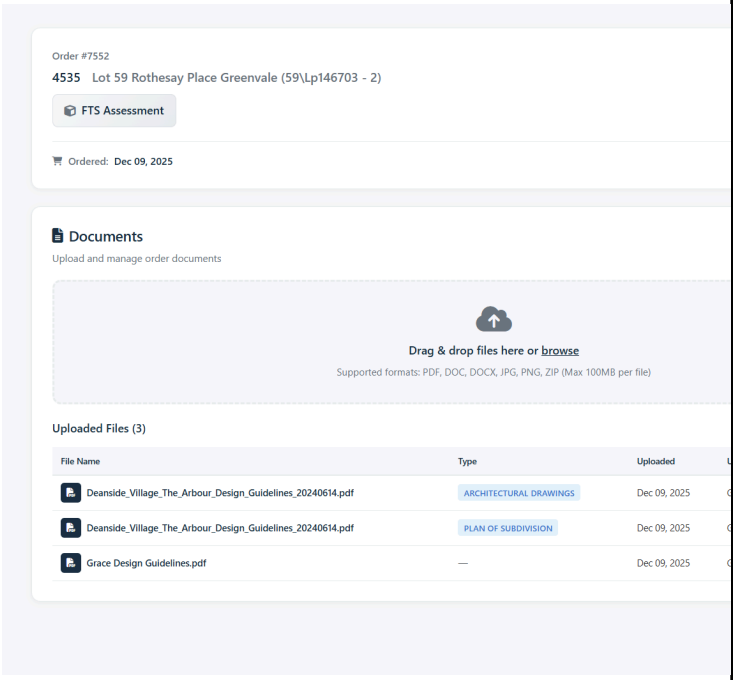
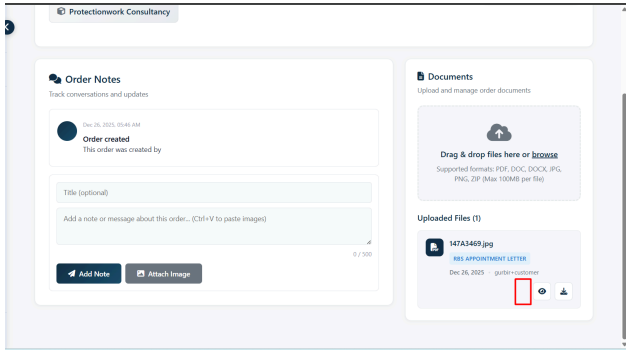
No	Items	Matt/WT Comments	Release
			
67	When viewing the service that has a description instead of clicking we should be able to just hover and the box comes up showing the complete	TO DO Mark Atsone 09/12 `description-tooltip` **DEPLOYED 09/12** **Tested By QA**	**1.0**

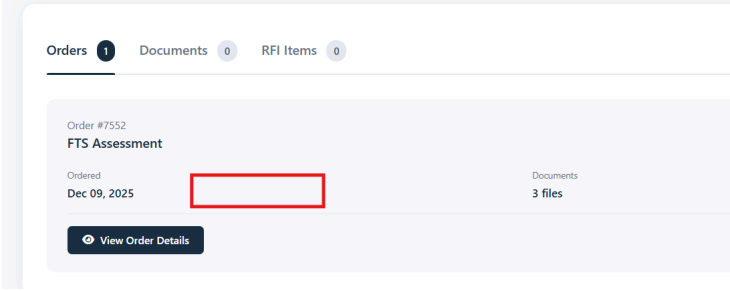
No	Items	Matt/WT Comments	Release
	description. 		
68	Option documents not shown. This is required to be shown to the client. The required documents must be provided as a minimum to submit the	Optional Documents These documents will appear in the upload page, but are not required **DEPLOYED 09/12** **Mark Atsone**	**1.0**

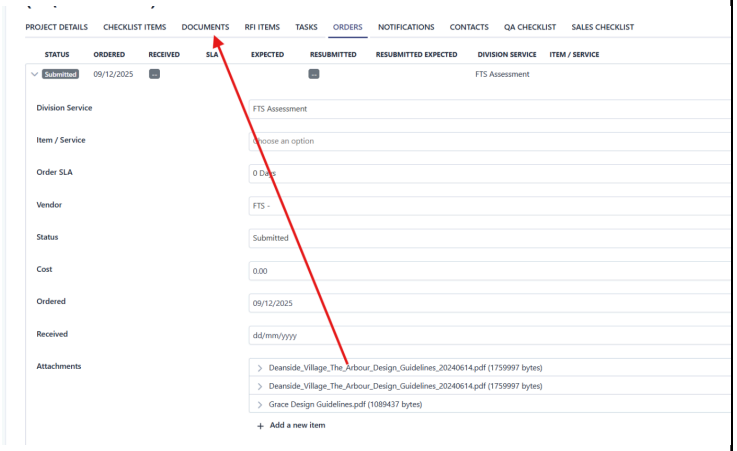
No	Items	Matt/WT Comments	Release
	order. 		

No	Items	Matt/WT Comments	Release
69	Increase box size 	TO DO Mark Atsone 09/12 Currently, 3 Services per row. If we increase the card/box size, would it become 2 Services per row? Please confirm if you want me to proceed **TO CONFIRM** gio.amato94@gmail.com  ***GIO Leave it as it is.***	**1.0**

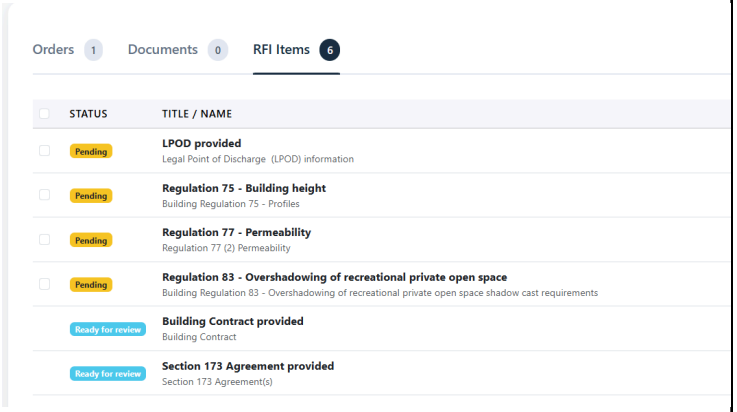
No	Items	Matt/WT Comments	Release
70	View order description to be changed to Back to  Project	**DEPLOYED 09/12** Mark Atsone  **Tested By QA** **The Button text has been changed**	**1.0**
71	Once an order is submitted documents can not be deleted, only viewed and downloadable by the	gio.amato94@gmail.com **what other order status that we not allow users to delete order documents?** **For now, I allow users to delete order documents if the order status is pending or rejected. Please advise** Mark Atsone 09/12 **DEPLOYED 09/12** Mark Atsone	**1.0**

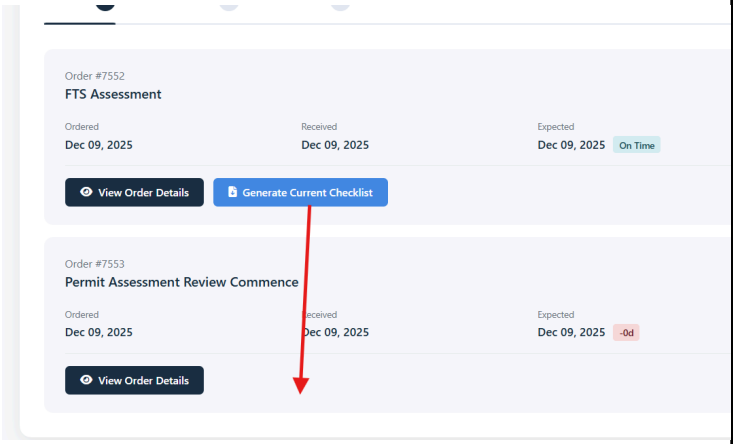
No	Items	Matt/WT Comments	Release
	client.  	***GIO Documents can be only deleted before the order is submitted.*** **Tested By QA -** Delete option has been removed  	

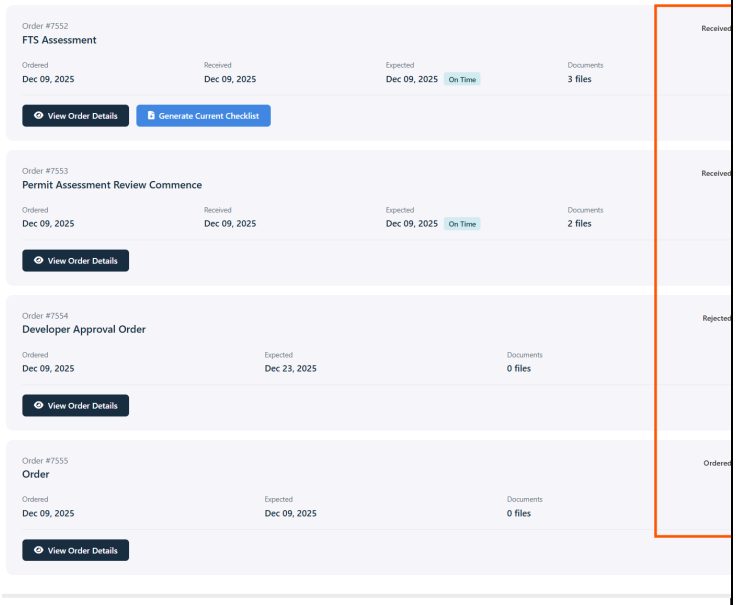
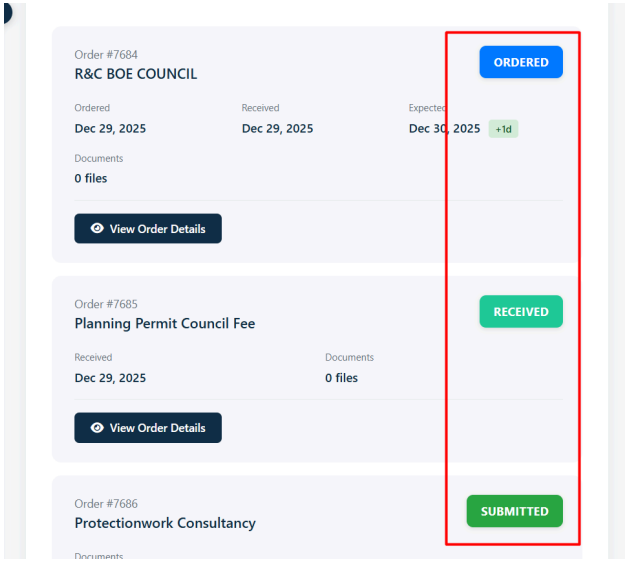
No	Items	Matt/WT Comments	Release
72	Expected date of completion to be shown with a submitted order.   	**DEPLOYED 09/12 Mark Atsone** See explanation below, please confirm and let us know if you need changes: The expected date will not display for submitted orders when: Both expectedDate and resubmittedExpectedDate are empty or null The template only shows the expected date section when displayExpectedDate has a value. The order status is "submitted" The condition checks whether those date fields exist. If neither date is set in the database for that specific order, the expected date will not appear. Here's the logic being used: {% set displayExpectedDate = order.resubmittedExpectedDate ?: order.expectedDate %} {% if displayExpectedDate %} {# Shows Expected Date here #} {% endif %} In this case, the submitted order is not showing an expected date because both expectedDate and resubmittedExpectedDate in the database are likely null. Mark Atsone 09/12	**1.0**

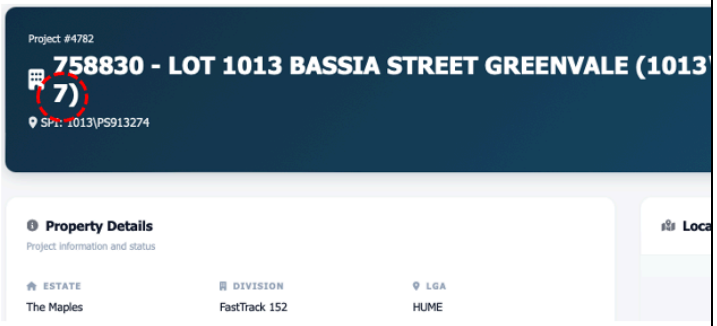
73	Documents uploaded to the order must be linked to our document section including their document section as well.  	Mark: Currently: • **Project Documents** are shown in the **Project Documents tab**. • **Order Attachments** (a different entity called *ProjectOrderAttachments*) are shown in the **Orders tab**. Just to clarify, would you like to **combine** Project Documents and Order Attachments into a single list, or display them together? Please confirm. **GIO: No, the logic works as follows:** **The client submits an FTS assessment or a Developer Approval order along with 5 documents.** **The 5 documents will appear in the Order Submitted page exactly as submitted.** **The same 5 documents will also appear in the Client Documents section.** **Additionally, they will appear in FTS Documents section only** **If a document is deleted or status changes, it only affects FTS Documents tab and Client Documents tab. The Order Submitted page will remain unchanged and will still display all originally submitted documents only. This**	**1.0**

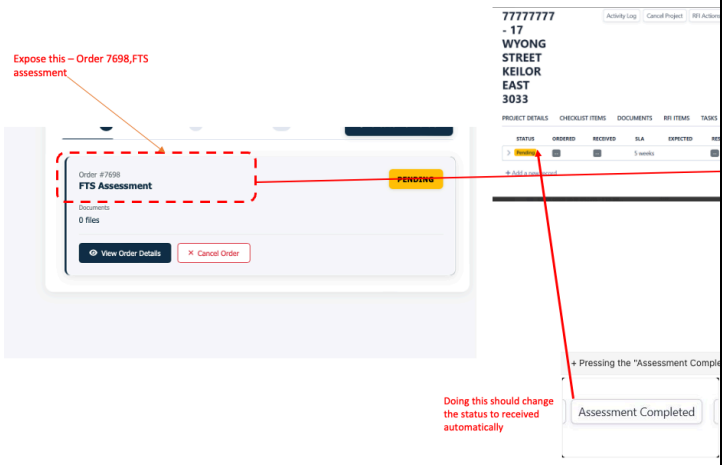
No	Items	Matt/WT Comments	Release
		should not be deleted and is exposed to show the client what we used to provide the assessment. **FTS must be able to categorise and change the status of the documents provided in the order as well as version control each document when a new document is uploaded.** **DEPLOYED 23/12** **Mark Atsone** **Tested By QA -** **As per my understanding on this i have tested the the documents which I have added on particular order that is present in Documentation section of admin dashboard**	

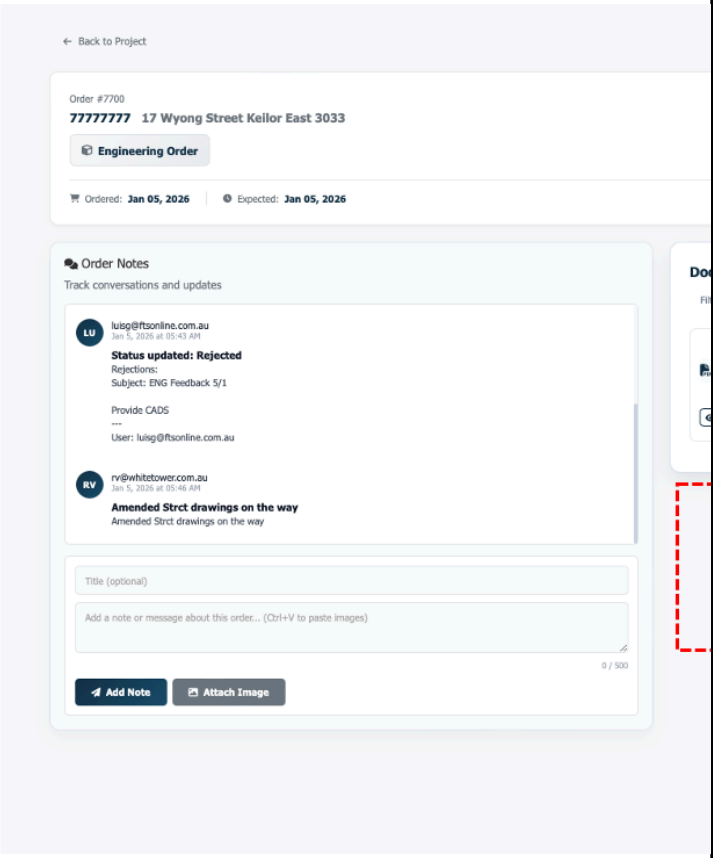
No	Items	Matt/WT Comments	Release
74	We have completed ready to review items but it still shows as Ready to Review on custom view  	TO be checked Mark Atsone 09/12 gio.amato94@gmail.com **Please make sure that after clicking the Submit or Edit button on the project, the changes are actually saved. I discovered that there is a validation in the order that may be preventing the updates from being applied. Kindly confirm. Mark Atsone09/12**	**1.0**

75	Not shown on par assessment review -  	09/12 Mark Atsone gio.amato94@gmail.com base on #63 **The logic to show the button is based on the order/service name** **FTS Assessment** **FTS Re-Assessment** **Par Commence** **Par Complete** **Permit Apply** **So Par means Permit Assessment Review** **So we add:** **Permit Assessment Review Commence** **Permit Assessment Review Complete** **DEPLOYED Mark Atsone 09/12** **GIO: The logic for showing the button is currently based on the order/service name:** • **FTS Assessment YES** • **FTS Re-Assessment YES** • **Sale Check NO** • **Par Commence YES** • **Par Complete YES** • **Permit Apply YES** **"Par" means Permit Assessment Review.**	**1.0**

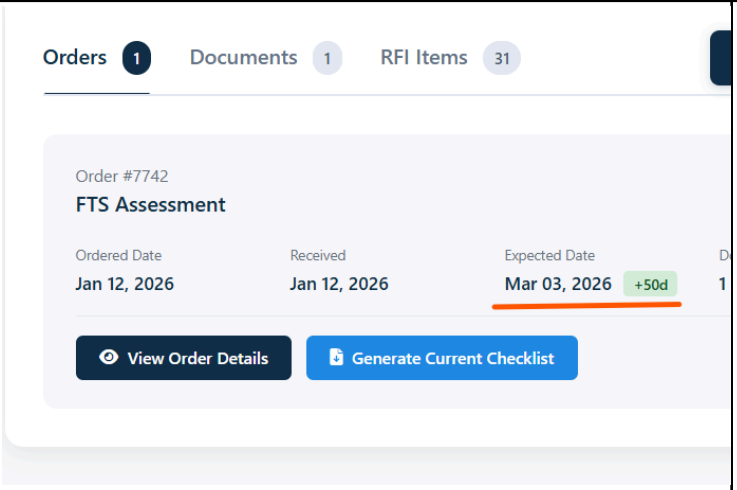
No	Items	Matt/WT Comments	Release
		We are adding the following: • **Permit Assessment Review Commence - This is the same as PAR COMMENCE** • **Permit Assessment Review Complete - This is the same as PAR Complete**	
76	increase size and colour code 	**DEPLOYED 09/12 Mark Atsone** **#63** **Tested By QA** 	**1.0**

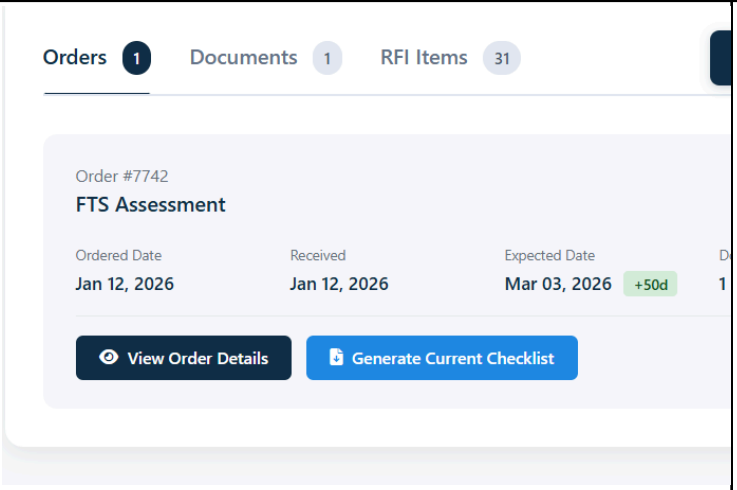
No	Items	Matt/WT Comments	Release
77	Please review all pagination to ensure we don't turn over text or numbers such as this example below. 	Jayrex WT Updates 06/01: ☑ ~~Project Title~~ ☑ ~~Service cards~~ ☐ ..	1.0

No	Items	Matt/WT Comments	Release
78	Please see mark up below: Changes to FTS User functionality 	Jayrex WT Updates 06/01: ☑ ~~Expose service type in the admin interface~~ ☑ ~~Automatically update the order status to "Received" when a project reaches "Assessment Completed"~~ Clarification: Should this behaviour apply only to FTS Assessment orders, or also to FTS Re-Assessment orders? MB yes except for FTS assessment completed button	1.0

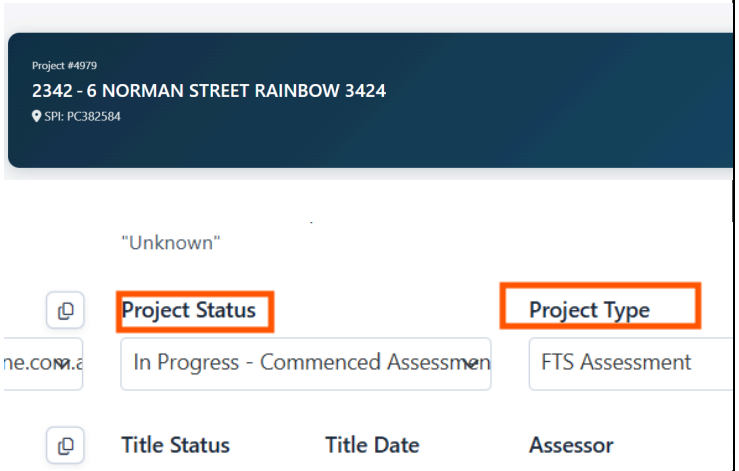
No	Items	Matt/WT Comments	Release
79	Need ability to add docs to rejected Orders that may also accompany a ‘note’ 	Jayrex WT Updates 06/01: ☑ ~~Display upload document interface in Rejected orders~~	1.0

No	Items	Matt/WT Comments	Release
80	The time stamp also needs to be updated UTC - currently shows AM. (MB) 	assigned Jayrex WT 12/01	1.0
81	The SLA for FTS assessments should be set to automatically 48 hours, with the added capability to define SLAs based on division or builder type. (G.A 12/1)	assigned Jayrex WT 12/01	1.0

No	Items	Matt/WT Comments	Release
			
82	The status received should be completed. (G.A 12/1)	assigned Mark Atsone 12/01 Updated the ordering UI so the received status is still used in logic, but all user-facing labels now read “Completed” in the sidebar, order views/lists, confirmation messaging, and the customer project orders tab. **DEPLOYED**	**1.0**

No	Items	Matt/WT Comments	Release
			
83	Project Status & Project Type We need a single, consistent status for each project. The main project activities are: • Sale Check • FTS Assessment • FTS Re-Assessment • PAR Commence • PAR Complete • Developer Approval Ready • Permit Ready • Permit Applied • Permit Issued	luisg@ftsonline.com.au matthewb@ftsonline.com.au provide your thoughts. mark@whitetower.com.au Please hold off and work on this but think about it and how it would work better and provide your feedback. We will let you know if to go ahead with this change as it will also change our platform. 12/1/26 LG and MB agree with the main milestones Jayrex WT 12/01: FYI team, Mark and I will be working on this together.	1.0

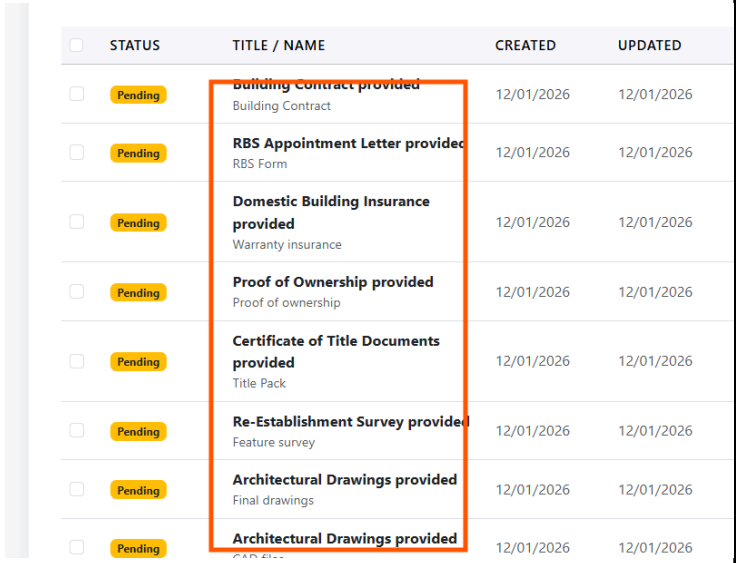
No	Items	Matt/WT Comments	Release

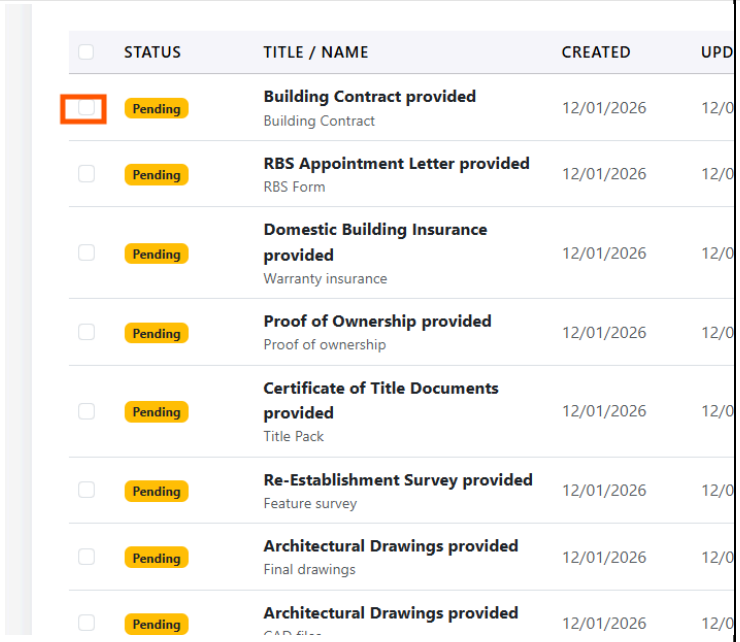
	These represent the core milestones of a project. Additional orders, such as R&C or Protection Works, are simple orders and do not affect the overall project status. (G.A 12.1)
	
		Based on your description, I've assumed the listed items represent Services/Order items. To provide a single, consistent project status, I propose introducing Core Milestone, aligned with those activities.
		• Define the core services (obtained - the list)
		Service.isCoreMilestone = true/false
		• Introduce a "Core Milestone" Project Status
		• Derive the project's displayed status
		getDisplayStatus()
		return "FTS Assessment - Core Milestone"
		getCoreMilestoneOrder()
		How this would work:
		• Existing Project Status remains for operational/admin use
		• Projects with core services will surface a Core Milestone status that is:
		  • Automatically derived from orders
		  • Not manually selectable
		  • Always consistent with the project's current lifecycle stage (following the current order from the list)
		• Display format:
		  • *[Service / Order Title] – Core Milestone* e.g. *FTS Assessment – Core Milestone*, *Permit Applied – Core Milestone*
		This approach:	

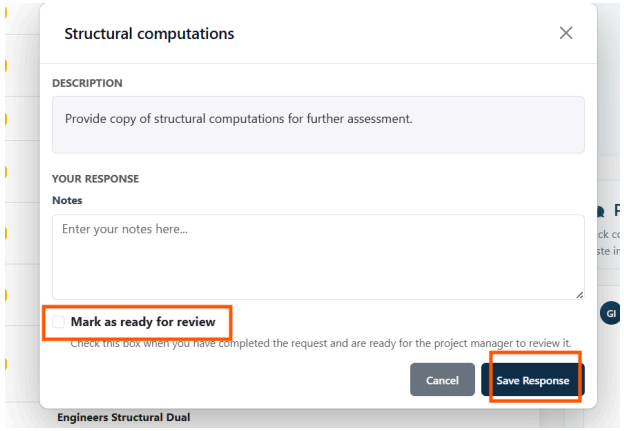
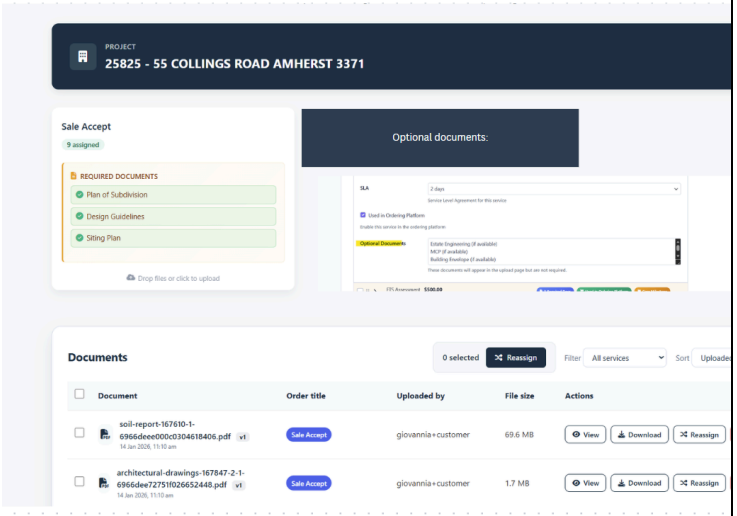
No	Items	Matt/WT Comments	Release

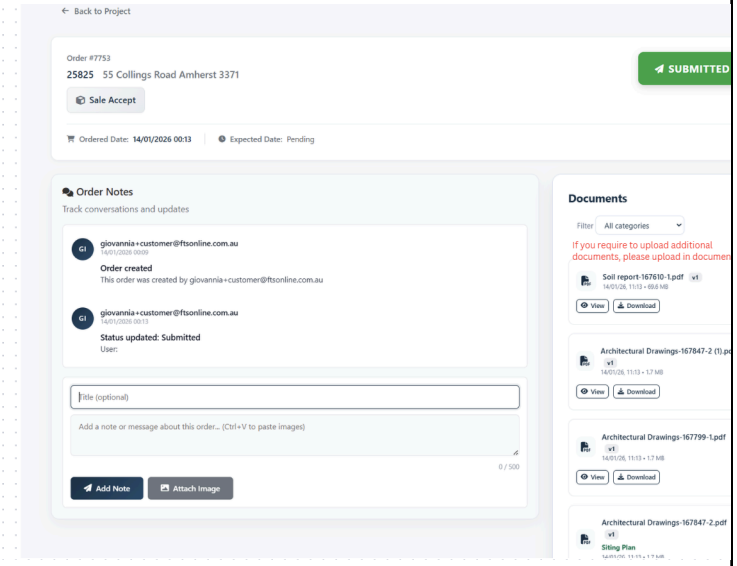
		• Does not affect add-on orders (e.g. R&C, Protection Works)
		• Requires no manual status management
		• Minimizes impact to existing workflows
		
		Please let us know if this direction aligns with your expectation or if you'd like it adjusted.
		
		Jayrex WT 13/01:
		We have now deployed the initial implementation of the Core Milestone.
		
		Core Milestone workflow
		
		• Define the core services in the User Group settings
		• Create or select a project (ordering portal)
		• Select the core service(s) when creating a new order in the ordering platform
		• After submitting an order, open the project in the Admin Portal (Project Details tab)
		  • You should see the project status displayed as:
		  [Service Name] – Core Milestone
		
		Note:
		The Project Status field is intentionally disabled when the status is Core Milestone, as this status is system-derived and not manually editable.
		
		Clarifications required for the next development phase
		
		To proceed with the full implementation, we need to confirm the following:
		
		1. Single lifecycle stage	

No	Items	Matt/WT Comments	Release
		● Only one Core Milestone stage can be shown at a time. ● If a project contains multiple core service orders, how should we determine the final Service Name / Lifecycle Stage to display? 2. Ordering / priority of core services ● We propose using the order positioning defined in the User Group settings (top -> bottom) to determine priority. ● Please confirm if this ordering should define which core service takes precedence. 3. Qualifying order statuses ● Which order statuses should be considered valid for a core service to represent the current lifecycle stage? ● For example: received, completed, finalised, etc. 4. Derivation rule confirmation ● Based on the above, our proposed derivation logic is: ● Core service priority (User Group order position) ● Filtered by qualifying order statuses Please let us know if this aligns with your expectations, or if you'd like to adjust any of these rules before we proceed further.	
84	RFI Items - the heading is as per our RFI Checklist which should not be shown it should be the RFI heading as per the generated checklist.	assigned Mark Atsone 12/01 Updated the customer project RFI tab to show only the generated RFI heading (rfi.name) and stop displaying the checklist item name.	**1.0**

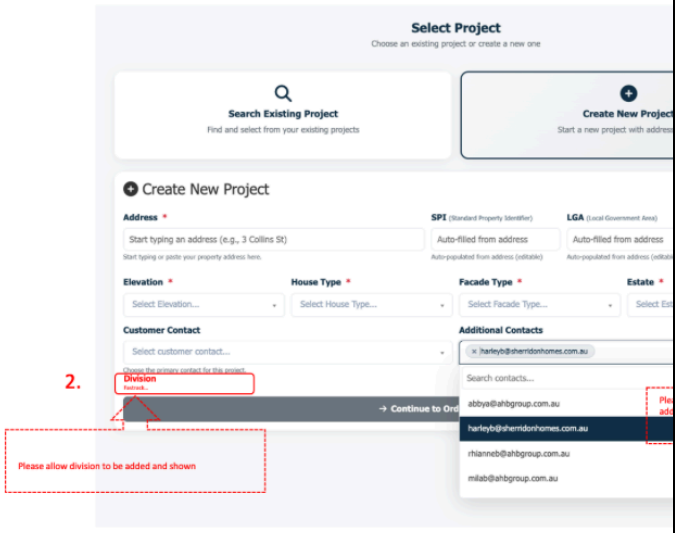
No	Items	Matt/WT Comments	Release
		**DEPLOYED**	
85	It would be better to also enable when the click the item is marked off in lieu of having to directly click the box.	assigned Mark Atsone 12/01 Toggle RFI selection on row click **DEPLOYED**	**1.0**

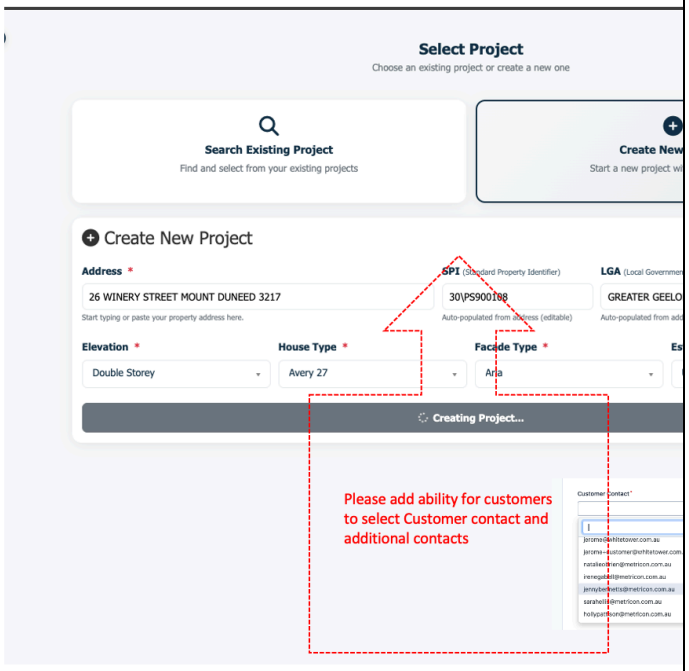
No	Items	Matt/WT Comments	Release
			
86	I suggest removing the separate “Mark as Ready to Review” step. Instead, we could combine “Save Response” and “Mark as Ready for Review” into a single “Save & Mark Ready to Review” button. This would reduce clicks and streamline the workflow. (G.A 12/1)	assigned Mark Atsone 12/01 “Save Response” now always marks the RFI as Ready for Review; checkbox removed and button text updated **DEPLOYED**	**1.0**

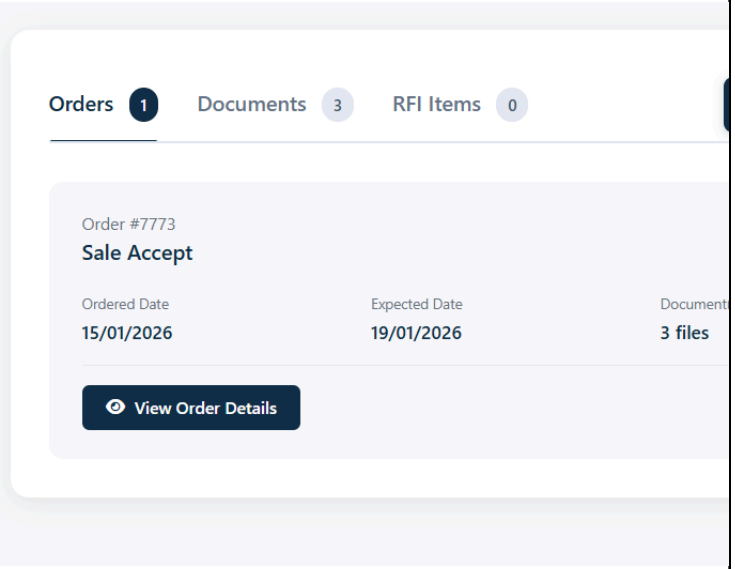
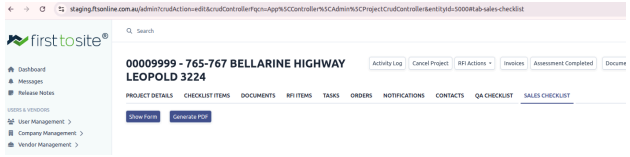
No	Items	Matt/WT Comments	Release
			
87	Please fix to show optional documents (14/1) 	mark@whitetower.com.au related to # 18 **DEPLOYED**	**1.0**

No	Items	Matt/WT Comments	Release
88	Please provide a note so the client is aware of how to upload and missed documents. (14/1) 	mark@whitetower.com.au Note with link that redirects to the project page - document tabs **DEPLOYED**	**1.0**
89	Enable drag and drop feature to document tab for client to upload documents as the complete the RFI (14/1)	mark@whitetower.com.au **DEPLOYED** **I also enable the reassign and delete feature**	**1.0**

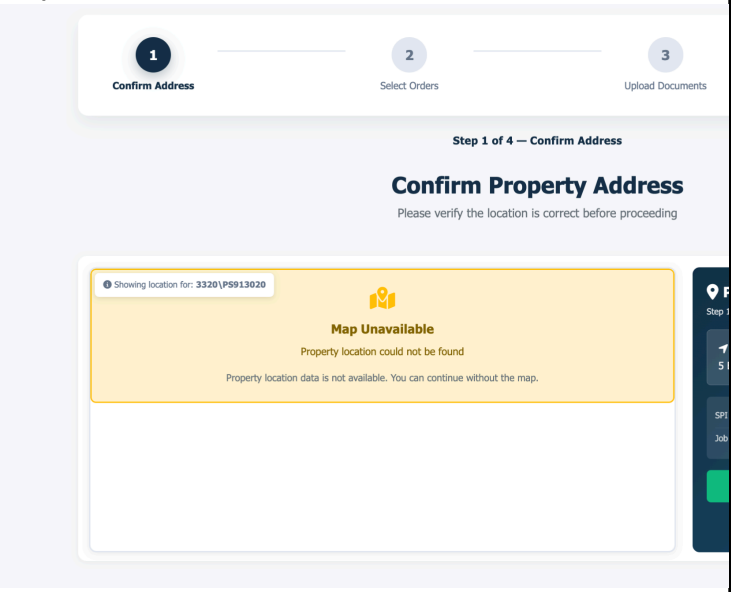
No	Items	Matt/WT Comments	Release
90	allow clients to add new estate types during order creation when the fuzzy lookup doesn't find a match. Example below is this new project at 15 Verbena Street is in an estate named 'Coast Rise' but our current FTS database of estates does not include this, so given we have a fuzzy look up in the fields in question, can we please allow clients to add a new estate name at order creation to ensure they can continue to place the order. **by MB 14/01**	Mark Atsone **DEPLOYED**	**1.0**

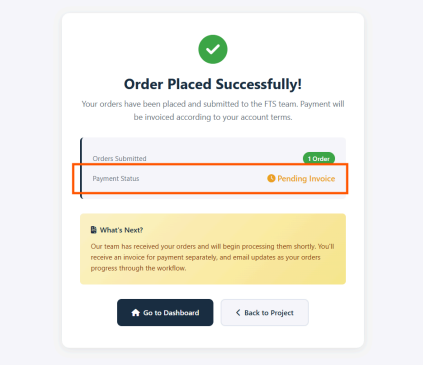
No	Items	Matt/WT Comments	Release
91	Please add the ability for customers to nominate the contact/s and additional contacts as per the current system function please. Add to page one of order as shown below. **by MB 15/1** Hi Guys Sorry, take two on #91 please. 2 changes as per below. Jayrex, in Mark's absence are you able to 	Mark Atsone **DEPLOYED** 15/1 Hi guys, new image image with final change for this one. As per image. 1. ability for customer to select divisions 2. ability in additional contact field to add multiple contacts. MB	**1.0**

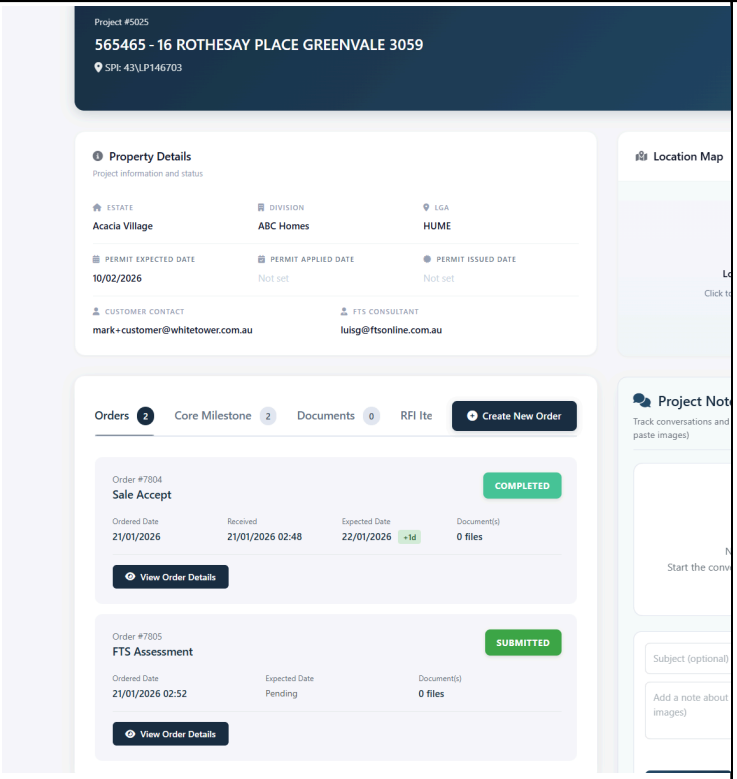
No	Items	Matt/WT Comments	Release
			
92	Please add status Completed to orders (G.A 16/1)	assigned Mark Atsone **With this new status being requested, I need to revert the previous request on #82 Status "Received" should display as "Received," not "Completed." Mark Atsone16/01** **NO ACTION REQUIRED confirmed by giovannia@ftsonline.com.a Mark Atsone16/01**	**1.0**

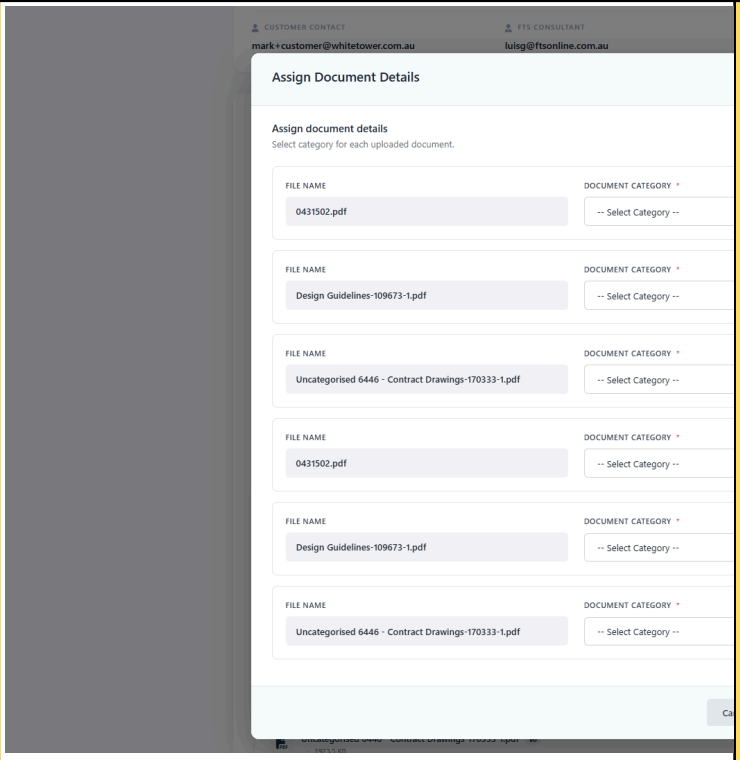
No	Items	Matt/WT Comments	Release
93	I have completed the SALE Accept order to test and no generated checklist of the Sale Accept can be downloaded. (G.A 16/1) 	mark@whitetower.com.au related to #63 I assigned to Jayrex WT  source: Project - SALES CHECKLIST tab https://staging.ftsonline.com.au/admin?crudAction=edit&crudControllerFqcn=App%5CController%5CAdmin%5CProjectCrudController&entityId=5000#tab-sales-checklist Mark Atsone 16/01 DONE Jayrex WT 19/01	1.0
94	As mentioned previously, the chat function for orders should be available for all order types **except** FTS Assessment, FTS Re-Assessment, PAR Commence, PAR Complete, DA Ready, Permit Ready, and Permit Apply. (G.A 16/1)	mark@whitetower.com.au **TO BE DEPLOYED** **Currently static,** **make it dynamic Mark Atsone**	1.0

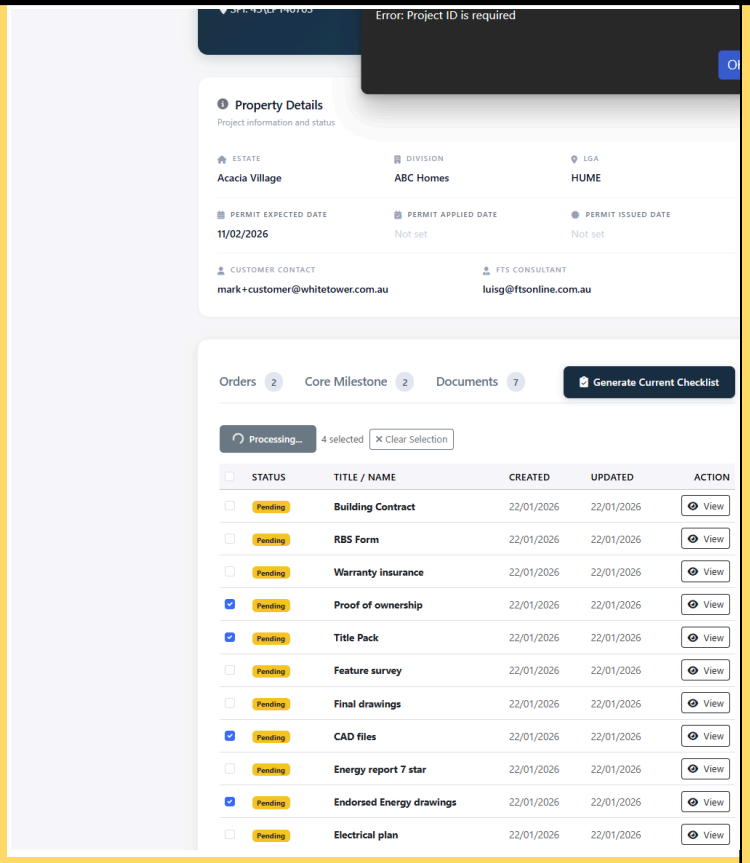
No	Items	Matt/WT Comments	Release
	Is it possible to include a feature that allows the chat function to be disabled for specific order types when setting up accounts? This would be best option.	**Added hideOrderNotesInOrderingPlatform across Service, CompanyService, and UserGroupService, surfaced it in admin/forms and ordering APIs, and used it to hide the order notes button/modal in the order override template. The default stays “show notes” (flag is false), and you can flip it to hide in the ordering platform**	

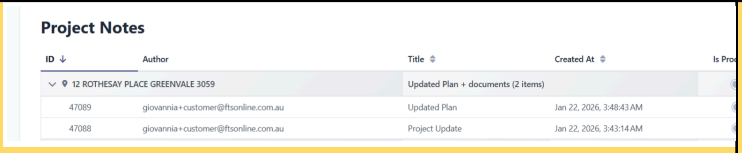
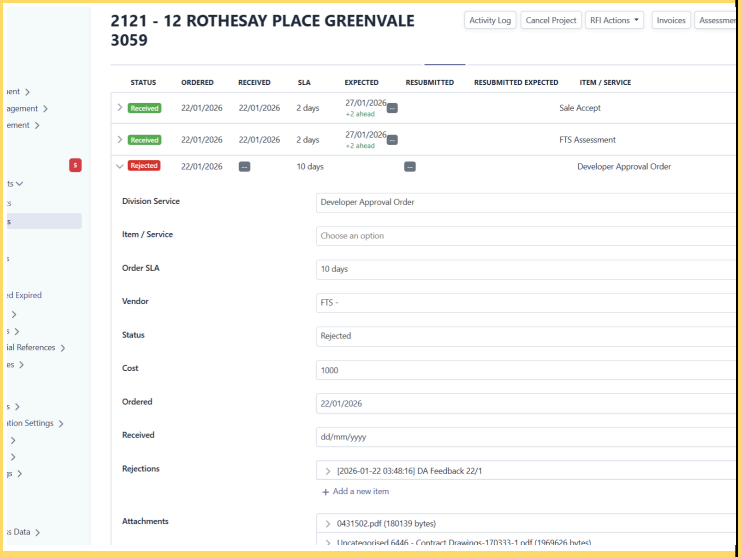
No	Items	Matt/WT Comments	Release
95	Map Unavailable 	assigned Mark Atsone **DEPLOYED - INITIAL FIX APPLIED** 5 ELMHURST STREET ARMSTRONG CREEK 3217 https://mapshare.vic.gov.au/mapsharevic/	**1.0**
96	This has been raised already, please remove Payment Status “Pending” GA 21/1	Mark Atsone **DEPLOYED 22/01**	**1.0**

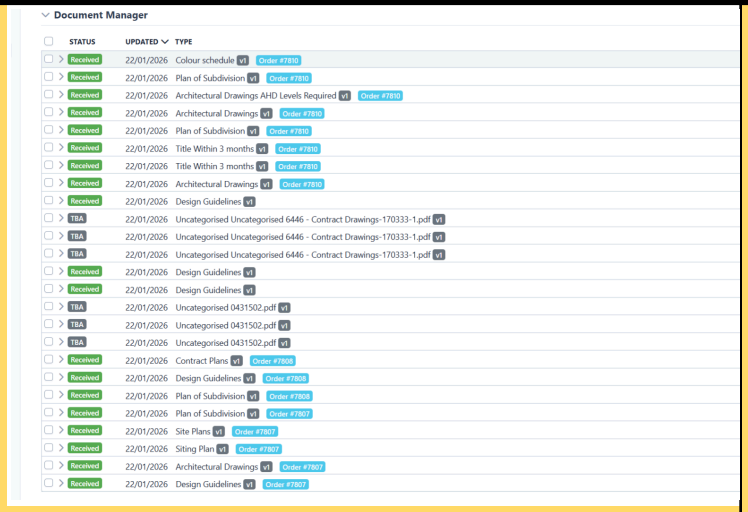
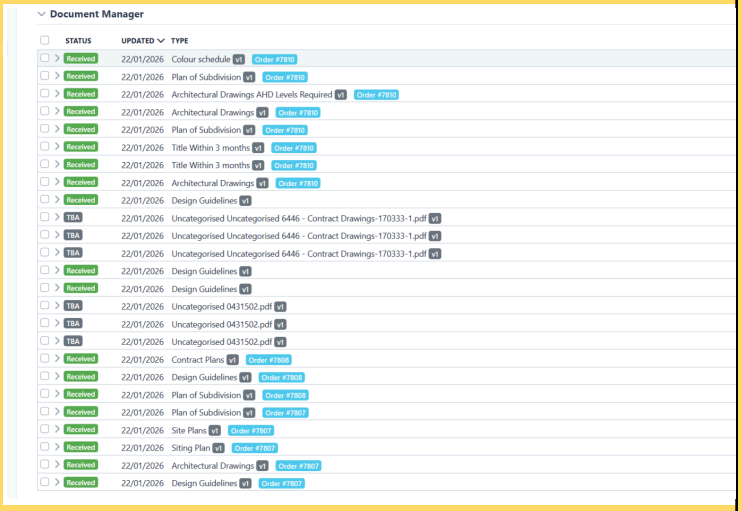
No	Items	Matt/WT Comments	Release
			
97	Coremilestone not working. FTS Assessment is ticked as a core milestone but does not show on the customer side. GA 21/1	Mark Atsone **FIXED - DEPLOYED 22/01**	**1.0**

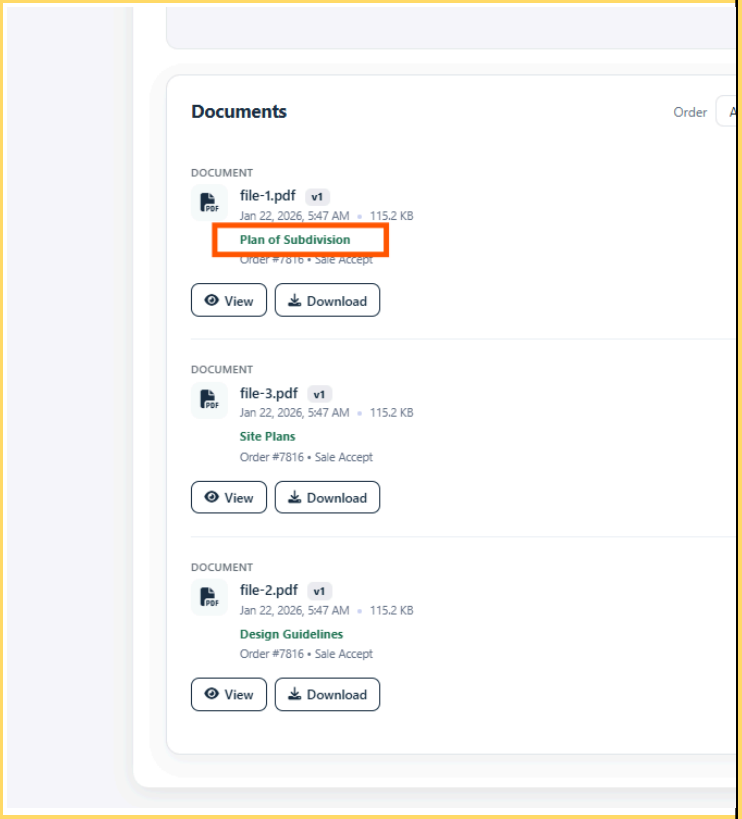
No	Items	Matt/WT Comments	Release
			
98	The client should not be able to categorise document types when they upload documents (G.A 22/1)	Mark Atsone Disabled category assignment on document uploads in the project Documents tab and hid the reassign actions (bulk and per-row) **FIXED, DEPLOYED 22/01** Mark Atsone	1.1

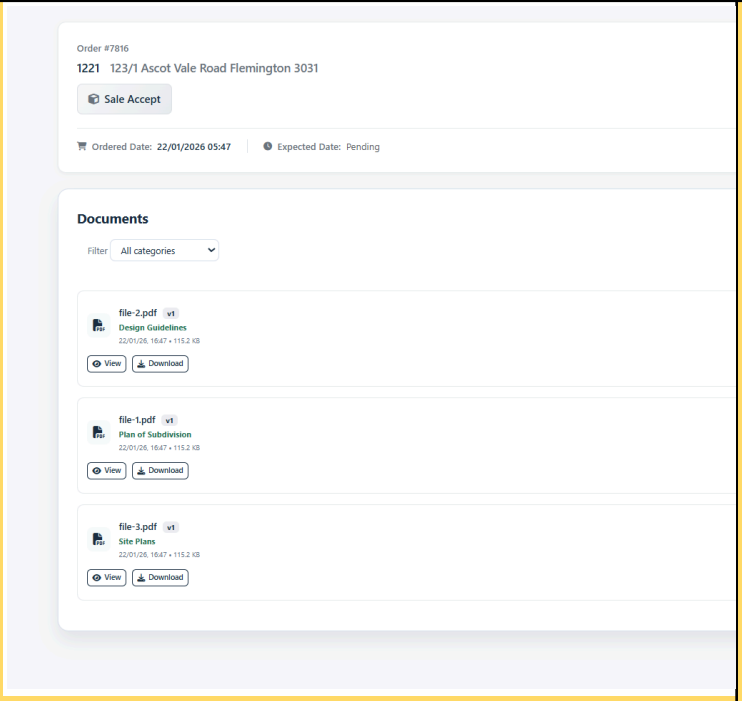
No	Items	Matt/WT Comments	Release
			
99	Marking off RFI for ready to review does not work	Mark Atsone **FIXED, DEPLOYED 22/01** Mark Atsone	1.1

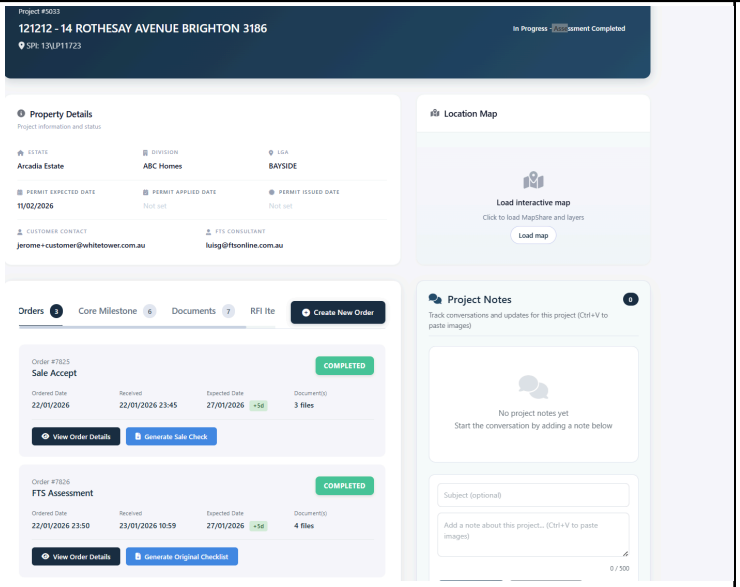
No	Items	Matt/WT Comments	Release
			
100	Notifications aren't working when clients provides updated plans or notes in the specific order DA. It should be specific to the order.	Jayrex WT DEPLOYED	1.1

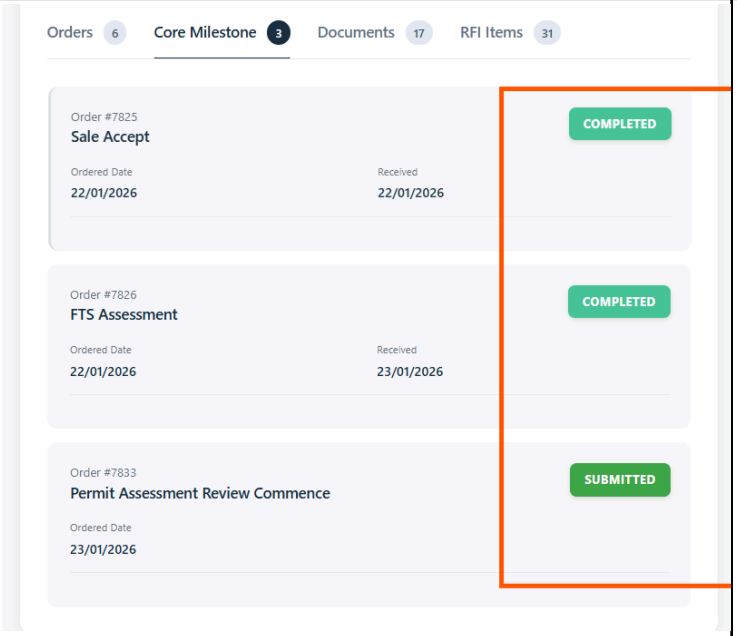
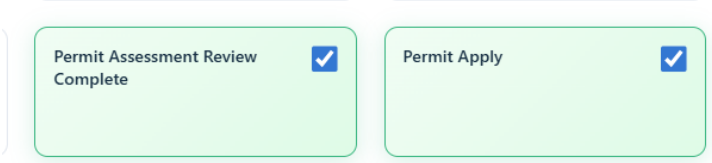
No	Items	Matt/WT Comments	Release
	 		
101	If these are linked to an order, they should specify *which* order, not just the order number.	Mark Atsone **DEPLOYED**	1.1

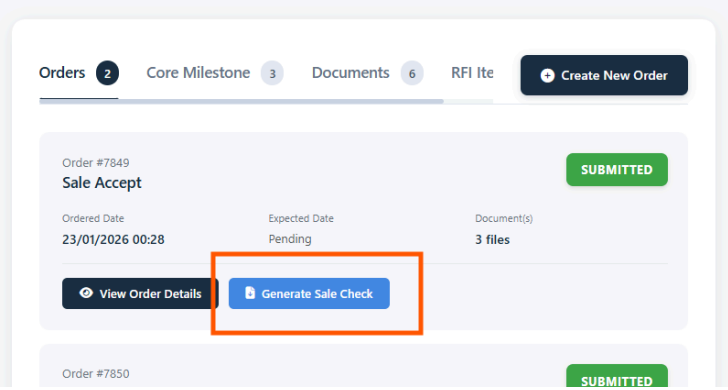
No	Items	Matt/WT Comments	Release
	 		

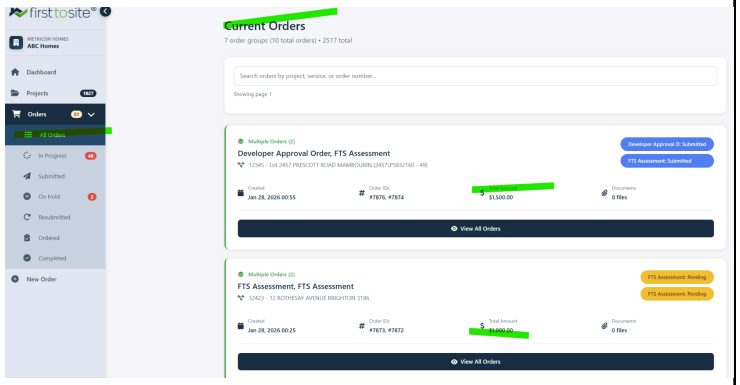
No	Items	Matt/WT Comments	Release
102	This designated document type size to increase. Also the document section spacing can be reduced so more documents can be shown on the page before scrolling. 	Mark Atsone **DEPLOYED**	1.1

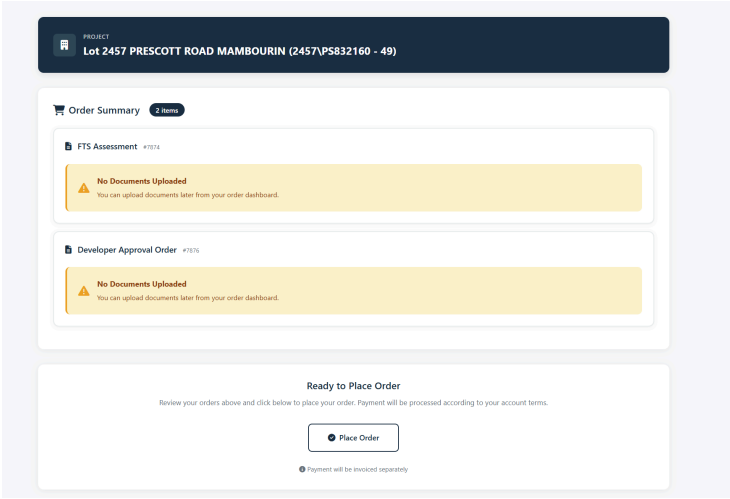
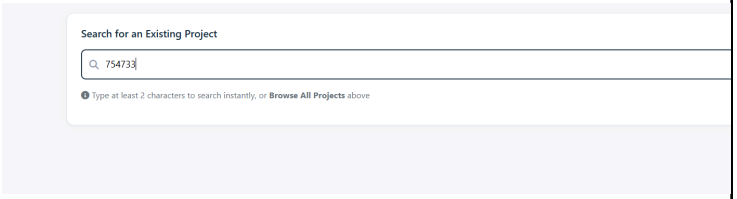
No	Items	Matt/WT Comments	Release
			
103	FTS Assessment complete missing in coremilestone it should show FTS Assessment Completed	Person	

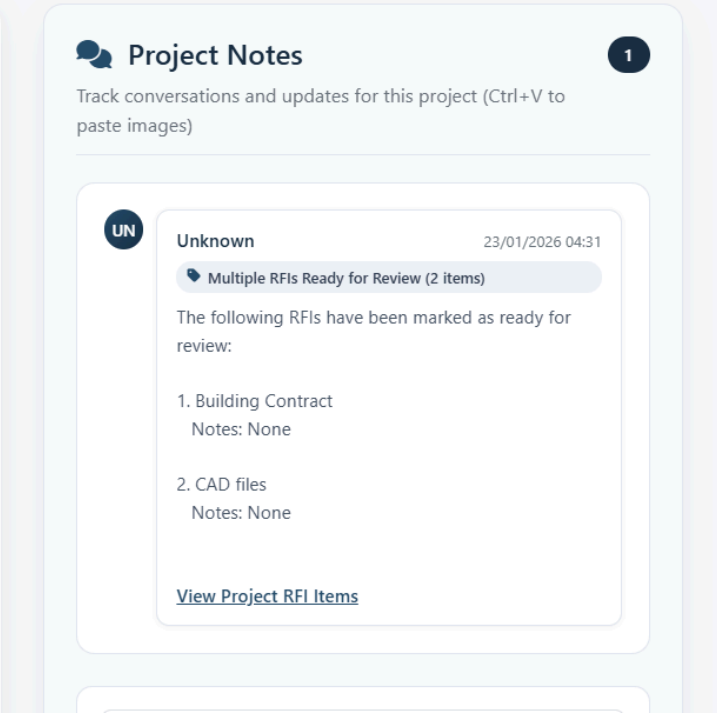
No	Items	Matt/WT Comments	Release
			
104	remove statues from coremilestone	Mark Atsone **DEPLOYED** Hide status badge on core milestone orders	

No	Items	Matt/WT Comments	Release
			
105	Permit assessment complete and permit apply glitch order cannot be processed 	Mark Atsone **DEPLOYED** Allow core milestone orders on single GET	

No	Items	Matt/WT Comments	Release
106	Sale accept generate checklist should only appear once FTS user change to complete 	Mark Atsone **DEPLOYED** Show Generate Sale Check only for received orders	
107	In order tabs, please remove the ability to cancel orders from the ordering platform	Mark Atsone **DEPLOYED** Added a Twig feature flag enable_cancel_order (backed by ENABLE_CANCEL_ORDER, default 0) and gated all visible cancel-order buttons across the ordering portal + customer project tabs So they only render when the flag is true.	
108	**Customer Project Notes - from Order created.** The 'Order' should take precedent in the toggle drop subject here…not the test note that I added.	Mark Atsone **TO BE DEPLOYED**	

No	Items	Matt/WT Comments	Release
	By matthewb@ftsonline.com.au 27/01		
109	**Pricing should not be shown on all orders (G.A 29/1)** 	Mark Atsone **DEPLOYED** **Hide pricing on the current orders list**	
110	**When clicking view orders it shows a place order that is not correct and should go into the project page.** **Also no order should be shown unless submitted. (G.A 29/1)**	Mark Atsone **DEPLOYED** **gio.amato94@gmail.com** **matthewb@ftsonline.com.au** Can you please confirm whether the statement *"no order should be shown unless submitted"* means that pending orders should be excluded from the orders list? 29/01	

No	Items	Matt/WT Comments	Release
			
111	**Job numbers should be searchable in search for an existing project that does not work. (G.A 29/1) Raised last week.** 	Mark Atsone **DEPLOYED** Fix the dashboard's existing project search filter and job id display	
112	**Notification of change to status of RFI should not appear in project notes. (G.A 29/1)**	Mark Atsone **DEPLOYED** Set those RFI “ready for review” notes to internal. This affects both the single-RFI and multiple-RFI note cases created in postFlush().	

No	Items	Matt/WT Comments	Release
		**The remaining task is to make the existing** **Multiple RFIs Ready for Review** `isInternal`	
113	**Item 20 is not deployed has this been placed on hold? (G.A 29/1)**	Jayrex WT to check the water authority	
114	**VERSION 2 RELEASE** **The RFI items feature must be linked to a document type. Please enable functionality that allows document types to be associated with an**		

No	Items	Matt/WT Comments	Release
	RFI, so users can drag and drop relevant documents directly into the RFI and submit them for review. This enhancement should remove the requirement to separately upload a document and manually select "Ready to Review" for the RFI. **Please provide ETA. (G.A 29/1)**		
115	**VERSION 2 RELEASE** **Required and optional documents should dynamically link to documents already uploaded as the project progresses through different orders. Where documents have already been provided and are BP-Ready, they should automatically be marked as complete (green).**		
116	**Where an order does not require any documents to be uploaded, the system should automatically skip the document upload page and proceed directly to order submission. (G.A 29/1)**	approved by matthewb@ftsonline.com.au Mark Atsone **DEPLOYED**	
117	**The client should be able to add or update additional contacts directly on the Project Details page, to allow for changes or the inclusion of new contacts as required. (G.A. 29/1)**	This is status quo in the current customer portal so yes, our customers will be able to do this via the customer portal obviously not the ordering portal which is separate.	

No	Items	Matt/WT Comments	Release
118	**Rose Poci (Metricon): Client requires current reporting on her account. Will this be provided on new platform? (G.A 29/1)**	Mark Atsone **DEPLOYED**	